

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 3, 2020

Stephen Kennedy, Superintendent

Bridgewater State Hospital

20 Administration Road

Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of

Bridgewater State Hospital on December 16 and 17, 2019 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer and Steven Proulx, Facility Manager. Violations noted during the inspection are listed below including 452 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Norberto Melo, EHSO (electronic copy)

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**BUILDING # 1 – ADMINISTRATION**

**Main Entrance**

*Waiting Room*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet out-of-order

*Female Bathroom*

No Violations Noted

**Administration Building**

**Front Control**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Control Bathroom*

No Violations Noted

**Main Hallway**

105 CMR 451.353 Interior Maintenance: Ceiling water stained

*Legal Records # AD-149*

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

*Visitor’s Bathroom # AD-148*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Judge Lobby # AD-146*

No Violations Noted

*Visiting Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Roll Call Room*

No Violations Noted

*Toxic/Caustic Closet # AD-110*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Office # AD-111*

No Violations Noted

*CPO Office # AD-112*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Radio Room # AD-114*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Office # AD-115*

No Violations Noted

*Archives Room # AD-117*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Stair treads damaged

*Male Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water faucet not working at handwash sink # 2

*Equipment/Mail Room*

No Violations Noted

*Uniform Storage*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Female Locker Room*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Storage Cage*

No Violations Noted

*Custodian Closet*

No Violations Noted

*Mechanical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

105 CMR 451.353 Interior Maintenance: Water pooling on floor

**Court Room Corridor**

**Rear Control # AD-129**

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

*Rear Control Bathroom*

No Violations Noted

*Secure Visiting Room*

No Violations Noted

*Patient Holding # AD-134*

No Violations Noted

*Attorney Visiting Room # AD-135 & 136*

No Violations Noted

*Toxic/Caustic Closet # AD-137*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

*Staff Breakroom # AD-138*

No Violations Noted

*Staff Bathroom # AD-139*

No Violations Noted

*Court Room # AD-141*

No Violations Noted

**Records Module**

*Entrance Area*

No Violations Noted

*Offices*

No Violations Noted

*Break Room # RM-13*

No Violations Noted

*Records Area # RM-19, 20, & 21*

No Violations Noted

**Patient Bathroom**

No Violations Noted

**Control Center Corridor**

*Director of Safety Office # AD-127*

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Room # AD-125*

No Violations Noted

*Facility Manager’s Office # AD-124*

No Violations Noted

*Room # AD-123*

No Violations Noted

**Administration Module**

**First Floor**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Male Bathroom*

No Violations Noted

*Chemical Closet # AM-125*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling tiles missing

*Deputy’s Office # AM-123*

No Violations Noted

*Superintendent’s Office # AM-121*

No Violations Noted

*Room # AM-119*

No Violations Noted

*Room # AM-117*

No Violations Noted

*Room # AM-115*

No Violations Noted

*Room # AM-110*

No Violations Noted

*Office # AM-109*

No Violations Noted

*Room # AM-108*

No Violations Noted

*Room # AM-104*

No Violations Noted

*Conference Room # AM-106*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

**Second Floor**

105 CMR 451.353\* Interior Maintenance: Stair treads damaged

*Bathroom # AM-202*

No Violations Noted

*Storage # AM-203*

No Violations Noted

*Break Room # AM-204*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Storage # AM-205*

No Violations Noted

*Room # AM-207*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Room # AM-209*

No Violations Noted

*Room # AM-210*

No Violations Noted

*Room # AM-212*

No Violations Noted

*Room # AM-213*

No Violations Noted

*Room # AM-215*

No Violations Noted

*Room # AM-216*

No Violations Noted

*Room # AM-218*

No Violations Noted

*Room # AM-220*

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

*Room # AM-222*

No Violations Noted

*Room # AM-223*

No Violations Noted

*Room # AM-225*

No Violations Noted

*Room # AM-227*

No Violations Noted

*Room # AM-228 & 229*

No Violations Noted

**BUILDING # 2 – ADAMS**

**A1 Unit**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Common Room**

No Violations Noted

*Office # A1-116*

No Violations Noted

*Treatment Team Office # A1-117*

No Violations Noted

**Main Area**

*MHW Office # A157*

No Violations Noted

*Nurse’s Station/Bathroom # A119*

No Violations Noted

*Room # A121*

No Violations Noted

*Transfer Room # A124*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.350\* Structural Maintenance: Door to exterior not rodent and weathertight

