



The Business to Business (B2B) Center

Information for Auto Dealers, Insurance Agents, and Runners

Who can use a B2B Center?

- Auto dealers
- Insurance agents
- Runners

What transactions can be completed at a B2B?

- All registration and title related transactions including:
 - New Registration and Title
 - Registration Cancellation
 - Registration Transfer
 - Plate Swap
 - Registration Renewal

Where can I process these B2B transactions?

- You can process these transactions at:
 - Boston (Haymarket)
 - Braintree
 - Brockton
 - Chicopee
 - Danvers
 - Easthampton
 - Fall River
 - Greenfield
 - Haverhill
 - Lawrence
 - Leominster
 - Milford
 - New Bedford
 - North Adams
 - Pittsfield
 - Plymouth
 - Revere
 - South Yarmouth
 - Springfield
 - Taunton
 - Watertown
 - Wilmington
 - Worcester

When do I drop off and pick up transactions at a B2B?



Drop Off

Daily drop hours

- 10:00 a.m. until 3:00 p.m.
 - Up to 100 items can be dropped with pick up the second business day; after 10:00 a.m.
 - 100+ items can be dropped with pick up on the third full business day; after 10:00 a.m.



Pick Up

Daily pick up hours

- 10:00 a.m. – 3:00 p.m.
 - Designated B2B pick up area



Note

- Individual drops are not available



Go to [Mass.Gov/RMV](https://www.mass.gov/rmv) to process over 40 online transactions.



If you have B2B-related questions, call: **(857) 368-8000** or **(800) 858-3926**.

If you are in Massachusetts and are hearing impaired, call **(877) 768-8833**.



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