



The experts you trust. The knowledge you need.

NOTICE OF DATA BREACH

We value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that may involve your personal information.

WHAT HAPPENED?

On or about Friday, October 27, 2023, we became aware of a possible cybersecurity attack on our servers that was identified and addressed within a matter of hours. All files have since been secured.

WHAT WE ARE DOING

We value your privacy and deeply regret that this incident occurred. Resource Seven, Incorporated is conducting a thorough review of the potentially affected records and will notify you if there are any significant developments. We have also contact data security experts to assist us in implementing additional security measures designed to prevent a recurrence of such an attack.

Resource Seven, Incorporated is also working closely with the proper government officials and law enforcement agencies to ensure the incident is properly addressed.

WHAT YOU CAN DO

You are entitled to obtain a police report to further record this event. In addition, please review the attachment to this letter (Steps You Can Take to Further Protect Your Information) for further information on steps you can take to protect your information and how to receive free credit monitoring/identity theft protection services for eighteen months.

FOR MORE INFORMATION

For further information and assistance, please contact Heather Mobley at (770) 692-0020 Monday-Friday between 9:00 a.m.- 5:00 p.m. Eastern Standard Time.

Sincerely,

Heather Mobley

Steps You Can Take to Further Protect Your Information

- **Review Your Account Statements and Notify Law Enforcement of Suspicious Activity**

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC).

To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

- **Obtain and Monitor Your Credit Report**

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at <https://www.annualcreditreport.com/requestReport/requestForm.action>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(866) 349-5191
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com
P.O. Box 2002
Allen, TX 75013

TransUnion
(800) 888-4213
www.transunion.com
2 Baldwin Place
P.O. Box 1000
Chester, PA 19016

- **Consider Placing a Fraud Alert on Your Credit Report**

You may also place a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least ninety (90) days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

- **Credit Report Monitoring/Identity Theft Protection Services**

In addition, Resource Seven, Incorporated has arranged with Allstate to provide you with identity theft protection and mitigation (if applicable) services for eighteen months at no cost to you. The identity theft protection package provides you with benefits including personalized threat insights, identity and financial monitoring, dark web monitoring, robocall and ad blocker, social media account protection, credit monitoring, and credit freeze assistance.

To take advantage of this offer, you must enroll within ninety (90) days from receipt of this letter.

To enroll, please go to www.myaip.com/groupaccessma

Use the password to access the portal: **protectma**

- **Take Advantage of Additional Free Resources on Identity Theft**

We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at <https://consumer.ftc.gov/identity-theft-and-online-security>.

For more information, please visit IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338).

OTHER IMPORTANT INFORMATION

- **Security Freeze**

In some US states, you have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement. There is no charge to request a security freeze or to remove a security freeze.