*Nurse’s Treatment Room # A125*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1030F at handwash sink

*Clothing Room # A126*

No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Slop Sink Closet # A155*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Staff Break Room # A156*

No Violations Noted

**Room Corridor**

*Quiet Room # A1-125*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 121

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 104 and 109

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

105 CMR 451.123 Maintenance: Caulking dirty and damaged around handwash sinks

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1060F at handwash sink

*Dorm Shower*

105 CMR 451.121(A)\* Privacy: No privacy partition between showers

105 CMR 451.123\* Maintenance: Floor rust stained

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Wall paint damaged

*Dorm/Storage Room # 1*

No Violations Noted

*Dorm # 3*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm # 6*

No Violations Noted

*Dorm # 5*

No Violations Noted

*Dorm # 4*

No Violations Noted

*Dorm # 2 (Quiet Room)*

No Violations Noted

**A2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

**Common Room**

No Violations Noted

*Treatment Office*

No Violations Noted

*Shave Room*

No Violations Noted

**Main Area**

*Unit Director’s Office # A2-252*

No Violations Noted

*Staff Break Room # A2-251*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Nurse’s Station # A-217*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Nurse’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Interview Room # A2-219*

No Violations Noted

*Slop Sink Closet # A2-250*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Standing water observed in slop sink

*Toxic/Caustic Closet # A2-248*

No Violations Noted

*Corrections Program Office # A2-220*

No Violations Noted

**Room Corridor**

*Treatment Room # A2-221*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 950F at handwash sink

*Linen Room # A2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor rust stained in room # 217

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 205, 209, 213, 215, 217, 219, 221, 223, and 225

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 204, 211, 215, 216, 217, 218,

and 225

105 CMR 451.103\* Mattresses: Mattress damaged in room # 221

105 CMR 451.353 Interior Maintenance: Floor rust stained in room # 210 and 220

**Dorm Corridor**

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Paint damaged on side of sink counter

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.123\* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123\* Maintenance: Wall tiles damaged/missing behind toilets

105 CMR 451.123\* Maintenance: Paint damaged on partitions

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1070F at handwash sink # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink # 3, 4, and 5

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123 Maintenance: Walls dirty

105 CMR 451.123 Maintenance: Door frame rusted

*Dorm # 7*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103\* Mattresses: Mattress damaged at bed # 3 and 4

*Dorm # 9*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103 Mattresses: Mattress damaged at bed # 3 and 6

*Dorm # 11*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103\* Mattresses: Mattress damaged at bed # 3

*Dorm # 12*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103 Mattresses: Mattress damaged at bed # 4

*Dorm # 10*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm # 8 (Quiet Room)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING # 3 – BRADFORD**

**B1 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

105 CMR 451.350 Structural Maintenance: Window cracked

*Control Bathroom*

No Violations Noted

**Common Room**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*RTA Office*

No Violations Noted

*Game Room*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain out-of-order

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Nurse’s Station*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Nurse’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Interview Room # B-121*

No Violations Noted

*Transfer Room # B-124*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Toxic/Caustic Closet*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*RTA Office # B1-156*

105 CMR 451.353\* Interior Maintenance: Paint damaged on radiator

*Treatment Room # B1-157*

105 CMR 451.353\* Interior Maintenance: Paint damaged on radiator

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets dirty

**Room Corridor**

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Storage Room # B-125*

No Violations Noted

*Laundry Room*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Treatment Room # B1-125*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 103, 104, 105, 106, 107, 108, 109, 110, 111, 113, 114, 115, 116, 119, and 123

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 102, 103, 104, 106, 108, 110, 114, 117, 119, 120, and 123

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 112

105 CMR 451.103 Mattresses: Mattress damaged in room # 103

**Dorm Corridor**

105 CMR 451.350 Structural Maintenance: Ceiling damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Paint damaged on toilet partitions

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Paint damaged on sink unit

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 2 clogged

105 CMR 451.123 Maintenance: Debris on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.117 Toilet Fixtures: Urinal # 1 and 2 dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 running continuously

105 CMR 451.123 Maintenance: Caulking dirty and damaged at handwash sink # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water controls damaged at

handwash sink # 2 and 3

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor surface damaged

105 CMR 451.123 Maintenance: Floor dirty

*Dorm # 1*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Consult Room # 1*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Consult Room # 2*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Consult Room # 3*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Table paint damaged

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

*Nurse Manager’s Office*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**B2 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Control Bathroom*

No Violations Noted

**Common Room**

105 CMR 451.353\* Interior Maintenance: Window frame paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*RTA Office*

No Violations Noted

*Recreational Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Treatment Team Office*

No Violations Noted

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Paint damaged on radiator

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, cups stored on floor

*Mop Closet # B-250*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Toxic/Caustic Closet # B2-248*

105 CMR 451.353 Interior Maintenance: Wet mops stored upside down

*Interview Room # 1*

No Violations Noted

*Interview Room # 2*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Nurse’s Station*

105 CMR 451.353 Interior Maintenance: Hole in ceiling

*Nurse’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Room Corridor**

*Treatment Room # B2-221*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Linen Room # B2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 204, 210, 211, and 218

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 219

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 208, 209, and 216

105 CMR 451.103 Mattresses: Mattress damaged in room # 219

**Dorm Corridor**

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet # 3 clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1

105 CMR 451.123 Maintenance: Water pooling on floor

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Wall vent blocked

*Dorm Shower*

105 CMR 451.121(A)\* Privacy: No privacy partition between showers

105 CMR 451.123\* Maintenance: Floor surface damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.123 Maintenance: Wall and floor rusted

105 CMR 451.123 Maintenance: Mold growth observed on ceiling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

*Dorm # 7*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103\* Mattresses: Mattress damaged at bed # 1

105 CMR 451.103 Mattresses: Mattress damaged at bed # 2 and 3

*Dorm # 9*

105 CMR 451.353\* Interior Maintenance: Door paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Dorm # 11*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged and rust stained

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Dorm # 12*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Ceiling dirty

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1, 2, and 3

*Dorm # 10*

105 CMR 451.353\* Interior Maintenance: Light covered in toothpaste

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Ceiling dirty

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

*Dorm # 8 (Quiet Room)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILIDING # 4 – COTTER**

**C1 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1400F at handwash sink

**Common Room**

No Violations Noted

*Activity Room # C-116*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Activity Room # C-117*

105 CMR 451.353\* Interior Maintenance: Hole in wall

**Main Area**

*Treatment Room # C-157*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1400F at handwash sink

*Nurse’s Station # C-156*

105 CMR 451.353 Interior Maintenance: Baseboard missing

*Mop Closet # C-155*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Transfer Room # C-124*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Door frame damaged

*Storage Room # C-121*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Staff Break Room*

105 CMR 451.353 Interior Maintenance: Light fixture damaged

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Room Corridor**

*Quiet Room # C-125*

No Violations Noted

*Laundry Room # C-126*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor cracked in room # 107, 109, 112, and 115

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 101, 103, 105, 106, 107, 109, 114, 116, and 120

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 103, 106, 107, 108, 109, 111, 112, 114, 115, and 116

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101 and 105

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 110

**Dorm Corridor**

105 CMR 451.353\* Interior Maintenance: Floor tiles rust stained outside dorm bathroom

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

105 CMR 451.123\* Maintenance: Wall tiles damaged behind toilets

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at slop sink

105 CMR 451.123\* Maintenance: One light out

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet # 3 running continuously

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Paint damaged on sink unit

105 CMR 451.123\* Maintenance: Water pooling on floor

105 CMR 451.123 Maintenance: Caulking dirty on handwash sinks

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 1-5

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1300F at shower # 4

*Hygiene, Shaves, & Storage # C-105*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Unit Director’s Office # C-106*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-107*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets moldy

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Sensory Room # C-110*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Group Room # C-111*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Classroom # C-112*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged above whiteboard

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**C2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Baseboard missing

105 CMR 451.123\* Maintenance: Ceiling paint damaged

**Common Room**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Day Room # C-214*

No Violations Noted

*Game Room # C-215*

No Violations Noted

**Main Area**

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Bathroom # C2-217*

No Violations Noted

*Storage Room # C-219*

No Violations Noted

*Room # C-220*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Nurse’s Treatment Room # C-252*

No Violations Noted

*Medical Room # C-251*

No Violations Noted

*Slop Sink Closet # C2-250*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

**Room Corridor**

*Laundry Room # C-221*

No Violations Noted

*Linen Room # C-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 208, 221, and 225

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 205, 211, 213, and 220

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 214, 216, and 220

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 216 and 217

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Hand dryer rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

105 CMR 451.123\* Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet damaged at handwash

sink # 3, 4, and 5

105 CMR 451.123 Maintenance: Door frame rusted

*Dorm Shower*

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Shower curtain dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

*Hygiene, Shaves, & Storage # C-204*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Unit Director’s Office # C-205*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-206*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Sensory Room # C-208*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Group Room # C-209*

No Violations Noted

*Classroom # C-210*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING # 5 – MINIMUM MOD**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

*Male Bathroom*

105 CMR 451.117 Toilet Fixtures: Urinal dirty

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

*Female Bathroom*

No Violations Noted

*Room # CM02*

No Violations Noted

*Staff Break Room # CM45*

No Violations Noted

*Patient Bathroom*

No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Group Rooms*

No Violations Noted

*Kitchen # CM26*

No Violations Noted

**BUILDING # 7 – COMMONS**

**Lobby Area**

105 CMR 451.353\* Interior Maintenance: Floor cracked

*Bay Townies Cleaning Office*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Janitor’s Closet # SL-01*

No Violations Noted

**Laundry**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose on handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1580F at handwash sink

105 CMR 451.353 Interior Maintenance: Pipe insulation damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, cups stored on floor

**Control**

105 CMR 451.353\* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Floor cracked

*Female Bathroom # CL-08*

105 CMR 451.123\* Maintenance: Floor damaged near floor drain

105 CMR 451.123\* Maintenance: Partition rusted

105 CMR 451.126 Hot Water: Hot water temperature recorded at 980F at handwash sink # 1

*Storage Area # CL-11*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles rust stained

105 CMR 451.353\* Interior Maintenance: Door damaged

*Patient Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Partitions dirty

105 CMR 451.123\* Maintenance: Partitions paint damaged

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Radiator rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Barbershop # CL-13*

No Violations Noted

*Food Service Manager’s Office*

No Violations Noted

*Chair Cot/Stretcher Room # CL-15*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Door damaged

**Gym**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above stage

105 CMR 451.350\* Structural Maintenance: Floor water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling rusted above workout equipment

105 CMR 451.353\* Interior Maintenance: Stage surface damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water fountain out-of-order

105 CMR 451.353\* Interior Maintenance: Exercise equipment rusted

105 CMR 451.353\* Interior Maintenance: Padding damaged on exercise equipment

105 CMR 451.350 Structural Maintenance: Rear entrance not rodent and weathertight

*Gym Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling paint damaged

*Storage Room # CG-23*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**Back Hallway**

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Male Bathroom # CG-13*

No Violations Noted

*Female Bathroom # CG-14*

105 CMR 451.123\* Maintenance: Ceiling damaged, hole in ceiling

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet out-of-order

*Storage Closet # CG-15*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, cups stored on floor

*Recreational Office*

No Violations Noted

*Room # CG-16*

No Violations Noted

*Room # CG-17*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Storage Room # CG-12*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Recycle Room # CG-11*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

**School Corridor**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above rear exit

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Staff Bathroom # CS-01*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal running continuously

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

*Toxic/Caustic Closet # CS-02*

No Violations Noted

*Library # CS-03*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged in several areas throughout library

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

*Law Library*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Life Skills Group Room # CS-10*

105 CMR 451.353\* Interior Maintenance: Table tops damaged

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

*Storage Room # CS-09*

No Violations Noted

*Clubhouse Room # CS-11*

No Violations Noted

*Mental Health Supervisor’s Office # CS-15*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Bridge to Recovery # CS-14*

No Violations Noted

*Classroom # CS-16*

No Violations Noted

*Chapel*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Office # CS-25*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

*Room # CS-26*

105 CMR 451.353\* Interior Maintenance: Floor tile missing

105 CMR 451.353 Interior Maintenance: Ceiling water stained

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Offices # CS-28*

No Violations Noted

**Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Office*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Ice Machine*

**FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Accumulation of rust observed on interior surfaces of ice machine**

*Small Dry Storage # CK-22*

No Violations Noted

*Patient Bathroom # CK-21*

No Violations Noted

*Staff Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Ceiling damaged

*Prep Area*

No Violations Noted

*Dishwashing Machine Area*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall fan dusty**

*Refrigerator A*

No Violations Noted

*Refrigerator B*

No Violations Noted

*Refrigerator C*

No Violations Noted

*3-Compartment Sink*

**FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration**

*Freezer # 1*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

*Steam Kettles*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor tiles damaged around floor drain

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, insulation damaged on pipes

*Hoods*

No Violations Noted

*Handwash Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet loose

105 CMR 451.126 Hot Water: Hot water temperature recorded at 650F

*Slop Sink Closet*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, access panel rusted on ceiling

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame rusted

*Milk Refrigerator # 2068*

No Violations Noted

*Supply Area*

No Violations Noted

*Serving Line*

No Violations Noted

*Diet Cooler E*

No Violations Noted

*Traulsen Diet Warmer # 2*

No Violations Noted

*Dining Area*

No Violations Noted

**Transfer Area**

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

*Loading Dock*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Exterior door not weather and

vermin tight

*Toxic/Caustic Closet*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in hallway

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in hallway

**Maintenance Department**

*Bathroom/Slop Sink*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Tool Crib*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Mold growth observed on wall

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Metal/Electrical/Plumbing Shop*

No Violations Noted

*Welder’s Area*

No Violations Noted

*Break Room*

No Violations Noted

*Room # CB-12*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Wall paint damaged

105 CMR 451.360 Protective Measures: Building not protected against infestation, cock roach

observed on wall

*Wood Shop*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Mechanical Room A # CB-10*

105 CMR 451.353 Interior Maintenance: Water pooling on floor

*Mechanical Room B # CB-06*

No Violations Noted

*Elevator Machine Room # CB-09*

No Violations Noted

*Electrical Room # CB-07*

No Violations Noted

**BUILDING # 8 – HADLEY**

**Closet # M-102**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**A-Corridor**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in hallway

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, insufficient pressure at

water fountain

*Day Dining Room*

No Violations Noted

*MHT Office # M-108*

No Violations Noted

*Broom Closet # M-130*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Transfer Room*

No Violations Noted

*Nurse’s Treatment Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 108,

111, 112, 114, and 115

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101 and 103

**B-Corridor**

*Treatment Team Conference Room*

No Violations Noted

*Treatment Team Office*

No Violations Noted

*Closet # M-176*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

*Doctor’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Nursing Station Medication Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117, 119, 122, 124, and 131

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 122, 124, and 126

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 112 and 120

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 123, 127, and 130

**C-Corridor**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in hallway

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Staff Bathroom*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Standing water observed in mop bucket

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wet mops stored upside down

*Secured Interview 1*

No Violations Noted

*Secured Interview 2*

No Violations Noted

*Secured Interview 3*

No Violations Noted

*Game Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Clothing Storage*

No Violations Noted

*Clothing Storage 2*

No Violations Noted

*Work Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Comfort Room*

No Violations Noted

*Group Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Paint damaged on radiator

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.123\* Maintenance: Hand dryer out-of-order

105 CMR 451.123 Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 and 2 clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Shower Area*

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Ceiling vent rusted

105 CMR 451.123\* Maintenance: Mold observed on ceiling

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123\* Maintenance: Soap scum on walls

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 3 and 4 out-of-order

105 CMR 451.123 Maintenance: Floor drains rusted

**BUILDING # 9 – Lenox**

**Closet # M-202**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Baseboard damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**A Corridor**

*Day Room # M-207*

No Violations Noted

*Room # M-208*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Closet # M-230*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Transfer Room # M-228*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

*Treatment Room # M-227*

105 CMR 451.353 Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353 Interior Maintenance: Padding damaged on examination table

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 104 and 114

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 112

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 107 and 110

**B Corridor**

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in hallway

*Treatment Team Conference Room # M-274*

No Violations Noted

*Treatment Team Office # M-275*

No Violations Noted

*Closet # M-276*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Manager’s Office # M-254*

