The Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH) has created a Coronavirus Visual Tool to assist Medical Professionals and Deaf and hard of hearing individuals communicate better during medical appointments. It is now available for those outside of Massachusetts who wish to utilize it.

We are providing you with a version that omits Massachusetts-specific information, allowing you to insert your own agency contact information and location-specific information into the blank area.

While this tool is free to use, we ask that you help us respect copyright requirements. Please do not substantially modify this document other than by adding your personalized information in the space provided.  Please also credit MCDHH as the developers of  this Visual Tool, and retain the recognition of Wisconsin for their contribution.

As a final request, please email us at [mcdsafety@mass.gov](mailto:mcdsafety@mass.gov) to let us know that you decided to use the card and any feedback you may have. Thank you very much, and we hope this tool will be most useful to you!

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General Instructions:

**Coronavirus Visual Tool (pdf) use:**

**-Option 1:** Download pdf and print it, front and back, on 8.5 x 11 paper

-You may wish to laminate it (particularly if medical providers feel the laminate can be disinfected)

Or

**-Option 2:** Download pdf to a phone or tablet to be used on screen

**-Medical Providers can use the icons, and communication tips, to:**

-communicate illness prevention

-determine symptoms, severity and timeframe

-communicate treatment and ongoing care

-learn the preferred method of communication

**-Deaf or Hard of Hearing Individuals can use the icons to help communicate:**

            -preferred method of communication

            -symptoms, severity and timeframe

            -ask questions about care

            -know where to get current information regarding Coronavirus

MCDHH would like to express gratitude to Wisconsin Council on Physical Disabilities who have graciously allowed us to adapt and add to their *Be Prepared, Have a Plan: Emergency Preparedness Toolkit for People with Disabilities* which is the product of years of work by past and present members of the Wisconsin Council on Physical Disabilities.