



To Enroll, Please Call:
1-866-904-6214
Or Visit:
<https://www.experianidworks.com/credit>
Enrollment Code: ABCDEFGHI

1 1 20 *****AUTO**MIXED AADC 300

SAMPLE A. SAMPLE - L02

APT ABC



123 ANY ST

ANYTOWN, US 12345-6789



September 11, 2023

Notice of Data Breach

Dear Sample A. Sample:

Americold Logistics LLC (“Americold”) is writing to inform you of a data security incident that occurred and may have involved your personal information. You are receiving this letter as a former employee of Americold. This letter provides information about the incident and resources available to you.

What happened?

On April 26, 2023, Americold became aware of a cybersecurity incident that impacted certain systems. Upon discovery, Americold immediately launched a forensic investigation with the assistance of a leading cybersecurity firm and reported the matter to law enforcement. While Americold continues to perform a comprehensive review to determine what information was affected, it identified in its initial review on August 3, 2023, that a subset of the impacted information contained personal information. On August 23, 2023, Americold completed its validation of the impacted individuals and their mailing addresses for this initial dataset. As a result of this initial review, it appears your personal information may have been involved.

What information may have been involved?

The employee information involved may have included: name and Social Security number.

What we are doing.

Americold takes the protection of personal information seriously. As soon as we discovered the incident, we immediately launched a forensic investigation, took steps to mitigate and remediate the incident and to help prevent further unauthorized activity, and contacted law enforcement. We have and continue to enhance our security controls as appropriate to minimize the risk of any similar event in the future.

As a precaution, we have arranged to offer you complimentary identity theft protection and credit monitoring services for a period of two years, at no cost to you. Please see the attached Reference Guide for enrollment details. While these services are complimentary, you have until December 31, 2023, to activate these services, and instructions on how to enroll in these services are included in the enclosed Reference Guide.

What you can do.

In addition to enrolling in complimentary credit monitoring services, the enclosed Reference Guide includes additional information on general steps you can take to monitor and protect your personal information. We encourage you to remain vigilant over the next twelve to twenty-four months against potential identity theft and fraud by carefully reviewing credit reports and account statements to ensure that all activity is valid.

For more information.

If you have any questions about this matter or would like additional information, please refer to the enclosed Reference Guide or call toll-free 1-866-904-6214. This call center is open from Monday through Friday from 9:00 a.m. – 11:00 p.m. (ET) or Saturday and Sunday from 11 a.m. – 8:00 p.m. (ET) (excluding major U.S. holidays).

We regret that this incident occurred and apologize for any inconvenience it may cause you.

Sincerely,

The Americold Team

Reference Guide

Review Your Account Statements

Carefully review account statements and credit reports to ensure that all of your account activity is valid. Report any questionable charges promptly to the financial institution or company with which the account is maintained.

Order Your Free Credit Report

To order your free annual credit report, visit www.annualcreditreport.com, call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC") website at www.ftc.gov and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. The three credit bureaus provide free annual credit reports only through the website, toll-free number or request form.

Upon receiving your credit report, review it carefully. Look for accounts you did not open. Look in the "inquiries" section for names of creditors from whom you have not requested credit. Some companies bill under names other than their store or commercial names; the credit bureau will be able to tell if this is the case. Look in the "personal information" section for any inaccuracies in information (such as home address and Social Security Number).

If you see anything you do not understand, call the credit bureau at the telephone number on the report. Errors may be a warning sign of possible identity theft. You should notify the credit bureaus of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate credit bureau by telephone and in writing. Information that cannot be explained should also be reported to your local police or sheriff's office because it may signal criminal activity.

How to Enroll in Free Credit Monitoring and Identity Restoration Services with Experian IdentityWorks

We encourage you to contact Experian with any questions at 1-866-904-6214 Monday through Friday from 9:00 a.m. – 11:00 p.m. (ET) or Saturday and Sunday from 11 a.m. – 8:00 p.m. (ET) (excluding major U.S. holidays), and to enroll in free IdentityWorks services by going to <https://www.experianidworks.com/credit> and using the Enrollment Code provided above. Please note that the deadline to enroll is December 31, 2023.

We encourage you to take advantage of these protections and remain vigilant for incidents of fraud and identity theft, including regularly reviewing and monitoring your credit reports and account statements.

Contact the U.S. Federal Trade Commission

If you detect any unauthorized transactions in any of your financial accounts, promptly notify the appropriate payment card company or financial institution. If you detect any incidents of identity theft or fraud, promptly report the matter to your local law enforcement authorities, state Attorney General and the FTC.

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft by using the contact information below:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft/

Place a Fraud Alert on Your Credit File

To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect against the possibility of an identity thief opening new credit accounts in your name. When a credit grantor checks the credit history of someone applying for credit, the credit grantor gets a notice that the applicant may be the victim of identity theft. The alert notifies the credit grantor to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any one of the toll-free fraud numbers provided below. You will reach an automated telephone system that allows flagging of your file with a fraud alert at all three credit bureaus.

Equifax	P.O. Box 105069 Atlanta, GA 30348	1-888-766-0008	www.equifax.com
Experian	P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion	P.O. Box 2000 Chester, PA 19016	1-800-680-7289	www.transunion.com

Security Freezes

You have the right to request a credit freeze from a consumer reporting agency, free of charge, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A security freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a security freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a security freeze may delay your ability to obtain credit.

Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit bureau. To place a security freeze on your credit report you must contact the credit reporting agency by phone, mail, or secure electronic means and provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

Below, please find relevant contact information for the three consumer reporting agencies:

Equifax Security Freeze	P.O. Box 105788 Atlanta, GA 30348	1-800-685-1111	www.equifax.com
Experian Security Freeze	P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion	P.O. Box 160 Woodlyn, PA 19094	1-888-909-8872	www.transunion.com

Once you have submitted your request, the credit reporting agency must place the security freeze no later than 1 business day after receiving a request by phone or secure electronic means, and no later than 3 business days after receiving a request by mail. No later than five business days after placing the security freeze, the credit reporting agency will send you confirmation and information on how you can remove the freeze in the future.

For Residents of Massachusetts

You have the right to obtain a police report with respect to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.