

BOSTON MUNICIPAL COURT DEPARTMENT
List of Approved Programs for Alternative Dispute Resolution Services
2019-2021

Overview of Services: Programs approved to provide services in the Boston Municipal Court Department are not permitted to charge fees for service. The Boston Municipal Court Department has approved five community mediation programs providing mediation services across all 8 divisions for civil, summary process, small claims and minor criminal cases.

CENTRAL DIVISION:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation
Remote services: Phone and Zoom

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation
Remote services: Phone and Zoom

BRIGHTON DIVISION:

-Graduate Program in Conflict Resolution - University of Massachusetts, Boston

Eben Weitzman, Program Director
University of Massachusetts
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 297-7412
Email: Eben.Weitzman@umb.edu
Roster: 46 Neutrals
Services: Mediation
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CHARLESTOWN DIVISION:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Services: Mediation
Remote services: Phone and Zoom

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EAST BOSTON DIVISION:

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Remote services: Phone and Zoom

ROXBURY DIVISION:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation
Remote services: Phone and Zoom

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10 Liberty Square, Fourth Floor
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SOUTH BOSTON DIVISION:

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