

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Phone: 781-828-7700 Fax: 781-774-6700

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 26, 2021

Stephen Kennedy, Superintendent

Bridgewater State Hospital

20 Administration Road

Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of

Bridgewater State Hospital on January 21, 2021 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer and Steven Proulx, Facility Manager. Violations noted during the inspection are listed below including

241 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Norberto Melo, EHSO (electronic copy)

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**BUILDING # 1 – ADMINISTRATION**

**Main Entrance**

*Waiting Room*

No Violations Noted

*Male Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Female Bathroom*

No Violations Noted

**Administration Building**

**Front Control**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Control Bathroom*

No Violations Noted

**Main Hallway**

*Legal Records # AD-149*

No Violations Noted

*Visitor’s Bathroom # AD-148*

No Violations Noted

*Judge Lobby # AD-146*

No Violations Noted

*Visiting Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Roll Call Room*

No Violations Noted

*Toxic/Caustic Closet # AD-110*

No Violations Noted

*Office # AD-111*

No Violations Noted

*CPO Office # AD-112*

Unable to Inspect – Locked

*Radio Room # AD-114*

No Violations Noted

*Office # AD-115*

No Violations Noted

*Archives Room # AD-117*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Stair treads damaged

*Male Bathroom*

No Violations Noted

*Equipment/Mail Room*

No Violations Noted

*Uniform Storage*

No Violations Noted

*Female Locker Room*

No Violations Noted

*Storage Cage*

No Violations Noted

*Custodian Closet*

No Violations Noted

*Mechanical Room*

No Violations Noted

**Court Room Corridor**

**Rear Control # AD-129**

No Violations Noted

*Rear Control Bathroom*

No Violations Noted

*Secure Visiting Room*

No Violations Noted

*Patient Holding # AD-134*

No Violations Noted

*Attorney Visiting Room # AD-135 & 136*

No Violations Noted

*Toxic/Caustic Closet # AD-137*

No Violations Noted

*Staff Breakroom # AD-138*

No Violations Noted

*Staff Bathroom # AD-139*

No Violations Noted

*Court Room # AD-141*

Unable to Inspect – In Use

**Records Module**

*Entrance Area*

No Violations Noted

*Offices*

No Violations Noted

*Break Room # RM-13*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven damaged

*Records Area # RM-19, 20, & 21*

No Violations Noted

**Control Center Corridor**

*Patient Bathroom*

No Violations Noted

*Director of Safety Office # AD-127*

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Room # AD-125*

No Violations Noted

*Facility Manager’s Office # AD-124*

No Violations Noted

*Room # AD-123*

No Violations Noted

**Administration Module**

**First Floor**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Male Bathroom*

No Violations Noted

*Chemical Closet # AM-125*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles missing

*Deputy’s Office # AM-123*

No Violations Noted

*Superintendent’s Office # AM-121*

No Violations Noted

*Room # AM-119*

No Violations Noted

*Room # AM-117*

No Violations Noted

*Room # AM-115*

No Violations Noted

*Room # AM-110*

No Violations Noted

*Office # AM-109*

No Violations Noted

*Room # AM-108*

No Violations Noted

*Room # AM-104*

No Violations Noted

*Conference Room # AM-106*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

**Second Floor**

*Bathroom # AM-202*

No Violations Noted

*Storage # AM-203*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Break Room # AM-204*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Storage # AM-205*

No Violations Noted

*Room # AM-207*

Unable to Inspect – Locked

*Room # AM-209*

No Violations Noted

*Room # AM-210*

No Violations Noted

*Room # AM-212*

No Violations Noted

*Room # AM-213*

No Violations Noted

*Room # AM-215*

No Violations Noted

*Room # AM-216*

No Violations Noted

*Room # AM-218*

No Violations Noted

*Room # AM-220*

No Violations Noted

*Room # AM-222*

No Violations Noted

*Room # AM-223*

No Violations Noted

*Room # AM-225*

No Violations Noted

*Room # AM-227*

No Violations Noted

*Room # AM-228 & 229*

No Violations Noted

**BUILDING # 2 – ADAMS**

**A1 Unit**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Common Room**

No Violations Noted

*Office # A1-116*

No Violations Noted

*Treatment Team Office # A1-117*

No Violations Noted

**Main Area**

*MHW Office # A157*

No Violations Noted

*Nurse’s Station/Bathroom # A119*

No Violations Noted

*Room # A121*

No Violations Noted

*Transfer Room # A124*

No Violations Noted

*Nurse’s Treatment Room # A125*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Clothing Room # A126*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Slop Sink Closet # A155*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Staff Break Room # A156*

No Violations Noted

**Room Corridor**

*Quiet Room # A1-125*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 121

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 109

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 103

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

105 CMR 451.123\* Maintenance: Caulking dirty and damaged around handwash sinks

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

*Dorm Shower*

105 CMR 451.121(A)\* Privacy: No privacy partition between showers

105 CMR 451.123\* Maintenance: Floor rust stained

*Dorm/Storage Room # 1*

No Violations Noted

*Dorm # 3*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Dorm # 6*

No Violations Noted

*Dorm # 5*

No Violations Noted

*Dorm # 4*

No Violations Noted

*Dorm # 2 (Quiet Room)*

No Violations Noted

**A2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

**Common Room**

No Violations Noted

*Treatment Office*

No Violations Noted

*Shave Room*

No Violations Noted

**Main Area**

*Unit Director’s Office # A2-252*

No Violations Noted

*Staff Break Room # A2-251*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Nurse’s Station # A-217*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Interview Room # A2-219*

No Violations Noted

*Slop Sink Closet # A2-250*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Toxic/Caustic Closet # A2-248*

No Violations Noted

*Corrections Program Office # A2-220*

No Violations Noted

**Room Corridor**

*Treatment Room # A2-221*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1040F at handwash sink

*Linen Room # A2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 205, 209, 213, 215, 217, 219, 221, and 223

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 211, 215, 217, and 218

105 CMR 451.353 Interior Maintenance: Floor rust stained in room # 202

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 211

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 223

**Dorm Corridor**

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1050F at handwash sink # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink # 3, 4, and 5

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

*Dorm # 7*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.103\* Mattresses: Mattress damaged at bed # 3 and 4

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1, 5, and 6

*Dorm # 9*

No Violations Noted

*Dorm # 11*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Dorm # 12*

105 CMR 451.103 Mattresses: Mattress damaged at bed # 6

*Dorm # 10*

No Violations Noted

*Dorm # 8 (Quiet Room)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**B2 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Control Bathroom*

No Violations Noted

**Common Room**

Unable to Inspect – In Use

**Main Area**

*Treatment Team Office*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Mop Closet # B-250*

No Violations Noted

*Toxic/Caustic Closet # B2-248*

No Violations Noted

*Interview Room # 1*

No Violations Noted

*Interview Room # 2*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Nurse’s Station*

105 CMR 451.353\* Interior Maintenance: Hole in ceiling

*Nurse’s Bathroom*

No Violations Noted

**Room Corridor**

*Treatment Room # B2-221*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1800F at handwash sink

*Linen Room # B2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 210 and 218

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 221

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 215

105 CMR 451.103 Mattresses: Mattress damaged in room # 202

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 5

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1630F at handwash sink # 4

*Dorm Shower*

Unable to Inspect – In Use

*Dorm # 7*

No Violations Noted

*Dorm # 9*

No Violations Noted

*Dorm # 11*

No Violations Noted

*Dorm # 12*

No Violations Noted

*Dorm # 10*

No Violations Noted

*Dorm # 8 (Quiet Room)*

No Violations Noted

**BUILIDING # 4 – COTTER**

**C1 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1370F at handwash sink

**Common Room**

Unable to Inspect – In Use

**Main Area**

*Treatment Room # C-157*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1360F at handwash sink

*Nurse’s Station # C-156*

No Violations Noted

*Mop Closet # C-155*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Transfer Room # C-124*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Door frame damaged

*Storage Room # C-121*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Room Corridor**

*Quiet Room # C-125*

No Violations Noted

*Laundry Room # C-126*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 103, 106, 107, 109, 114, and 116

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 103, 106, 107, 108, 109, 111, 112, and 114

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101, 102, 104, and 105

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 108, 110, 111, and 113

**Dorm Corridor**

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at slop sink

105 CMR 451.123\* Maintenance: One light out

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Paint damaged on sink unit

105 CMR 451.123\* Maintenance: Caulking dirty on handwash sinks

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 1-5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 4

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F at slop sink

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 860F at shower # 4

*Hygiene, Shaves, & Storage # C-105*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Unit Director’s Office # C-106*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-107*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets moldy

*Sensory Room # C-110*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Group Room # C-111*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Classroom # C-112*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**C2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

Unable to Inspect – In Use

**Common Room**

Unable to Inspect – In Use

**Main Area**

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Bathroom # C2-217*

No Violations Noted

*Storage Room # C-219*

No Violations Noted

*Room # C-220*

No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Nurse’s Treatment Room # C-252*

No Violations Noted

*Medical Room # C-251*

No Violations Noted

*Slop Sink Closet # C2-250*

No Violations Noted

**Room Corridor**

*Laundry Room # C-221*

No Violations Noted

*Linen Room # C-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 208, 216, 221, and 220

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 205, 213, and 220

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 204, 205, 207, 209, 212, 213,

and 223

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 202, 204, 209, 210, 212, 216, 217,

and 218

**Dorm Corridor**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Hand dryer rusted

105 CMR 451.123\* Maintenance: Door frame rusted

*Dorm Shower*

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower control missing at

shower # 2, 3, and 4

*Hygiene, Shaves, & Storage # C-204*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Unit Director’s Office # C-205*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-206*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Sensory Room # C-208*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Group Room # C-209*

No Violations Noted

*Classroom # C-210*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING # 5 – MINIMUM MOD**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

*Male Bathroom*

105 CMR 451.117\* Toilet Fixtures: Urinal dirty

*Female Bathroom*

No Violations Noted

*Room # CM02*

No Violations Noted

*Staff Break Room # CM45*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Patient Bathroom*

No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Group Rooms*

No Violations Noted

*Kitchen # CM26*

No Violations Noted

**BUILDING # 7 – COMMONS**

**Lobby Area**

105 CMR 451.353\* Interior Maintenance: Floor cracked

*Bay Townies Cleaning Office*

Unable to Inspect – Locked

*Janitor’s Closet # SL-01*

Unable to Inspect – Locked

**Laundry**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 910F at handwash sink

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Floor cracked

*Female Bathroom # CL-08*

105 CMR 451.123\* Maintenance: Floor damaged near floor drain

*Storage Area # CL-11*

No Violations Noted

*Patient Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.123 Maintenance: Hand dryer out-of-order

*Barbershop # CL-13*

Unable to Inspect – Locked

*Food Service Manager’s Office*

No Violations Noted

*Chair Cot/Stretcher Room # CL-15*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**Gym**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above stage

105 CMR 451.350\* Structural Maintenance: Floor water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling rusted above workout equipment

105 CMR 451.353\* Interior Maintenance: Stage surface damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water fountain out-of-order

105 CMR 451.353\* Interior Maintenance: Exercise equipment rusted

105 CMR 451.353\* Interior Maintenance: Padding damaged on exercise equipment

105 CMR 451.350 Structural Maintenance: Rear entrance not rodent and weathertight

*Gym Control*

Unable to Inspect – Locked

*Storage Room # CG-23*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

**Back Hallway**

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Male Bathroom # CG-13*

No Violations Noted

*Female Bathroom # CG-14*

105 CMR 451.123\* Maintenance: Ceiling damaged, hole in ceiling

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet out-of-order

*Storage Closet # CG-15*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, cups stored on floor

*Recreational Office*

No Violations Noted

*Room # CG-16*

No Violations Noted

*Room # CG-17*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Storage Room # CG-12*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Floor surface damaged

*Recycle Room # CG-11*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353 Interior Maintenance: Floor surface damaged

**School Corridor**

*Staff Bathroom # CS-01*

No Violations Noted

*Toxic/Caustic Closet # CS-02*

No Violations Noted

*Library # CS-03*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged in several areas throughout library

105 CMR 451.353\* Interior Maintenance: Ceiling water stained

*Life Skills Group Room # CS-10*

105 CMR 451.353\* Interior Maintenance: Table tops damaged

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

*Storage Room # CS-09*

No Violations Noted

*Clubhouse Room # CS-11*

No Violations Noted

*Mental Health Supervisor’s Office # CS-15*

Unable to Inspect – Locked

*Bridge to Recovery # CS-14*

No Violations Noted

*Classroom # CS-16*

No Violations Noted

*Chapel*

No Violations Noted

*Offices # CS-28*

No Violations Noted

**Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Office*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Ice Machine*

No Violations Noted

*Small Dry Storage # CK-22*

No Violations Noted

*Patient Bathroom # CK-21*

No Violations Noted

*Staff Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Ceiling damaged

*Prep Area*

No Violations Noted

*Dishwashing Machine Area*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall fan dusty

*Refrigerator A*

No Violations Noted

*Refrigerator B*

No Violations Noted

*Refrigerator C*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Freezer # 1*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

*Steam Kettles*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor tiles damaged around floor drain

*Hoods*

No Violations Noted

*Handwash Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink not draining properly

*Slop Sink Closet*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame rusted

*Milk Refrigerator # 2068*

No Violations Noted

*Supply Area*

No Violations Noted

*Serving Line*

No Violations Noted

*Diet Cooler E*

No Violations Noted

*Traulsen Diet Warmer # 2*

No Violations Noted

*Dining Area*

No Violations Noted

**Transfer Area**

*Loading Dock*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Exterior door not weather and

vermin tight

*Toxic/Caustic Closet*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in hallway

**Maintenance Department**

*Bathroom/Slop Sink*

No Violations Noted

*Tool Crib*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Mold growth observed on wall

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Metal/Electrical/Plumbing Shop*

No Violations Noted

*Welder’s Area*

No Violations Noted

*Break Room*

No Violations Noted

*Room # CB-12*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Wood Shop*

No Violations Noted

*Mechanical Room A # CB-10*

No Violations Noted

*Mechanical Room B # CB-06*

No Violations Noted

*Elevator Machine Room # CB-09*

No Violations Noted

*Electrical Room # CB-07*

No Violations Noted

**BUILDING # 8 – HADLEY**

**Closet # M-102**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353 Interior Maintenance: Floor paint damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Door handle loose

**A-Corridor**

*Day Dining Room*

No Violations Noted

*MHT Office # M-108*

No Violations Noted

*Broom Closet # M-130*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance

*Transfer Room*

No Violations Noted

*Nurse’s Treatment Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 108,

111, 114, and 115

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 107 and 110

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

**B-Corridor**

*Treatment Team Conference Room*

No Violations Noted

*Treatment Team Office*

No Violations Noted

*Closet # M-176*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Doctor’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Nursing Station Medication Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117, 119, 122, 124, and 131

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 122, 124, and 126

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 123, 128, and 131

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 117, 121, 128, and 131

**C-Corridor**

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Staff Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Secured Interview 1*

No Violations Noted

*Secured Interview 2*

No Violations Noted

*Secured Interview 3*

No Violations Noted

*Restraint Room*

105 CMR 451.103 Mattresses: Mattress damaged

*Game Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Clothing Storage*

No Violations Noted

*Clothing Storage 2*

No Violations Noted

*Work Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Comfort Room*

No Violations Noted

*Group Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.123\* Maintenance: Paint damaged on radiator

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.123\* Maintenance: Hand dryer out-of-order

105 CMR 451.123\* Maintenance: Water pooling on floor

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.123 Maintenance: Door frame rusted

*Shower Area*

Unable to Inspect – In Use

**BUILDING # 9 – Lenox**

**Closet # M-202**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Baseboard damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor tiles damaged

**A Corridor**

*Day Room # M-207*

No Violations Noted

*Room # M-208*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Closet # M-230*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Transfer Room # M-228*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.350 Structural Maintenance: Ceiling surface damaged

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Treatment Room # M-227*

105 CMR 451.353\* Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353\* Interior Maintenance: Padding damaged on examination table

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 107

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 110

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 114

**B Corridor**

*Treatment Team Conference Room # M-274*

No Violations Noted

*Treatment Team Office # M-275*

No Violations Noted

*Closet # M-276*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Manager’s Office # M-254*

No Violations Noted

*Nurse’s Station # M-255*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 124 and 132

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 119, 128, and 125

**C Corridor**

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

*Staff Break Room # M-252*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

*Staff Bathroom # M-253*

105 CMR 451.123 Maintenance: Faucet loose on handwash sink

*Slop Sink Closet # M-251*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Toxic/Caustic Closet # M-250*

No Violations Noted

*Storage Room # M-248*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

*Secure Interview Room # M-274*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*TV Room # M-245*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Laundry Room # 1*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Laundry Room # 2*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage Room # M-243*

No Violations Noted

*Group Rooms*

No Violations Noted

*Secure Interview Room # M-234*

No Violations Noted

*Patient Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.123\* Maintenance: Radiator rusted

*Shower Room*

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Caulking moldy throughout

105 CMR 451.123\* Maintenance: Excessive water pooling on floor

**BUILDING # 10 – Berkshire**

**Right Side**

105 CMR 451.353\* Interior Maintenance: Floor tiles broken in hallway

*Patient Bathroom*

Unable to Inspect – No Longer Used

*Slop Sink # MM-03*

No Violations Noted

*Security Trap*

No Violations Noted

*Offices*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Slop Sink Closet # MM-30*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Staff Break Room # MM-28*

No Violations Noted

**Left Side**

*Staff Break Room # M-47*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Offices*

No Violations Noted

*Training Room*

No Violations Noted

**BUILDING # 11 – LIGHTHOUSE (Medical)**

**Basement**

105 CMR 451.353\* Interior Maintenance: Stair tread damaged

*Mechanical Room*

105 CMR 451.353\* Interior Maintenance: Paint damaged on ducts

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

**Observations and Recommendations**

1. The Patient population was 201 at the time of inspection.
2. During the COVID-19 pandemic there have been several changes made to the conduct of inspections for the CSP, one of those changes made include reducing the amount of time CSP inspectors spend at one facility during an inspection. During the most recent inspection of your facility the CSP conducted an abbreviated inspection of your facility focusing on those areas that have historically shown up on past reports as well as areas of high concern for health and safety. The focused inspection was conducted in an effort to reduce COVID-19 exposure to facility staff, inmates and CSP inspectors, because of this, the inspection report is significantly shortened. We hope to return to standard inspectional procedures soon.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Retail Food”. Then under “Regulations” click “2013 Food Code Merged with 105 CMR 590 and 2013 Food Code”

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Processing”. Then under “Regulations” click “105 CMR 500.000: Good Manufacturing Practices for Food”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH