Appendix E

PFAC Agenda, Presentation, and Meeting Minutes

Southcoast® Health

Patient/Family Advisory Council

Meeting Date	Meeting Time	Meeting Locations	Next Meeting
April 8, 2024	5:00PM -6:00 PM	White Home Living Room and Join Microsoft Teams Meeting 1 (774) 243-0190	Date: April 22, 2024
Chair/Leader	Recorder	Conference ID: 574 536 212#	
Yinka Oluwole	Tracey Benson		

Staff			Community Members				
Stephen Canessa	Joanne Gregory	Trish Wollner	Kathy Campanirio	Sarah Long		Donnie Anderson	
Yinka Oluwole	Kimberley Coon	Tonya Johnson	Pam Ellis	Mary L Francis		Jeffrey Schmalz	
Alicia Pimentel	Lauren Melby	Traci McNeil	Dennis DeMarinis	Susan Melrose			
Bill Burns	Melissa Svay	Tracey Benson	Joan Menard	Shawn Morley		Guests	
Christine Snow	Michelle Wakeman	Jennifer Schachter	Brian O'Hare	Renee Ledbetter		Renee Clark	
Dilip Sthapit, MD	Nitya Bitthairi, MD		Bonnie Pearson	Danyelle LeBlanc		Dani Hackner, MD	
Jacqueline Somerville	Rachael Hart		Melanie Cordeiro	Geovanny Sequeira			
Jadene Elden	Robert Mcgowen, MD		Cathie Markow		·		

Members

Present / Absent / Excused



Southcoast® Health

Patient/Family Advisory Council

Topics	
Attendance & Introductions – 10 mins Yinka Oluwole	
Southcoast Health Surgical Holdings LLC Update— 30 mins Renee Clark Chief Operations Officer Dani Hackner, MD Chief Clinical Officer	 History of relationship with SDS- Dani Hackner, MD Chief Clinical Officer Overview of the transaction- Dani Hackner, MD Chief Clinical Officer The benefits of the Project to SHS's and SDS' patient panel and the community-Dani Hackner, MD Chief Clinical Officer The improved health outcomes and quality of life afforded to patients by the project-EVP Chief Operations Officer SHS health equity initiatives that will be available to SDS- Q&A -all
PFAC Updates – 20 mins	
Next PFAC Call: May 13, 2024 @ 5pm 1 (774) 243-0190 Conference ID: 574 536 212# Next PFAC Meeting: April 22, 2024 @ 5pm 1 (774) 243-0190 Conference ID: 237 920 600#	





Resources:

Add your ideas on the PFAC Idea Board









Patient Handbook

PFAC Members

PFAC Annual Reports

Getting Involved as a Patient

Southcoast Health

Determination of Need: Same Day Surgicare of New England

+

April 8, 2024

More than medicine.



Agenda

- + History of Relationship with Same Day Surgicare (SDS)
- + Overview of Transaction
- + The Benefits of the Project to Southcoast Health, SDS, Patients and the Community
- + Improved Health Outcomes and Quality of Life for Patients
- + SHS Health Equity Initiatives that will Extend to SDS
- + Q&A





History of SDS and Relationship with Southcoast Health

- + Same Day Surgery Center opened in 1984 as 1st multispecialty freestanding Ambulatory Surgery Center (ASC) in Massachusetts
- + High quality ASC located in Fall River directly behind Truesdale Clinic
 - + 3 Endoscopy Rooms
 - + 4 OR Rooms
 - + 1 Procedural Room
- + Trusted partner of Southcoast Health (SHS) for many years with outpatient cases and procedures performed by various specialties/providers of SPG
- + Joint Commission accredited and owned by community providers
 - + (including some who are SPG providers)
- + SDS owners looking ahead towards retirement





Overview of Transaction

Purchase/Acquisition in two phases:

- 2022 SHS purchased as a minority interest (49%) with 2 years to full ownership
- Determination of Need to be submitted by end of April 2024 with full purchase upon receipt of regulatory approvals (estimated to be by October 2024)

SHS aims to maintain the current leadership and staff to maintain operations and continuity of care







Community Benefits

SDS offers cost effective care in high quality setting

- More efficient for outpatient cases with improved throughput
- + Reduce wait times for elective procedures
- + Increased points of care to provide for low acuity services with high demand
- + Accommodate growth of aging population

SDS is Tier 1 on Southcoast Health Plan and is credentialed with all same Payers

+ Ease of access for lower cost services







SHS Benefit of Purchase

- Enhanced clinical and operational efficiencies not readily achievable in hospital setting
- Clinical outcomes in the ASC setting are comparable to those in hospital setting
- + Volumes of outpatient surgeries continue to increase each year due partly to medical and technologic advancements
- + Advances in medical devices and pharmaceuticals now allow for a procedures to safely shift from inpatient to outpatient care
- Additional outpatient Points of Care (outside of hospital) allow reduced wait times for inpatient surgical/procedural services inpatients to discharge earlier





Enhancements for SDS

+ SHS will replace manual records with EPIC

- + EHR becomes available to all surgeons, clinicians and support staff
- + SHS ancillary results (lab, x-ray, pharmacy) electronically available
- + Improved coordination of care for patients
- + Improved communication among all care team members
- + Improved accuracy of patient demographics
- + Improved registration and scheduling

+ SHS will provide

- + Group purchasing and access to capital
- + Professional education services for staff
- + Infection Prevention, Quality Data Reporting, Revenue Cycle and other supportive essential functions





Key Takeaways

- + Southcoast will become *full* owners of Same Day Surgicare Center upon receipt of regulatory approvals which is estimated to occur before the end of this calendar year
- Integration of SDS into Southcoast Health provides improvements in access, throughput and coordination of care for the communities we serve
- + Southcoast will retain all of the SDS staff and leaders to maintain the high quality care of services currently provided
- + SDS services will remain open available to *private* surgeons and providers in our community, in addition to Southcoast providers





Questions & Answers

+ Open discussion



Patient/Family Advisory Council

Page 1 of 7

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Chair/Leader	Recorder			
Yinka Oluwole	Tracey Benson			

Staff						Community Members						Guests	
Yinka Oluwole	Р	Joanne Gregory	Р	Stephen Canessa	Ε	Kathy Campanirio	Р	Sarah Long	Α	Renee Ledbetter	Р	Renee Clark	Р
Alicia Pimentel	Α	Kimberley Coon	Α	Trish Wollner	Р	Pam Ellis	Р	Mary L Francis	Р	Danyelle LeBlanc	Α	Wade Broughman	Р
Christine Snow	Α	Lauren Melby	Ε	Tonya Johnson	Р	Dennis DeMarinis	Р	Danielle LeBlanc	Α			Robin Hodkinson	Р
Dilip Sthapit, MD	Α	Melissa Svay-Yang	Р	Traci McNeil	Р	Joan Menard	Р	Susan Melrose	Α				
Dani Hackner, MD	Р	Michelle Wakeman	Α	Tracey Benson	Р	Brian O'Hare	Е	Shawn Morley	Р				
Jacqueline Somerville	Р	Nitya Bitthairi, MD	А	Jennifer Schachter	Р	Bonnie Pearson	Ε	Jeffrey Schmalz	Р				
Jadene Elden	Α	Rachael Hart	Р			Melanie Cordeiro	Р	Donnie Anderson	Р				
Jennifer Schachter	Р	Robert Mcgowen, MD	Е			Cathie Markow	Р	Geovanny Sequeira	Р				

Members

Present / Absent / Excused





Call to Order

The Patient Family Advisory Council of the Southcoast Health System, Inc. was called to order on Monday, April 8, 2024, at 5:00pm via Microsoft Teams by Ms. Oluwole.



Determination of Need: Same Day Surgicare (SDS) of New England

Speakers: Renee Clarke; EVP & COO and Dani Hackner, MD; Chief Clinical Officer

 History: Location opened in 1984 in Fall River, location was the first multi-specialty freestanding Ambulatory Surgery Center in MA. It includes 3 Endoscopy Rooms, 4 OR Rooms and 1 Procedural Room. It is made up of private providers but has partnered with Southcoast for many years. As the current owners look toward retirement, acquisition talks began.





- Transaction: In 2022, Southcoast purchased as a minority interest (49%) with 2 years to full ownership.
 Determination of Need to be submitted April 2024 with full purchase (upon approvals) estimated to be
 October 2024. Current leadership and staff to maintain operations and continuity of care. Service will remain open to private surgeons and community providers, as well as Southcoast providers.
- Benefits: Cost effective and efficient care for outpatient procedures, reduced wait times for elective procedures, increased points of care for services with high demand, and allows for growth of aging population. This SDS is Tier 1 on Southcoast Health Plan (a low cost option).
- Enhancements: Southcoast will replace manual records with EPIC system which will bring improved coordination of care as well as other improvements. Southcoast will also bring access to capital and group buying power, professional education opportunities, as well as essential supportive functions such as Infection Prevention, Quality Reporting and Revenue Cycle.
- Southcoast quality and health equity initiatives for SDS:
 - Population growth
 - SDS sites critical to future; SDS will be important site for our various programs such as Advanced Total Hip and Knee Program
 - o SDS will benefit from the excellence in diabetes care
 - Lower Risk procedures at lower cost, driven by Risk HSS
- Question and Answer:
 - The location is 272 Stanley Street, Fall River
 - We will be extending our interpreter language services to enhance their current services
 - Diabetes program comes into play because they are at a higher surgical risk. The plan is to identify them for pre and post-surgical care.
 - Billing is "ambulatory" not "hospital" HOPD; SHS category is Tier One. This should reduce patient cost since there is no facility fee.
 - Culture of cost→ stability, "equalizing"



- Choice of site (hospital based or SDS) will be clinically driven taking into account resources and risk.
- o Same day hip replacement may be offered if clinically appropriate.



Exhibit 3. Notice of Intent



Home Abo

About Us -

Services -

Contact Us

Careers -

How to Prepare for Surgery



Southcoast Health System, Inc. ("Applicant"), located at 101 Page Street, New Bedford, Massachusetts 02740, intends to file an application for a Notice of Determination of Need with the Department of Public Health with respect to a Transfer of Ownership of Same Day Surgicare of New England, Inc. ("SDS") located at 272 Stanley Street, Fall River, Massachusetts 027720-6009. The Applicant's subsidiary, Southcoast Health Surgical Holdings, LLC, intends to acquire a majority interest in the ownership of SDS by becoming the sole stockholder of SDS. ("Proposed Project"). SDS is a freestanding ambulatory surgical center that provides multi-specialty surgical services. The Total Value of the Project based on net patient service revenue is \$5,300,000. The Applicant does not anticipate that the Proposed Project will have a material price or service impact on the Applicant's existing patient panel. Any ten Taxpayers of Massachusetts may register in connection with the intended Application by no later than May 31, 2024, or 30 days from the Filing Date, whichever is later, by contacting the Department of Public Health Determination of Need Program

Department of Public Health, Attention: Program Director, Determination of Need Program, 67 Forest St., Marlborough, Massachusetts 01752 or DPH.DON@State.MA.US.

https://samedaysc.com

Lower Co-pays &

Deductibles

In these days of expensive medical care, outpatient surgery centers such as ours are committed to providing quality care at the lowest possible cost so that any payments you are responsible for represent excellent value.

A Proven Alternative

Since we opened in 1984, Same Day SurgiClinic has provided quality care to more than 250,000 patients who have chosen to have a medical or surgical procedure on an outpatient

Patient Registration

We recommend you enter your medical history online as soon as your surgery has been scheduled. This information will assist our Presurgical Assessment Nurse in organizing and documenting you complete medical history to prep for your surgery.

Pre-operative

If you are to receive general anesthesia or intravenous sedation, you may be scheduled for a visit to

Specialized Nursing Staff

Our nurses are dedicated to assisting children and adults through their surgical experience in a safe manner

Modern, Well-Equipped Facility

From the ease of the parking to the aulet interior of our ground level

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Public Announcement Concerning a Proposed Health Care Project

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Sam

Same

Department of Public Health, Attention: Program Director, Determination of Need Program, 67 Forest St., Marlborough, Massachusetts 01752 or DPH.DON@State.MA.US.

We have been recognized for our ongoing errors to improve quality through process improvement and performance management, we provide the highest quality of care in a warm, personalized setting for patients whose surgical needs do not require an overnight stay.

Because we specialize in outpatient surgery, we are able to devote more time and attention to you and your loved ones. Same Day SurgiClinic is your high quality, low cost, same day alternative to hospital surgery. We provide Ophthalmology, Cosmetic, Reconstructive and General Surgery, Orthoped Podiatry, Gynecology, Urology, Otolaryngology/ENT, and Pain Management services.

As an affordable provider of quality healthcare, we handle all of your insurance billing, and participate in numerous managed care contracts. With our expanded facility, state of the art equipment, and advanced efficiency, a positive patient outcome is a certainty.

We strive, everyday to make your visit with us as pleasant and comfortable as possible. In order to better accommodate our patients, we gladly accep VISA, Mastercard, American Express, Discover and CareCredit. At Same Day SurgiClinic, we pride ourselves on both our professionalism and compassion. Our staff is comprised of dedicated professionals, and our nurses are all Advanced Cardiac Life Support (ACLS) certified.

Our center is Medicare certified, accredited by the Association for Ambulatory Health Care (AAAHC), and licensed by the State of Massachusetts. Sam

Through their skill and expertise, we continue to deliver quality care to our patients and their families. They take pride in delivering quality, personalize care throughout your entire peri-operative experience. Please use some of the exciting medical links on our web page to get answers and information

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https://samedaysc.com 2/3

your common medical questions.

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NEWS RELEASES

Public Announcement

APR 16. 2024 | BY SOUTHCOAST HEALTH

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The Herald News

Public Notices

Originally published at heraldnews.com on 04/16/2024

272 Stanley Street, Fall River
LEGAL NOTICE
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#10062512 FRHN 4/16/24

Public Notices

Originally published at southcoasttoday.com on 04/16/2024

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4/16/24 10062258

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Exhibit 4. Affidavit of Truthfulness Form



Massachusetts Department of Public Health Determination of Need Affidavit of Truthfulness and Compliance with Law and Disclosure Form 100.405(B)

Version: 7-6-17

Instructions: Complete Information below. When complete check the box "This document is ready to print:". This will date stamp and lock the form. Print Form. Each person must sign and date the form. When all signatures have been collected, scan the document and e-mail to: **dph.don@state.ma.us** Include all attachments as requested.

App l ic	ation Number:	SHS-24050109-TO		Original Application	n Date: 05/01/2024			
Applic	ant Name: Sou	thcoast Health System, Inc.						
Applic	ation Type: Trai	nsfer of Ownership						
			: :: [D.::]:	S. Danta and S. C. Tanat	OH C Out			
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Is the A	Applicant the sol	le member or sole sharehol	der of the Health Facility	(ies) that are the subject of this	Application? • Yes • No			
The un	dersigned certif	ies under the pains and pen	alties of perjury:					
1.					the subject of this Application;			
2.		5 CMR 100.000, the Massach						
3.				of the Applicant pursuant to 10				
4.				ll exhibits and attachments, and	I certify that all of the			
-		ontained herein is accurate		indeble surguent to 105 CMD	100 40E/P\.			
5.				undable pursuant to 105 CMR				
6.		ed the required copies of tr ord and other parties as requ		ermination of Need Program, a	nd, as applicable, to all			
7.				uplicate copies to be submitted	I to all Parties of Record, and			
				r the payment of health care se				
				by 105 CMR 100.405(C), et seq.;				
8.	Lhave caused	proper notification and sub	missions to the Secretary	of Environmental Affairs pursu	ant to 105 CMR			
O.		1 301 CMR 11.00;	missions to the secretary	, o, e, monmentar, mans parse	idire to 105 civii.			
9.			R 7 00. I have submitted	such Notice of Material Change	to the HPC - in			
3.		th 105 CMR 100.405(G);	17.00, Thave Sabinitied	sacrification of material enalige	to the me			
10.			v that both the Applican	nt and the Proposed Project are	in material and			
10.				tate, and local laws and regulat				
	**areviously issu	red Notices of Determination	n of Need and the terms	and Conditions attached there	in:			
11%	I have read an	d understand the limitation	s on solicitation of fundir	ng from the general public prio	r to receiving a Notice of			
		of Need as established in 1		.9 9	,			
12.				l, shall become obligated to all	Standard Conditions			
				ditions as outlined within 105 C				
		ome a part of the Final Action						
13.	Pursuant to 10	05 CMR 100.705(A). I certify t	hat the Applicant has Su	fficient Interest in the Site or fa	cility; and			
14.	Pursuant to 10	05 CMR 100.705(A). I certify t	hat the Proposed Projec	t is authorized under applicable	zoning by-laws or			
		hether or not a special perm		• •	5 ,			
				ole zoning by-laws or ordinance	es, a variance has been			
		received to permit such		3 ,				
	b. The	Proposed Project is exemp		ordinances.				
Company								
Corpoi		f Ourseinst! //	ata a sa a sa al a al					
Attach a copy of Articles of Organization/Incorporation, as amended								
David	O. McCready				4/24/24			
	<u>`</u>		Signature:	\rightarrow	Date			
CEO to	r Corporation Na	ame:	Signature.					
Donald	l G. Giumetti		1/1	1/1	4/24/24			
Board	Chair for Corpor	ation Name:	Signature:	/ /	Date			

^{*}been informed of

^{**}issued in compliance with 105 CMR 100.00, the Massachusetts Determination of Need Regulation effective January 27, 2017

This document is ready to print: 🔀

Date/time Stamp: 04/23/2024 12:16 pm

Exhibit 9. Articles of Organization

Articles of Organization

Same Day Surgery of New England, Inc.

Restated Articles of Organization (1999):

https://corp.sec.state.ma.us/CorpWeb/CorpSearch/CorpSearchRedirector.aspx?Action=PDF&Path=CORP DRIVE1/2014/0718/000558736/0029/020503419284 1.pdf

Articles of Amendment (2004):

https://corp.sec.state.ma.us/CorpWeb/CorpSearch/CorpSearchRedirector.aspx?Action=PDF&Path=CORP_DRIVE1/2004/0506/000086984/0015/200471205980_1.pdf

Southcoast Health System, Inc.

Articles of Merger (1996):

https://corp.sec.state.ma.us/CorpWeb/CorpSearch/CorpSearchRedirector.aspx?Action=PDF&Path=CORP DRIVE1/2013/1011/000486337/0006/020502701588 1.pdf

Exhibit 10. Filing Fee

Supplier Number: 0000000418

SUPPLIER CHECK DATE: 4/25/24 NAME: COMMONWEALTH OF MASSACHUSETTS 0001158820 CHECK NO: Net Pay Date Voucher ID **Gross Amount** Discount Invoice Number 0.00 10,600.00 10,600.00 4/24/2024 01205986 042424 DNP

ATTN: DETERMINATION OF NEED PROGRAM

SUPPLIER NO. 0000000418

Page of Pages

TOTALS

\$10,600.00

\$0.00

\$10,600.00

Southcoast Hospitals Group Inc

200 MILL ROAD SUITE 230 FAIRHAVEN MA 02719

Southcoast Health

BANK OF AMERICA

5-13/110

THE FACE OF THIS DOCUMENT HAS A COLORED BACKGROUND ON WHITE PAPER • THERMOCHROMIC INK ON BACK CHECK NO:

0001158820

SUPPLIER NO:

0000000418

Southcoast Hospitals Group Inc Check Date 4/25/24

****Ten thousand six hundred and xx/100 Dollar * ***

To The Order Of

Pay

COMMONWEALTH OF MASSACHUSETTS DETERMINATION OF NEED PROGRAM 67 FOREST ST MALBOROUGH MA 01752

ufall of

Authorized Signature

CHECK AMOUNT **\$10,600.00** Void after 120 Days