

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**LICENSURE AND CERTIFICATION**  
**PROVIDER FOLLOW-UP REPORT**

**Provider:** ATTLEBORO ENTERPRISES INC

**Provider Address:** 284 John Dietsch Blvd , North Attleboro

**Name of Person** Gerard Pilkington  
**Completing Form:** \_\_\_\_\_

**Date(s) of Review:** 01-JAN-23 to 11-APR-23

| Follow-up Scope and results :            |                              |                                   |
|--|------------------------------|-----------------------------------|
| Service Grouping                         | Licensure level and duration | # Indicators std. met/ std. rated |
| Residential and Individual Home Supports |                              | 3/3                               |
| Employment and Day Supports              | 2 Year License               | 0/0                               |

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**Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS**

|   |   |
|---|---|
| <b>Indicator #</b>                                      | L22   |
| <b>Indicator</b>  | Well-maintained appliances  |
| <b>Area Need Improvement</b>                            | At one of two locations, a grill was located on the rear deck within 10 feet of the home. The agency needs to ensure that grills are not located on decks and are at least 10 feet from the home and attached structures. |
| <b>Process Utilized to correct and review indicator</b> | Grill has been removed from deck off the kitchen onto backyard lawn at least 25 feet away from home and attached structures.  |
| <b>Status at follow-up</b>                              | Grill was on lawn well away from the home   |
| <b>Rating</b>   | Met   |

|   |  |
|---|--|
| <b>Indicator #</b>                                      | L91  |
| <b>Indicator</b>  | Incident management  |
| <b>Area Need Improvement</b>                            | At one location one of two incident reportable incidents was not filed in HCSIS. The agency needs to ensure that all reportable incidents are filed in HCSIS as required within the required timelines.  |
| <b>Process Utilized to correct and review indicator</b> | All AEI incidents are entered into Accreditation Now software, and all HCSIS reportable incidents are additionally entered into that software. Failure to report incidents within the required timelines has been reviewed with the Director of Family Supports, and ensuring reporting incidents in a timely fashion is one of the performance objectives on the Directors performance evaluation form. HCSIS reporting requirements have been reviewed with all program staff. |
| <b>Status at follow-up</b>                              | Since January 1 of this year, there have been 26 reportable HCSIS Incidents throughout all AEI programs, each of which has been entered into HCSIS within required timelines.  |

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|               |     |
|---------------|-----|
| <b>Rating</b> | Met |
|---------------|-----|

**Administrative Areas Needing Improvement on Standard not met - Identified by DDS**

|   |  |
|---|--|
| <b>Indicator #</b>                                      | L66  |
| <b>Indicator</b>  | HRC restraint review   |
| <b>Area Need Improvement</b>                            | Four of sixteen restraint reports were no reviewed by the Human Rights Committee within 120 days as required. The agency needs to ensure that all restraint reports are reviewed by the Human Rights Committee within 120 days of occurrence.  |
| <b>Process Utilized to correct and review indicator</b> | All restraints are entered into Accreditation Now software and HCSIS software programs. Failure to enter restraint reports into HCSIS in a timely fashion has been reviewed with the Program Director. This failure resulted in the Human Rights Committee not reviewing the cited restraints. The Human Rights Committee is meeting later this month and will review the restraints, although as stated, this did not occur within 120 days of occurrence. Reporting restraints in HCSIS in a timely fashion is now a performance objective for the Director's performance evaluation |
| <b>Status at follow-up</b>                              | The Human Rights Coordinator has reviewed all restraints posted on HCSIS this year, and the Human Rights Committee will review them at their meeting later this month, within the required 120 days of occurrence.   |
| <b>Rating</b>   | Met  |