Board of Registration in Embalming and Funeral Directing 1000 Washington Street 1st Floor Room 1E, Boston, MA 02118 DATE: January 15, 2019 TIME: 10:00 a.m.

Notice of Meeting and Topics

<u>10:00am – Meeting called to order:</u>

• Discuss housekeeping and evacuation plan

Board Business:

- Review Public Session Minutes for December 18, 2018
- Report from Executive Director, Michael Hawley
- Report from Chief Legal Counsel, Bruce Hopper

Application review:

Type 6

- Douglas Olander
- Sasha Newman

Type 6 (Transition)

- Thomas Hays
- Mary Aveni
- Marguerite Gustafson

Type 3

- John Drolette
- Christina Barboza
- Russell Peck

Funeral Establishments

- Ashley Funeral Home
- Peck Funeral Home
- Boston Cremation, LLC

Discussion:

• Hearses

Wall Certificates:

• JA Healy Sons

<u>Continuing Education Provider Applications:</u> NFDA

- Meet the Mentors 2019
- Lingering Liability: Inside the Cemetery
- NFDA Business Conference
- NFDA Cremation Conference
- Cremation Arranging Solutions Beyond the Basics
- 2018 FTC Funeral Rule Training
- Approaching Trauma Cases with Confidence
- Conflict Management for Funeral Directors: Successful Interpersonal Communication Practices
- Deathcare Marketing: 25 FAQ's
- Demonstration of Soft Tissue Repair
- Do-It-Yourself Memorials (with a little Help from the Funeral Director)
- Embalming Perspectives and Paradigms Challenged
- Embalming Risk Management 4.0
- Embalming the Obese Case
- Everyday Embalming: Tips and Tricks
- Funeral Service Ethics
- Jewish Funeral Traditions and Rituals
- Marketing a Funeral home for Long-Term Profitability
- Marketing the Art of Funeral Home Etiquette
- Offering Funeral Packages in Compliance with the FTC Funeral Rule
- Professional Ethics in Funeral Service: NFDA's Code of Professional Conduct
- Relevance of Restorative Art
- RSVP: I'll See You at My Living Funeral
- Supporting Pregnancy Loss Families
- Ten Tools for Stress Relief
- The Funeral: A Chance to Touch, A Chance to Serve, A Chance to heal
- Understanding the Child's Grief: Insights for Funeral Home Owners, Directors, Staff
- Understanding and Managing Grief
- Understanding the Practice of the FTC Funeral Rule

MKJ Marketing

- MKJ Marketing's 2019 Marketing Summit February 25-27, 2019
- MKJ Marketing's 2019 Marketing Summit March 11-13, 2019
- MKJ Marketing's 2019 E-Commerce Mastermind Program February, 2019
- MKJ Marketing's 2019 E-Commerce Mastermind Program March, 2019

International Cemetery, Cremation & Funeral Association

• 2019 ICCFA Annual convention & Exposition – April 2-6, 2019

Insight Institute

• 2019 Funeral Celebrant Training – Various Locations

<u>Closed Session: Cases, Investigative Conference, Settlement Offers [Pursuant to M.G.L. c.</u> <u>112, § 65C]</u>

Open session for topics not reasonably anticipated 48 hours in advance of meeting:

Reasonable accommodations or modifications will be provided to individuals with disabilities to participate in the Board in Registration in Embalming & Funeral Directing meeting. All requests should be directed to Cheryl Yebba by calling 617-727-4992 or TTY/TDD: (617) 727-2099 by 24 hours prior to the meeting. While the Division will attempt to honor all requests, those requests received after 24 hours to the meeting may not be provided due to feasibility.