

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

100 DCS 14.183

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: March 21, 2017

Subject: **Basic Elder Behavioral Training Announced**

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other local workforce development partners of a full day training opportunity addressing Basic Elder Behavioral Health - *Tips and Techniques for Working with Older Adults with Mental Health Challenges in Community Settings*.

Background: Executive Office of Elder Affairs (EOEA) is partnering with Jewish Family & Children's Services (JF&CS) to sponsor an all-day training that examines and shares strategies to address difficult behaviors including social bullying among older adults. There is no charge to attend.

Participants will build their skills with tips, techniques and suggested language for a variety of situations. This full day training will describe bullying among older adults and provide strategies/interventions to create an environment where everyone feels safe and valued, and will reinforce the value of teamwork in strategizing solutions to ease the burdens of older adults.

Logistics:

Registration: 8:30 am – 9:00 am
Program: 9:00 am – 5:00 pm
Lunch: Will be provided

Locations and Dates:

Mansfield Council on Aging	3/30/2017
Elder Services of the Worcester Area	4/3/2017
Mystic Valley Elder Services	4/20/2017
Bedford Council on Aging	5/1/2017
Northampton Council on Aging	5/3/2017
Mashpee Senior Center	5/23/2017
North Shore Elder Services	6/1/2017
Elder Services of Merrimack Valley	6/5/2017

Registration:

<https://basicelderbehavioralhealthtraining.eventbrite.com>

Inquiries: Please direct all questions to Nina.Rosenberg@state.ma.us.