No Violations Noted

*Nurse’s Station # M-255*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 119, 122, and 125

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 124 and 132

**C Corridor**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in hallway

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Staff Break Room # M-252*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom # M-253*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Slop Sink Closet # M-251*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Toxic/Caustic Closet # M-250*

No Violations Noted

*Storage Room # M-248*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

*Secure Interview Room # M-274*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*TV Room # M-245*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Laundry Room # 1*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Laundry Room # 2*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage Room # M-243*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Group Rooms*

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # M-235

*Secure Interview Room # M-234*

No Violations Noted

*Patient Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3

105 CMR 451.123 Maintenance: Floor surface damaged at entrance

105 CMR 451.123 Maintenance: Hand dryer out-of-order

105 CMR 451.123 Maintenance: Radiator rusted

*Shower Room*

105 CMR 451.123\* Maintenance: Ceiling vent rusted

105 CMR 451.123\* Maintenance: Floor surface damaged

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Floor drain rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 3 and 4 out-of-order

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Caulking moldy throughout

105 CMR 451.123 Maintenance: Excessive water pooling on floor

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.130 Hot Water: Shower water temperature recorded at 800F at shower # 1

**BUILDING # 10 – Berkshire**

**Right Side**

105 CMR 451.353\* Interior Maintenance: Floor tiles broken in hallway

*Patient Bathroom*

Unable to Inspect – No Longer Used

*Slop Sink # MM-03*

No Violations Noted

*Security Trap*

No Violations Noted

*Offices*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing in office # MM-21

105 CMR 451.350 Structural Maintenance: Ceiling water damaged in office # MM-21

*Male Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Slop Sink Closet # MM-30*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Staff Break Room # MM-28*

No Violations Noted

**Left Side**

105 CMR 451.353 Interior Maintenance: Ceiling water stained in hallway

*Vending Machines*

No Violations Noted

*Staff Break Room # M-47*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Offices*

No Violations Noted

*Training Room*

No Violations Noted

**BUILDING # 11 – LIGHTHOUSE (Medical)**

**CCRS Shift Supervisor’s Office**

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

**Basement**

105 CMR 451.353\* Interior Maintenance: Stair tread damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Standing water observed on floor

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Mechanical Room*

105 CMR 451.353\* Interior Maintenance: Walls dirty, possible mildew/mold

105 CMR 451.353\* Interior Maintenance: Paint damaged on ducts

105 CMR 451.353\* Interior Maintenance: Pipe insulation damaged

**First Floor**

**Clinic Corridor**

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

*Clinic # H-168*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.353\* Interior Maintenance: Radiator rusted

*Doctor’s Office # H-166*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Blood Lab # H-165*

No Violations Noted

*Nurse Director’s Office # H-164*

No Violations Noted

*Pharmacy # H-161*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Nurse Management Office # H-159*

No Violations Noted

*Nursing Supervisor’s Office # H-158*

No Violations Noted

*X-Ray Lab*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Dark Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Dental Office # H-152*

No Violations Noted

*Room # H-154*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**Old Seclusion Area**

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

*Chief Nursing Officer’s Office # H-210*

No Violations Noted

*Holding/Strip Room*

No Violations Noted

*Room # H-204*

No Violations Noted

*Bathroom*

No Violations Noted

*Security Trap/Bathroom*

No Violations Noted

*Slop Sink Closet # H-201*

No Violations Noted

*Staff Break Room # H-200*

No Violations Noted

*Cells*

Unable to Inspect – No Longer In Use

*Nursing Admin. Office*

No Violations Noted

*Bathroom # H-182*

No Violations Noted

*Shower Room (Storage)*

No Violations Noted

*Storage Room # H-180*

No Violations Noted

**Booking Corridor**

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Admissions Office # H-149*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

*Holding Room # H-170*

No Violations Noted

*Doctor’s Office # H-171*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up in refrigerator

*Booking Assessment # H-219*

No Violations Noted

*Female Bathroom # H-172*

105 CMR 451.123\* Maintenance: Floor cracked

105 CMR 451.123\* Maintenance: Ceiling water stained

105 CMR 451.123\* Maintenance: Partitions rusted

*Male Bathroom # H-173*

105 CMR 451.123\* Maintenance: Floor cracked

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Medical Supply # H-175*

No Violations Noted

*Record Storage # H-220*

No Violations Noted

*Strip Room # H-222 (In Property)*

No Violations Noted

*Bathroom # H-221 (In Property)*

No Violations Noted

*Mechanical Room # H-217*

No Violations Noted

*Medical Waste Storage Room # H-215*

105 CMR 451.350\* Structural Maintenance: Wall water damaged

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Booking Trap # H-212*

Unable to Inspect – Under Construction

*Holding Room # H-211*

Unable to Inspect – Under Construction

*Toxic/Caustic Closet # H-177*

No Violations Noted

*Slop Sink Closet # H-176*

No Violations Noted

**Infirmary**

*Trauma Room*

105 CMR 451.353\* Interior Maintenance: Cabinet missing door

*Trauma Bathroom*

Unable to Inspect – In Use

*Trauma Supply Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2/Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Handwash sink unit rusted

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling dirty

*Dorm # 1/Bathroom*

105 CMR 451.353\* Interior Maintenance: Floor rust stained

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Dorm # 2/Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in dorm

105 CMR 451.123\* Maintenance: Ceiling paint damaged in bathroom

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Ceiling dirty

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Wall vent dusty in bathroom

*Dorm # 3/Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Nurse’s Office # H-145*

105 CMR 451.353\* Interior Maintenance: Cabinet door broken

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Light shield broken

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Nurse’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Dorm # 4/Shower*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Door frame to shower room rusted

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower

105 CMR 451.123\* Maintenance: Radiator rusted in shower

*Dorm # 5*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Wall vent dusty

*Shower Room*

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Wall vent rusted

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Wall tiles rust stained

105 CMR 451.123\* Maintenance: Caulking moldy

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.130 Hot Water: Shower water temperature recorded at 830F

*Laundry*

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Supply # H-114*

No Violations Noted

*TV Room # H-140*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*RTA Office*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

**Medical West Unit**

*Treatment Team Office # H-120*

No Violations Noted

*Bathroom # 138*

Unable to Inspect – Not in Use

*Janitor’s Closet # H-123*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Shower # H-137*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Floor dirty throughout

105 CMR 451.123 Maintenance: Floor surface not smooth and easily cleanable

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Toxic/Caustic Closet # H-136*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, paper cups stored on floor

*TV Room # H-124*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance

*Dorm # 7 # H-125*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged and rust stained

105 CMR 451.123\* Maintenance: Wall vent dusty in bathroom

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm # 8 # H-126*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor surface damaged and rust stained

*RTA’s Trap # H-133*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350 Structural Maintenance: Window cracked on door

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

*Dorm # 9 # H-127*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Floor rust stained

*Mental Health Worker’s Office # H-132*

No Violations Noted

*Room # 5 # H-131*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Floor rust stained

105 CMR 451.123 Maintenance: Wall vent dusty in bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Dorm # 10/Bathroom*

No Violations Noted

*Room # 6 # H-130*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.123 Maintenance: Wall vent dusty in bathroom

105 CMR 451.353 Interior Maintenance: Light out

**BUILDING # 12 – VEHICLE TRAP**

*Bathroom*

105 CMR 451.123 Maintenance: Wall rusted

**STAFF GYM**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Carpet damaged

105 CMR 451.353\* Interior Maintenance: Equipment padding damaged

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Female Locker Room*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Light shield missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower

*Male Locker Room*

105 CMR 451.123\* Maintenance: Baseboard damaged

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor damaged

**POWER PLANT**

*Kitchenette*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Observations and Recommendations**

1. The Patient population was 221 at the time of inspection.
2. Throughout the facility, bathrooms and shower areas were observed to be poorly maintained resulting in unsanitary conditions. Specifically, the shower area in building # 8 which had recently been renovated.

CSP is concerned with the high number of inmates being exposed to such unsanitary conditions.

We recommend ensuring all bathroom and shower areas are finished with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Retail Food”. Then under “Regulations” click “2013 Food Code Merged with 105 CMR 590 and 2013 Food Code”

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Processing”. Then under “Regulations” click “105 CMR 500.000: Good Manufacturing Practices for Food”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH