

MSRB By the Numbers

AUGUST 2026

Pension Benefits



\$272m
in benefits were issued to
73,728+
retirees and beneficiaries.

For 2026, the total benefits issued is \$2.14b.



303
new benefit payees.

The total for 2026 is 2,074 new benefit recipients.

Accelerated Payments

49

new retirees received an accelerated payment, totaling

\$567k

in gross retro-benefits were approved for payment in mid-August.

In 2026, the Board issued 413 accelerated payments, totaling over \$4.89m in retro payments.

Disbursements

496

refunds/rollovers/transfers were processed by the Disbursement Unit.

\$9.02m

in net refunds/rollovers/transfers were issued.

In 2026, more than 2,878 refunds/rollovers/transfers were processed, totaling over \$57.54m in net funds issued.



Member Services

~8,861

calls to main department extensions fielded.

*This data does not take into consideration those calls made directly to staff extensions.

5,470+

calls were taken by the Call Center.

848

calls were taken by our Account Management Units.

Retiree eNews Bulletin

59,366

retirees/survivors subscribe to the monthly MSRB Retiree eNews Bulletin.

~80%

of our total retirees/beneficiaries are subscribers.



The State Retirement Board (MSRB) is working diligently to process the thousands of pending benefit requests and inquiries we regularly receive. We thank our members for your continued understanding.