

Danbury Public Schools
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



DANBURY PUBLIC SCHOOLS
Administrative Center
63 Beaver Brook Road
Danbury, Connecticut 06810-6211
Email: Information@danbury.k12.ct.us



September 29, 2023

Please read this letter in its entirety.

Dear [REDACTED]:

You are receiving this letter because you are a dependent of a current or former staff or faculty member of the Danbury Public Schools in Danbury, Connecticut ("DPS"). We are writing to inform you of an incident that may have exposed your personal information. We take the privacy of personal information seriously and want to provide you with information and resources you can use to protect your information.

What Happened and What Information was Involved:

On or about July 18, 2023 DPS detected that it was the target of a cybersecurity attack. An unauthorized third party attempted to infiltrate DPS' computer network. Upon detecting this incident, we moved quickly to secure our network environment and launched a thorough investigation. The investigation was performed with the help of independent IT security and forensic investigators to determine the scope and extent of the potential unauthorized access to our systems and any personal information contained within those systems.

Although we have found no evidence that your information has been specifically misused, it is possible that your name, mailing address, and/or social security number, to the extent that such may have existed on the network, could have been exposed. As of this writing, DPS has not received any reports of related identity theft since the date of the incident (July 18, 2023 to present).

While we have no evidence that any of your personal information was compromised or misused in any manner, we are taking appropriate precautionary measures to ensure their financial security and help alleviate concerns you may have.

What is DPS doing to address this situation?

Data security is one of our highest priorities. Given this, we have taken and are continuing to take steps to prevent a similar event from occurring in the future by implementing additional safeguards and enhanced security measures to better protect the privacy and security of information in our systems. We have also reviewed and taken steps to enhance our policies and procedures relating to the security of our systems and servers, as well as our information life cycle management.

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty-four months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

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How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to **<https://secure.identityforce.com/benefit/danbury>** and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What can I do on my own to address this situation?

If you choose not to use these services, **we are strongly urging everyone to contact the credit bureaus and ensure that no credit file exists in your name.**

If you choose to check the existence of a credit file, you will need to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at **www.ftc.gov/idtheft**.

What if I want to speak with OUR COMPANY regarding this incident?

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday. Please call 1-833-570-2913 and supply the fraud specialist with your unique code listed above.

We value the security of the personal data that we maintain, and understand the frustration, concern, and inconvenience that this incident may have caused.

Sincerely,

Kevin L. Walston
Superintendent of Schools