

## Massachusetts Assisted Living Ombudsman Contact List

Assisted Living Ombudsmen work with residents to resolve concerns about their quality of life and care within the Assisted Living Residence. Ombudsmen work to ensure resident rights are respected. To speak to an Assisted Living Ombudsman, contact the State Long-Term Care Ombudsman Office at 617-222-7495 or use the chart below to find the location of a facility, and call the agency listed.

City/Town	Agency	Ombudsman Tele #
Acton	Baypath Home and Community Services	508-573-7200
Agawam	Greater Springfield Senior Services	413-781-8800
Amesbury	AgeSpan	978-651-3063
Amherst	Greater Springfield Senior Services	413-781-8800
Andover	AgeSpan	978-651-3063
Arlington	Baypath Home and Community Services	508-573-7200
Ashland	Baypath Home and Community Services	508-573-7200
Attleboro	Old Colony Planning Council	508-583-1833
Auburn	Greater Springfield Senior Services	413-781-8800
Ayer	Greater Springfield Senior Services	413-781-8800
Belchertown	Greater Springfield Senior Services	413-781-8800
Beverly	AgeSpan	978-651-3063
Billerica	AgeSpan	978-651-3063
Blackstone	Greater Springfield Senior Services	413-781-8800
Boston-Back Bay	Baypath Home and Community Services	508-573-7200
Boston-Brighton	Baypath Home and Community Services	508-573-7200
Boston-Charlestown	Baypath Home and Community Services	508-573-7200
Boston-Dorchester	Baypath Home and Community Services	508-573-7200
Boston-Jamaica Plain	Baypath Home and Community Services	508-573-7200
Boston-Mission Hill	Baypath Home and Community Services	508-573-7200
Boston-Roxbury	Baypath Home and Community Services	508-573-7200
Boston-South Boston	Baypath Home and Community Services	508-573-7200
Boston-West Roxbury	Baypath Home and Community Services	508-573-7200
Bourne	Old Colony Planning Council	508-583-1833
Braintree	Old Colony Planning Council	508-573-7200
Brewster	Old Colony Planning Council	508-583-1833
Brockton	Old Colony Planning Council	508-583-1833
Brookline	Baypath Home and Community Services	508-573-7200
Brookline-Chestnut Hill	Baypath Home and Community Services	508-573-7200
Burlington	Baypath Home and Community Services	508-573-7200
Buzzards Bay	Old Colony Planning Council	508-583-1833
Cambridge	AgeSpan	978-651-3063
Canton	Old Colony Planning Council	508-583-1833

Centerville	Old Colony Planning Council	508-583-1833
Charlton	Greater Springfield Senior Services	413-781-8800
Chatham	Old Colony Planning Council	508-583-1833
Chelmsford	AgeSpan	978-651-3063
Chelsea	AgeSpan	978-651-3063
Chicopee	Greater Springfield Senior Services	413-781-8800
Clinton	Greater Springfield Senior Services	413-781-8800
Cohasset	Old Colony Planning Council	508-583-1833
Concord	Baypath Home and Community Services	508-573-7200
Dalton	Greater Springfield Senior Services	413-781-8800
Danvers	AgeSpan	978-651-3063
Dartmouth	Old Colony Planning Council	508-583-1833
Dedham	Old Colony Planning Council	508-583-1833
Dracut	AgeSpan	978-651-3063
Duxbury	Old Colony Planning Council	508-583-1833
East Longmeadow	Greater Springfield Senior Services	413-781-8800
Easton	Old Colony Planning Council	508-583-1833
Fairhaven	Old Colony Planning Council	508-583-1833
Fall River	Old Colony Planning Council	508-583-1833
Falmouth	Old Colony Planning Council	508-583-1833
Fitchburg	Greater Springfield Senior Services	413-781-8800
Framingham	Baypath Home and Community Services	508-573-7200
Franklin	Greater Springfield Senior Services	413-781-8800
Gardner	Greater Springfield Senior Services	413-781-8800
Greenfield	Greater Springfield Senior Services	413-781-8800
Groton	Greater Springfield Senior Services	413-781-8800
Hanover	Old Colony Planning Council	508-583-1833
Hanson	Old Colony Planning Council	508-583-1833
Haverhill	AgeSpan	978-651-3063
Hingham	Baypath Home and Community Services	508-573-7200
Holyoke	Greater Springfield Senior Services	413-781-8800
Hopedale	Greater Springfield Senior Services	413-781-8800
Hopkinton	Baypath Home and Community Services	508-573-7200
Hudson	Baypath Home and Community Services	508-573-7200
Hyannis	Old Colony Planning Council	508-583-1833
Ipswich	AgeSpan	978-651-3063
Kingston	Old Colony Planning Council	508-583-1833
Lancaster	Greater Springfield Senior Services	413-781-8800
Lanesboro	Greater Springfield Senior Services	413-781-8800
Lawrence	AgeSpan	978-651-3063
Lee	Greater Springfield Senior Services	413-781-8800
Leeds	Greater Springfield Senior Services	413-781-8800

