November 10, 2021

Stephen Kennedy, Superintendent
Bridgewater State Hospital
20 Administration Road
Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on October 28 and 29, 2021 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 205 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH

Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Carol A. Mici, Commissioner, DOC
Terrence Reidy, Secretary, EOPSS
Timothy Gotovich, Director, Policy Development and Compliance Unit
Sergeant Norberto Melo, EHSO
Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

BUILDING # 1 – ADMINISTRATION

Main Entrance

Waiting Room
No Violations Noted

Male Bathroom
105 CMR 451.123 Maintenance: Toilet seat damaged

Female Bathroom
No Violations Noted

Administration Building

Front Control
105 CMR 451.350* Structural Maintenance: Ceiling damaged

Control Bathroom
No Violations Noted

Main Hallway

Legal Records # AD-149
No Violations Noted

Visitor’s Bathroom # AD-148
No Violations Noted

Judge Lobby # AD-146
No Violations Noted

Visiting Room
No Violations Noted

Roll Call Room
No Violations Noted

Toxic/Caustic Closet # AD-110
No Violations Noted

Office # AD-111
No Violations Noted

CPO Office # AD-112
No Violations Noted

Radio Room # AD-114
No Violations Noted

Office # AD-115
No Violations Noted
Archives Room # AD-117

No Violations Noted

**Basement**

105 CMR 451.353* Interior Maintenance: Stair treads damaged
105 CMR 451.353 Interior Maintenance: Floor paint damaged in hallway

**Male Bathroom**

No Violations Noted

**Server Room**

105 CMR 451.353 Interior Maintenance: Wall paint damaged

**Uniform Storage**

No Violations Noted

**Female Locker Room**

No Violations Noted

**Storage Cage**

No Violations Noted

**Custodian Closet**

No Violations Noted

**Mechanical Room**

No Violations Noted

**Court Room Corridor**

**Rear Control # AD-129**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

**Rear Control Bathroom**

No Violations Noted

**Secure Visiting Room**

No Violations Noted

**Patient Holding # AD-134**

No Violations Noted

**Attorney Visiting Room # AD-135 & 136**

No Violations Noted

**Toxic/Caustic Closet # AD-137**

No Violations Noted

**Staff Breakroom # AD-138**

No Violations Noted

**Staff Bathroom # AD-139**

No Violations Noted

**Court Room # AD-141**

No Violations Noted
Records Module

Entrance Area

No Violations Noted

Offices

No Violations Noted

Break Room # RM-13

No Violations Noted

Records Area # RM-19, 20, & 21

No Violations Noted

Control Center Corridor

Patient Bathroom

No Violations Noted

Director of Safety Office # AD-127

No Violations Noted

Room # AD-125

No Violations Noted

Facility Manager’s Office # AD-124

No Violations Noted

Room # AD-123

No Violations Noted

Administration Module

First Floor

Lobby

105 CMR 451.353*
Interior Maintenance: Floor tiles damaged

Male Bathroom

No Violations Noted

Chemical Closet # AM-125

No Violations Noted

Female Bathroom

No Violations Noted

Deputy’s Office # AM-123

No Violations Noted

Superintendent’s Office # AM-121

No Violations Noted

Room # AM-119

No Violations Noted
Room # AM-117
No Violations Noted

Room # AM-115
No Violations Noted

Room # AM-110
No Violations Noted

Office # AM-109
No Violations Noted

Room # AM-108
No Violations Noted

Room # AM-104
No Violations Noted

Conference Room # AM-106
No Violations Noted

Second Floor

Bathroom # AM-202
No Violations Noted

Storage # AM-203
No Violations Noted

Break Room # AM-204
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Storage # AM-205
No Violations Noted

Room # AM-207
Unable to Inspect – Locked

Room # AM-209
No Violations Noted

Room # AM-210
No Violations Noted

Room # AM-212
No Violations Noted

Room # AM-213
No Violations Noted

Room # AM-215
No Violations Noted

Room # AM-216
No Violations Noted
Room # AM-218
No Violations Noted

Room # AM-220
No Violations Noted

Room # AM-222
No Violations Noted

Room # AM-223
No Violations Noted

Room # AM-225
No Violations Noted

Room # AM-227
No Violations Noted

Room # AM-228 & 229
No Violations Noted

BUILDING # 2 – ADAMS

A1 Unit

Control
No Violations Noted

Control Bathroom
No Violations Noted

Common Room
No Violations Noted

Office # A1-116
No Violations Noted

Treatment Team Office # A1-117
No Violations Noted

Main Area

MHW Office # A157
No Violations Noted

Nurse’s Station/Bathroom # A119
No Violations Noted

Room # A121
No Violations Noted

Transfer Room # A124
105 CMR 451.353
Interior Maintenance: Floor paint damaged

Nurse’s Treatment Room # A125
105 CMR 451.353*
Interior Maintenance: Floor paint damaged
Clothing Room # A126
No Violations Noted

Toxic/Caustic Closet
No Violations Noted

Slop Sink Closet # A155
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Staff Break Room # A156
No Violations Noted

Room Corridor

Quiet Room # A1-125
No Violations Noted

Rooms
105 CMR 451.353*  Interior Maintenance: Floor paint damaged in room # 109 and 117
105 CMR 451.353*  Interior Maintenance: Floor surface damaged in room # 121
105 CMR 451.353*  Interior Maintenance: Wall paint damaged in room # 103

Dorm Corridor

Dorm Bathroom
105 CMR 451.123*  Maintenance: Wall vent dusty
105 CMR 451.130*  Plumbing: No backflow preventer on slop sink

Dorm Shower
105 CMR 451.121(A)*  Privacy: No privacy partition between showers
105 CMR 451.123*  Maintenance: Floor rust stained

Dorm/Storage Room # 1
No Violations Noted

Dorm # 3
No Violations Noted

Dorm # 6
No Violations Noted

Dorm # 5
No Violations Noted

Dorm # 4
No Violations Noted

Dorm # 2 (Quiet Room)
No Violations Noted
A2 Unit

Control
No Violations Noted

Control Bathroom
No Violations Noted

Common Room
No Violations Noted

Treatment Office
No Violations Noted

Shave Room
No Violations Noted

Main Area

Unit Director's Office # A2-252
105 CMR 451.353 Interior Maintenance: Wall paint damaged

Staff Break Room # A2-251
No Violations Noted

Nurse's Station # A-217
No Violations Noted

Nurse's Bathroom
No Violations Noted

Interview Room # A2-219
No Violations Noted

Slop Sink Closet # A2-250
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # A2-248
No Violations Noted

Corrections Program Office # A2-220
No Violations Noted

Room Corridor

Treatment Room # A2-221
No Violations Noted

Linen Room # A2-222
No Violations Noted
Rooms
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 209, 211, 213, 215, 219, and 221
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 218
105 CMR 451.353* Interior Maintenance: Floor rust stained in room # 202
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 208
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 216

Dorm Corridor
105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Dorm Bathroom
105 CMR 451.123* Maintenance: Floor surface left unfinished next to sinks
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet damaged at handwash sink # 3, 4, and 5
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

Dorm Shower
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 leaking
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

Dorm # 7
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Dorm # 9
No Violations Noted

Dorm # 11
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 12
No Violations Noted

Dorm # 10
No Violations Noted

Dorm # 8 (Quiet Room)
105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING # 3 – BRADFORD

B1 Unit

Control
No Violations Noted

Control Bathroom
No Violations Noted

Common Room
No Violations Noted
RTA Office
No Violations Noted

Game Room
No Violations Noted

Main Area

Nurse’s Station
No Violations Noted

Nurse’s Bathroom
No Violations Noted

Interview Room # B-121
No Violations Noted

Transfer Room
No Violations Noted

Toxic/Caustic Closet
No Violations Noted

Slop Sink Closet
No Violations Noted

RTA Office # B1-156
No Violations Noted

Treatment Room # B1-157
No Violations Noted

Room Corridor

Treatment Room # B-125

105 CMR 451.353 Interior Maintenance: Floor paint damaged
105 CMR 451.353 Interior Maintenance: Paper towel dispenser rusted

Laundry Room
No Violations Noted

Rooms

Dorm Corridor

Dorm Bathroom

105 CMR 451.123 Maintenance: Paint damaged on sink unit
105 CMR 451.123 Maintenance: Paint damaged on toilet partitions
105 CMR 451.123 Maintenance: Wall vent dirty and clogged
<table>
<thead>
<tr>
<th>Location</th>
<th>Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dorm Shower</td>
<td>Maintenance: Floor paint damaged</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on floor</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Mold growth observed on walls</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Excessive moisture build-up on walls</td>
</tr>
<tr>
<td>Dorm # 1</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Consult Room # 1</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Consult Room # 2</td>
<td>Interior Maintenance: Wall paint damaged</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Floor paint damaged</td>
</tr>
<tr>
<td>Consult Room # 3</td>
<td>Interior Maintenance: Floor paint damaged</td>
</tr>
<tr>
<td>Nurse Manager’s Office</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Treatment Team Office</td>
<td>Interior Maintenance: Floor paint damaged</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td></td>
</tr>
<tr>
<td>B2 Unit</td>
<td></td>
</tr>
<tr>
<td>Control</td>
<td>Interior Maintenance: Floor tiles damaged</td>
</tr>
<tr>
<td>105 CMR 451.353*</td>
<td></td>
</tr>
<tr>
<td>Control Bathroom</td>
<td>Maintenance: Ceiling paint dusty</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td></td>
</tr>
<tr>
<td>Common Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Main Area</td>
<td></td>
</tr>
<tr>
<td>Treatment Team Office</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Staff Break Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Mop Closet # B-250</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Toxic/ Caustic Closet # B2-248</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Interview Room # 1</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Interview Room # 2</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Nurse’s Station
No Violations Noted

Nurse’s Bathroom
No Violations Noted

Room Corridor

Treatment Room # B2-221
No Violations Noted

Linen Room # B2-222
No Violations Noted

Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 210 and 218
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 206

Dorm Corridor

Dorm Bathroom
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

Dorm Shower
105 CMR 451.123 Maintenance: Floor paint damaged
105 CMR 451.123 Maintenance: Door frame rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

Dorm # 7
105 CMR 451.340 Illumination: Insufficient lighting, 1 light out

Dorm # 9
No Violations Noted

Dorm # 11
105 CMR 451.103 Mattresses: Mattress damaged at bed # 1
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 12
No Violations Noted

Dorm # 10
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 8 (Comfort Room)
No Violations Noted

BUILDING # 4 – COTTER

C1 Unit

Control
No Violations Noted

Control Bathroom
No Violations Noted
Common Room

No Violations Noted

Room # C-116
105 CMR 451.353 Interior Maintenance: Wall paint damaged

Room # C-117
No Violations Noted

Main Area

Treatment Room # C-157
No Violations Noted

Nurse’s Station # C-156
No Violations Noted

Mop Closet # C-155
105 CMR 451.353* Interior Maintenance: Floor surface damaged

Toxic/Caustic Closet
No Violations Noted

Transfer Room # C-124
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.353* Interior Maintenance: Door frame damaged

Storage Room # C-121
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Staff Break Room
No Violations Noted

Staff Bathroom
No Violations Noted

Room Corridor

Quiet Room # C-125
No Violations Noted

Laundry Room # C-126
No Violations Noted

Rooms
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 103, 106, 107, 113, and 116
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 110, 116, and 120
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 101

Dorm Corridor
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
Dorm Bathroom

- 105 CMR 451.123*: Maintenance: One light out
- 105 CMR 451.123*: Maintenance: Door frame rusted
- 105 CMR 451.123*: Maintenance: Paint damaged on sink unit
- 105 CMR 451.123*: Maintenance: Caulking dirty on handwash sinks
- 105 CMR 451.130*: Plumbing: Plumbing not maintained in good repair, water controls damaged on handwash sink # 5

Dorm Shower

- 105 CMR 451.123*: Maintenance: Floor paint damaged
- 105 CMR 451.123*: Maintenance: Soap scum on floor
- 105 CMR 451.130*: Hot Water: Shower water temperature recorded at 93°F at shower # 4

Hygiene, Shaves, & Storage # C-105

- 105 CMR 451.353*: Interior Maintenance: Floor paint damaged

Unit Director’s Office # C-106

- 105 CMR 451.353*: Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

- 105 CMR 451.353*: Interior Maintenance: Floor paint damaged
- 105 CMR 451.353*: Interior Maintenance: Wall paint damaged
- 105 CMR 451.200: Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up observed in freezer

Sensory Room # C-110

- 105 CMR 451.353*: Interior Maintenance: Wall paint damaged

Group Room # C-111

- 105 CMR 451.353*: Interior Maintenance: Floor paint damaged

Classroom # C-112

- 105 CMR 451.353*: Interior Maintenance: Floor paint damaged
- 105 CMR 451.353*: Interior Maintenance: Wall paint damaged

C2 Unit

Control

- No Violations Noted

Control Bathroom

- No Violations Noted

Common Room

- No Violations Noted

Room # C-214

- 105 CMR 451.353: Interior Maintenance: Wall paint damaged

Room # C-215

- No Violations Noted

Main Area

- 105 CMR 451.353: Interior Maintenance: Wall paint damaged in hallway
Staff Break Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Bathroom # C2-217
No Violations Noted

Storage Room # C-219
No Violations Noted

Room # C-220
No Violations Noted

Toxic/Caustic Closet
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Nurse's Treatment Room # C-252
No Violations Noted

Medical Room # C-251
No Violations Noted

Slop Sink Closet # C2-250
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Room Corridor
105 CMR 451.353 Interior Maintenance: Wall paint damaged in hallway

Laundry Room # C-221
No Violations Noted

Linen Room # C-222
No Violations Noted

Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 204, 205, 208, 209, 212, 213, 216, 220, and 221
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 202, 204, 205, 209, 212, 213, 216, and 217
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 211 and 217
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 201 and 215

Dorm Corridor

Dorm Bathroom
105 CMR 451.123* Maintenance: Hand dryer rusted
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 running continuously

Dorm Shower
105 CMR 451.123* Maintenance: Soap scum on floor
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower control missing at shower # 2, 3, and 4
105 CMR 451.123 Maintenance: Access panel door rusted
Hygiene, Shaves, & Storage # C-204
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Unit Director's Office # C-205
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Sensory Room # C-208
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Group Room # C-209
No Violations Noted

Classroom # C-210
105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING # 5 – MINIMUM MOD
105 CMR 451.353* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

Male Bathroom
105 CMR 451.117* Toilet Fixtures: Urinal dirty
105 CMR 451.123 Maintenance: Floor tiles damaged

Female Bathroom
No Violations Noted

Room # CM02
No Violations Noted

Staff Break Room # CM45
No Violations Noted

Patient Bathroom
No Violations Noted

Toxic/Caustic Closet
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Offices
No Violations Noted

Group Rooms
No Violations Noted

Kitchen # CM26
No Violations Noted
BUILDING # 7 – COMMONS

Lobby Area
105 CMR 451.353* Interior Maintenance: Floor cracked

Bay Townies Cleaning Office
105 CMR 451.350 Structural Maintenance: Ceiling surface damaged

Janitor’s Closet # SL-01
No Violations Noted

Laundry
105 CMR 451.126* Hot Water: Hot water temperature recorded at 97°F at handwash sink
105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, freezer dirty in black refrigerator

Control
105 CMR 451.353* Interior Maintenance: Paint damaged on window frames
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Main Area
105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.353* Interior Maintenance: Floor cracked

Female Bathroom # CL-08
No Violations Noted

Storage Area # CL-11
No Violations Noted

Patient Bathroom
105 CMR 451.123 Maintenance: Floor surface left unfinished
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 clogged
105 CMR 451.126 Hot Water: Hot water temperature recorded at 99°F at handwash sink

Barbershop # CL-13
No Violations Noted

Food Service Manager's Office
No Violations Noted

Chair Cot/Stretcher Room # CL-15
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Gym
105 CMR 451.350* Structural Maintenance: Ceiling damaged above stage
105 CMR 451.350* Structural Maintenance: Floor water damaged
105 CMR 451.353* Interior Maintenance: Ceiling rusted above workout equipment
105 CMR 451.353* Interior Maintenance: Exercise equipment rusted
105 CMR 451.353* Interior Maintenance: Padding damaged on exercise equipment
105 CMR 451.350* Structural Maintenance: Rear entrance not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Floor padding missing near rear entrance
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, insufficient pressure at water fountain
Gym Control
Unable to Inspect – Locked

Storage Room # CG-23
105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.353 Interior Maintenance: Dirty water left in mop bucket

Back Hallway
105 CMR 451.350* Structural Maintenance: Ceiling water damaged
105 CMR 451.353 Interior Maintenance: Floor tiles missing

Male Bathroom # CG-13
No Violations Noted

Female Bathroom # CG-14
No Violations Noted

Storage Closet # CG-15
Unable to Inspect – Locked

Recreational Office
No Violations Noted

Room # CG-16
No Violations Noted

Room # CG-17
Unable to Inspect – Locked

Storage Room # CG-12
105 CMR 451.350* Structural Maintenance: Ceiling water damaged
105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Floor surface damaged

Recycle Room # CG-11
105 CMR 451.350* Structural Maintenance: Ceiling water damaged
105 CMR 451.353* Interior Maintenance: Floor surface damaged

School Corridor

Staff Bathroom # CS-01
No Violations Noted

Toxic/Caustic Closet # CS-02
No Violations Noted

Library # CS-03
No Violations Noted

Life Skills Group Room # CS-10
No Violations Noted

Storage Room # CS-09
No Violations Noted
Clubhouse Room # CS-11  No Violations Noted

Storage Room # CS-15  No Violations Noted

Bridge to Recovery # CS-14  No Violations Noted

Classroom # CS-16  No Violations Noted

Chapel  No Violations Noted

Offices # CS-28  No Violations Noted

**Kitchen**
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Office  No Violations Noted

Handwash Sink  No Violations Noted

Ice Machine  No Violations Noted

Small Dry Storage # CK-22  No Violations Noted

Patient Bathroom # CK-21  No Violations Noted

Staff Bathroom/Locker Room  No Violations Noted

Prep Area  No Violations Noted

_Dishwashing Machine Area_

**FC 6-501.12(A)**  *Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall fan dusty*

Refrigerator A  No Violations Noted

Refrigerator B  No Violations Noted

**FC 4-501.11(A)**  **Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order**

Refrigerator C  No Violations Noted
3-Compartment Sink

No Violations Noted

Freezer # 1
FC 4-501.11(A)
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, condenser leaking

2-Compartment Sink

No Violations Noted

Walk-In Refrigerator
FC 4-501.11(A)*
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

Steam Kettles

No Violations Noted

Hoods

No Violations Noted

Handwash Sink

No Violations Noted

Slop Sink Closet

No Violations Noted

Milk Refrigerator # 2068

No Violations Noted

Supply Area

No Violations Noted

Serving Line

No Violations Noted

Diet Cooler C

No Violations Noted

Traulsen Diet Warmer # 1

No Violations Noted

Dining Area

No Violations Noted

Transfer Area

Loading Dock
FC 6-202.15(A)(3)* Design, Construction, and Installation; Functionality: Exterior door not weather and vermin tight

Toxic/Caustic Closet

No Violations Noted
**Basement**

105 CMR 451.353* Interior Maintenance: Floor paint damaged in hallway

**Maintenance Department**

**Bathroom/Slop Sink**

No Violations Noted

**Tool Crib**

105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Mold growth observed on wall

**Metal/Electrical/Plumbing Shop**

No Violations Noted

**Welder's Area**

No Violations Noted

**Break Room**

No Violations Noted

**Room # CB-12**

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

**Wood Shop**

No Violations Noted

**Mechanical Room A # CB-10**

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, valve leaking
105 CMR 451.353 Interior Maintenance: Water pooling on floor

**Mechanical Room B # CB-06**

No Violations Noted

**Elevator Machine Room # CB-09**

No Violations Noted

**Electrical Room # CB-07**

No Violations Noted

**BUILDING # 8 – HADLEY**

**Closet # M-102**

Unable to Inspect – Locked

**Control**

105 CMR 451.353* Interior Maintenance: Floor surface damaged

**Control Bathroom**

No Violations Noted

**A-Corridor**

**Day Dining Room**

No Violations Noted
MHT Office # M-108
No Violations Noted

Broom Closet # M-130
105 CMR 451.353*
Interior Maintenance: Ceiling vent dusty

Transfer Room
105 CMR 451.353
Interior Maintenance: Floor dirty

Nurse’s Treatment Room
No Violations Noted

Rooms
105 CMR 451.353*
Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 107, 108, 110, 111, 114, and 115
105 CMR 451.353
Interior Maintenance: Wall paint damaged in room # 116
105 CMR 451.353
Interior Maintenance: Floor paint damaged in room # 103, 109, 112, and 113
105 CMR 451.103
Mattresses: Mattress damaged in room # 109

B-Corridor

Treatment Team Conference Room
No Violations Noted

Treatment Team Office
No Violations Noted

Closet # M-176
No Violations Noted

Doctor’s Office
No Violations Noted

Nursing Station Medication Room
No Violations Noted

Rooms
105 CMR 451.353*
Interior Maintenance: Floor paint damaged in room # 117, 119, 121, 122, 124, 128, and 131
105 CMR 451.353*
Interior Maintenance: Wall paint damaged in room # 122, 124, 126, and 131
105 CMR 451.353
Interior Maintenance: Wall paint damaged in room # 119, 120, 121, and 132
105 CMR 451.353
Interior Maintenance: Floor paint damaged in room # 120, 126, and 129

C-Corridor

Staff Break Room
105 CMR 451.353*
Interior Maintenance: Wall paint damaged

Staff Bathroom
105 CMR 451.123
Maintenance: Ceiling vent dusty

Slop Sink Closet
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet
105 CMR 451.353*
Interior Maintenance: Floor paint damaged
Secured Interview 1  No Violations Noted
Secured Interview 2  No Violations Noted
Secured Interview 3  No Violations Noted
Restraint Room  No Violations Noted

Game Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Storage  No Violations Noted
Clothing Storage 2  No Violations Noted

Work Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Comfort Room  No Violations Noted
Group Room  No Violations Noted
Storage Room  No Violations Noted

Bathroom
105 CMR 451.123* Maintenance: Floor surface damaged at entrance
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, floor drain clogged
105 CMR 451.123* Maintenance: Door frame rusted

Shower Area
105 CMR 451.123 Maintenance: Walls damaged
105 CMR 451.123 Maintenance: Soap scum on floor
105 CMR 451.123 Maintenance: Soap scum on walls
105 CMR 451.123 Maintenance: Wall tile grout dirty
105 CMR 451.123 Maintenance: Wall tiles missing
105 CMR 451.123 Maintenance: Door frame rusted

BUILDING # 9 – Lenox

Closet # M-202
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Baseboard damaged
105 CMR 451.353 Interior Maintenance: Water pooling on floor
Control
105 CMR 451.353* Interior Maintenance: Floor surface damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Control Bathroom
105 CMR 451.123* Maintenance: Floor tiles damaged

A Corridor

Day Room # M-207
No Violations Noted

Room # M-208
105 CMR 451.353* Interior Maintenance: Floor surface damaged

Closet # M-230
105 CMR 451.353* Interior Maintenance: Door damaged

Transfer Room # M-228
105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.350* Structural Maintenance: Ceiling surface damaged
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Room # M-227
105 CMR 451.353* Interior Maintenance: Paper towel dispenser rusted

Rooms
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 110
105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 114
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 108, 110, and 112

B Corridor

Treatment Team Conference Room # M-274
No Violations Noted

Treatment Team Office # M-275
No Violations Noted

Closet # M-276
No Violations Noted

Manager’s Office # M-254
No Violations Noted

Nurse’s Station # M-255
No Violations Noted

Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 119, 124, 125, 128, and 132
105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 117, 122, and 131
105 CMR 451.353 Interior Maintenance: Floor cracked in room # 119 and 125
C Corridor
105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Staff Break Room # M-252
No Violations Noted

Staff Bathroom # M-253
No Violations Noted

Slop Sink Closet # M-251
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Toxic/Caustic Closet # M-250
No Violations Noted

Storage Room # M-248
No Violations Noted

Secure Interview Room # M-274
105 CMR 451.353* Interior Maintenance: Floor paint damaged

TV Room # M-245
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Laundry Room # 1
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Laundry Room # 2
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Storage Room # M-243
No Violations Noted

Group Rooms
105 CMR 451.353 Interior Maintenance: Carpet damaged in room # M-237
105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # M-235

Secure Interview Room # M-234
No Violations Noted

Patient Bathroom
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2
105 CMR 451.123* Maintenance: Wall tiles damaged
105 CMR 451.126* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3
105 CMR 451.123* Maintenance: Floor surface damaged at entrance
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, floor drain clogged

Shower Room
Unable to Inspect – In Use
BUILDING # 10 – Berkshire

Right Side
105 CMR 451.353* Interior Maintenance: Floor tiles broken in hallway

Patient Bathroom
Unable to Inspect – No Longer Used

Slop Sink # MM-03
No Violations Noted

Security Trap
No Violations Noted

Offices
No Violations Noted

Male Bathroom
No Violations Noted

Slop Sink Closet # MM-30
Unable to Inspect – Locked

Female Bathroom
No Violations Noted

Staff Break Room # MM-28
No Violations Noted

Left Side

Staff Break Room # M-47
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, single use utensils left uncovered and open to contamination

Offices
No Violations Noted

Training Room
No Violations Noted

BUILDING # 11 – LIGHTHOUSE (Medical)

Basement
105 CMR 451.353* Interior Maintenance: Stair tread damaged
105 CMR 451.353 Interior Maintenance: Standing water observed on floor

Mechanical Room
No Violations Noted

CCRS Shift Supervisor’s Office
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Bathroom
No Violations Noted
**First Floor**

**Clinic Corridor**

105 CMR 451.353* Interior Maintenance: Door frame rotted at end of hallway

*Clinic # H-168

No Violations Noted

**Doctor’s Office # H-166**

No Violations Noted

**Blood Lab # H-165**

No Violations Noted

**Nurse Director’s Office # H-164**

No Violations Noted

**Pharmacy # H-161**

105 CMR 451.353 Interior Maintenance: Wall vent dusty

**Nurse Management Office # H-159**

No Violations Noted

**Nursing Supervisor’s Office # H-158**

No Violations Noted

**X-Ray Lab**

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

**Dark Room**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

**Dental Office # H-152**

No Violations Noted

**Room # H-154**

No Violations Noted

**Old Seclusion Area**

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

**Chief Nursing Officer’s Office # H-210**

No Violations Noted

**Holding/Strip Room**

No Violations Noted

**Room # H-204**

No Violations Noted

**Bathroom**

No Violations Noted

**Security Trap/Bathroom**

105 CMR 451.123 Maintenance: Light out in bathroom
Slop Sink Closet # H-201  No Violations Noted

Staff Break Room # H-200  No Violations Noted

Cells  No Violations Noted

Nursing Admin. Office  No Violations Noted

Bathroom # H-182
105 CMR 451.123  Maintenance: Urinal running continually

Shower Room (Storage)
105 CMR 451.123  Maintenance: Faucet leaking

Storage Room # H-180  No Violations Noted

Booking Corridor

Admissions Office # H-149
105 CMR 451.353  Interior Maintenance: Ceiling water damaged
105 CMR 451.353  Interior Maintenance: Desk surface damaged

Holding Room # H-170  No Violations Noted

Doctor’s Office # H-171
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, excessive ice build-up in refrigerator

Booking Assessment # H-219  No Violations Noted

Female Bathroom # H-172
105 CMR 451.123  Maintenance: Partitions rusted

Male Bathroom # H-173
105 CMR 451.123  Maintenance: Floor cracked

Medical Supply # H-175
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

Record Storage # H-220  Unable to Inspect – Locked

Strip Room # H-222 (In Property)  No Violations Noted

Bathroom # H-221 (In Property)  No Violations Noted
**Mechanical Room # H-217**

No Violations Noted

**Medical Waste Storage Room # H-215**

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Medical waste storage chest rusted
105 CMR 451.353 Interior Maintenance: Door frame rotted

**Booking Trap # H-212**

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

**Holding Room # H-211**

No Violations Noted

**Toxic/Caustic Closet # H-177**

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353 Interior Maintenance: Standing water observed in mop bucket

**Slop Sink Closet # H-176**

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353 Interior Maintenance: Standing water observed in mop bucket

**Infirmary**

**Trauma Room**

Unable to Inspect – In Use

**Trauma Bathroom**

Unable to Inspect – In Use

**Trauma Supply Room**

Unable to Inspect – In Use

**Room # 1**

No Violations Noted

**Room # 2/Bathroom**

No Violations Noted

**Dorm # 1/Bathroom**

105 CMR 451.353 Interior Maintenance: Wall paint damaged

**Dorm # 2/Bathroom**

105 CMR 451.353 Interior Maintenance: Wall paint damaged

**Dorm # 3/Bathroom**

105 CMR 451.353 Interior Maintenance: Wall vent painted over
105 CMR 451.123 Maintenance: Door frame rusted in bathroom

**Nurse’s Office # H-145**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

**Nurse’s Bathroom**

105 CMR 451.123 Maintenance: Ceiling vent dusty
<table>
<thead>
<tr>
<th>Dorm # 4/Shower</th>
<th>105 CMR 451.353</th>
<th>Interior Maintenance: Floor surface damaged</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Wall paint damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.123</td>
<td>Maintenance: Door frame to shower room rusted</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.123</td>
<td>Maintenance: Ceiling paint damaged in shower</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.123</td>
<td>Maintenance: Wall tiles damaged in shower</td>
</tr>
</tbody>
</table>

| Dorm # 5             | No Violations Noted |

| Shower Room          | 105 CMR 451.123    | Maintenance: Wall tile grout dirty          |
|                      | 105 CMR 451.123    | Maintenance: Door frame rusted              |

| TV Room # H-140      | 105 CMR 451.353    | Interior Maintenance: Ceiling vent dusty    |
|                      | 105 CMR 451.353    | Interior Maintenance: Floor tiles damaged   |

| RTA Office           | No Violations Noted |

| Laundry Hallway      | 105 CMR 451.353    | Interior Maintenance: Floor tiles damaged   |
|                      | 105 CMR 451.353    | Interior Maintenance: Door to exterior rusted|

| Laundry              | No Violations Noted |

| Supply # H-114       | No Violations Noted |

| Medical West Unit    |

| Treatment Team Office # H-120 | No Violations Noted |

| Closet # H-121        | 105 CMR 451.200    | Food Storage, Preparation and Service: Food storage not in compliance with    |
|                      | 105 CMR 451.353    | 105 CMR 590.000, no functioning thermometer in refrigerator                   |
|                      | 105 CMR 451.353    | Interior Maintenance: Wall surface damaged                                   |
|                      | 105 CMR 451.353    | Interior Maintenance: Ceiling surface damaged                                |

| Bathroom # 138       | Unable to Inspect – Not in Use |

| Janitor’s Closet # H-123 | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged |

| Shower # H-137        | 105 CMR 451.123 | Maintenance: Floor surface not smooth and easily cleanable                    |
|                      | 105 CMR 451.123 | Maintenance: Ceiling vent rusted                                              |
|                      | 105 CMR 451.123 | Maintenance: Floor dirty                                                     |

| Toxic/Caustic Closet # H-136 | No Violations Noted |
TV Room # H-124
105 CMR 451.353 Interior Maintenance: Wall paint damaged

Dorm # 7 # H-125
No Violations Noted

Dorm # 8 # H-126
105 CMR 451.353 Interior Maintenance: Wall paint damaged
105 CMR 451.353 Interior Maintenance: Floor surface damaged and rust stained

RTA’s Trap # H-133
105 CMR 451.350 Structural Maintenance: Ceiling damaged

Staff Bathroom
No Violations Noted

Dorm # 9 # H-127
105 CMR 451.353 Interior Maintenance: Floor surface damaged

Mental Health Worker’s Office # H-132
No Violations Noted

Room # 5 # H-131
105 CMR 451.353 Interior Maintenance: Wall paint damaged
105 CMR 451.353 Interior Maintenance: Floor rust stained
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Dorm # 10/Bathroom
105 CMR 451.353 Interior Maintenance: Floor surface damaged

Room # 6 # H-130
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

**BUILDING # 12 – VEHICLE TRAP**

Bathroom
No Violations Noted

**STAFF GYM**

Common Area
105 CMR 451.353 Interior Maintenance: Carpet damaged

Female Locker Room
No Violations Noted

Male Locker Room
No Violations Noted

Toxic/Caustic Closet
No Violations Noted
POWER PLANT

Kitchenette
No Violations Noted

Toxic/Caustic Closet
No Violations Noted

Staff Bathroom
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

Observations and Recommendations

1. The Patient population was 233 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace
Environmental Health Inspector, CSP, BEH