

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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MARYLOU SUDDERS

Secretary

MARGRET R. COOKE Commissioner

Tel: 617-624-6000

www.mass.gov/dph

March 28, 2022

Stephen Kennedy, Superintendent

Bridgewater State Hospital

20 Administration Road

Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of

Bridgewater State Hospital on March 21 and 22, 2022 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 301 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Norberto Melo, EHSO (electronic copy)

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**BUILDING # 1 – ADMINISTRATION**

**Main Entrance**

*Waiting Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Toilet seat loose

**Administration Building**

**Front Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Main Hallway**

*Legal Records # AD-149*

No Violations Noted

*Lock Shop # AD-150*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

*Visitor’s Bathroom # AD-148*

No Violations Noted

*Judge Lobby # AD-146*

No Violations Noted

*Judge’s Bathroom*

No violations Noted

*Visiting Room*

No Violations Noted

*Roll Call Room*

No Violations Noted

*Toxic/Caustic Closet # AD-110*

No Violations Noted

*Office # AD-111*

No Violations Noted

*CPO Office # AD-112*

No Violations Noted

*Radio Room # AD-114*

No Violations Noted

*Office # AD-115*

No Violations Noted

*Archives Room # AD-117*

No Violations Noted

**Basement**

*Male Bathroom*

105 CMR 451.123 Maintenance: Toilet seat damaged in stall # 1

*Server Room*

No Violations Noted

*Uniform Storage*

No Violations Noted

*Female Locker Room*

No Violations Noted

*Storage Cage*

No Violations Noted

*Custodian Closet*

No Violations Noted

*Mechanical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain damaged

**Court Room Corridor**

**Rear Control # AD-129**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Rear Control Bathroom*

No Violations Noted

*Secure Visiting Room*

No Violations Noted

*Patient Holding # AD-134*

No Violations Noted

*Attorney Visiting Room # AD-135 & 136*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # AD-135

*Toxic/Caustic Closet # AD-137*

No Violations Noted

*Staff Breakroom # AD-138*

No Violations Noted

*Staff Bathroom # AD-139*

Unable to Inspect – In Use

*Court Room # AD-141*

No Violations Noted

**Records Module**

*Entrance Area*

No Violations Noted

*Offices*

No Violations Noted

*Break Room # RM-13*

No Violations Noted

*Records Area # RM-19, 20, & 21*

No Violations Noted

**Control Center Corridor**

*Patient Bathroom*

No Violations Noted

*Director of Safety Office # AD-127*

No Violations Noted

*Room # AD-125*

No Violations Noted

*Facility Manager’s Office # AD-124*

No Violations Noted

*Room # AD-123*

No Violations Noted

**Administration Module**

**First Floor**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Male Bathroom*

No Violations Noted

*Chemical Closet # AM-125*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Deputy’s Office # AM-123*

No Violations Noted

*Superintendent’s Office # AM-121*

No Violations Noted

*Room # AM-119*

No Violations Noted

*Room # AM-117*

No Violations Noted

*Room # AM-115*

No Violations Noted

*Room # AM-110*

No Violations Noted

*Office # AM-109*

No Violations Noted

*Room # AM-108*

No Violations Noted

*Room # AM-104*

No Violations Noted

*Conference Room # AM-106*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination

**Second Floor**

*Bathroom # AM-202*

No Violations Noted

*Storage # AM-203*

No Violations Noted

*Break Room # AM-204*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Storage # AM-205*

No Violations Noted

*Room # AM-207*

No Violations Noted

*Room # AM-209*

No Violations Noted

*Room # AM-210*

No Violations Noted

*Room # AM-212*

No Violations Noted

*Room # AM-213*

No Violations Noted

*Room # AM-215*

No Violations Noted

*Room # AM-216*

No Violations Noted

*Room # AM-218*

No Violations Noted

*Room # AM-220*

No Violations Noted

*Room # AM-222*

No Violations Noted

*Room # AM-223*

No Violations Noted

*Room # AM-225*

No Violations Noted

*Room # AM-227*

No Violations Noted

*Room # AM-228 & 229*

No Violations Noted

**BUILDING # 2 – ADAMS**

**A1 Unit**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Common Room**

No Violations Noted

*Office # A1-116*

No Violations Noted

*Treatment Team Office # A1-117*

No Violations Noted

**Main Area**

*MHW Office # A157*

No Violations Noted

*Nurse’s Station/Bathroom # A119*

No Violations Noted

*Room # A121*

No Violations Noted

*Transfer Room # A124*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Nurse’s Treatment Room # A125*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Clothing Room # A126*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Slop Sink Closet # A155*

