Household Goods Carrier Tariff

Bellhops Moving, LLC

d/b/a Bellhop Moving

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by Bellhops Moving, LLC between points in Massachusetts.

Issued on July 10, 2020

Effective Date: August 10, 2020

Signed by: Dustin Carlton

Title: Secretary

Bellhops Moving, LLC
1110 Market St., Ste 502
Chattanooga, TN 37402

Telephone Number: 423-464-6401
E-mail address: legal@getbellhops.com

TABLE OF CONTENTS

SECTION 1 –Charges..... 3
A. Basic Charges 3
B. Packing and Unpacking 3
Definitions..... 3

SECTION 2 –Rules and Regulations..... 4
Rule 1 – Packing and Unpacking..... 4
Rule 2 – Minimum Charge..... 4
Rule 3 – Cancellation and Rescheduling Fees..... 4
Rule 4 – Payments..... 4
Rule 5 – Insurance, Valuation, and Excluded Items..... 4
Rule 6 – Limitation on Service..... 5

SECTION 1 –Charges

A. Basic Charges

Truck plus one Bellhop Pro at $ 160 per hour
Truck with two Bellhop Pros at $ 200 per hour
Each additional Bellhop Pro at $ 65 per hour

Time charges will be computed at the hourly rate applicable from the time vehicle, or Bellhop Pros, report at the original point of loading until the completion of unloading the last load at final destination plus travel time, less time spent for meals, vehicle breakdown or repair. Time will be rounded to the next highest quarter-hour.

An additional $99 administrative fee is also charged for each move.

B. Packing and Unpacking

Packing and unpacking services (including materials & labor) are available for an additional $1.50 per square foot of the residence being moved.

All charges in this Section are increased by 15% for service on a federal or Massachusetts legal holiday, on a Friday or Saturday, during the last 3 days of each month, on the same day of booking (same day service), or during peak season.

DEFINITIONS

TERM – DEFINITION

Bellhop Pro – worker performing services under this Tariff for shipper
Bellhop - Bellhops Moving, LLC d/b/a Bellhop Moving
Legal holiday - any legal holiday as defined by Massachusetts or the federal government.
Peak Season – Any date in a year starting on May 1 and ending on August 31.

SECTION 2 -- RULES AND REGULATIONS

RULE 1 – Packing and Unpacking

Articles that must be packed, crated, or wrapped may be prepared for shipping by the shipper, or Bellhop will perform the service at the request of the shipper.

RULE 2 -- Minimum Charge

A minimum of 2 hours will be billed for each move at the applicable hourly rate.

RULE 3 –Cancellation and Rescheduling Fees

Shippers may cancel a reservation without charge provided the cancellation occurs within the first 48 hours after booking. For moves cancelled more than 48 hours after booking, shippers will be charged a 5% cancellation charge. For reservations canceled on the day of the move or the day before the move, the shipper will be charged for one hour of service based on the rate reserved. In the event that a move must be rescheduled, the shipper will be charged a $25 reschedule fee, plus any difference between the price of the original and new bookings.

RULE 4 – Payments

A. All major credit cards will be accepted, as well as payment through personal credit company Affirm, Inc. For credit cards, consumer authorizes payment online before services begin (a hold may be placed in amount of charge), and charge is applied after completion.

B. To schedule a delivery, a customer's account must be current and balance-free.

C. Shipper may be required to pre-pay, in full or in part, for a specific service required by the shipper on or before starting the performance of the service.

RULE 5 – Insurance, Valuation and Excluded Items

A. The business does not offer its own insurance for items. Insurance may be purchased from Centerline Property and Casualty Insurance Company ("Centerline"), an independent insurance company not related to Bellhops Moving, LLC. The cost of any insurance is the sole responsibility of the shipper. The terms of the insurance shall be as set forth in the arrangements issued by Centerline.

B. Shippers are required to state the agreed or declared value of the property on the bill of lading prior to the start of any packing or moving service. All goods are covered, without additional charge, at a rate of 60 cents per pound per article. No additional coverage is offered by the business. Insurance may be purchased from Centerline as set forth above.

C. Certain items are excluded from the limited liability coverage. They include items packed by owner, items that have already been damaged or may have been repaired, furniture or items made of particle board or ready-to-assemble furniture, and internal electronic workings.

D. Bellhop will not move, and will not be responsible for, items that weigh more than 300 pounds; hazardous materials, such as combustible liquids (alcoholic beverages, acids, oils, paints, etc.), compressed gases (aerosols, engine starter fluids, scuba diving tanks, etc.), explosives (ammunition, loaded guns, propane tanks, etc.), flammables (ammonia, bleach, gasoline, motor oil, petroleum products, etc.), perishables (frozen food, plants, produce, refrigerated food, etc.), contraband or other items prohibited by federal or state law (illegal drugs, etc.), stolen property, and other property which you do not have a lawful right to possess. Additionally, items weighing less than 300 pounds might also be excluded if they exceed the clearance of hallways, stairways, or doorways.

RULE 6 -- Limitation on Service

Service(s) may not be used for any unlawful purposes. Bellhop reserves the right to discontinue service(s) upon written notice, when necessitated by conditions beyond its control or when the customer is using its services in violation of the provisions of this tariff or in violation of the law.