Lance J.M. Steinhart, P.C.

1720 Windward Concourse Suite 115 Alpharetta, Georgia 30005

Also Admitted in New York and Maryland

Telephone:(770) 232-9200

Facsimile:(770) 232-9208

Email: lsteinhart@telecomcounsel.com

January 21, 2010

VIA OVERNIGHT DELIVERY

Catrice Williams, Secretary
Department of Telecommunications and Cable
Admin. Division
One South Station, Second Floor
Boston, Massachusetts 02110

Re:

BLC Management LLC d/b/a Angles Communication Solutions

D.T.C 09-2

Dear Ms. Williams:

Enclosed please find an unbound, 3-hole punched original and an unbound copy of BLC Management LLC d/b/a Angles Communication Solutions' Responses to Verizon's First Set of Data Requests with regard to their Application for Designation as an Eligible Telecommunications Carrier.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me. Please acknowledge receipt of this filing by returning the duplicate copy of this letter in the enclosed, self-addressed envelope. Thank you.

Respectfully submitted,

Lance J.M. Steinhart

Attorney for BLC Management LLC d/b/a Angles Communication Solutions

Enclosures

c: Brian Cox

Betsy S. Whittey, Hearing Officer

Service List:

Martin O'Malley, Verizon

Alexander Moore, Esq., Verizon New England, Inc.

Karen Melanson, Verizon

Christopher Bean, Esq., Verizon

Does BLC own any facilities in Massachusetts? If so, please identify all such facilities and their location. Does BLC intend to obtain ownership of any facilities in Massachusetts? If so, please identify those facilities.

RESPONSE: No, BLC does not own any facilities in Massachusetts. BLC does not intend to obtain ownership of any facilities in Massachusetts, other than leased network facilities obtained from Verizon.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Paragraph 1 of the Application states that BLC intends to provide service using a combination of resale and UNEs obtained through interconnection agreements. Has BLC entered into any interconnection agreements with any other carriers regarding service in Massachusetts? If so, please provide the names of each such carrier, the date of such agreements and the dates any such agreements were filed with the Commission.

RESPONSE: BLC entered into an interconnection agreement with Verizon in Massachusetts that was filed with the Department in the 4th Quarter of 2009.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Footnote 9 of the Application refers to "BLC's use of UNEs...commingled with § 271 elements." Has BLC entered into any agreements with Verizon to obtain network elements available under § 271 of the Telecommunications Act for the purpose of providing service in Massachusetts? If so, please identify the parties to that agreement and the date of that agreement.

RESPONSE: See answer to Question 2 above.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox

11121 Highway 70, Suite 202, Arlington, Tennessee 38002

E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Paragraph 6(e) of the Application states that, "Through its agreements 4. with Verizon, Applicant currently provides its subscribers access to 911 emergency services, and also provides Enhanced 911 services...". Please identify all such agreements with Verizon, including the title of each such agreement, the names of the parties to the agreement, the date of the agreement and a summary of the substance of each such agreement.

RESPONSE: See answer to Question 2 above. The agreement will allow BLC to resell local exchange services provided by Verizon, and will allow BLC to purchase unbundled network elements from Verizon to provide local exchange services.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Please identify the types of network elements, if any, that BLC plans to 5. lease from Verizon.

RESPONSE: BLC intends to offer the supported services either through the purchase of switched port/loop combinations (UNEs) or through resale. These facilities are physical components of the telecommunications network that are used in the transmission or routing of the services for which support is requested. Because these facilities include unbundled network elements, the method by which BLC provisions the supported services is consistent with the FCC's rules found at 47 CFR § 54.201(d)(1) through (i).

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com

Telephone Number: (901) 373-3103

And

Does BLC currently provide local exchange or exchange access service in Massachusetts? If so, please describe the nature of the services provided and geographic area in which those services are provided. If BLC does not currently provide service in Massachusetts, please state when BLC expects to begin providing service in the state.

RESPONSE: BLC does not currently provide local exchange or exchange access service in Massachusetts. BLC expects to begin providing service in Massachusetts by June 30, 2010.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002

E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

FIRST SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO BLC MANAGEMENT LLC D/B/A ANGLES COMMUNICATION SOLUTIONS ("BLC")

Paragraph 6 of the Application repeatedly uses the present tense in asserting that BLC provides each of the services required of an ETC carrier. Does BLC currently provide any of the services discussed in this paragraph in Massachusetts? For each such service or access to a service, describe in detail how BLC is currently providing that service or, if BLC is not currently providing such service, how it intends to provide such service.