No Violations Noted

*Staff Break Room # A156*

No Violations Noted

**Room Corridor**

*Quiet Room # A1-125*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 109 and 117

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 121

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 103

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 108, 111, 112, 118, 119, and 121

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet fixture leaking in room # 116

105 CMR 451.353 Interior Maintenance: Water pooling on floor in room # 116

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 clogged

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor rust stained

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at

shower # 1 and 4

105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

105 CMR 451.130 Hot Water: Shower water temperature recorded at 116°F at shower # 4

*Dorm/Storage Room # 1*

No Violations Noted

*Dorm # 3*

No Violations Noted

*Dorm # 6*

No Violations Noted

*Dorm # 5*

No Violations Noted

*Dorm # 4*

No Violations Noted

*Dorm # 2 (Quiet Room)*

No Violations Noted

**A2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Common Room**

No Violations Noted

*Treatment Office*

No Violations Noted

*Shave Room*

No Violations Noted

**Main Area**

*Unit Director’s Office # A2-252*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Staff Break Room # A2-251*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination

*Nurse’s Station # A-217*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Supply Room # A2-219*

No Violations Noted

*Slop Sink Closet # A2-250*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Toxic/Caustic Closet # A2-248*

No Violations Noted

*Corrections Program Office # A2-220*

No Violations Noted

**Room Corridor**

*Treatment Room # A2-221*

No Violations Noted

*Linen Room # A2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 208, 209, 211, 213, 215, 219, and 221

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 216 and 218

105 CMR 451.353\* Interior Maintenance: Floor rust stained in room # 202

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 217

**Dorm Corridor**

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink # 3, 4, and 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

*Dorm Shower*

Unable to Inspect – In Use

*Dorm # 7*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Dorm # 9*

No Violations Noted

*Dorm # 11*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Dorm # 12*

No Violations Noted

*Dorm # 10*

No Violations Noted

*Dorm # 8 (Quiet Room)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING # 3 – BRADFORD**

**B1 Unit**

**Control**

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.350 Structural Maintenance: Window cracked

*Control Bathroom*

No Violations Noted

**Common Room**

No Violations Noted

*RTA Office*

No Violations Noted

*Game Room*

No Violations Noted

**Main Area**

*Nurse’s Station*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Room # B-121*

No Violations Noted

*Transfer Room*

105 CMR 451.353 Interior Maintenance: Floor dirty

105 CMR 451.353 Interior Maintenance: Door frame rotted

*Toxic/Caustic Closet*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Office # B1-156*

105 CMR 451.353 Interior Maintenance: Baseboard missing

*Break Room # B1-157*

No Violations Noted

**Room Corridor**

*Treatment Room # B-125*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Laundry Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 103, 104, 105, 106, 108, 109, 110, 111, 113, 115, 116, 118, 119, 121, 123, and 125

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 120

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 101, 103, 104, 105, 108, 110, 112, 119, 123, and 125

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 102, 109, 116, 117, 118, and 120

105 CMR 451.103 Mattresses: Mattress damaged in room # 102

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: Paint damaged on sink unit

105 CMR 451.123\* Maintenance: Paint damaged on toilet partitions

105 CMR 451.123\* Maintenance: Wall vent dirty and clogged

105 CMR 451.123 Maintenance: Sink unit rusted at bottom

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123 Maintenance: Bench damaged

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Shower curtain missing

*Room # B-105*

No Violations Noted

*Room # B-106*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Room # B-107*

No Violations Noted

*Room # B-110*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Room # B-111*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Room # B-112*

No Violations Noted

**B2 Unit**

**Control**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Common Room**

No Violations Noted

**Main Area**

*Treatment Team Office*

No Violations Noted

*Room # B-251*

No Violations Noted

*Room # B-252*

No Violations Noted

*Mop Closet # B-250*

105 CMR 451.353 Interior Maintenance: Floor surface damaged

*Toxic/Caustic Closet # B2-248*

No Violations Noted

*Interview Room # B-220*

No Violations Noted

*Interview Room # B-219*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

*Nurse’s Station*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

**Room Corridor**

*Treatment Room # B2-221*

No Violations Noted

*Linen Room # B2-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 206, 210, and 218

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 4 leaking from

hot water handle

105 CMR 451.123 Maintenance: Sink unit rusted at bottom

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.123 Maintenance: Floor surface damaged

*Dorm # 7*

No Violations Noted

*Dorm # 9*

No Violations Noted

*Dorm # 11*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Dorm # 12*

No Violations Noted

*Dorm # 10*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Dorm # 8 (Comfort Room)*

No Violations Noted

**BUILIDING # 4 – COTTER**

**C1 Unit**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Common Room**

No Violations Noted

*Room # C-116*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Room # C-117*

No Violations Noted

**Main Area**

*Treatment Room # C-157*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 136°F at handwash sink

*Nurse’s Station # C-156*

No Violations Noted

*Mop Closet # C-155*

No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353 Interior Maintenance: Floor surface damaged

*Transfer Room # C-124*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Door to exterior rotted

*Storage Room # C-121*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – In Use

**Room Corridor**

*Supply Room # C-125*

No Violations Noted

*Laundry Room # C-126*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 101, 103, 106, 107, 113, and 116

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 101, 102, 103, 104, 106, 107, 108, 110, 111, 112, 114, and 116

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 104, 105, 110, and 114

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 115

**Dorm Corridor**

*Dorm Bathroom*

105 CMR 451.123\* Maintenance: One light out

105 CMR 451.123\* Maintenance: Paint damaged on sink unit

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 740F at shower # 4

*Hygiene, Shaves, & Storage # C-105*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Unit Director’s Office # C-106*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-107*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Sensory Room # C-110*

No Violations Noted

*Group Room # C-111*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Classroom # C-112*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**C2 Unit**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Common Room**

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Room # C-214*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Room # C-215*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in hallway

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Bathroom # C2-217*

No Violations Noted

*Storage Room # C-219*

No Violations Noted

*Room # C-220*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Nurse’s Treatment Room # C-252*

No Violations Noted

*Medical Room # C-251*

No Violations Noted

*Slop Sink Closet # C2-250*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle observed

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

105 CMR 451.353 Interior Maintenance: Light out

**Room Corridor**

*Laundry Room # C-221*

No Violations Noted

*Linen Room # C-222*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 204, 205, 208, 209, 211, 212, 213, 216, 217, 220, and 221

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 201, 202, 204, 205, 209, 212, 213, 215, 216, and 217

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 218

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 218

**Dorm Corridor**

*Dorm Bathroom*

Unable to Inspect – In Use

*Dorm Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower control missing at

shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

105 CMR 451.130 Hot Water: Shower water temperature recorded at 126°F at shower # 1

*Hygiene, Shaves, & Storage # C-204*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Unit Director’s Office # C-205*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Team Office # C-206*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Sensory Room # C-208*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Group Room # C-209*

No Violations Noted

*Classroom # C-210*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING # 5 – MINIMUM MOD**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

*Male Bathroom*

105 CMR 451.117\* Toilet Fixtures: Urinal dirty

105 CMR 451.123\* Maintenance: Floor tiles damaged

*Female Bathroom*

No Violations Noted

*Room # CM-02*

No Violations Noted

*Staff Break Room # CM-45*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Patient Bathroom*

105 CMR 451.123 Maintenance: Baseboard missing

*Toxic/Caustic Closet*

Unable to Inspect – Locked

*Offices*

105 CMR 451.353 Interior Maintenance: Floor surface left unfinished in room # CM-30 and CM-31

*Group Rooms*

No Violations Noted

**BUILDING # 7 – COMMONS**

**Lobby Area**

*Office # CL-02*

No Violations Noted

*Janitor’s Closet # SL-01*

No Violations Noted

**Laundry**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 510F at handwash sink

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in black refrigerator

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking behind dryer # 1

**Control**

105 CMR 451.353\* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Floor cracked

*Female Bathroom # CL-08*

No Violations Noted

*Storage Area # CL-11*

No Violations Noted

*Patient Bathroom*

105 CMR 451.123\* Maintenance: Floor surface left unfinished

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 530F at handwash sink

*Barbershop # CL-13*

No Violations Noted

*Food Service Manager’s Office*

No Violations Noted

*Chair Cot/Stretcher Room # CL-15*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cover missing on floor drain

**Gym**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged above stage

105 CMR 451.350\* Structural Maintenance: Floor water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling rusted above workout equipment

105 CMR 451.353\* Interior Maintenance: Exercise equipment rusted

105 CMR 451.353\* Interior Maintenance: Padding damaged on exercise equipment

105 CMR 451.350\* Structural Maintenance: Rear entrance not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Floor padding missing near rear entrance

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, insufficient pressure

at water fountain

*Gym Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Storage Room # CG-23*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Dirty water left in mop bucket

**Back Hallway**

*Male Bathroom # CG-13*

No Violations Noted

*Female Bathroom # CG-14*

No Violations Noted

*Storage Closet # CG-15*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Recreational Office*

No Violations Noted

*Room # CG-16*

No Violations Noted

*Room # CG-17*

No Violations Noted

*Storage Room # CG-12*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Recycle Room # CG-11*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

**School Corridor**

*Staff Bathroom # CS-01*

No Violations Noted

*Toxic/Caustic Closet # CS-02*

No Violations Noted

*Library # CS-03*

No Violations Noted

*Life Skills Group Room # CS-10*

No Violations Noted

*Storage Room # CS-09*

No Violations Noted

*Clubhouse Room # CS-11*

No Violations Noted

*Storage Room # CS-15*

No Violations Noted

*Bridge to Recovery # CS-14*

No Violations Noted

*Classroom # CS-16*

No Violations Noted

*Chapel*

No Violations Noted

*Offices # CS-28*

No Violations Noted

**Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Office*

No Violations Noted

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 70°F

*Ice Machine*

No Violations Noted

*Small Dry Storage # CK-22*

No Violations Noted

*Patient Bathroom # CK-21*

No Violations Noted

*Staff Bathroom/Locker Room*

No Violations Noted

*Prep Area*

No Violations Noted

*Dishwashing Machine Area*

**FC 6-301.12 Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sink (Pf)**

*Refrigerator A*

No Violations Noted

*Refrigerator B*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets dirty, possible mold/mildew

*Refrigerator E*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Freezer # 1*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, condenser leaking

*2-Compartment Sink*

No Violations Noted

*Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

*Steam Kettles*

No Violations Noted

*Hoods*

No Violations Noted

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 55°F

*Slop Sink Closet*

No Violations Noted

*Milk Refrigerator # 2068*

No Violations Noted

*Supply Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling surface damaged

*Serving Line*

No Violations Noted

*Warmer # 2*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, exterior thermometer not functioning properly

*Diet Cooler C*

No Violations Noted

*Traulsen Diet Warmer # 1*

No Violations Noted

*Dining Area*

No Violations Noted

**Transfer Area**

*Loading Dock*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

**Basement**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in hallway

**Maintenance Department**

*Bathroom/Slop Sink*

No Violations Noted

*Tool Crib*

Unable to Inspect – Locked

*Metal/Electrical/Plumbing Shop*

No Violations Noted

*Welder’s Area*

No Violations Noted

*Break Room*

No Violations Noted

*Room # CB-12*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Wood Shop*

No Violations Noted

*Mechanical Room A # CB-10*

No Violations Noted

*Mechanical Room B # CB-06*

No Violations Noted

*Elevator Machine Room # CB-09*

No Violations Noted

*Electrical Room # CB-07*

No Violations Noted

**BUILDING # 8 – HADLEY**

**Closet # M-102**

105 CMR 451.353 Interior Maintenance: Floor surface damaged

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Control Bathroom*

No Violations Noted

**A-Corridor**

*Day Dining Room*

No Violations Noted

*MHT Office # M-108*

No Violations Noted

*Broom Closet # M-130*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Transfer Room*

No Violations Noted

*Nurse’s Treatment Room*

105 CMR 451.353 Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.126 Hot Water: Hot water temperature recorded at 95°F

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, and 115

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101 and 116

**B-Corridor**

*Treatment Team Conference Room*

No Violations Noted

*Treatment Team Office*

No Violations Noted

*Closet # M-176*

No Violations Noted

*Doctor’s Office*

No Violations Noted

*Nursing Station Medication Room*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117, 119, 120, 121, 122, 124, 126, 128, 129, and 131

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 119, 120, 121, 122, 124, 126, 131, and 132

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 132

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet clogged in room # 121

**C-Corridor**

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Staff Bathroom*

Unable to Inspect – In Use

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Secured Interview 1*

No Violations Noted

*Secured Interview 2*

No Violations Noted

*Secured Interview 3*

No Violations Noted

*Restraint Room*

No Violations Noted

*Game Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Clothing Storage*

No Violations Noted

*Clothing Storage 2*

No Violations Noted

*Work Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Comfort Room*

No Violations Noted

*Group Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

*Shower Area*

105 CMR 451.123\* Maintenance: Walls damaged

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123\* Maintenance: Soap scum on walls

105 CMR 451.123\* Maintenance: Wall tile grout dirty

105 CMR 451.123\* Maintenance: Wall tiles missing

**BUILDING # 9 – Lenox**

**Closet # M-202**

Unable to Inspect – Locked

**Control**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

**A Corridor**

*Day Room # M-207*

No Violations Noted

*Room # M-208*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Closet # M-230*

105 CMR 451.353\* Interior Maintenance: Door damaged

*Transfer Room # M-228*

105 CMR 451.350\* Structural Maintenance: Ceiling surface damaged

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Treatment Room # M-227*

105 CMR 451.353\* Interior Maintenance: Paper towel dispenser rusted

105 CMR 451.353 Interior Maintenance: Upholstery damaged on examination table

*Rooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 110

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 114

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 108, 110, and 112

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 105, 107, 109, and 111

**B Corridor**

*Treatment Team Conference Room # M-274*

No Violations Noted

*Treatment Team Office # M-275*

No Violations Noted

*Closet # M-276*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Manager’s Office # M-254*

No Violations Noted

*Nurse’s Station # M-255*

No Violations Noted

*Rooms*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 119, 124, 125, and 128

105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 117, 122, and 131

105 CMR 451.353\* Interior Maintenance: Floor cracked in room # 119 and 125

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 130

105 CMR 451.350 Structural Maintenance: Ceiling surface damaged in room # 124

105 CMR 451.103 Mattresses: Mattress damaged in room # 120, 122, and 124

**C Corridor**

*Staff Break Room # M-252*

No Violations Noted

*Staff Bathroom # M-253*

No Violations Noted

*Slop Sink Closet # M-251*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Toxic/Caustic Closet # M-250*

No Violations Noted

*Storage Room # M-248*

No Violations Noted

*Secure Interview Room # M-274*

Unable to Inspect – Security Concerns

*TV Room # M-245*

Unable to Inspect – Security Concerns

*Laundry Room # 1*

Unable to Inspect – Security Concerns

*Laundry Room # 2*

Unable to Inspect – Security Concerns

*Storage Room # M-243*

Unable to Inspect – Security Concerns

*Group Rooms*

Unable to Inspect – Security Concerns

*Secure Interview Room # M-234*

Unable to Inspect – Security Concerns

*Patient Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2

*Shower Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.123 Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.130 Hot Water: Shower water temperature recorded at 89°F at shower # 2

**BUILDING # 10 – Berkshire**

**Right Side**

105 CMR 451.353\* Interior Maintenance: Floor tiles broken in hallway

*Patient Bathroom*

Unable to Inspect – No Longer Used

*Slop Sink # MM-03*

105 CMR 451.353 Interior Maintenance: Door damaged

*Security Trap*

No Violations Noted

*Offices*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Slop Sink Closet # MM-30*

Unable to Inspect – Locked

*Female Bathroom*

105 CMR 451.353 Interior Maintenance: Door damaged

*Staff Break Room # MM-28*

No Violations Noted

**Left Side**

*Staff Break Room # M-47*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

*Offices*

No Violations Noted

*Training Room*

No Violations Noted

**BUILDING # 11 – LIGHTHOUSE (Medical)**

**Basement**

105 CMR 451.353 Interior Maintenance: Floor surface damaged at entrance

105 CMR 451.353 Interior Maintenance: Back door to exterior damaged

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

*Mechanical Room*

105 CMR 451.353 Interior Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water tank leaking

**CCRS Shift Supervisor’s Office**

No Violations Noted

*Bathroom*

No Violations Noted

**First Floor**

**Clinic Corridor**

*Clinic # H-168*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Office # H-166*

No Violations Noted

*Blood Lab # H-165*

No Violations Noted

*Office # H-164*

No Violations Noted

*Pharmacy # H-161*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Office # H-159*

No Violations Noted

*Office # H-158*

No Violations Noted

*X-Ray Lab*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Dark Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Dental Office # H-152*

No Violations Noted

*Room # H-154*

No Violations Noted

**Old Seclusion Area**

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

*Office # H-210*

No Violations Noted

*Holding/Strip Room*

No Violations Noted

*Room # H-204*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Floor surface damaged

*Security Trap/Bathroom*

105 CMR 451.123 Maintenance: Light out in bathroom

105 CMR 451.123 Maintenance: Toilet missing

*Slop Sink Closet # H-201*

No Violations Noted

*Storage # H-200*

No Violations Noted

*Cells*

No Violations Noted

*Office # 207*

No Violations Noted

*Bathroom # H-182*

No Violations Noted

*Shower Room (Storage)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower leaking

105 CMR 451.123 Maintenance: Water pooling on floor

*Storage Room # H-180*

No Violations Noted

**Booking Corridor**

*Admissions Office # H-149*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Desk surface damaged

*Holding Room # H-170*

No Violations Noted

*Doctor’s Office # H-171*

No Violations Noted

*Booking Assessment # H-219*

No Violations Noted

*Female Bathroom # H-172*

105 CMR 451.123\* Maintenance: Partitions rusted

*Male Bathroom # H-173*

105 CMR 451.123\* Maintenance: Floor cracked

*Medical Supply # H-175*

No Violations Noted

*Record Storage # H-220*

Unable to Inspect – Locked

*Strip Room # H-222 (In Property)*

No Violations Noted

*Bathroom # H-221 (In Property)*

No Violations Noted

*Mechanical Room # H-217*

No Violations Noted

*Medical Waste Storage Room # H-215*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Medical waste storage chest rusted

105 CMR 451.353\* Interior Maintenance: Door frame rotted

*Booking Trap # H-212*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Door frame rotted

*Body Scan Room # H-211*

No Violations Noted

*Toxic/Caustic Closet # H-177*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Standing water observed in mop bucket

*Slop Sink Closet # H-176*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Standing water observed in mop bucket

**Infirmary**

*Trauma Room*

No Violations Noted

*Trauma Bathroom*

No Violations Noted

*Trauma Supply Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2/Bathroom*

No Violations Noted

*Dorm # 1/Bathroom*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in dorm

*Dorm # 2/Bathroom*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in dorm

*Dorm # 3/Bathroom*

105 CMR 451.123\* Maintenance: Door frame rusted in bathroom

*Nurse’s Office # H-145*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Nurse’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Dorm # 4/Bathroom*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Door frame to shower room rusted

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower

105 CMR 451.123 Maintenance: Radiator rusted in shower

105 CMR 451.123 Maintenance: Wall damaged in bathroom

*Dorm # 5*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Wall tile grout dirty

*TV Room # H-140*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*RTA Office*

No Violations Noted

**Laundry Hallway**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.353\* Interior Maintenance: Door to exterior rusted

*Laundry*

No Violations Noted

*Supply # H-114*

No Violations Noted

**Medical West Unit**

*Treatment Team Office # H-120*

105 CMR 451.353 Interior Maintenance: Baseboard damaged

*Closet # H-121*

105 CMR 451.353\* Interior Maintenance: Wall surface damaged

105 CMR 451.353\* Interior Maintenance: Ceiling surface damaged

*Bathroom # 138*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 3

*Janitor’s Closet # H-123*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Shower # H-137*

105 CMR 451.123\* Maintenance: Floor surface not smooth and easily cleanable

105 CMR 451.123\* Maintenance: Ceiling vent rusted

105 CMR 451.123\* Maintenance: Floor dirty

*Storage Closet # H-136*

No Violations Noted

*TV Room # H-124*

No Violations Noted

*Dorm # 7 # H-125*

No Violations Noted

*Dorm # 8 # H-126*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor surface damaged and rust stained

*RTA’s Trap # H-133*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Staff Bathroom*

No Violations Noted

*Dorm # 9 # H-127*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Mental Health Worker’s Office # H-132*

No Violations Noted

*Room # 5 # H-131*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Floor rust stained

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Dorm # 10/Bathroom*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Room # 6 # H-130*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

**BUILDING # 12 – VEHICLE TRAP**

*Bathroom*

No Violations Noted

*Tower*

No Violations Noted

**STAFF GYM**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Carpet damaged

*Female Locker Room*

No Violations Noted

*Male Locker Room*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

**POWER PLANT**

*Kitchenette*

No Violations Noted

*Toxic/Caustic Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

**Observations and Recommendations**

1. The Patient population was 219 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH