This is NOTICE of the regularly scheduled Board of Registration in Pharmacy Meeting

BOARD OF REGISTRATION IN PHARMACY MEETING AGENDA March 6, 2012 239 Causeway Street 4th Floor, Rooms 417A and B Boston, Massachusetts

- 1. 8:30 a.m. CALL TO ORDER President Michael J. Tocco, R.Ph., M.Ed.
- 2. 8:35 a.m. REVIEW/ADOPTION OF BOARD MINUTES
- 3. 8:40 a.m. APPLICATIONS and Other Notices (no handout/applications on file) Assoc. Dir. Margaret Cittadino
- <u>New Community Pharmacy</u> (1)
 CVS 1299, 25 Washington Street, Wellesley

Change of Manager (24) CVS 209, 115 Main Street, Andover (DS3597 CVS 1896, 486 Pleasant Street, Attleboro (DS2160) CVS 2206, 366 Washington Street, Attleboro (DS2762) CVS 1259, 231 Massachusetts Avenue, Boston (DS1974) CVS 3307, 400 Tremont Street, Boston (DS3205) CVS 717, 36 White Street, Cambridge (DS24854) CVS 1862, 1195 Boylston Street, Chestnut Hill (DS2712) CVS 1870, 415 East Falmouth Highway, East Falmouth (DS2070) CVS 594, 105 Davis Straights, Falmouth (DS2839) CVS 1264, 704 Centre Street, Jamaica Plain (DS1966) CVS 22189, 1735 Massachusetts Avenue, Lexington (DS22189) CVS 672, 36 Pleasant Street, Malden (DS24513) CVS 159 516 Main Street, Melrose (DS16605) CVS 00335, 266 Route 44, Raynham (DS2582) CVS 00041, 484 Winthrop Street, Taunton (DS2679) CVS 2055, 10 Main Street, Tewksbury (DS2594) CVS 957 928 Riverdale Street, West Springfield (DS89776) Diamoto Medical, 159 Memorial Drive, Shrewsbury (DS89700) Rite Aid 10099, 399 Union Street, Ashland (DS3301) Rite Aid 10185, 80 River Street, Waltham (DS3151) Stop & Shop Pharmacy 5, 19 Howley Street, Peabody (DS2868) Walgreens 11998, 225R King Street, Northampton (DS89678) Walgreens 3508, 572 Main Street, Wakefield (DS2527) Walmart Pharmacy, 66 Parkhurst Road, Chelmsford (DS2966)

<u>Retail Closings</u> (2)

 Rite Aid Pharmacy 10155, 181 Brighton Avenue, Allston (DS3094. Controlled substances inventory and pharmacy records transferred to CVS 5382, 177 Brighton Avenue, Allston.
 CVS Pharmacy 2460, 110 Elm Street, Millbury (DS3227). Controlled substances inventory and

pharmacy records transferred to CVS 2171, 63 Canal Street, Millbury.

- <u>Wholesale Distributor Closing</u> (1) Cardinal Health, 27 6th Road, Woburn (WD447). All remaining radiographic inventory and medical devices were returned to Cardinal Health Distribution Center.
- <u>Renovation/Expansion</u> (2)
 CVS 2025, Route 10 Northampton Street, Easthampton (DS2685)
 CVS 02516, 35 Kneeland Street, Boston (DS2870)
- <u>Transfer of Ownership</u> (1)
 Health First Pharmacy, 1670 Commonwealth Avenue, Brighton (DS89662)
- 4. 8:45 a.m. UPDATES

Dir. James D. Coffey/Assoc. Dir. Margaret Cittadino

- Advisory Re: Stock Supply on Non-Patient Specific Epinephrine for Schools
- 2011 Statistics Re: Licensing & Complaints
- Board Dispositions
- 5. 9:15 a.m. BOARD MEETING PLANNING/OBJECTIVES
 - Pres. Michael J. Tocco, R.Ph., M.Ed.
 - Follow up Re. Outreach Ideas
- 6. 9:30 a.m. PRESENTATION/DISCUSSION (no handout)
 Pres. Elect, James T. DeVita, R.Ph., Q.A. Coord., Leo A. McKenna, Pharm.D.,R.Ph., Dir. James D. Coffey
 - Board Delegated Complaint Review
- 7. 10:00 a.m. PRESENTATION Daniel F. Luce, R.Ph. MBA, National Director, Pharmacy Affairs Walgreens Company
 - Walgreens TransferSafe
 - Walgreens The Well Experience Pharmacy
- 8. 10:30 a.m. REPORT OF OFFICE OF GENERAL COUNSEL Susan Manning, Board Counsel

CLOSED SESSION – Review/discussion of Complaints and other Legal Matters [MGL c. 112, s. 65C; MGL c. 30A, ss. 18-21]

Matters of:

- Update Re. Docket No. PHA-2012-0024
- 9. 11:00 a.m. APPLICATION/Appearance Matter of Sarah A. Mordkovich – Pharmacist Applicant
- 10. 11:20 a.m. APPLICATION/Appearance Matter of Shem M. Gichuhi – Pharmacy Intern Applicant
- 11. 12:30 p.m. LUNCH
- 12. 1:30 p.m. REPORT OF OFFICE OF INVESTIGATIONS (no handout) <u>File Review</u> - Samuel J. Penta, R.Ph., Supervising Investigator; James C. Emery, Investigator; Cheryl Lathum, Pharm.D., R.Ph., Investigator; William E. Frisch, Jr., R.Ph., Investigator; Leo A. McKenna, Pharm.D., R.Ph., QA Coordinator

FLEX DISCUSSION

A. OLD BUSINESS

- 1) University of Utah School on Alcoholism and Other Drug Dependencies Board designee
- 2) February 7, 2012 Investigative Conference: Decisions Re. PHA-2011-0024 CVS/pharmacy #1854, Scituate (Reg. No. DS2085)
 PHA-2011-0157 Valarie O'Sullivan, R.Ph. (Pharmacist No. PH23106)
 PHA-2011-0156 Lauren M. Cohen (Technician No. PT5296)

13. INFORMATIONAL ITEMS (FYI)

14. 2:30 p.m. ADJOURNMENT

BOARD OF REGISTRATION IN PHARMACY MEETING MINUTES March 6, 2012 239 Causeway Street Boston, Massachusetts

Board Members Present

Staff Present

Board Members Absent

Michael Tocco, R.Ph., M.Ed.; Steven Budish, Stanley Walczyk, R.Ph.; Karen Ryle, R.Ph, M.S; Sophia Pasedis, R.Ph., Pharm.D.; Joanne Trifone, R.Ph.

James T. DeVita, R.Ph; Kathy Fabiszewski, Ph.D, N.P; George Cayer, R.Ph.; Donald Accetta, M.D., M.P.H. James D. Coffey, R.Ph., Director; Margaret Cittadino, M.Ed., Associate Director; Susan Manning, Board Counsel; Leo McKenna, R.Ph., Pharm.D., Quality Assurance (QA) Coordinator; Samuel J. Penta, R.Ph., Supervising Investigator; Cheryl Lathum R.Ph., Pharm.D., Investigator; William E. Frisch, Jr., R.Ph., Investigator; James Emery, Pharmacy Technician, Investigator; Jessica Shaver, Northeastern University Intern

- 1. 8:30 a.m. CALL TO ORDER President Michael J. Tocco
- 2. 8:30 a.m.

APPLICATIONS and Other Notices Assoc. Dir. Margaret Cittadino

New Community Pharmacy

CVS 1299, 25 Washington Street, Wellesley Change of Manager CVS 209, 115 Main Street, Andover (DS3597 CVS 1896, 486 Pleasant Street, Attleboro (DS2160) CVS 2206, 366 Washington Street, Attleboro (DS2762) CVS 1259, 231 Massachusetts Avenue, Boston (DS1974) CVS 3307, 400 Tremont Street, Boston (DS3205) CVS 717, 36 White Street, Cambridge (DS24854) CVS 1862, 1195 Boylston Street, Chestnut Hill (DS2712) CVS 1870, 415 East Falmouth Highway, East Falmouth (DS2070) CVS 594, 105 Davis Straights, Falmouth (DS2839) CVS 1264, 704 Centre Street, Jamaica Plain (DS1966) CVS 22189, 1735 Massachusetts Avenue, Lexington (DS22189) CVS 672, 36 Pleasant Street, Malden (DS24513) CVS 159 516 Main Street, Melrose (DS16605) CVS 00335, 266 Route 44, Raynham (DS2582) CVS 00041, 484 Winthrop Street, Taunton (DS2679) CVS 2055, 10 Main Street, Tewksbury (DS2594) CVS 957 928 Riverdale Street, West Springfield (DS89776) Diamoto Medical, 159 Memorial Drive, Shrewsbury (DS89700) Rite Aid 10099, 399 Union Street, Ashland (DS3301) Rite Aid 10185, 80 River Street, Waltham (DS3151) Stop & Shop Pharmacy 5, 19 Howley Street, Peabody (DS2868) Walgreens 11998, 225R King Street, Northampton (DS89678) Walgreens 3508, 572 Main Street, Wakefield (DS2527) Walmart Pharmacy, 66 Parkhurst Road, Chelmsford (DS2966)

Retail Closings

Rite Aid Pharmacy 10155, 181 Brighton Avenue, Allston (DS3094). Controlled substance inventory and pharmacy records transferred to CVS 5382, 177 Brighton Avenue, Allston.

CVS Pharmacy 2460, 110 Elm Street, Millbury (DS3227). Controlled substance inventory and pharmacy records transferred to CVS 2171, 63 Canal Street, Millbury.

Wholesale Distributor Closing

Cardinal Health, 27 6th Road, Woburn (WD447). All remaining radiographic inventory and medical devices returned to Cardinal Health Distribution Center. <u>Renovation/Expansion</u>

CVS 2025, Route 10 Northampton Street, Easthampton (DS2685)

CVS 02516, 35 Kneeland Street, Boston (DS2870)

Transfer of Ownership

Health First Pharmacy, 1670 Commonwealth Avenue, Brighton (DS89662)

Motion Walczyk/Pasedis to approve applications

Recused Tocco for CVS and Trifone for Walgreens related applications and notices Approved

3. 8:40 a.m. UPDATES

Dir, James D, Coffey/Assoc. Dir. Margaret Cittadino

- Advisory re: Stock Supply of Non-Patient Specific Epinephrine for Schools

- 2011 Board Statistics re: Licensing and Complaint Dispositions

- Complaint Status and Dispositions

4. 9:15 a.m.

BOARD MEETING PLANNING/OBJECTIVES Pres. Michael J. Tocco

Continuation of discussion regarding Board regulation continuing education module to be developed by and presented by Board members.

5. 9:30 a.m.

PRESENTATION/DISCUSSION

Proposal: Board Delegated Complaint Review process

Presentation; Q.A. Coord. McKenna; Dir. Coffey; Superv. Inv. Penta

Board reviewed proposed process for disposition of specific categories of complaints by delegated Board member(s) and specified Pharmacy Board personnel.

Motion Trifone/Walczyk to adopt the Board Delegated Complaint Review process as proposed. Approved

6. 10:00 a.m. PRESENTATION - Walgreens TransferSafe

Daniel F. Luce, R.Ph., MBA, National Dir., Pharmacy Affairs, Walgreens, described Walgreens *TransferSafe* secure website system. Luce noted resolution of two issues raised by *TransferSafe* users; specifically, (1) no birth date on the incoming prescription; and (2) the prescription printing on 2 pages (instead of one). Motion Walczyk/Pasedis to approve TransferSafe (no termination date). Recused Trifone (not present in room during presentation, discussion or vote) Approved

□ Video presentation and discussion of Walgreens "The Well Experience Pharmacy" [Trifone not present in room during video or discussion]

7. 10:40 a.m. REPORT OF OFFICE OF GENERAL COUNSEL - Susan Manning, Board Counsel

CLOSED SESSION - Review/discussion of Complaints and other Legal Matters [MGL c. 112, s. 65C; MGL c. 30A, ss. 18-21]

10:40 a.m. Motion Walczyk/Pasedis to enter Closed Session. Approved 10:55 a.m. Motion Budish/Trifone to return to Open Session. Approved

8. 11:10 a.m. APPLICATION/Appearance

Sarah A. Mordkovich - Pharmacist Applicant Motion Ryle/Pasedis to approve application Approved

9. 11:20 a.m. APPLICATION/Appearance

Shem M. Gichuhi – Pharmacy Intern Applicant Motion Ryle/Walczyk to deny intern registration at this time with conditions (evaluations and references as specified) for future reconsideration identified. Approved

10, 12:10 p.m.

REPORT OF OFFICE OF INVESTIGATIONS (no handout)

File Review - Samuel J. Penta, R.Ph., Supervising Investigator; James C. Emery, Investigator; Cheryl Lathum, Pharm.D., R.Ph., Investigator; William E. Frisch, Jr., R.Ph., Investigator; Leo A. McKenna, Pharm.D., R.Ph., QA Coordinator

| 1 | SA INV-2387 | Motion Trifone/Walczyk to Dismiss with Advisory |
|-------|-------------------------------|--|
| | Neighborhood Pharmacy | Letter with plan of correction for re-training of staff |
| | DS 3526 | on rules of transfer. |
| - | PHA-2012-0040 | Approved |
| | Neighborhood Pharmacy | |
| | DS89779 (transfer of | |
| | ownership) | |
| 2 | SA-INV-2335 | Motion Ryle/Trifone to schedule Investigative |
| | Rite Aide 10055 | Conference. Board to advise Manager of Record to |
| | DS 2557 | put Vicodin on count immediately; provide bi- annual audit at the investigative conference; and |
| · | PHA-2011-0276 | prohibit pharmacy technicians from filling Vicodin |
| | Joseph Malinoski | prescriptions out of pharmacist's direct view |
| | PH22266 | Approved |
| | PHA-2011-0273 | |
| . | Damianos Avramidis PH27462 | |

| | Motion Trifone/Walczyk to Dismiss with Advisory Letter and Recommendation to re-train pharmacy |
|--------------------------|---|
| DS2085 | staff regarding high dose warnings and new |
| February 7, 2012 | prescriptions that require incremental dosing. |
| Investigative Conference | Recused Tocco (not present in meeting room for discussion or vote) |
| | Approved |
| PHA-2011-0157 | Motion Ryle/Walczyk to propose Consent |
| Valarie O'Sullivan | Agreement with Reprimand |
| PH 23106 | Recused Tocco (not present in meeting room for discussion or vote) |
| | Approved |
| PHA-2011-0156 | Motion Pasedis/Trifone to Dismiss with Advisory |
| Lauren M. Cohen | Letter and 2 CEs on Medication Error Prevention. |
| PT5296 | Recused Tocco (not present in meeting room for discussion or vote) |
| | Approved |
| | February 7, 2012 Investigative Conference PHA-2011-0157 Valarie O'Sullivan PH 23106 PHA-2011-0156 Lauren M. Cohen |

12:40 p.m. Walczyk, Tocco and Budish exit meeting.

10. 12:40 p.m. LUNCH

3

| 4 | PHA-2011-0271 | Motion Trifone/Pasedis to Dismiss with Advisory |
|-----|--------------------|--|
| · . | CVS 1859 | Letter and confirmation of inclusion of Quality |
| | DS2945 | Assurance best practices in CVS compliance |
| | | monitoring ("Every Visit Review" (EVR) pharmacy |
| | | supervisor scheduled oversight) in all Massachusetts |
| | | CVS stores. |
| | | Approved |
| | PHA-2011-0299 | Motion Pasedis/Trifone to Dismiss with Advisory |
| | James M. Citrone | Letter and 2 continuing education credits (CEs) in |
| | PH233093 | medication error prevention. |
| | | Approved |
| | | To the D 1 (D - 1's to D's - No Welstion |
| 5 | PHA-2011-0014 | Motion Rylc/Pasedis to Dismiss - No Violation |
| | CVS 2401 | Approved |
| | DS 2957 | |
| | PHA-2011-0227 | Motion Pasedis/Ryle to Dismiss with Advisory |
| | Rebecca L. Telford | Letter and 2 CEs in medication error prevention |
| | PT11168 | Approved |
| , · | AL DIVISION | Motion Ryle/Pasedis to Dismiss – No Violation |
| 6 | SA-INV-1725 | Approved |
| | CVS 2025 | Approved |
| | DS 2685 | |
| 1 | · · · · | |

4

| .7 | SA-INV-1980 PHA-2011-0112 CVS 1249 DS2688 | Motion Trifone/Pasedis to Dismiss – No Violation Approved |
|----|--|---|
| - | PHA-2011-0113 Abdul K Shamseddine PH15919 | Motion Pasedis/Trifone to Dismiss – No Violation Approved |
| 8 | SA-INV-2227 CVS 1845 DS3595 | Motion Trifone/Pasedis to Dismiss – Lack of Evidence Approved |
| 9 | PHA-2011-0272 CVS 183 DS 2347 | Motion Trifone/Pasedis to Dismiss with Advisory Letter with ISMP error report and CVS review of current system ophthalmic and otic medications placement with review recommendations to be implemented in all Massachusetts CVS pharmacies. Approved |
| | PHA-2011-0297 Kaitlyn Hall PT 12182 | Motion Ryle/Pasedis to Dismiss with Advisory Letter with conditions related to CE deficiencies Approved |
| | PHA-2011-0298 Nehal Patil PH233361 | Motion Ryle/Pasedis to Dismiss with Advisory Letter with conditions related to CE deficiencies Approved |
| 10 | SA-INV-2428 CVS 1000 DS 2649 | Motion Pasedis/Trifone to Dismiss – Lack of Evidence |
| 11 | SA-INV-2410 CVS 1851 DS 2088 | Motion Pasedis/Ryle to Dismiss – Lack of Evidence Approved |
| 12 | SA-INV-2427 CVS 8319 DS3560 | Motion Pasedis/Ryle to Dismiss – No Violation Approved |

FLEX DISCUSSION

A. OLD BUSINESS

1) University of Utah School on Alcoholism and Other Drug Dependencies Michael Tocco will be the Board Designee to June 2012 conference.

11. REPORT OF OFFICE OF GENERAL COUNSEL - Susan Manning, Board Counsel Continued

2:45 p.m. Motion Walczyk/Pasedis to enter Closed Session. Approved 2:50 p.m. Motion Trifone/Pasedis to return to Open Session. Approved Closed Session - M.G.L. c. 112, s. 65C (Pending Complaints) M.G.L. c. 30A, s. 18-21 (Adjudicatory and Executive)

6

(15)

10.555 (10.67) NBS 5873

2:50 p.m. Motion Trifone/Ryle to adjourn. Approved

2:50 ADJOURNMENT

Respectfully submitted by:

James D. Coffey Director

Board approved: April 3, 2012.

BOARD OF REGISTRATION IN PHARMACY CLOSED SESSION MINUTES MARCH 6, 2012 239 CAUSEWAY STREET BOSTON, MA 02114

REPORT OF OFFICE OF GENERAL COUNSEL - Susan Manning, Board Counsel Closed Session – M.G.L. c. 112, s. 65C (Pending Complaints) M.G.L. c. 30A, s. 18-21 (Adjudicatory and Executive)

10:40 a.m. Motion Walczyk/Pasedis to enter Closed Session. Approved

Matter of **Diep Ho**, R.Ph. (PH24629) Docket No. PHA-2012-0024 Investigators Frisch and Penta provided update regarding February 29, 2012 arrest of pharmacist Diep Ho, while employed at CVS Pharmacy 2282, 703 Gallivan Blvd., Dorchester. Investigation is ongoing. Ho surrendered license to the Board on arrest.

Motion Walczyck/Trifone to accept license surrender. Approved

Recused Tocco (not present in meeting room for discussion or vote)

Matter of Deborah Orfanos (PT2369) - Docket No. PHA-2012-0025

Complaint includes employer videos of Pharmacy technician's diversion of a controlled substance (Zydone) in various quantities on multiple dates while employed at Walgreens Pharmacy #1864, 324 Massachusetts Avenue, Arlington; and (2) February 22, 2012 statement admitting diversion of Zydone over a three month period

Motion Walczyck/Pasedis to issue *Temporary Order of Summary Suspension*; accept license surrender if submitted.

Approved

Recused Trifone (not present in meeting room for discussion or vote)

Matters of Shore Drug - formerly operating at 297 Belmont St., Belmont

Board advised of recent inquiries regarding resumption of pharmacy operations at prior location of former Shore Drug; which property is currently owned by prior owner/operator (REVOKED pharmacist) who currently operates a retail business at same location. Board in agreement that approval of any application for pharmacy to operate (including under any lease or other agreement) at prior Shore Drug location while owned or with any other connection to prior owner is not likely.

10:55 a.m. Motion Budish/Trifone to return to Open Session. Approved

2:45 p.m. Motion Walczyk/Pasedis to enter Closed Session. Approved

Matter of Lauren M. Cohen (PT 5296) - Docket No. PHA-2011-0156

Investigators Penta and Lavery advised Board that CVS had notified Board of the termination of pharmacy technician Lauren Cohen after admitted diversion.

Motion Ryle/Trifone for issuance of Temporary Order of Summary Suspension if surrender is not received.

8

Approved

Recused Tocco (not present in meeting room for discussion or vote)

2:50 p.m. Motion Trifone/Pasedis to return to Open Session. Approved