Board of Registration in Embalming and Funeral Directing 1000 Washington Street 1st Floor Room 1D, Boston, MA 02118 DATE: May 21, 2019 TIME: 10:00 a.m.

Agenda

10:00am – Meeting called to order:

Discuss housekeeping and evacuation plan

Board Business:

- Review Public Session Minutes for April 16, 2019
- Review Executive Session Minutes for April 16, 2019
- Report from Executive Director, Michael Hawley
- Report from Chief Legal Counsel, Bruce Hopper

Application review:

Type 6

- Emily Collazo Pontbriant
- Matthew Pichi
- William Saunders
- Gregory Gallagher
- Meghan Gwozdz

Out of State (Type 6)

• Andrew Correia

Type 3

- Richard L. Schaufenbil Jr
- Victor Watson

Establishment Applications

- Bishop Funeral Home
- Peck Funeral Home
- Taunton Funeral Home

Wall Certificates:

Barry Greene

Russell Peck

Discussion:

- Boston Cremation Extension Request
- Hearse License Pates
- Preneed Reports
- Cape Cod Community College

Continuing Education Provider Applications:

NFDA

- Re-energizing State Association Membership
- Breakout by office
- The Headliners: Communications Coaching
- Re-energizing State Association Membership: Part 2: The Situation Room
- Leadership & Accountability When It Matters
- Techniques for Embalming & Reconstruction for Trauma including Organ and Tissue Cases
- Online Reviews: Getting Good Ones and fixing Bad Ones
- Lessons from the Web
- Facing the Judge; How Proper Paperwork can Save Your Firm
- Nurturing Families for Life
- Case Study: Opening a Greif Counseling Center
- Inside the Courthouse
- Reconstructive Techniques for Severe Trauma
- Funeral Financing and Payment Strategies for your Families
- Grieving Dads: to the Brink and Back
- Inside the Numbers
- Increasing online leads
- Is It Time to Buy a Funeral Home?
- Cemeteries: A Bold Response Part 2
- What the Public Won't Tell You...But the Hairdresser Will!
- FTC Funeral Rule: Reducing your Risk
- Post Procurement Embalming Best Practices
- Mortuary Mission; Dover's Silent History
- Lingering Liability: Inside the Cemetery
- Permission to Grieve
- What Consumers Expect of You Right Now
- Creating Memorable Experiences Inside Your Funeral Home
- From the Cot to the Capel
- Be Here Now: Exploring Mindfulness and Meditation
- Personalization Through Storytelling and Event Planning
- Is it Sexual Harassment?
- Business Succession Planning
- Traveling the World: Funerals Past and Present

- Creating WE Relationships
- Hospice is Where the Heart Is
- Community Outreach and the Opioid Epidemic: How to Reverse an Overdose with Naloxone
- The Millennial Director
- Planning Your Exit Strategy
- Elevate Your Embalming Skills Now!
- Therapy from Man's Best Friend
- It not 'Just a Cremation'
- Defusing Conflict in the Arrangement Room: Strategies from Family Therapists
- The Youth and Funerals Initiative: Connecting with Your Community
- Active Shooter Preparedness Training
- 2019 NFDA international Convention EXPO

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MFDA

2019 Cremation Planning Strategies

Flanner Buchanan

 Heightened Awareness: Addressing Potential Violence at a Funeral Home – Captain Shawn Tompkins

Funeral CE

• OSHA Emergency Action Plans for Funeral Homes

Pennsylvania Funeral Directors Association

- Putting Community in Outreach
- The 3 E's for Cremation Success; Employees, Expectations, Engagement
- Can You Actually Still Make Money in Funeral Service?
- If It's Not in Writing, It Didn't Happen: The Importance of Having Proper Paperwork
- Checklist for Success: Essentials for New Owners

International Order of the Golden Rule

• Educating the Families you Serve about the "WHY" of the Funeral

<u>Closed Session: Cases, Investigative Conference, Settlement Offers [Pursuant to M.G.L. c. 112, § 65C]</u>

Open session for topics not reasonably anticipated 48 hours in advance of meeting:

Reasonable accommodations or modifications will be provided to individuals with disabilities to participate in the Board in Registration in Embalming & Funeral Directing meeting. All requests should be directed to Cheryl Yebba by calling 617-727-4992 or TTY/TDD: (617) 727-2099 by 24 hours prior to the meeting. While the Division will attempt to honor all requests, those requests received after 24 hours to the meeting may not be provided due to feasibility.