

**ARCH LAW GROUP, LLC
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**MAIA MAMULASHVILI,
Esquire**

VIA FIRST CLASS MAIL



December 18, 2023

RE: Personal Health Information of 



This firm has been retained by Behavior Assist, Inc. with regards to a security breach. On November 27, 2023, Behavior Assist Inc., became aware of a breach of your loved one's personal health information. Behavior Assist, Inc conducted an investigation into the matter and discovered that the breach may have occurred on or about from October 18, 2023, to November 19, 2023.

We are notifying affected individuals in as timely a manner as possible so you can take swift personal action along with Behavior Assist, Inc.'s efforts to reduce or eliminate potential harm. The unsecured information includes records of treatment plans, assessments, physical exams, full name, and address.

Behavior Assist, Inc is taking the following steps to protect clients' personal information from further harm or similar circumstances:

- Conducting a thorough information technology investigation.
- Filing an incident report with the local Police Department.
- Reviewing its Written Information Security Program.

- Addressing operational or technology updates to improve confidentiality, such as strengthening technology safeguards or administrative policies and procedures.
- Notifying appropriate agencies of the data breach, such as U.S. Department of Health and Human Services, Massachusetts Office of the Attorney General and Massachusetts Office of Consumer Affairs and Business Regulation.
- Providing training to all employees in compliance with state and federal regulations including but not limited to Health Insurance Portability and Accountability Act (HIPAA).

Behavior Assist, Inc. sincerely apologizes for the inconvenience and concern this incident causes you. Your loved one's information privacy is very important and my client will continue to take steps necessary, in compliance with state and federal regulations, to correct this situation and fortify its operational protections for your loved one and others.

You may contact Behavior Assist, Inc. with questions and concerns by calling (413) 459-9565 and by postal mail at 103 Mechanic Street #484 East Brookfield, MA 01515.

Sincerely,

Maia Mamulashvili, Esq.

CC: Behavior Assist, Inc.