RESPONSE: BLC does not currently provide any of the services discussed in this paragraph in Massachusetts.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox

11121 Highway 70, Suite 202, Arlington, Tennessee 38002

E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

FIRST SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO BLC MANAGEMENT LLC D/B/A ANGLES COMMUNICATION SOLUTIONS ("BLC")

Is it BLC's position that even though Massachusetts is currently served by 8. at least one ETC, the Department can designate BLC as an ETC in Massachusetts without determining that doing so is "consistent with the public interest, convenience, and necessity" as provided in Section 214(e)(2) of the Telecommunications Act? If so, please explain the basis for that position and provide all legal authority on which BLC relies in taking that position.

RESPONSE: BLC believes it has demonstrated that its designation is consistent with the public interest, convenience and necessity. Since BLC is seeking only low income support, and Lifeline is designed to reduce the monthly cost of telecommunications services for eligible households, and is distributed on a per-household basis and is directly reflected in the price that the eligible customer pays, it is assured that all support received by the carrier is used to provide Lifeline services to consumers, thus promoting Lifeline and the availability of telephone service to low income users, which is clearly in the public interest.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002

E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

9. Does BLC have an approved tariff on file with the Department? If so, please provide a copy.

RESPONSE: Yes, BLC has an approved tariff on file with the Commission, which is available to the public.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Please explain the basis for BLC's assertion in paragraph 15 of the 10. application that an ETC applicant need not submit the five-year plan provided for in 47 CFR 54.202(a)(6)(ii) where its "requested ETC serving territory would qualify it to receive no "high cost" USF support, but only "low-income" USF support. Provide in your answer citations to all legal authority BLC relies on in taking this position.

RESPONSE: Many states have adopted an exception to the five-year plan for low income only petitions, and many other states have approved ETC applicants without the submission of five-year plans. Since every dollar of low income support is applied on a dollar per dollar basis to low eligible households' phone bills, a five year plan would not be meaningful in the context of low income support, particularly in light of the fact that the company is not seeking high cost support. Please also see BLC's responses to the First Set of Information Requests from the Department, D.T.C.-10.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Please describe in detail BLC's policies, practices and plans for remaining 11. functional in emergency situations and for restoring lost service in such situations. In addition, please explain in detail how BLC "provides to its customers the same ability to remain functional in emergency situations as currently provided by Verizon..." as asserted in paragraph 18 of the Application.

RESPONSE: BLC intends to provide service to its customers through resale or the use of switched port/loop combination UNEs, leased from Verizon, which will allow BLC to provide to its customers the same ability to remain functional in emergency situations as currently provided by Verizon to its own customers (including access to a reasonable amount of back-up power to ensure functionality without an external power source, rerouting of traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations). BLC emergency procedures are as follows:

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

This procedure identifies what course of action to follow in the event of an emergency situation that affects customers. During normal customer service normal operating hours (Monday through Friday 8am to 7pm CST, Saturday 8am to 3pm CST) a customer can call toll free 1-877-264-5375 to talk to a customer service representative.

Outside normal customer service normal operating hours a customer can call toll free 1-877-264-5375 to leave a message on an IVR. The customer will receive a return call from a customer service representative the following business day during normal operating hours.

Customer service representative will then follow the normal problem correction and escalation procedures.

In the event of an IVR outage the toll free number will be rerouted to a working number following the 'How To: Reroute inbound calls to IVR in the event of an outage' procedure. The company maintains multiple circuits that support the toll free 1-877-264-5375 number reducing the likelihood of a customer not being able to reach the company in an emergency.

The company also maintains an outbound dialing capability that will be loaded with an emergency message. The dialer is set to call the numbers of customers and can be set to continue to dial until the connection is completed.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox

11121 Highway 70, Suite 202, Arlington, Tennessee 38002

E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And

Lance J.M. Steinhart, Esq. Lance J.M. Steinhart, P.C. 1720 Windward Concourse, Suite 115 Alpharetta, Georgia 30005 E-mail: lsteinhart@telecomcounsel.com

Telephone Number: 770-232-9200

Please identify any jurisdictions in which BLC has applied for ETC status as of the date of its answer to this request, in addition to the jurisdictions referenced in paragraph 21 of the Application.

RESPONSE: BLC has applied for ETC status in Idaho, Kansas, Montana, Pennsylvania, Rhode Island, and Vermont, and has since been granted ETC by Iowa.

All Contacts Providing Information/Response for the above question:

Mr. Brian Cox 11121 Highway 70, Suite 202, Arlington, Tennessee 38002 E-Mail: brian@prepaidworx.com Telephone Number: (901) 373-3103

And