



**COMMONWEALTH OF MASSACHUSETTS**  
**Office of Consumer Affairs and Business Regulation**  
**DIVISION OF INSURANCE**

One Federal Street, Suite 700 • Boston, MA 02110  
(617) 521-7794 • (877) 563-4467 • [www.mass.gov/doi](http://www.mass.gov/doi)

**MAURA T. HEALEY**  
GOVERNOR

**KIMBERLEY DRISCOLL**  
LIEUTENANT GOVERNOR

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**MICHAEL T. CALJOUW**  
COMMISSIONER

December 8, 2025

Blue Cross Blue Shield of Massachusetts HMO Blue, Inc.  
NAIC Cocode 12219  
Blue Cross and Blue Shield of Massachusetts, Inc.  
NAIC Cocode 53228  
Paul Jones  
101 Huntington Avenue, Suite 1300  
Boston, MA, USA 02199

Re: Blue Cross Blue Shield of Massachusetts HMO Blue, Inc. and Blue Cross and Blue Shield of Massachusetts, Inc.  
Order of Adoption – Limited-Scope Market Conduct Examination (Data Year 2022)

Dear Mr. Jones:

Pursuant to the authority contained in M.G.L. c. 26, § 8K and M.G.L. c.175, § 4, I hereby adopt the Massachusetts Division of Insurance's Report on the Behavioral Health Parity Compliance Market Conduct Examination of Blue Cross Blue Shield of Massachusetts HMO Blue, Inc. and Blue Cross and Blue Shield of Massachusetts, Inc. for the period of January 1, 2022, through December 31, 2022.

A handwritten signature in black ink, reading "Michael T. Caljouw".

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Michael Caljouw  
Commissioner of Insurance