False information submitted to the DUA about hours worked and wages paid during the benefit year of claim were found to be attributable to the claimant's estimation of his earnings due to the different pay cycles used by the DUA and his employer, and not to an intentional effort to mislead the DUA into paying more benefits that the claimant was entitled to. Because the claimant did not knowingly submit false information, he is not subject to interest charges or penalties on the overpaid benefits under G.L. c. 151A, § 69(a) or (e).

Board of Review 19 Staniford St., 4th Floor Boston, MA 02114 Phone: 617-626-6400

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Issue ID: 0022 5329 73

Paul T. Fitzgerald, Esq. Chairman Charlene A. Stawicki, Esq. Member Michael J. Albano Member

BOARD OF REVIEW DECISION

The claimant appeals a decision by a review examiner of the Department of Unemployment Assistance (DUA), which found the claimant at fault for failing to properly report his earnings to the DUA on a claim effective December 29, 2013.

The claimant had filed a claim for unemployment benefits in early 2014, and the claim was determined to be effective December 29, 2013. Thereafter, the claimant certified for benefits while also reporting some partial earnings during the benefit year of the claim. On August 10, 2017, the DUA issued a Notice of Fault and Fraud Finding, which provided that an overpayment on the claim was due to the claimant's fault. The notice informed him that the overpayment would be subject to an interest penalty and that he would have to serve a ten-week compensable week penalty. The claimant appealed to the DUA Hearings Department. Following a hearing on the merits, the review examiner affirmed the agency's initial determination in a decision rendered on January 19, 2018. The claimant sought review by the Board, which denied the appeal, and the claimant appealed to the District Court, pursuant to G.L. c. 151A, § 42.

On May 31, 2018, the District Court ordered the Board to obtain further evidence. Consistent with this order, we remanded the case to the review examiner to take additional evidence concerning why the claimant misreported his earnings to the DUA for the claim effective December 29, 2013. The claimant attended the remand hearing. Thereafter, the review examiner issued her consolidated findings of fact.

The issue before the Board is whether the review examiner's decision, which concluded that the claimant was at fault for the overpayment on the claim, is supported by substantial and credible evidence and free from error of law, where the review examiner has found that the claimant did not intend to misreport his earnings.

After reviewing the entire record, including the documentary evidence submitted at the remand hearing, the review examiner's consolidated findings of fact, and the District Court's Order, we reverse the review examiner's decision.

Findings of Fact

The review examiner's consolidated findings of fact, which were issued following the District Court remand, are set forth below in their entirety:

- 1. The claimant started working for the employer, a construction company, in April 2011 initially as a fulltime laborer. The employer has periods of time when there is no work available for the claimant due to lack of work and periods of time the claimant's hours are reduced due to lack of work.
- 2. The claimant is always able and available to work fulltime with the employer.
- 3. On January 2, 2014, the claimant filed an initial claim for Unemployment Insurance Benefits (hereinafter benefits). The claim is effective the week beginning December 29, 2013 and expired on December 27, 2014.
- 4. The Department of Unemployment Assistance's (hereinafter the Department) week begins on a Sunday and ends on a Saturday.
- 5. The employer's pay week begins on Wednesday and ends on Tuesday.
- 6. The claimant's weekly benefit rate, on the claim effective December 29, 2013, was \$677 (Exhibit 3). The claimant's weekly earning exclusion amount was \$225.67 (Exhibit 3).
- 7. The Department received a Payroll Inquiry Report from the employer listing the claimant's gross earnings for the period of time running from December 29, 2013 through December 27, 2014 (Exhibit 6). This Payroll Inquiry Report lists weekly wage information based upon the employer's pay period (Exhibit 6).
- 8. The Department updated the claimant's gross wages in the Department's database to reflect the claimant's correct gross wages as listed in the weekly Payroll Inquiry Report provided by the employer in the weekly Payroll Inquiry Report.
- 9. On August 10, 2017, the Department issued a Notice of Disqualification, Issue Identification Number 0021 7769 59, under Sections 29(a) (b) & 1(r) of the Law covering the period of time running from December 29, 2013 through December 27, 2014 (Exhibits 11 & 1). On the Notice of Disqualification, the Department listed the following information: "You failed to accurately report your gross earing for the week in which you worked. You are entitled to partial benefits for any week in which you are employed less than a full-time

schedule of hours and earn less than your allowable amount (Exhibit 11)." As a result of the Notice of Disqualification, the claimant was overpaid \$7,749 in previously received benefits for the weeks ending January 11, 2014 through February 22, 2014, March 15, 2014, April 19, 2014, August 16, 2014, September 20, 2014, and October 4, 2014 through December 13, 2014 (Exhibit 11).

- 10. On August 10, 2017, the Department issued a Notice of Fault and Fraud Finding, Issue Identification Number 0022 5329 73, under Sections 69(a) & 25(j) of the Law assigning an interest penalty for the now overpaid benefits and assigning a 10 week compensatory week penalty (Exhibit 11A). The parent issue of this Notice of Fault and Fraud Finding is the Notice of Disqualification that was issued on August 10, 2017 under Issue Identification Number 0021 7769 59 (Exhibit 1).
- 11. The Notice of Fault and Fraud Finding was affirmed at the Hearings Level.
- 12. The claimant appealed the Notice of Fault and Fraud Finding to the Board of Review and the District Court.
- 13. The issue was remanded for additional evidence.
- 14. The claimant subsequently obtained an Employee Hours with Wages report from the employer listing the claimant's daily gross wages for the period of time running from December 29, 2013 through December 27, 2017.
- 15. The following is a list of the claimant's daily gross wages, weekly gross wages, daily hourly rate for the weeks the claimant requested on his benefits claim running from December 29, 2013 through December 27, 2014.

Week 1	Sunday	Monday	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	Saturday
<u>Date</u>	12/29/13	12/30/13	12/31/13	01/01/14	01/02/14	01/03/14	01/04/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week 2	Sunday	Monday	Tuesday	Tuesday	Wednesday	Thursday	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	01/05/14	01/06/14	01/07/14	01/07/14	01/08/14	01/09/14	01/10/14	1/11/2014
Hourly								
Rate		\$51.525	\$34.350	\$34.350	\$34.350	\$34.350		
Hours								
Worked	0	8	8	8	8	8	0	0
Gross								
Daily								
Wage		\$412.20	\$274.80	\$274.80	\$274.80	\$274.80		
			Job#5048	Job#5442				
Gross								
Weekly								
Wage	\$1,511.40							
Weekly								
Hours								
Worked	40							

Week 3	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<u>Date</u>	01/12/14	01/13/14	01/14/14	01/15/14	01/16/14	01/17/14	01/18/14
Hourly Rate		\$34.35	\$34.35	\$34.35	\$34.35	\$34.35	
Hours Worked	0	8	8	8	8	8	
Gross Daily Wage		\$274.80	\$274.80	\$274.80	\$274.80	\$274.80	
Gross Weekly Wage	\$1,374.00						
Weekly Hours Worked	40						

Week 4	Sunday	Monday	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	01/19/14	01/20/14	01/21/14	01/22/14	01/23/14	01/24/14	01/25/14
Hourly Rate		\$34.35	\$34.35	\$34.35			
Hours Worked	0	8	8	8	0	0	0
Gross Daily Wage		\$274.80	\$274.80	\$274.80			
Gross Weekly Wage	\$824.40						
Weekly Hours Worked	24						

Week 5	Sunday	Monday	Tuesday	Wednesday	Thursday	<u>Friday</u>	Saturday
<u>Date</u>	01/26/14	01/27/14	01/28/14	01/29/14	01/30/14	01/31/14	02/01/14
Hourly Rate		\$34.50	\$34.50	\$34.50		\$34.50	
Hours Worked	0	8	8	8	0	8	0
Gross Daily Wage		\$274.80	\$274.80	\$274.80		\$274.80	
Gross Weekly Wage	\$1,099.20	·					
Weekly Hours Worked	32						