Lenox	Greater Springfield Senior Services	413-781-8800
Leominster	Greater Springfield Senior Services	413-781-8800
Lexington	Baypath Home and Community Services	508-573-7200
Lincoln	Baypath Home and Community Services	508-573-7200
Longmeadow	Greater Springfield Senior Services	413-781-8800
Lowell	AgeSpan	978-651-3063
Ludlow	Greater Springfield Senior Services	413-781-8800
Lynnfield	AgeSpan	978-651-3063
Malden	AgeSpan	978-651-3063
Mansfield	Old Colony Planning Council	508-583-1833
Marlborough	Baypath Home and Community Services	508-573-7200
Marshfield	Old Colony Planning Council	508-583-1833
Martha's Vineyard	Old Colony Planning Council	508-583-1833
Mashpee	Old Colony Planning Council	508-583-1833
Medway	Greater Springfield Senior Services	413-781-8800
Melrose	AgeSpan	978-651-3063
Methuen	AgeSpan	978-651-3063
Milford	Greater Springfield Senior Services	413-781-8800
Milton	Old Colony Planning Council	508-583-1833
Nantucket	Old Colony Planning Council	508-583-1833
Natick	Baypath Home and Community Services	508-573-7200
Needham	Baypath Home and Community Services	508-573-7200
New Bedford	Old Colony Planning Council	508-583-1833
Newburyport	AgeSpan	978-651-3063
Newton	Baypath Home and Community Services	508-573-7200
North Andover	AgeSpan	978-651-3063
North Attleboro	Old Colony Planning Council	508-583-1833
North Chelmsford	AgeSpan	978-651-3063
Northampton	Greater Springfield Senior Services	413-781-8800
Northborough	Baypath Home and Community Services	508-573-7200
Northbridge	Greater Springfield Senior Services	413-781-8800
Norton	Old Colony Planning Council	508-583-1833
Norwell	Old Colony Planning Council	508-583-1833
Norwood	Old Colony Planning Council	508-583-1833
Peabody	AgeSpan	978-651-3063
Pembroke	Old Colony Planning Council	508-583-1833
Pittsfield	Greater Springfield Senior Services	413-781-8800
Plymouth	Old Colony Planning Council	508-583-1833
Pocasset	Old Colony Planning Council	508-583-1833
Quincy	Old Colony Planning Council	508-583-1833
Raynham	Old Colony Planning Council	508-583-1833
Reading	AgeSpan	978-651-3063

Revere	AgeSpan	978-651-3063
Salem	AgeSpan	978-651-3063
Salisbury	AgeSpan	978-651-3063
Sandwich	Old Colony Planning Council	508-583-1833
Saugus	AgeSpan	978-651-3063
Sharon	Old Colony Planning Council	508-583-1833
Shrewsbury	Greater Springfield Senior Services	413-781-8800
Somerset	Old Colony Planning Council	508-583-1833
Somerville	AgeSpan	978-651-3063
South Hadley	Greater Springfield Senior Services	413-781-8800
Southwick	Greater Springfield Senior Services	413-781-8800
Springfield	Greater Springfield Senior Services	413-781-8800
Stoneham	AgeSpan	978-651-3063
Stoughton	Old Colony Planning Council	508-583-1833
Sudbury	Baypath Home and Community Services	508-573-7200
Swampscott	AgeSpan	978-651-3063
Swansea	Old Colony Planning Council	508-583-1833
Taunton	Old Colony Planning Council	508-583-1833
Tewksbury	AgeSpan	978-651-3063
Wakefield	AgeSpan	978-651-3063
Walpole	Old Colony Planning Council	508-583-1833
Waltham	Baypath Home and Community Services	508-573-7200
Ware	Greater Springfield Senior Services	413-781-8800
Wareham	Old Colony Planning Council	508-583-1833
Watertown	Baypath Home and Community Services	508-573-7200
Wayland	Baypath Home and Community Services	508-573-7200
Webster	Greater Springfield Senior Services	413-781-8800
Wellesley	Baypath Home and Community Services	508-573-7200
West Groton	Greater Springfield Senior Services	413-781-8800
Westborough	Baypath Home and Community Services	508-573-7200
Westfield	Greater Springfield Senior Services	413-781-8800
Westford	AgeSpan	978-651-3063
Weston	Baypath Home and Community Services	508-573-7200
Westwood	Old Colony Planning Council	508-583-1833
Weymouth	Baypath Home and Community Services	508-573-7200
Wilbraham	Greater Springfield Senior Services	413-781-8800
Wilmington	Baypath Home and Community Services	508-573-7200
Winchendon	Greater Springfield Senior Services	413-781-8800
Winchester	Baypath Home and Community Services	508-573-7200
Winthrop	AgeSpan	978-651-3063
Woburn	Baypath Home and Community Services	508-573-7200
Worcester	Greater Springfield Senior Services	413-781-8800

Wrentham	Old Colony Planning Council	508-583-1833
Yarmouth	Old Colony Planning Council	508-583-1833