

BIG HILL MOVERS – MOVING SERVICES AGREEMENT

APPENDIX A: TARIFF SHEET

This Tariff Sheet contains all the terms, conditions, rates, charges, and fees that may be charged depending on the circumstances of your move. Selections for your particular move will be agreed upon with BHM and are contained in Appendix B, the Move Checklist.

1. Base Prices and Time Minimums

- a. The base price for all moves is \$60 per mover per hour for a self-packing move, i.e. customer provides her own boxes, bubble wrap, and other such materials, and packs all personal items herself.
- b. For moves taking place between August 24 and September 5, there is 2-hour minimum for all moves; for all other dates, there is a 3-hour minimum for all moves.
- c. Furniture transport only: For transportation of new or used furniture from a furniture store to customer's home, there is only a one-hour minimum.

2. Time-keeping: Time is tracked in 15 minute increments and rounded-up to the next 15-minute mark. For example, if a move takes 25 minutes, customer is charged for 30 minutes. If a move takes 47 minutes, customer is charged for one (1) hour.

3. Full-service Charge: If customer wishes BHM to provide boxes, bubble wrap, and other such materials and to pack customer's items, the move is subject a mark-up of \$75 per hour.

4. Travel time

- a. No time is charged for travel if the move origin is within 15 miles of BHM's business address; in this case, time charges start from BHM's arrival at the move origin.
- b. Moves outside this radius are subject to charges for travel in both directions to and from BHM's business address at the same rate as the move itself.

5. Large Item Charges

- a. The following articles are subject to an additional charge of \$100 per article:
 - i. Hot tub/whirlpool; ii. Piano; iii. Exercise equipment; iv. Large appliances such as a subzero or commercial-grade refrigerator.
- b. Any single article (other than 4 items above) that exceeds 350 lbs. is subject to a charge of \$50 per item, plus \$50 per additional 100 lbs above 350 lbs. For example, a 450 lbs. article would require an additional charge of \$100 (\$50 for initial weight of 350 lbs; additional \$50 the additional 100 lbs.)

6. Hoisting Charges

- a. If hoisting is necessary as part of a scheduled move, and customer notifies BHM that hoisting will be required, there are no additional charges for hoisting.
- b. For stand-alone hoisting jobs, or where BHM does not receive prior notice of the need for hoisting services, additional hoisting charges apply as follows:
 - i. \$100 for the first item; ii. \$75 for each additional item.

7. Date- and Time-Specific Charges

- a. There is a \$15 per mover per hour additional charge for moves beginning on the following dates:
 - i. August 24-September 5;
 - ii. The 25th through the 2nd of all other months.
- b. There is a \$20 per mover per hour additional charge for the following:
 - i. Moves beginning between the hours of 5 PM and 8 AM.
 - ii. Moves that take place with less than 24 hours' notice;
 - iii. Moves that take place on any Massachusetts or Federal holidays.

8. Storage Fees: Should BHM need to store customer's items overnight for any reason at a storage facility, customer will be charged \$150 per night.

9. Cancellation Fees: Any scheduled move that is cancelled with notice of 48 hours or less is subject to a cancellation fee of \$100.

10. Optional Insurance

- a. All moves include coverage for your goods of \$.60 per pound per article. This is not insurance. This means that if any article is damaged or lost, you are entitled to be reimbursed for the actual damage or loss not to exceed \$.60 times the actual weight of the article (Example: 50 pound article-movers maximum liability is \$30.00/\$.60x50 pounds).
- b. Optionally, you may choose to pay for BHM's full value insurance. Under this option, BHM's maximum liability shall be the amount of the actual loss or damage, which shall not exceed \$5.00 times the net weight of the shipment, or the lump sum declared value, whichever is greater. The cost for this insurance is an additional charge of \$25 per hour.