Week 6	Sunday	Monday	Monday	Tuesday	Wednesday	Thursday	<u>Friday</u>	Saturday
<u>Date</u>	02/02/14	02/03/14	02/03/14	02/04/14	02/05/14	02/06/14	02/07/14	02/08/14
Hourly								
Rate		\$51.525	\$34.350	\$51.250			\$34.500	
Hours								
Worked	0	8	8	8			8	
Gross								
Daily								
Wage		\$412.20	\$274.80	\$412.20			\$274.80	
		Job#5490	Job#5532					
Gross								
Weekly								
Wage	<u>\$1,374.00</u>							
Weekly								
Hours								
Worked	32							

Week 7	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<u>Date</u>	02/09/14	02/10/14	02/11/14	02/12/14	02/13/14	02/14/14	02/15/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week 8	Sunday	<u>Monday</u>	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	02/16/14	02/17/14	02/18/14	02/19/14	02/20/14	02/21/14	02/22/14
Hourly Rate					\$34.35	\$34.35	
Hours Worked	0	0	0	0	8	8	0
Gross Daily Wage					\$274.80	\$274.80	
Gross Weekly Wage	\$549.60						
Weekly Hours Worked	16						

Week 9	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<u>Date</u>	02/23/14	02/24/14	02/25/14	02/26/14	02/27/14	02/28/14	03/01/14
Hourly Rate		\$34.35	\$34.35	\$34.35	\$34.35	\$34.35	
Hours Worked	0	8	8	8	8	8	0
Gross Daily Wage		\$274.80	\$274.80	\$274.80	\$274.80	\$274.80	
Gross Weekly Wage	\$1,374.00						
Weekly Hours Worked	40						

Week 10-							
Declined							
UI	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	03/02/14	03/03/14	03/04/14	03/05/14	03/06/14	03/07/14	03/08/14
Hourly Rate		\$34.35	\$34.35	\$34.35	\$34.35	\$34.35	
Hours Worked	0	8	8	8	8	8	0
Gross Daily Wage		\$274.80	\$274.80	\$274.80	\$274.80	\$274.80	
Gross Weekly Wage	\$1,374.00						
Weekly Hours Worked	40						

Week							
11	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	03/09/14	03/10/14	03/11/14	03/12/14	03/13/14	03/14/14	03/15/14
<u>Hourly</u>							
<u>Rate</u>		\$34.35		\$34.35	\$34.35	\$34.35	
Hours						0	
<u>Worked</u>		8		8	8	8	
Gross Daily							
Wage Wage		\$274.80		\$274.80	\$274.80	\$274.80	
Gross							
Weekly Wage	\$1,099.20						
Weekly	1 7-27						
<u>Hours</u> <u>Worked</u>	32						

Week							
12	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	03/16/14	03/17/14	03/18/14	03/19/14	03/20/14	03/21/14	03/22/14
Hourly Rate		\$34.50	\$34.50		\$34.50	\$34.50	
Hours Worked		8	8		8	8	
Gross Daily							
Wage		\$274.80	\$274.80		\$274.80	\$274.80	
Gross Weekly Wage	\$1,099.20						
Weekly Hours							
<u>Worked</u>	32						

Week							
13	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	04/13/14	04/14/14	04/15/14	04/16/14	04/17/14	04/18/14	04/19/14
Hourly Rate			\$34.35	\$34.35		\$34.35	
Hours Worked			8	4		8	
Gross Daily			\$274.80	\$137.40		\$274.80	
Wage Gross Weekly Wage	\$687.00		\$274.00	\$137.40		\$274.80	
Weekly Hours Worked	20						

Week	C 1	Mandan	T1	W - 1 1	T11	F.: 4	C - 4 1
14	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	07/27/14	07/28/14	07/29/14	07/30/14	07/31/14	08/01/14	08/02/14
Hourly Rate		\$35.10	\$35.10				
Hours Worked		8	8				
Gross Daily Wage		\$280.80	\$280.80				
Gross Weekly Wage	\$561.60						
Weekly Hours Worked	16						

Week 15	Sunday	Monday	Tuesday	Wednesday	Thursday	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	08/03/14	08/04/14	08/05/14	08/06/14	08/07/14	08/08/14	08/09/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week							
16	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	08/10/14	08/11/14	08/12/14	08/13/14	08/14/14	08/15/14	08/16/14
Hourly Rate					\$35.10	\$35.10	
Hours Worked	0	0	0	0	8	8	0
Gross Daily Wage					\$280.80	\$280.80	
Gross Weekly Wage	\$561.60						
Weekly Hours Worked	16						

Week 17-							
Declined	G 1	N	T 1	XX7 1 1	TT1 1	F : 1	G . 1
UI	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	08/17/14	08/18/14	08/19/14	08/20/14	08/21/14	08/22/14	08/23/14
Hourly Rate		\$35.10	\$35.10	\$35.10	\$35.10	\$35.10	
Hours Worked	0	8	8	8	8	8	
Gross Daily Wage		\$280.80	\$280.80	\$280.80	\$280.80	\$280.80	
Gross Weekly Wage	\$1,404.00						
Weekly Hours Worked	40						

Week							
18	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	09/14/14	09/15/14	09/16/14	09/17/14	09/18/14	09/19/14	09/20/14
Hourly Rate		\$35.10	\$35.10				
Hours Worked		8	8				
Gross Daily Wage		\$280.80	\$280.80				
Gross Weekly Wage	\$561.60						
Weekly Hours Worked	16						

Week							
19	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	09/21/14	09/22/14	09/23/14	09/24/14	09/25/14	09/26/14	09/27/14
Hourly							
<u>Rate</u>		\$52.65	\$52.65	\$52.65	\$52.65		
Hours							
Worked		8	8	8	8		
Gross							
Daily							
Wage		\$421.20	\$421.20	\$421.20	\$421.20		
Gross							
Weekly							
Wage	\$1,684.80						
Weekly							
Hours							
Worked	32						

Week 20	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	09/28/14	09/29/14	09/30/14	10/01/14	10/02/14	10/03/14	10/04/14
Hourly Rate				\$52.65			
Hours Worked	0	0	0	8	0	0	0
Gross Daily Wage				\$421.20			
Gross Weekly Wage	\$421.20			ψ 1 21.20			
Weekly Hours Worked	8						

Week							
21	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	10/05/14	10/06/14	10/07/14	10/08/14	10/09/14	10/10/14	10/11/14
Hourly Rate				\$35.10	\$35.10		
Kate				\$33.10	\$33.10		
Hours Worked	0	0	0	8	8	0	0
Gross Daily							
Wage				\$280.80	\$280.80		
Gross Weekly Wage	\$561.60						
Weekly Hours	φ201.00						
Worked	16						

Week 22	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	<u>Saturday</u>
<u>Date</u>	10/12/14	10/13/14	10/14/14	10/15/14	10/16/14	10/17/14	10/18/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week							
23	<u>Sunday</u>	<u>Monday</u>	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	10/19/14	10/20/14	10/21/14	10/22/14	10/23/14	10/24/14	10/25/14
Hourly Rate		\$35.10	\$35.10	\$35.10	\$35.10	\$35.10	
Kate		\$55.10	\$33.10	\$33.10	\$33.10	\$33.10	
Hours							
Worked	0	8	8	8	8	8	0
Gross							
<u>Daily</u>							
Wage		\$280.80	\$280.80	\$280.80	\$280.80	\$280.80	
Gross Weekly							
<u>Wage</u>	\$1,404.00						
Weekly Hours							
Worked	40						

Week 24	Sunday	Monday	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	10/26/14	10/27/14	10/28/14	10/29/14	10/30/14	10/31/14	11/01/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week 25	Sunday	Monday	Tuesday	Wednesday	Thursday	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	11/02/14	11/03/14	11/04/14	11/05/14	11/06/14	11/07/14	11/08/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week 26	Sunday	Monday	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	11/09/14	11/10/14	11/11/14	11/12/14	11/13/14	11/14/14	11/15/14
Hourly Rate							
Hours Worked	0	0	0	0	0	0	0
Gross Daily Wage							
Gross Weekly Wage	\$0.00						
Weekly Hours Worked	0						

Week	C1	Mandan	T1	W-11	T1	F.: 1	C - 4 1
27	<u>Sunday</u>	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	11/16/14	11/17/14	11/18/14	11/19/14	11/20/14	11/21/14	11/22/14
<u>Hourly</u>							
Rate					\$34.10	\$34.10	
Hours							
Worked	0	0	0	0	8	8	0
Gross Daily							
Wage					\$272.80	\$272.80	
Gross Weekly Wage	\$545.60						
Weekly Hours							
Worked	16						

Week 28	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<u>Date</u>	11/23/14	11/24/14	11/25/14	11/26/14	11/27/14	11/28/14	11/29/14
Hourly							
Rate		\$35.10		\$35.10	\$35.10	\$35.10	
Hours							
Worked	0	8	0	8	8	8	0
Gross							
Daily							
Wage		\$280.80		\$280.80	\$280.80	\$280.80	
Gross							
Weekly							
Wage	\$1,123.20						
Weekly							
Hours							
Worked	32						

Week							
29	Sunday	Monday	Tuesday	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	11/30/14	12/01/14	12/02/14	12/03/14	12/04/14	12/05/14	12/06/14
Hourly							
<u>Rate</u>		\$35.10	\$35.10				\$53.40
Hours							
Worked	0	8	8	0	0	0	8
Gross							
Daily							
Wage		\$280.80	\$280.80				\$427.20
Gross							
Weekly							
Wage	\$988.80						
Weekly							
Hours							
Worked	24						

Week							
30	Sunday	<u>Monday</u>	<u>Tuesday</u>	Wednesday	<u>Thursday</u>	<u>Friday</u>	<u>Saturday</u>
<u>Date</u>	12/07/14	12/08/14	12/09/14	12/10/14	12/11/14	12/12/14	12/13/14
<u>Hourly</u>							
Rate		\$35.600		\$35.600	\$35.600	\$35.600	
Hours							
Worked	0	8	0	8	8	8	0
Gross							
Daily							
Wage		\$284.80		\$284.80	\$284.80	\$284.80	
Gross							
Weekly							
Wage	\$1,139.20						
Weekly							
Hours							
Worked	32.00						

- 16. In May 2017, the Department mailed the claimant questionnaires inquiring about his employment with the employer. In May 2017, the Department first notified the claimant that he may have underreported his wages from the employer.
- 17. The claimant's schedule and pay rate fluctuated from week to week during this time period. The rate of pay fluctuated depending on the time of day the claimant worked, the day of the week the claimant worked, and if the claimant was working as a foreman or non-foreman.
- 18. The claimant would learn his pay rate for this period of time when the claimant looked at his paystubs from the employer.
- 19. The claimant could not have reported the exact wages from the employer during the weeks he requested benefits based upon the information the employer provided the claimant when he was paid.
- 20. The claimant's educational level is high school.

- 21. The claimant had zero record keeping habits during the weeks he requested benefits.
- 22. The claimant knew the Department's work week was different than employer's work week. The claimant knew the Department's work week ran from Sunday to Saturday.
- 23. The claimant was estimating his wages he reported to the Department for the weeks he requested benefits. The claimant spoke with his co-workers about reporting earnings to the Department. The claimant's co-workers informed the claimant to estimate the wages he reported to the Department.
- 24. The claimant did not intend to misreport his earnings to the Department.

Ruling of the Board

In accordance with our statutory obligation, we review the decision made by the review examiner to determine: (1) whether the consolidated findings are supported by substantial and credible evidence; and (2) whether the review examiner's original conclusion is free from error of law. Upon such review, the Board adopts the review examiner's consolidated findings of fact, except for some of the hourly rates noted in Weeks 6 and 12 of Consolidated Finding of Fact # 15. The hourly rate for February 4, 2014, was \$52.52, not \$51.20, the hourly rate for February 7, 2014 was \$34.35, not \$34.50, and the hourly rate for the entire week of March 16, 2014, through March 22, 2014 was \$34.35, not \$34.50. These incorrect rates appear to have been merely typographical errors, as the total daily and weekly earnings noted in Consolidated Finding of Fact # 15 are supported by the evidence in the record. We deem the remaining consolidated findings to be supported by substantial and credible evidence. As discussed more fully below, we disagree with the review examiner's conclusion that the overpayment was due to the claimant's fault.

The review examiner issued her decision pursuant to the following provisions under G.L. c. 151A, § 69:

(a) The department may recover . . . any amounts paid to an individual through error, . . . If any individual fails to pay when due any amount paid to said individual because of such individual's *failure knowingly to furnish accurate information concerning any material fact*, including amounts of remuneration received, as provided in subsection (c) of section twenty-four, such overdue amounts shall carry interest at a per annum rate provided by subsection (a) of section fifteen from the due date until paid. The total amount of interest assessed shall not exceed fifty percent of the total amount due.

. . .

(e) At the time the department determines that an erroneous payment from the Unemployment Compensation Fund was made to an individual due to the individual's misrepresentation of a material fact or failure to disclose a material

fact that the individual knew, or reasonably should have known, was material, the individual shall be assessed a penalty equal to 15 per cent of the amount of the erroneous payment

(Emphasis added.)

The DUA regulations at 430 CMR 4.23, define the phrase "failure knowingly to furnish accurate information" in G.L. c. 151A, § 69(a), to mean that the overpayment resulted from information which the individual knew, or should have known, to be incorrect, or a failure to furnish information which she knew, or should have known, to be material.

Thus, in considering whether the overpayment on the claim effective December 29, 2013, warrants an interest charge under G.L. c. 151A, § 69(a), or a 15% assessment penalty under G.L. c. 151A, § 69(e), the standard is essentially the same. We must decide whether the claimant knew, or reasonably should have known, that he was furnishing false information.

During the remand hearing, the claimant did not dispute that, in many weeks, he provided incorrect information to the agency when he certified for benefits. However, we conclude that the claimant did the best he could to give information, which he thought was as accurate as possible. The employer's pay week begins on Wednesday and ends on Tuesday. However, for purposes of paying benefits, the DUA's week runs from Sunday through Saturday. Thus, from the outset, we note that when the claimant certified for benefits on a Sunday or Monday, it would have been very difficult for the claimant to calculate what he had earned in the preceding week, given that the DUA's week and the employer's "week" do not overlap. Further complicating matters is that the claimant's pay rate fluctuated often. The review examiner's findings regarding his weekly earnings clearly show that. The claimant would often learn his pay rate for a given week after he certified for benefits. See Consolidated Findings of Fact ## 17–18. Thus, he could not have known exactly what he earned in a DUA week when he certified. Consolidated Finding of Fact # 19.

The review examiner found credible the claimant's assertions that he estimated his earnings for each DUA week. Consolidated Finding of Fact # 23. It was not unreasonable for the review examiner to do so, given the confusing nature of the employer's pay periods and payment process. Ultimately, she concluded that the claimant did not intend to misreport his earnings. Consolidated Finding of Fact # 24. We think that this, too, is reasonable and supported by the record.

We, therefore, conclude as a matter of law that the claimant did not knowingly fail to furnish accurate information to the DUA within the meaning of G.L. c. 151A, § 69(a). We further conclude as a matter of law that the erroneous payments from the Unemployment Compensation Fund were not due to submissions or omissions, which the claimant knew or should have known were misrepresentations of material fact within the meaning of G.L. c. 151A, § 69(e).

The review examiner's decision is reversed. The claimant remains obligated to return any overpaid benefits on the claim effective December 29, 2013. However, the claimant is not required to pay interest on any overdue amount, is not subject to a 15% penalty, and is not subject to a compensable week disqualification.

BOSTON, MASSACHUSETTS DATE OF DECISION - October 24, 2018 Paul T. Fitzgerald, Esq.
Chairman

Charlene A. Stawicki, Esq.
Member

Member Michael J. Albano did not participate in this decision.

ANY FURTHER APPEAL WOULD BE TO A MASSACHUSETTS STATE DISTRICT COURT OR TO THE BOSTON MUNICIPAL COURT (See Section 42, Chapter 151A, General Laws Enclosed)

The last day to appeal this decision to a Massachusetts District Court is thirty days from the mail date on the first page of this decision. If that thirtieth day falls on a Saturday, Sunday, or legal holiday, the last day to appeal this decision is the business day next following the thirtieth day.

To locate the nearest Massachusetts District Court, see: www.mass.gov/courts/court-info/courthouses

Please be advised that fees for services rendered by an attorney or agent to a claimant in connection with an appeal to the Board of Review are not payable unless submitted to the Board of Review for approval, under G.L. c. 151A, § 37.

SF/rh