

**Board of Review  
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Chairman  
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Member  
Michael J. Albano  
Member**

**Issue ID: 0064 8458 05**

### Introduction and Procedural History of this Appeal

The claimant appeals a decision by a review examiner of the Department of Unemployment Assistance (DUA) to deny her benefits from the week beginning February 14, 2021, and indefinitely thereafter. We review, pursuant to our authority under G.L. c. 151A, § 41, and affirm.

On April 2, 2021, the agency initially determined that the claimant was not entitled to unemployment benefits. The claimant appealed and attended the hearing. In a decision rendered on September 10, 2021, the review examiner affirmed the agency determination, concluding that the claimant was not available for full-time work and was not actively seeking work and, thus, was disqualified under G.L. c. 151A, § 24(b). The Board accepted the claimant's application for review.

### Ruling of the Board

As noted above, the review examiner disqualified that the claimant on grounds that she was not available for full-time work and was not actively seeking work since the week beginning February 14, 2021. However, in accordance with federal guidance relating to the COVID-19 public health emergency, effective November 2, 2020, the DUA had waived "work search requirements until such time as the COVID-19 emergency measures have been lifted." DUA UI Policy and Performance (UIPP) Memorandum 2020.15 (Nov. 25, 2020), p. 2.

This temporary policy was in effect from March 8, 2020, until June 14, 2021. As such, the claimant's work search requirement under G.L. c. 151A, § 24(b), was waived from the beginning of her claim, effective the week beginning February 14, 2021, until the week ending June 12, 2021. As of the week beginning June 13, 2021, the claimant has been obligated to make a reasonable, good faith effort to find new employment. Evancho v. Dir. of Division of Employment Security, 375 Mass. 280, 282 (1978).

We believe that, even if the review examiner had correctly applied DUA's temporary COVID-19 policy modifications to the facts of this case, the outcome of the decision would remain the same.

After considering the recorded testimony and evidence from the hearing, the review examiner's decision, and the claimant's appeal, we therefore conclude that the review examiner's decision is based on substantial evidence and is free from any error of law affecting substantive rights.

The review examiner's decision is affirmed. The claimant remains ineligible to receive benefits for the week beginning February 14, 2021, and indefinitely thereafter.



Paul T. Fitzgerald, Esq.  
Chairman

**BOSTON, MASSACHUSETTS**  
**DATE OF DECISION - October 13, 2021**



Michael J. Albano  
Member

Member Charlene A. Stawicki, Esq. did not participate in this decision.

**ANY FURTHER APPEAL WOULD BE TO A MASSACHUSETTS  
STATE DISTRICT COURT  
(See Section 42, Chapter 151A, General Laws, Enclosed)**

The last day to appeal this decision to a Massachusetts District Court is thirty days from the mail date on the first page of this decision. If that thirtieth day falls on a Saturday, Sunday, or legal holiday, the last day to appeal this decision is the business day next following the thirtieth day.

To locate the nearest Massachusetts District Court, see:  
[www.mass.gov/courts/court-info/courthouses](http://www.mass.gov/courts/court-info/courthouses)

Please be advised that fees for services rendered by an attorney or agent to a claimant in connection with an appeal to the Board of Review are not payable unless submitted to the Board of Review for approval, under G.L. c. 151A, § 37.

JMO/rh