

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider	BROCKTON AREA MULTI-SERVS INC	Provider Address	10 Christy Drive , Brockton
Survey Team	Griffith, Linda; Nolan, Scott; Boyd, Michelle; Marchese, Michael;	Date(s) of Review	18-JAN-23 to 24-JAN-23

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports 22 Locations 45 Audits	2 Year License	1/1	7/10	<input checked="" type="checkbox"/> Eligible for new business (Two Year License) <input type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)
Employment and Day Supports 3 Locations 6 Audits	2 Year License		3/3	<input checked="" type="checkbox"/> Eligible for new business (Two Year License) <input type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)		<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L15
Indicator	Hot water
Area Need Improvement	At three of fourteen homes, hot water temperature was found to be outside of the required range of 110-120 degrees. The agency must ensure that the water temperature at all its sites measure within the required range.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L91
Indicator	Incident management
Area Need Improvement	At four of the fourteen sites where reviews occurred, incidents were submitted and/or finalized incidents outside the required timelines. The agency must submit and finalize incidents within the required timelines on HCSIS.
Status at follow-up	For sixteen of nineteen homes/locations, incidents were reported and finalized within the required timeframes as mandated by regulation.
#met /# rated at followup	16/19
Rating	Met

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Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L76
Indicator	Track trainings
Area Need Improvement	Fifteen of twenty staff reviewed had not undergone Positive Behavioral Support (PBS) training. The agency must use its tracking system to ensure that all staff undergo required trainings at the frequency at which they are required.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated