

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-774-6700

MARYLOU SUDDERS Secretary

MARGRET R. COOKE Commissioner

Tel: 617-624-6000 www.mass.gov/dph

March 28, 2022

Stephen Kennedy, Superintendent Bridgewater State Hospital 20 Administration Road Bridgewater, MA 02324 (ele

(electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on March 21 and 22, 2022 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 301 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

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cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Norberto Melo, EHSO (electronic copy)

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

BUILDING #1 – ADMINISTRATION

Main Entrance

Waiting Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123 Maintenance: Toilet seat loose

Administration Building

Front Control

No Violations Noted

Control Bathroom

No Violations Noted

Main Hallway

Legal Records # AD-149

No Violations Noted

Lock Shop # AD-150

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

Visitor's Bathroom # AD-148

No Violations Noted

Judge Lobby # AD-146

No Violations Noted

Judge's Bathroom

No violations Noted

Visiting Room

No Violations Noted

Roll Call Room

No Violations Noted

Toxic/Caustic Closet # AD-110

No Violations Noted

Office # AD-111

No Violations Noted

CPO Office # AD-112

No Violations Noted

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Radio Room # AD-114

No Violations Noted

Office # AD-115

No Violations Noted

Archives Room # AD-117

No Violations Noted

Basement

Male Bathroom

105 CMR 451.123 Maintenance: Toilet seat damaged in stall # 1

Server Room

No Violations Noted

Uniform Storage

No Violations Noted

Female Locker Room

No Violations Noted

Storage Cage

No Violations Noted

Custodian Closet

No Violations Noted

Mechanical Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain damaged

Court Room Corridor

Rear Control # AD-129

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Rear Control Bathroom

No Violations Noted

Secure Visiting Room

No Violations Noted

Patient Holding # AD-134

No Violations Noted

Attorney Visiting Room # AD-135 & 136

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # AD-135

Toxic/Caustic Closet # AD-137

No Violations Noted

Staff Breakroom # AD-138

Staff Bathroom # AD-139

Unable to Inspect – In Use

Court Room # AD-141

No Violations Noted

Records Module

Entrance Area

No Violations Noted

Offices

No Violations Noted

Break Room # RM-13

No Violations Noted

Records Area # RM-19, 20, & 21

No Violations Noted

Control Center Corridor

Patient Bathroom

No Violations Noted

Director of Safety Office # AD-127

No Violations Noted

Room # AD-125

No Violations Noted

Facility Manager's Office # AD-124

No Violations Noted

Room # AD-123

No Violations Noted

Administration Module

First Floor

Lobby

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Male Bathroom

No Violations Noted

Chemical Closet # AM-125

No Violations Noted

Female Bathroom

No Violations Noted

Deputy's Office # AM-123

Superintendent's Office # AM-121 No Violations Noted Room # AM-119 No Violations Noted Room # AM-117 No Violations Noted Room # AM-115 No Violations Noted Room # AM-110 No Violations Noted Office # AM-109 No Violations Noted Room # AM-108 No Violations Noted Room # AM-104 No Violations Noted Conference Room # AM-106 105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination **Second Floor** Bathroom # AM-202 No Violations Noted Storage # AM-203 No Violations Noted Break Room # AM-204 105 CMR 451.353* Interior Maintenance: Floor tiles damaged Storage # AM-205 No Violations Noted Room # AM-207 No Violations Noted Room # AM-209 No Violations Noted Room # AM-210 No Violations Noted Room # AM-212 No Violations Noted Room # AM-213

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No Violations Noted

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Room # AM-215

No Violations Noted

Room # AM-216

No Violations Noted

Room # AM-218

No Violations Noted

Room # AM-220

No Violations Noted

Room # AM-222

No Violations Noted

Room # AM-223

No Violations Noted

Room # AM-225

No Violations Noted

Room # AM-227

No Violations Noted

Room # AM-228 & 229

No Violations Noted

BUILDING #2 – ADAMS

A1 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

No Violations Noted

Office # A1-116

No Violations Noted

Treatment Team Office # A1-117

No Violations Noted

Main Area

MHW Office # A157

No Violations Noted

Nurse's Station/Bathroom # A119

No Violations Noted

Room # A121

 $\textit{Transfer Room}~\#\,A124$

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Nurse's Treatment Room # A125

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Room # A126

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Slop Sink Closet # A155

No Violations Noted

Staff Break Room # A156

No Violations Noted

Room Corridor

Quiet Room # A1-125

No Violations Noted

Rooms

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in room # 109 and 117
105 CMR 451.353*	Interior Maintenance: Floor surface damaged in room # 121
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in room # 103
105 CMR 451.353	Interior Maintenance: Wall paint damaged in room # 108, 111, 112, 118, 119, and 121
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet fixture leaking in room # 116
105 CMR 451.353	Interior Maintenance: Water pooling on floor in room # 116

Dorm Corridor

Dorm Bathroom

105 CMR 451.123*	Maintenance: Wall vent dusty
105 CMR 451.130*	Plumbing: No backflow preventer on slop sink
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal # 2 clogged

Dorm Shower

105 CMR 451.123* Maintenance: Floor rust stained
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at

shower # 1 and 4

105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

Hot Water: Shower water temperature recorded at 116°F at shower # 4

Dorm/Storage Room # 1

No Violations Noted

Dorm # 3

No Violations Noted

Dorm # 6

Dorm # 5

No Violations Noted

Dorm # 4

No Violations Noted

Dorm # 2 (Quiet Room)

No Violations Noted

A2 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

No Violations Noted

Treatment Office

No Violations Noted

Shave Room

No Violations Noted

Main Area

Unit Director's Office # A2-252

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Staff Break Room # A2-251

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination

Nurse's Station # A-217

No Violations Noted

Nurse's Bathroom

No Violations Noted

Supply Room # A2-219

No Violations Noted

Slop Sink Closet # A2-250

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Toxic/Caustic Closet # A2-248

No Violations Noted

Corrections Program Office # A2-220

Room Corridor

Treatment Room # A2-221

No Violations Noted

Linen Room # A2-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 208, 209, 211, 213,

215, 219, and 221

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 216 and 218

105 CMR 451.353* Interior Maintenance: Floor rust stained in room # 202 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 217

Dorm Corridor

105 CMR 451.350* Structural Maintenance: Ceiling water damaged 105 CMR 451.353 Interior Maintenance: Wall paint damaged

Dorm Bathroom

105 CMR 451.123* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink #3, 4, and 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

Dorm Shower

Unable to Inspect – In Use

Dorm # 7

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Dorm # 9

No Violations Noted

Dorm # 11

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 12

No Violations Noted

Dorm # 10

No Violations Noted

Dorm #8 (Quiet Room)

105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING #3 – BRADFORD

B1 Unit

Control

105 CMR 451.353 Interior Maintenance: Floor surface damaged 105 CMR 451.350 Structural Maintenance: Window cracked

Control Bathroom

No Violations Noted

Common Room

No Violations Noted

RTA Office

No Violations Noted

Game Room

No Violations Noted

Main Area

Nurse's Station

No Violations Noted

Nurse's Bathroom

No Violations Noted

Room # B-121

No Violations Noted

Transfer Room

105 CMR 451.353 Interior Maintenance: Floor dirty

Interior Maintenance: Door frame rotted

Toxic/Caustic Closet

105 CMR 451.353

No Violations Noted

Slop Sink Closet

105 CMR 451.353 Interior Maintenance: Floor surface damaged 105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Office # B1-156

105 CMR 451.353 Interior Maintenance: Baseboard missing

Break Room # B1-157

No Violations Noted

Room Corridor

Treatment Room # B-125

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353* Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Laundry Room

 Rooms

 105 CMR 451.353*
 Interior Maintenance: Floor paint damaged in room # 103, 104, 105, 106, 108, 109, 110, 111, 113, 115, 116, 118, 119, 121, 123, and 125

 105 CMR 451.353
 Interior Maintenance: Floor paint damaged in room # 120

 105 CMR 451.353*
 Interior Maintenance: Wall paint damaged in room # 101, 103, 104, 105, 108, 110, 112, 119, 123, and 125

 105 CMR 451.353
 Interior Maintenance: Wall paint damaged in room # 102, 109, 116, 117, 118, and 120

 105 CMR 451.103
 Mattresses: Mattress damaged in room # 102

Dorm Corridor

Dorm Bathroom	
105 CMR 451.123*	Maintenance: Paint damaged on sink unit
105 CMR 451.123*	Maintenance: Paint damaged on toilet partitions
105 CMR 451.123*	Maintenance: Wall vent dirty and clogged
105 CMR 451.123	Maintenance: Sink unit rusted at bottom

Dorm Shower	
105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.123*	Maintenance: Soap scum on floor
105 CMR 451.123	Maintenance: Bench damaged
105 CMR 451.123	Maintenance: Door frame rusted
105 CMR 451.123	Maintenance: Shower curtain missing

Room # B-105	
	No Violations Noted

Room # B-106	
105 CMR 451.353	Interior Maintenance: Floor paint damaged

Room # B-10/	
	No Violations Noted

Room # B-110	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged

Room # B-111	
105 CMR 451.353	Interior Maintenance: Floor paint damaged

Room # B-112	
	No Violations Noted

B2 Unit

Control 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
Control Bathroom 105 CMR 451.123	Maintenance: Ceiling vent dusty

Common Room No Violations Noted

Main Area

Treatment Team Office

No Violations Noted

Room # B-251

No Violations Noted

Room # B-252

No Violations Noted

Mop Closet # B-250

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Toxic/Caustic Closet # B2-248

No Violations Noted

Interview Room # B-220

No Violations Noted

Interview Room # B-219

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Nurse's Station

No Violations Noted

Nurse's Bathroom

No Violations Noted

Room Corridor

Treatment Room # B2-221

No Violations Noted

Linen Room # B2-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 206, 210, and 218

Dorm Corridor

Dorm Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 4 leaking from

hot water handle

105 CMR 451.123 Maintenance: Sink unit rusted at bottom

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.123 Maintenance: Floor surface damaged

Dorm #7

No Violations Noted

Dorm # 9

No Violations Noted

Dorm # 11

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 12

No Violations Noted

Dorm # 10

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm #8 (Comfort Room)

No Violations Noted

BUILIDING #4 – COTTER

C1 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

No Violations Noted

Room # C-116

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Room # C-117

No Violations Noted

Main Area

Treatment Room # C-157

105 CMR 451.126 Hot Water: Hot water temperature recorded at 136°F at handwash sink

Nurse's Station # C-156

No Violations Noted

Mop Closet # C-155

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Transfer Room # C-124

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353 Interior Maintenance: Door to exterior rotted

Storage Room # C-121

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Staff Break Room

No Violations Noted

Staff Bathroom

Unable to Inspect – In Use

Room Corridor

Supply Room # C-125

No Violations Noted

Laundry Room # C-126

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 101, 103, 106, 107, 113, and 116 Interior Maintenance: Floor paint damaged in room # 101, 102, 103, 104, 106, 107, 108,

110, 111, 112, 114, and 116

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 104, 105, 110, and 114

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 115

Dorm Corridor

Dorm Bathroom

105 CMR 451.123* Maintenance: One light out

105 CMR 451.123* Maintenance: Paint damaged on sink unit

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Soap scum on floor

105 CMR 451.130* Hot Water: Shower water temperature recorded at 74°F at shower # 4

Hygiene, Shaves, & Storage # C-105

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Unit Director's Office # C-106

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Sensory Room # C-110

No Violations Noted

Group Room # C-111

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Classroom # C-112
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

C2 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Room # C-214

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Room # C-215

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Main Area

105 CMR 451.353* Interior Maintenance: Wall paint damaged in hallway

Staff Break Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Bathroom # C2-217

No Violations Noted

Storage Room # C-219

No Violations Noted

Room # C-220

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Nurse's Treatment Room # C-252

No Violations Noted

Medical Room # C-251

No Violations Noted

Slop Sink Closet # C2-250

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle observed

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

105 CMR 451.353 Interior Maintenance: Light out

Room Corridor

Laundry Room # C-221

Linen Room # C-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 204, 205, 208, 209, 211, 212, 213,

216, 217, 220, and 221

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 202, 204, 205, 209, 212, 213,

215, 216, and 217

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 218 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 218

Dorm Corridor

Dorm Bathroom

Unable to Inspect – In Use

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower control missing at

shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

105 CMR 451.130 Hot Water: Shower water temperature recorded at 126°F at shower # 1

Hygiene, Shaves, & Storage # C-204

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Unit Director's Office # C-205

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Sensory Room # C-208

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Group Room # C-209

No Violations Noted

Classroom # C-210

105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING #5 – MINIMUM MOD

105 CMR 451.353* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

Male Bathroom

105 CMR 451.117* Toilet Fixtures: Urinal dirty
105 CMR 451.123* Maintenance: Floor tiles damaged

Female Bathroom

No Violations Noted

Room # CM-02

Staff Break Room # CM-45

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Patient Bathroom

105 CMR 451.123 Maintenance: Baseboard missing

Toxic/Caustic Closet

Unable to Inspect – Locked

Offices

105 CMR 451.353 Interior Maintenance: Floor surface left unfinished in room # CM-30 and CM-31

Group Rooms

No Violations Noted

BUILDING #7 – COMMONS

Lobby Area

Office # CL-02

No Violations Noted

Janitor's Closet # SL-01

No Violations Noted

Laundry

105 CMR 451.126* Hot Water: Hot water temperature recorded at 51°F at handwash sink

Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged 105 CMR 451.331* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 451.200

105 CMR 590.000, no functioning thermometer in black refrigerator

Plumbing: Plumbing not maintained in good repair, pipes leaking behind dryer # 1 105 CMR 451.130

Control

105 CMR 451.353* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Main Area

105 CMR 451.350* Structural Maintenance: Ceiling damaged Interior Maintenance: Floor cracked 105 CMR 451.353*

Female Bathroom # CL-08

No Violations Noted

Storage Area # CL-11

No Violations Noted

Patient Bathroom

105 CMR 451.123* Maintenance: Floor surface left unfinished

105 CMR 451.126* Hot Water: Hot water temperature recorded at 53°F at handwash sink

Barbershop # CL-13

No Violations Noted

Food Service Manager's Office

Chair Cot/Stretcher Room # CL-15

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cover missing on floor drain

Gym

105 CMR 451.350* Structural Maintenance: Ceiling damaged above stage

105 CMR 451.350* Structural Maintenance: Floor water damaged

105 CMR 451.353* Interior Maintenance: Ceiling rusted above workout equipment

105 CMR 451.353* Interior Maintenance: Exercise equipment rusted

105 CMR 451.353* Interior Maintenance: Padding damaged on exercise equipment
105 CMR 451.350* Structural Maintenance: Rear entrance not rodent and weathertight
105 CMR 451.353* Interior Maintenance: Floor padding missing near rear entrance

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, insufficient pressure

at water fountain

Gym Control

No Violations Noted

Control Bathroom

No Violations Noted

Storage Room # CG-23

105 CMR 451.350* Structural Maintenance: Ceiling damaged

105 CMR 451.353* Interior Maintenance: Dirty water left in mop bucket

Back Hallway

Male Bathroom # CG-13

No Violations Noted

Female Bathroom # CG-14

No Violations Noted

Storage Closet # CG-15

105 CMR 451.350 Structural Maintenance: Ceiling damaged

Recreational Office

No Violations Noted

Room # CG-16

No Violations Noted

Room # CG-17

No Violations Noted

Storage Room # CG-12

105 CMR 451.350* Structural Maintenance: Ceiling water damaged

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Recycle Room # CG-11

105 CMR 451.350* Structural Maintenance: Ceiling water damaged 105 CMR 451.353* Interior Maintenance: Floor surface damaged

School Corridor

Staff Bathroom # CS-01 No Violations Noted Toxic/Caustic Closet # CS-02 No Violations Noted Library # CS-03 No Violations Noted Life Skills Group Room # CS-10 No Violations Noted Storage Room # CS-09 No Violations Noted Clubhouse Room # CS-11 No Violations Noted Storage Room # CS-15 No Violations Noted Bridge to Recovery # CS-14 No Violations Noted Classroom # CS-16 No Violations Noted Chapel No Violations Noted Offices # CS-28 No Violations Noted Kitchen The following Food Code violations listed in **BOLD** were observed to be corrected on-site. OfficeNo Violations Noted Handwash Sink 105 CMR 451.126 Hot Water: Hot water temperature recorded at 70°F Ice Machine No Violations Noted Small Dry Storage # CK-22 No Violations Noted Patient Bathroom # CK-21 No Violations Noted

No Violations Noted

Staff Bathroom/Locker Room

Prep Area

No Violations Noted

Dishwashing Machine Area

FC 6-301.12

Numbers and Capacity; Handwashing Sinks: No hand drying method available at

handwashing sink (Pf)

Refrigerator A

No Violations Noted

Refrigerator B

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state

of good repair refrigerator gaskets dirty, possible mold/mildew

Refrigerator E

No Violations Noted

3-Compartment Sink

No Violations Noted

Freezer # 1

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, condenser leaking

2-Compartment Sink

No Violations Noted

Walk-In Refrigerator

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, refrigerator out-of-order

Steam Kettles

No Violations Noted

Hoods

No Violations Noted

Handwash Sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 55°F

Slop Sink Closet

No Violations Noted

Milk Refrigerator # 2068

No Violations Noted

Supply Area

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling surface damaged

Serving Line

No Violations Noted

Warmer # 2

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state

of good repair, exterior thermometer not functioning properly

Diet Cooler C

No Violations Noted

Traulsen Diet Warmer # 1

No Violations Noted

Dining Area

No Violations Noted

Transfer Area

Loading Dock

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Basement

105 CMR 451.353* Interior Maintenance: Floor paint damaged in hallway

Maintenance Department

Bathroom/Slop Sink

No Violations Noted

Tool Crib

Unable to Inspect - Locked

Metal/Electrical/Plumbing Shop

No Violations Noted

Welder's Area

No Violations Noted

Break Room

No Violations Noted

Room # CB-12

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Wood Shop

No Violations Noted

Mechanical Room A # CB-10

No Violations Noted

Mechanical Room B # CB-06

No Violations Noted

Elevator Machine Room # CB-09

No Violations Noted

Electrical Room # CB-07

BUILDING #8 – HADLEY

Closet # M-102

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Control

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Control Bathroom

No Violations Noted

A-Corridor

Day Dining Room

No Violations Noted

MHT Office # M-108

No Violations Noted

Broom Closet # M-130

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Transfer Room

No Violations Noted

Nurse's Treatment Room

105 CMR 451.353 Interior Maintenance: Paper towel dispenser rusted 105 CMR 451.126 Hot Water: Hot water temperature recorded at 95°F

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 102, 103, 104, 105, 106, 107, 108,

109, 110, 111, 112, 113, 114, and 115

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101 and 116

B-Corridor

Treatment Team Conference Room

No Violations Noted

Treatment Team Office

No Violations Noted

Closet # M-176

No Violations Noted

Doctor's Office

No Violations Noted

Nursing Station Medication Room

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 117, 119, 120, 121, 122, 124, 126,

128, 129, and 131

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 119, 120, 121, 122, 124, 126, 131,

and 132

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 132

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet clogged in room # 121

C-Corridor

Staff Break Room 105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Staff Bathroom

Unable to Inspect – In Use

Slop Sink Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Secured Interview 1

No Violations Noted

Secured Interview 2

No Violations Noted

Secured Interview 3

No Violations Noted

Restraint Room

No Violations Noted

Game Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Storage

No Violations Noted

Clothing Storage 2

No Violations Noted

Work Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Comfort Room

No Violations Noted

Group Room

No Violations Noted

Storage Room

Bathroom

105 CMR 451.123* Maintenance: Floor surface damaged at entrance

Shower Area

105 CMR 451.123* Maintenance: Walls damaged
105 CMR 451.123* Maintenance: Soap scum on floor
105 CMR 451.123* Maintenance: Soap scum on walls
105 CMR 451.123* Maintenance: Wall tile grout dirty
105 CMR 451.123* Maintenance: Wall tiles missing

BUILDING #9 – Lenox

Closet # M-202

Unable to Inspect - Locked

Control

105 CMR 451.353* Interior Maintenance: Floor surface damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Control Bathroom

105 CMR 451.123* Maintenance: Floor tiles damaged

A Corridor

Day Room # M-207

No Violations Noted

Room # M-208

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Closet # M-230

105 CMR 451.353* Interior Maintenance: Door damaged

Transfer Room # M-228

105 CMR 451.350* Structural Maintenance: Ceiling surface damaged 105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Room # M-227

105 CMR 451.353* Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353 Interior Maintenance: Upholstery damaged on examination table

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 110 105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 114

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 108, 110, and 112 105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 105, 107, 109, and 111

B Corridor

Treatment Team Conference Room # M-274

No Violations Noted

Treatment Team Office # M-275

Closet # M-276 105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Manager's Office # M-254

No Violations Noted

Nurse's Station #M-255

No Violations Noted

Rooms

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in room # 119, 124, 125, and 128
105 CMR 451.353*	Interior Maintenance: Floor surface damaged in room # 117, 122, and 131
105 CMR 451.353*	Interior Maintenance: Floor cracked in room # 119 and 125
105 CMR 451.353	Interior Maintenance: Floor surface damaged in room # 130
105 CMR 451.350	Structural Maintenance: Ceiling surface damaged in room # 124
105 CMR 451.103	Mattresses: Mattress damaged in room # 120, 122, and 124

C Corridor

Staff Break Room # M-252

No Violations Noted

Staff Bathroom # M-253

No Violations Noted

Slop Sink Closet # M-251

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Toxic/Caustic Closet # M-250

No Violations Noted

Storage Room # M-248

No Violations Noted

Secure Interview Room # M-274

Unable to Inspect – Security Concerns

TV Room # M-245

Unable to Inspect – Security Concerns

Laundry Room #1

Unable to Inspect – Security Concerns

Laundry Room # 2

Unable to Inspect – Security Concerns

Storage Room # M-243

Unable to Inspect – Security Concerns

Group Rooms

Unable to Inspect – Security Concerns

Secure Interview Room # M-234

Unable to Inspect – Security Concerns

Patient Bathroom	
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2
105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3
105 CMR 451.123*	Maintenance: Floor surface damaged at entrance
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, floor drain clogged
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2
Shower Room	
Shower Room 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1
	Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1 Maintenance: Door frame rusted
105 CMR 451.130	
105 CMR 451.130 105 CMR 451.123	Maintenance: Door frame rusted

BUILDING # 10 – Berkshire

Right Side

105 CMR 451.353* Interior Maintenance: Floor tiles broken in hallway

Patient Bathroom

Unable to Inspect - No Longer Used

Slop Sink # MM-03

105 CMR 451.353 Interior Maintenance: Door damaged

Security Trap

No Violations Noted

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink Closet # MM-30

Unable to Inspect - Locked

Female Bathroom

105 CMR 451.353 Interior Maintenance: Door damaged

Staff Break Room # MM-28

No Violations Noted

Left Side

Staff Break Room # M-47

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Offices

No Violations Noted

Training Room

BUILDING #11 – LIGHTHOUSE (Medical)

Basement

105 CMR 451.353 Interior Maintenance: Floor surface damaged at entrance 105 CMR 451.353 Interior Maintenance: Back door to exterior damaged

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

Mechanical Room

105 CMR 451.353 Interior Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water tank leaking

CCRS Shift Supervisor's Office

No Violations Noted

Bathroom

No Violations Noted

First Floor

Clinic Corridor

Clinic # H-168

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Office # H-166

No Violations Noted

Blood Lab # H-165

No Violations Noted

Office # H-164

No Violations Noted

Pharmacy # H-161

105 CMR 451.353* Interior Maintenance: Wall vent dusty

Office # H-159

No Violations Noted

Office # H-158

No Violations Noted

X-Ray Lab

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Dark Room

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Dental Office # H-152

No Violations Noted

Room # H-154

Old Seclusion Area

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

Office # H-210

No Violations Noted

Holding/Strip Room

No Violations Noted

Room # H-204

No Violations Noted

Bathroom

105 CMR 451.123 Maintenance: Floor surface damaged

Security Trap/Bathroom

105 CMR 451.123 Maintenance: Light out in bathroom

105 CMR 451.123 Maintenance: Toilet missing

Slop Sink Closet # H-201

No Violations Noted

Storage # H-200

No Violations Noted

Cells

No Violations Noted

Office # 207

No Violations Noted

Bathroom # H-182

No Violations Noted

Shower Room (Storage)

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower leaking

Maintenance: Water pooling on floor

Storage Room # H-180

No Violations Noted

Booking Corridor

105 CMR 451.123

Admissions Office # H-149

105 CMR 451.353* Interior Maintenance: Ceiling water damaged 105 CMR 451.353* Interior Maintenance: Desk surface damaged

Holding Room # H-170

No Violations Noted

Doctor's Office # H-171

No Violations Noted

Booking Assessment # H-219

Female Bathroom # H-172

105 CMR 451.123* Maintenance: Partitions rusted

Male Bathroom # H-173

105 CMR 451.123* Maintenance: Floor cracked

Medical Supply # H-175

No Violations Noted

Record Storage # H-220

Unable to Inspect – Locked

Strip Room # H-222 (In Property)

No Violations Noted

Bathroom # H-221 (In Property)

No Violations Noted

Mechanical Room # H-217

No Violations Noted

Medical Waste Storage Room # H-215

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353* Interior Maintenance: Medical waste storage chest rusted

105 CMR 451.353* Interior Maintenance: Door frame rotted

Booking Trap # H-212

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Door frame rotted

Body Scan Room # H-211

No Violations Noted

Toxic/Caustic Closet # H-177

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353* Interior Maintenance: Standing water observed in mop bucket

Slop Sink Closet # H-176

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353* Interior Maintenance: Standing water observed in mop bucket

Infirmary

Trauma Room

No Violations Noted

Trauma Bathroom

No Violations Noted

Trauma Supply Room

No Violations Noted

Room # 1

Room # 2/Bathroom

No Violations Noted

Dorm # 1/Bathroom

105 CMR 451.353* Interior Maintenance: Wall paint damaged in dorm

Dorm # 2/Bathroom

105 CMR 451.353* Interior Maintenance: Wall paint damaged in dorm

Dorm # 3/Bathroom

105 CMR 451.123* Maintenance: Door frame rusted in bathroom

Nurse's Office # H-145

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Nurse's Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Dorm # 4/Bathroom

105 CMR 451.353* Interior Maintenance: Floor surface damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.123* Maintenance: Door frame to shower room rusted
105 CMR 451.123* Maintenance: Wall tiles damaged in shower
105 CMR 451.123 Maintenance: Radiator rusted in shower
105 CMR 451.123 Maintenance: Wall damaged in bathroom

Dorm # 5

No Violations Noted

Shower Room

105 CMR 451.123* Maintenance: Wall tile grout dirty

TV Room # H-140

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty 105 CMR 451.353* Interior Maintenance: Floor tiles damaged

RTA Office

No Violations Noted

Laundry Hallway

105 CMR 451.353* Interior Maintenance: Floor tiles damaged 105 CMR 451.353* Interior Maintenance: Door to exterior rusted

Laundry

No Violations Noted

Supply # H-114

No Violations Noted

Medical West Unit

Treatment Team Office # H-120

105 CMR 451.353 Interior Maintenance: Baseboard damaged

Closet # H-121 105 CMR 451.353* Interior Maintenance: Wall surface damaged

105 CMR 451.353* Interior Maintenance: Wall surface damaged 105 CMR 451.353* Interior Maintenance: Ceiling surface damaged

Bathroom # 138

Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously
Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 3

Janitor's Closet #H-123

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Shower # H-137

105 CMR 451.123* Maintenance: Floor surface not smooth and easily cleanable

105 CMR 451.123* Maintenance: Ceiling vent rusted

105 CMR 451.123* Maintenance: Floor dirty

Storage Closet # H-136

No Violations Noted

TV Room # H-124

No Violations Noted

Dorm # 7 # H-125

No Violations Noted

Dorm # 8 # H-126

105 CMR 451.353* Interior Maintenance: Wall paint damaged

105 CMR 451.353* Interior Maintenance: Floor surface damaged and rust stained

RTA's Trap # H-133

105 CMR 451.350* Structural Maintenance: Ceiling damaged

Staff Bathroom

No Violations Noted

Dorm # 9 # H-127

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Mental Health Worker's Office # H-132

No Violations Noted

Room # 5 # H-131

105 CMR 451.353* Interior Maintenance: Wall paint damaged 105 CMR 451.353* Interior Maintenance: Floor rust stained

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Dorm # 10/Bathroom

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Room # 6 # H-130

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

BUILDING # 12 – VEHICLE TRAP

Bathroom

No Violations Noted

Tower

No Violations Noted

STAFF GYM

Common Area

105 CMR 451.353* Interior Maintenance: Carpet damaged

Female Locker Room

No Violations Noted

Male Locker Room

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

POWER PLANT

Kitchenette

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Staff Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

Observations and Recommendations

1. The Patient population was 219 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Catuch Wallace

Patrick Wallace Environmental Health Inspector, CSP, BEH