



December 1, 2023

(Member Name)**(Member Address)**

Dear Navigant Credit Union Member:

We are writing to inform you of a recent security breach that has been confirmed to include your sensitive information. The breach of your information was not due to the negligence of, nor did it occur at, Navigant Credit Union. The Credit Union is committed to protecting your information and want to keep you informed. Below are details regarding what we know about the breach, actions the Credit Union has taken to contain and prevent further damage, as well as contact information and precautionary measures we recommend you take to further protect yourself.

What We Know

We are contacting you regarding an incident where some of your personal information was disclosed to a third party. On November 8, 2023, we were informed of the breach, which occurred between May 27, 2023, and May 30, 2023. Although notification of the breach was made to us on November 8, 2023, an accurate identification of impacted members was not made available until November 22, 2023.

What Navigant is Doing

We wanted to notify you of this incident and to assure you that we take it seriously. Upon learning of this incident, we took immediate steps to identify individuals affected and notify regulatory bodies as required.

What We Recommend You Do

In addition to the steps Navigant Credit Union continues to take in the preservation of your data, we recommend you visit <http://www.annualcreditreport.com/> or by calling the toll free number 1-877-322-8228 to receive your free annual credit report. In addition, we recommend you stay vigilant and regularly monitor your accounts and credit history to guard against unauthorized activity. Below is the contact information for the Credit Bureau Agencies, where you can request either a credit freeze or a fraud alert as well, at no cost.

Equifax	Experian	TransUnion
1-888-548-7878	1-800-831-5614	1-855-681-3196
https://www.equifax.com	https://www.experian.com	https://www.transunion.com

The Federal Trade Commission has helpful information regarding Identity Theft that you may find useful as well. You can access this information by visiting the FTC website at: <https://www.ftc.gov>.

Should you have any further questions about this notice, please contact the SVP, Director of Security at 401-233-4725.

Sincerely,

David Pellegrino
SVP, General Counsel & Chief Risk Officer