

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**LICENSURE AND CERTIFICATION**  
**Mid-Cycle Review Final Report**

Provider BEHAVIORAL ASSOCIATES OF MASS  
 Survey Team Condon,Kayla;

Provider Address 20 Townsend Road, Unit 6, Attleboro  
 Date(s) of Review 16-DEC-24 to 19-DEC-24

<b>Mid-Cycle Scope and results :</b>					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports  2 Locations 7 Audits	Defer Licensure	2/10	<input checked="" type="checkbox"/> Eligible for new business  <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 52/60 (86.67% )	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met)  <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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**Summary of Ratings**

**Organizational Areas Needing Improvement on Standards not met:**

<b>Indicator #</b>	L48
<b>Indicator</b>	HRC
<b>Area Need Improvement</b>	One voting with specialized skills did not attend 4 of 8 meetings, and one member has a financial conflict, agency need to ensure that voting members attends meetings as required, and that members do not have a financial conflict.
<b>Status at mid-cycle</b>	Two members with specialized skills did not attend two of the four meetings. The agency needs to ensure members attend meetings as required.
<b>#met /# rated at mid-cycle</b>	0/1
<b>Rating</b>	NOT MET

<b>Indicator #</b>	L65
<b>Indicator</b>	Restraint report submit
<b>Area Need Improvement</b>	The agency needs to ensure restraint reports are submitted within required timelines. Seven of nine were submitted and/or finalized late.
<b>Status at mid-cycle</b>	Three of the five restraints reviewed were submitted and/or finalized late. The agency needs to ensure restraints are submitted within the required timelines.
<b>#met /# rated at mid-cycle</b>	2/5
<b>Rating</b>	NOT MET

<b>Indicator #</b>	L66
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<b>Indicator</b>	HRC restraint review
<b>Area Need Improvement</b>	The agency needs to ensure all restraints are reviewed by the Human Rights Committee. Two of nine were not reviewed by the Human Rights Committee (HRC) within 120 days of occurring.
<b>Status at mid-cycle</b>	Two of the five restraints reviewed were not reviewed by the HRC. They agency needs to ensure all restraints are reviewed by the HRC within 120 days of occurrence.
<b>#met /# rated at mid-cycle</b>	3/5
<b>Rating</b>	NOT MET

**Employment and Day Supports Areas Needing Improvement on Standards not met:**

<b>Indicator #</b>	L8
<b>Indicator</b>	Emergency Fact Sheets
<b>Area Need Improvement</b>	For six of seven individuals the Emergency Fact Sheet (EFS), did not include all required components such as medications, diagnoses and relevant capabilities/limitations. The agency needs to strengthen their system to ensure the EFSs is fully complete.
<b>Status at mid-cycle</b>	Two of the seven EFSs did not have all the required components such as relevant capabilities, significant diagnoses, and behavioral characteristics. The agency needs to strengthen their system to ensure the EFS is fully complete.
<b>#met /# rated at mid-cycle</b>	5/7
<b>Rating</b>	NOT MET

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<b>Indicator #</b>	L38
<b>Indicator</b>	Physician's orders
<b>Area Need Improvement</b>	Two of five individuals reviewed did not have health management protocols in place for significant medical conditions. The agency needs to ensure that those with significant medical conditions that may require staff interventions have protocols in place, that they are implemented as outlined, and staff are trained in these plans.
<b>Status at mid-cycle</b>	Five of the six health management protocols had all the required components and staff training was present. For one individual the health management protocol was not being implemented as outlined by the HCP.
<b>#met /# rated at mid-cycle</b>	5/6
<b>Rating</b>	MET

<b>Indicator #</b>	L67
<b>Indicator</b>	Money mgmt. plan
<b>Area Need Improvement</b>	For three of four individuals, the guardian had not consented to the money management plan as required. The agency needs to ensure that money management plans are consented/signed by the guardians.
<b>Status at mid-cycle</b>	For all five individuals for whom the agency holds funds, the money management plans had all the required components and were consented to by the guardian or individual.
<b>#met /# rated at mid-cycle</b>	5/5
<b>Rating</b>	MET

<b>Indicator #</b>	L86
<b>Indicator</b>	Required assessments

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<b>Area Need Improvement</b>	For four individuals the ISP assessments were not submitted within the required timeframe. The agency needs the ensure all ISP assessments are submitted within required timelines.
<b>Status at mid-cycle</b>	For four of the six individuals, the ISP assessments were not submitted within the required timeframe. The agency needs the ensure all ISP assessments are submitted within required timelines.
<b>#met /# rated at mid-cycle</b>	2/6
<b>Rating</b>	NOT MET

<b>Indicator #</b>	L87
<b>Indicator</b>	Support strategies
<b>Area Need Improvement</b>	For four individuals the ISP support strategies were not submitted within the required timeframe. The agency needs the ensure all ISP support strategies are submitted within required timelines.
<b>Status at mid-cycle</b>	For two of six individuals the ISP support strategies were not submitted within the required timeframe. The agency needs the ensure all ISP support strategies are submitted within required timelines.
<b>#met /# rated at mid-cycle</b>	4/6
<b>Rating</b>	NOT MET

<b>Indicator #</b>	L88
<b>Indicator</b>	Strategies implemented
<b>Area Need Improvement</b>	ISP support strategies were not being implemented and tracked for five of seven individuals. The agency needs to ensure Services and support strategies identified and agreed upon in the ISP are being implemented.

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<b>Status at mid-cycle</b>	ISP support strategies were not being implemented and tracked for two of seven individuals. The agency needs to ensure support strategies identified and agreed upon in the ISP are being implemented.
<b>#met /# rated at mid-cycle</b>	5/7
<b>Rating</b>	NOT MET

<b>Indicator #</b>	L91
<b>Indicator</b>	Incident management
<b>Area Need Improvement</b>	Two significant incident were not reported. All incidents need to be reported in HCSIS within required timelines.
<b>Status at mid-cycle</b>	For one of two locations, two incidents were submitted and finalized late. The agency needs to ensure all incidents are reported within the required timelines.
<b>#met /# rated at mid-cycle</b>	1/2
<b>Rating</b>	NOT MET