

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

# The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-774-6700

MARYLOU SUDDERS Secretary

MARGRET R. COOKE Acting Commissioner

Tel: 617-624-6000 www.mass.gov/dph

November 10, 2021

Stephen Kennedy, Superintendent Bridgewater State Hospital 20 Administration Road Bridgewater, MA 02324 (elec

02324 (electronic copy)

Re: Facility Inspection - Bridgewater State Hospital

## Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on October 28 and 29, 2021 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 205 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

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cc: Margret R. Cooke, Acting Commissioner, DPH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol A. Mici, Commissioner, DOC

Terrence Reidy, Secretary, EOPSS

Timothy Gotovich, Director, Policy Development and Compliance Unit

Sergeant Norberto Melo, EHSO

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health

Clerk, Massachusetts House of Representatives

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Clerk, Massachusetts Senate

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## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

# **BUILDING #1 – ADMINISTRATION**

**Main Entrance** 

Waiting Room

No Violations Noted

Male Bathroom

105 CMR 451.123 Maintenance: Toilet seat damaged

Female Bathroom

No Violations Noted

**Administration Building** 

**Front Control** 

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

Control Bathroom

No Violations Noted

Main Hallway

Legal Records # AD-149

No Violations Noted

Visitor's Bathroom # AD-148

No Violations Noted

Judge Lobby # AD-146

No Violations Noted

Visiting Room

No Violations Noted

Roll Call Room

No Violations Noted

Toxic/Caustic Closet # AD-110

No Violations Noted

*Office* # *AD-111* 

No Violations Noted

CPO Office # AD-112

No Violations Noted

Radio Room # AD-114

No Violations Noted

*Office* # *AD-115* 

Archives Room # AD-117

No Violations Noted

**Basement** 

105 CMR 451.353\* Interior Maintenance: Stair treads damaged

105 CMR 451.353 Interior Maintenance: Floor paint damaged in hallway

Male Bathroom

No Violations Noted

Server Room

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Uniform Storage

No Violations Noted

Female Locker Room

No Violations Noted

Storage Cage

No Violations Noted

Custodian Closet

No Violations Noted

Mechanical Room

No Violations Noted

## **Court Room Corridor**

Rear Control # AD-129

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Rear Control Bathroom

No Violations Noted

Secure Visiting Room

No Violations Noted

Patient Holding # AD-134

No Violations Noted

Attorney Visiting Room # AD-135 & 136

No Violations Noted

Toxic/Caustic Closet # AD-137

No Violations Noted

Staff Breakroom # AD-138

No Violations Noted

Staff Bathroom # AD-139

No Violations Noted

Court Room # AD-141

#### **Records Module**

Entrance Area

No Violations Noted

Offices

No Violations Noted

Break Room # RM-13

No Violations Noted

Records Area # RM-19, 20, & 21

No Violations Noted

## **Control Center Corridor**

Patient Bathroom

No Violations Noted

Director of Safety Office # AD-127

No Violations Noted

Room # AD-125

No Violations Noted

Facility Manager's Office # AD-124

No Violations Noted

Room # AD-123

No Violations Noted

#### **Administration Module**

#### **First Floor**

Lobby

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Male Bathroom

No Violations Noted

Chemical Closet # AM-125

No Violations Noted

Female Bathroom

No Violations Noted

Deputy's Office # AM-123

No Violations Noted

Superintendent's Office # AM-121

No Violations Noted

*Room # AM-119* 

*Room # AM-117* 

No Violations Noted

*Room # AM-115* 

No Violations Noted

*Room # AM-110* 

No Violations Noted

*Office* # *AM-109* 

No Violations Noted

*Room # AM-108* 

No Violations Noted

Room # AM-104

No Violations Noted

Conference Room #AM-106

No Violations Noted

**Second Floor** 

*Bathroom* # *AM-202* 

No Violations Noted

*Storage* # *AM-203* 

No Violations Noted

Break Room # AM-204

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Storage* # *AM-205* 

No Violations Noted

*Room # AM-207* 

Unable to Inspect – Locked

*Room # AM-209* 

No Violations Noted

*Room # AM-210* 

No Violations Noted

Room # AM-212

No Violations Noted

Room # AM-213

No Violations Noted

*Room # AM-215* 

No Violations Noted

*Room # AM-216* 

Room # AM-218

No Violations Noted

*Room # AM-220* 

No Violations Noted

*Room # AM-222* 

No Violations Noted

*Room # AM-223* 

No Violations Noted

*Room # AM-225* 

No Violations Noted

*Room # AM-227* 

No Violations Noted

Room # AM-228 & 229

No Violations Noted

## **BUILDING #2 – ADAMS**

## A1 Unit

**Control** 

No Violations Noted

Control Bathroom

No Violations Noted

**Common Room** 

No Violations Noted

*Office* # *A1-116* 

No Violations Noted

Treatment Team Office # A1-117

No Violations Noted

## Main Area

MHW Office # A157

No Violations Noted

Nurse's Station/Bathroom # A119

No Violations Noted

*Room # A121* 

No Violations Noted

*Transfer Room # A124* 

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Nurse's Treatment Room #A125

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

451-21(2)-Bridgewater State Hospital-Report 11-10-21

Clothing Room # A126

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Slop Sink Closet # A155

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Staff Break Room # A156

No Violations Noted

**Room Corridor** 

Quiet Room # A1-125

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 109 and 117 105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 121 Interior Maintenance: Wall paint damaged in room # 103

**Dorm Corridor** 

Dorm Bathroom

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

Dorm Shower

105 CMR 451.121(A)\* Privacy: No privacy partition between showers

105 CMR 451.123\* Maintenance: Floor rust stained

Dorm/Storage Room # 1

No Violations Noted

*Dorm # 3* 

No Violations Noted

Dorm # 6

No Violations Noted

*Dorm # 5* 

No Violations Noted

Dorm # 4

No Violations Noted

Dorm # 2 (Quiet Room)

## A2 Unit

**Control** 

No Violations Noted

Control Bathroom

No Violations Noted

**Common Room** 

No Violations Noted

Treatment Office

No Violations Noted

Shave Room

No Violations Noted

#### Main Area

Unit Director's Office # A2-252

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Staff Break Room # A2-251

No Violations Noted

Nurse's Station # A-217

No Violations Noted

Nurse's Bathroom

No Violations Noted

Interview Room # A2-219

No Violations Noted

Slop Sink Closet # A2-250

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # A2-248

No Violations Noted

Corrections Program Office # A2-220

No Violations Noted

## **Room Corridor**

Treatment Room # A2-221

No Violations Noted

*Linen Room # A2-222* 

Rooms

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 209, 211, 213, 215,

219, and 221

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 218
105 CMR 451.353\* Interior Maintenance: Floor rust stained in room # 202
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 208
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 216

**Dorm Corridor** 

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

Dorm Bathroom

105 CMR 451.123\* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink # 3, 4, and 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

Dorm Shower

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 4 leaking 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123 Maintenance: Excessive moisture build-up observed on ceiling

*Dorm # 7* 

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Dorm # 9

No Violations Noted

Dorm # 11

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Dorm # 12

No Violations Noted

Dorm # 10

No Violations Noted

Dorm #8 (Quiet Room)

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

#### **BUILDING #3 – BRADFORD**

# B1 Unit

**Control** 

No Violations Noted

Control Bathroom

No Violations Noted

**Common Room** 

RTA Office

No Violations Noted

Game Room

No Violations Noted

Main Area

Nurse's Station

No Violations Noted

Nurse's Bathroom

No Violations Noted

Interview Room #B-121

No Violations Noted

Transfer Room

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Slop Sink Closet

No Violations Noted

*RTA Office* # *B1-156* 

No Violations Noted

*Treatment Room #B1-157* 

No Violations Noted

#### **Room Corridor**

Treatment Room # B-125

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Paper towel dispenser rusted

Laundry Room

No Violations Noted

Rooms

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 103, 104, 105, 106, 108, 109, 110,

111, 113, 115, 116, 118, 119, 121, 123, and 125

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 101, 103, 104, 105, 108, 110, 112,

119, 123, and 125

## **Dorm Corridor**

Dorm Bathroom

105 CMR 451.123 Maintenance: Paint damaged on sink unit 105 CMR 451.123 Maintenance: Paint damaged on toilet partitions 105 CMR 451.123 Maintenance: Wall vent dirty and clogged Dorm Shower

105 CMR 451.123 Maintenance: Floor paint damaged 105 CMR 451.123 Maintenance: Soap scum on floor

105 CMR 451.123 Maintenance: Mold growth observed on walls 105 CMR 451.123 Maintenance: Excessive moisture build-up on walls

*Dorm* # 1

No Violations Noted

Consult Room # 1

No Violations Noted

Consult Room # 2

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Consult Room #3

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Nurse Manager's Office

No Violations Noted

Treatment Team Office

105 CMR 451.353 Interior Maintenance: Floor paint damaged

**B2** Unit

Control

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

Control Bathroom

105 CMR 451.123 Maintenance: Ceiling paint dusty

**Common Room** 

No Violations Noted

Main Area

Treatment Team Office

No Violations Noted

Staff Break Room

No Violations Noted

*Mop Closet* # *B-250* 

No Violations Noted

Toxic/Caustic Closet # B2-248

No Violations Noted

Interview Room # 1

No Violations Noted

Interview Room #2

Nurse's Station

No Violations Noted

Nurse's Bathroom

No Violations Noted

**Room Corridor** 

Treatment Room # B2-221

No Violations Noted

*Linen Room # B2-222* 

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 210 and 218

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 206

**Dorm Corridor** 

Dorm Bathroom

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously

Dorm Shower

105 CMR 451.123 Maintenance: Floor paint damaged 105 CMR 451.123 Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

Dorm # 7

105 CMR 451.340 Illumination: Insufficient lighting, 1 light out

*Dorm #9* 

No Violations Noted

Dorm # 11

105 CMR 451.103 Mattresses: Mattress damaged at bed # 1 105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 12

No Violations Noted

Dorm # 10

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm #8 (Comfort Room)

No Violations Noted

#### **BUILIDING #4 – COTTER**

## C1 Unit

**Control** 

No Violations Noted

Control Bathroom

**Common Room** 

No Violations Noted

Room # C-116

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Room # C-117

No Violations Noted

Main Area

Treatment Room # C-157

No Violations Noted

Nurse's Station # C-156

No Violations Noted

*Mop Closet* # *C-155* 

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

Toxic/Caustic Closet

No Violations Noted

Transfer Room # C-124

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353\* Interior Maintenance: Door frame damaged

Storage Room # C-121

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Staff Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

**Room Corridor** 

*Quiet Room # C-125* 

No Violations Noted

Laundry Room # C-126

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 103, 106, 107, 113, and 116 Interior Maintenance: Floor paint damaged in room # 101, 102, 103, 104, 106, 107, 108,

111, 112, and 114

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 110, 116, and 120

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 101

**Dorm Corridor** 

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

Dorm Bathroom

105 CMR 451.123\* Maintenance: One light out 105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.123\* Maintenance: Paint damaged on sink unit 105 CMR 451.123\* Maintenance: Caulking dirty on handwash sinks

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 5

Dorm Shower

105 CMR 451.123\* Maintenance: Floor paint damaged 105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 93°F at shower # 4

Hygiene, Shaves, & Storage # C-105

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Unit Director's Office # C-106

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

105 CMR 451.353\* Interior Maintenance: Floor paint damaged 105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up observed in freezer

Sensory Room # C-110

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Group Room # C-111

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Classroom # C-112

105 CMR 451.353\* Interior Maintenance: Floor paint damaged 105 CMR 451.353\* Interior Maintenance: Wall paint damaged

C2 Unit

**Control** 

No Violations Noted

Control Bathroom

No Violations Noted

**Common Room** 

No Violations Noted

*Room # C-214* 

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Room # C-215* 

No Violations Noted

Main Area

105 CMR 451.353 Interior Maintenance: Wall paint damaged in hallway

Staff Break Room

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Bathroom # C2-217* 

No Violations Noted

Storage Room # C-219

No Violations Noted

Room # C-220

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Nurse's Treatment Room # C-252

No Violations Noted

Medical Room # C-251

No Violations Noted

Slop Sink Closet # C2-250

105 CMR 451.353 Interior Maintenance: Floor paint damaged

**Room Corridor** 

105 CMR 451.353 Interior Maintenance: Wall paint damaged in hallway

Laundry Room # C-221

No Violations Noted

Linen Room # C-222

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 204, 205, 208, 209, 212, 213, 216,

220, and 221

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 202, 204, 205, 209, 212, 213, 216,

and 217

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 211 and 217 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 201 and 215

**Dorm Corridor** 

Dorm Bathroom

105 CMR 451.123\* Maintenance: Hand dryer rusted 105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 running continuously

Dorm Shower

105 CMR 451.123\* Maintenance: Soap scum on floor 105 CMR 451.123\* Maintenance: Floor paint damaged 105 CMR 451.123\* Maintenance: Door frame rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower control missing at

shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Access panel door rusted

Hygiene, Shaves, & Storage # C-204

105 CMR 451.353\* Interior Maintenance: Floor paint damaged 105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Unit Director's Office # C-205* 

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Sensory Room # C-208

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Group Room # C-209* 

No Violations Noted

Classroom # C-210

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**BUILDING #5 – MINIMUM MOD** 

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

Male Bathroom

105 CMR 451.117\* Toilet Fixtures: Urinal dirty

105 CMR 451.123 Maintenance: Floor tiles damaged

Female Bathroom

No Violations Noted

*Room # CM02* 

No Violations Noted

Staff Break Room # CM45

No Violations Noted

Patient Bathroom

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353\* Interior Maintenance: Wall paint damaged 105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Offices

No Violations Noted

Group Rooms

No Violations Noted

Kitchen # CM26

#### **BUILDING #7 – COMMONS**

**Lobby Area** 

105 CMR 451.353\* Interior Maintenance: Floor cracked

Bay Townies Cleaning Office

105 CMR 451.350 Structural Maintenance: Ceiling surface damaged

Janitor's Closet # SL-01

No Violations Noted

Laundry

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 97°F at handwash sink

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, freezer dirty in black refrigerator

Control

105 CMR 451.353\* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Main Area

105 CMR 451.350\* Structural Maintenance: Ceiling damaged 105 CMR 451.353\* Interior Maintenance: Floor cracked

Female Bathroom # CL-08

No Violations Noted

Storage Area # CL-11

No Violations Noted

Patient Bathroom

105 CMR 451.123 Maintenance: Floor surface left unfinished

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 clogged 105 CMR 451.126 Hot Water: Hot water temperature recorded at 99°F at handwash sink

Barbershop # CL-13

No Violations Noted

Food Service Manager's Office

No Violations Noted

Chair Cot/Stretcher Room # CL-15

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

**Gym** 

105 CMR 451.350*	Structural Maintenance: Ceiling damaged above stage
105 CMR 451.350*	Structural Maintenance: Floor water damaged
105 CMR 451.353*	Interior Maintenance: Ceiling rusted above workout equipment
105 CMR 451.353*	Interior Maintenance: Exercise equipment rusted
105 CMR 451.353*	Interior Maintenance: Padding damaged on exercise equipment
105 CMR 451.350*	Structural Maintenance: Rear entrance not rodent and weathertight
105 CMR 451.353	Interior Maintenance: Floor padding missing near rear entrance
105 CD (D 451 120	D1 1: D1 1: 1: 1: 1 1: 00:

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, insufficient pressure

at water fountain

Gym Control

Unable to Inspect - Locked

Storage Room # CG-23

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353 Interior Maintenance: Dirty water left in mop bucket

**Back Hallway** 

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

Male Bathroom # CG-13

No Violations Noted

Female Bathroom # CG-14

No Violations Noted

Storage Closet # CG-15

Unable to Inspect – Locked

Recreational Office

No Violations Noted

Room # CG-16

No Violations Noted

*Room # CG-17* 

Unable to Inspect - Locked

Storage Room # CG-12

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

Recycle Room # CG-11

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged 105 CMR 451.353\* Interior Maintenance: Floor surface damaged

**School Corridor** 

Staff Bathroom # CS-01

No Violations Noted

Toxic/Caustic Closet # CS-02

No Violations Noted

*Library # CS-03* 

No Violations Noted

*Life Skills Group Room # CS-10* 

No Violations Noted

Storage Room # CS-09

Clubhouse Room # CS-11

No Violations Noted

Storage Room # CS-15

No Violations Noted

Bridge to Recovery # CS-14

No Violations Noted

Classroom # CS-16

No Violations Noted

Chapel

No Violations Noted

Offices # CS-28

No Violations Noted

## **Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

 $O\!f\!f\!ice$ 

No Violations Noted

Handwash Sink

No Violations Noted

Ice Machine

No Violations Noted

Small Dry Storage # CK-22

No Violations Noted

Patient Bathroom # CK-21

No Violations Noted

Staff Bathroom/Locker Room

No Violations Noted

Prep Area

No Violations Noted

Dishwashing Machine Area

FC 6-501.12(A)\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -

Methods: Facility not cleaned as often as necessary, wall fan dusty

Refrigerator A

No Violations Noted

Refrigerator B

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, refrigerator out-of-order

Refrigerator C

3-Compartment Sink

No Violations Noted

Freezer # 1

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, condenser leaking

2-Compartment Sink

No Violations Noted

Walk-In Refrigerator

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, refrigerator out-of-order

Steam Kettles

No Violations Noted

Hoods

No Violations Noted

Handwash Sink

No Violations Noted

Slop Sink Closet

No Violations Noted

Milk Refrigerator # 2068

No Violations Noted

Supply Area

No Violations Noted

Serving Line

No Violations Noted

Diet Cooler C

No Violations Noted

Traulsen Diet Warmer # 1

No Violations Noted

Dining Area

No Violations Noted

**Transfer Area** 

Loading Dock

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Exterior door not weather

and vermin tight

Toxic/Caustic Closet

**Basement** 

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in hallway

**Maintenance Department** 

Bathroom/Slop Sink

No Violations Noted

Tool Crib

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Mold growth observed on wall

Metal/Electrical/Plumbing Shop

No Violations Noted

Welder's Area

No Violations Noted

Break Room

No Violations Noted

*Room # CB-12* 

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

Wood Shop

No Violations Noted

Mechanical Room A # CB-10

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, valve leaking 105 CMR 451.353 Interior Maintenance: Water pooling on floor

Mechanical Room B # CB-06

No Violations Noted

Elevator Machine Room # CB-09

No Violations Noted

Electrical Room # CB-07

No Violations Noted

**BUILDING #8 – HADLEY** 

**Closet # M-102** 

Unable to Inspect - Locked

**Control** 

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

Control Bathroom

No Violations Noted

A-Corridor

Day Dining Room

*MHT Office* # *M-108* 

No Violations Noted

Broom Closet #M-130

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

Transfer Room

105 CMR 451.353 Interior Maintenance: Floor dirty

Nurse's Treatment Room

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 107, 108, 110,

111, 114, and 115

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 103, 109, 112, and 113

105 CMR 451.103 Mattresses: Mattress damaged in room # 109

## **B-Corridor**

Treatment Team Conference Room

No Violations Noted

Treatment Team Office

No Violations Noted

Closet # M-176

No Violations Noted

Doctor's Office

No Violations Noted

Nursing Station Medication Room

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 117, 119, 121, 122, 124, 128,

and 131

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 122, 124, 126, and 131 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 119, 120, 121, and 132 105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 120, 126, and 129

**C-Corridor** 

Staff Break Room

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Slop Sink Closet

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Secured Interview 1

No Violations Noted

Secured Interview 2

No Violations Noted

Secured Interview 3

No Violations Noted

Restraint Room

No Violations Noted

Game Room

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Clothing Storage

No Violations Noted

Clothing Storage 2

No Violations Noted

Work Room

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Comfort Room

No Violations Noted

Group Room

No Violations Noted

Storage Room

No Violations Noted

Bathroom

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain clogged

105 CMR 451.123\* Maintenance: Door frame rusted

Shower Area

105 CMR 451.123 Maintenance: Walls damaged
105 CMR 451.123 Maintenance: Soap scum on floor
105 CMR 451.123 Maintenance: Soap scum on walls
105 CMR 451.123 Maintenance: Wall tile grout dirty
105 CMR 451.123 Maintenance: Wall tiles missing
105 CMR 451.123 Maintenance: Door frame rusted

## **BUILDING #9 – Lenox**

**Closet # M-202** 

105 CMR 451.353\* Interior Maintenance: Floor paint damaged 105 CMR 451.353\* Interior Maintenance: Baseboard damaged 105 CMR 451.353 Interior Maintenance: Water pooling on floor Control

105 CMR 451.353\* Interior Maintenance: Floor surface damaged 105 CMR 451.353\* Interior Maintenance: Wall paint damaged

Control Bathroom

105 CMR 451.123\* Maintenance: Floor tiles damaged

**A Corridor** 

*Day Room # M-207* 

No Violations Noted

*Room # M-208* 

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

*Closet* # *M*-230

105 CMR 451.353\* Interior Maintenance: Door damaged

*Transfer Room # M-228* 

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.350\* Structural Maintenance: Ceiling surface damaged 105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Treatment Room #M-227

105 CMR 451.353\* Interior Maintenance: Paper towel dispenser rusted

Rooms

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 110 105 CMR 451.353\* Interior Maintenance: Floor surface damaged in room # 114

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 108, 110, and 112

**B** Corridor

*Treatment Team Conference Room # M-274* 

No Violations Noted

Treatment Team Office # M-275

No Violations Noted

*Closet* # *M*-276

No Violations Noted

Manager's Office # M-254

No Violations Noted

Nurse's Station # M-255

No Violations Noted

Rooms

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in room # 119, 124, 125, 128, and 132

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 117, 122, and 131

105 CMR 451.353 Interior Maintenance: Floor cracked in room # 119 and 125

C Corridor

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

Staff Break Room # M-252

No Violations Noted

Staff Bathroom # M-253

No Violations Noted

Slop Sink Closet # M-251

105 CMR 451.353\* Interior Maintenance: Floor paint damaged 105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Toxic/Caustic Closet # M-250

No Violations Noted

Storage Room # M-248

No Violations Noted

Secure Interview Room # M-274

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*TV Room # M-245* 

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Laundry Room # 1

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Laundry Room # 2

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Storage Room #M-243

No Violations Noted

Group Rooms

105 CMR 451.353 Interior Maintenance: Carpet damaged in room # M-237 105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # M-235

Secure Interview Room # M-234

No Violations Noted

Patient Bathroom

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

105 CMR 451.123\* Maintenance: Wall tiles damaged

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3

105 CMR 451.123\* Maintenance: Floor surface damaged at entrance

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain clogged

Shower Room

Unable to Inspect – In Use

# BUILDING # 10 – Berkshire

**Right Side** 

105 CMR 451.353\* Interior Maintenance: Floor tiles broken in hallway

Patient Bathroom

Unable to Inspect – No Longer Used

*Slop Sink* # *MM-03* 

No Violations Noted

Security Trap

No Violations Noted

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink Closet # MM-30

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Staff Break Room # MM-28

No Violations Noted

**Left Side** 

Staff Break Room # M-47

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Offices

No Violations Noted

Training Room

No Violations Noted

## **BUILDING #11 – LIGHTHOUSE (Medical)**

**Basement** 

105 CMR 451.353\* Interior Maintenance: Stair tread damaged

105 CMR 451.353 Interior Maintenance: Standing water observed on floor

Mechanical Room

No Violations Noted

**CCRS Shift Supervisor's Office** 

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Bathroom

First Floor

**Clinic Corridor** 

105 CMR 451.353\* Interior Maintenance: Door frame rotted at end of hallway

*Clinic* # *H*-168

No Violations Noted

Doctor's Office # H-166

No Violations Noted

*Blood Lab # H-165* 

No Violations Noted

Nurse Director's Office #H-164

No Violations Noted

Pharmacy #H-161

105 CMR 451.353 Interior Maintenance: Wall vent dusty

Nurse Management Office # H-159

No Violations Noted

Nursing Supervisor's Office # H-158

No Violations Noted

X-Ray Lab

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Dark Room

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Dental Office # H-152

No Violations Noted

Room # H-154

No Violations Noted

**Old Seclusion Area** 

105 CMR 451.350 Structural Maintenance: Back door to exterior not rodent and weathertight

Chief Nursing Officer's Office # H-210

No Violations Noted

Holding/Strip Room

No Violations Noted

Room # H-204

No Violations Noted

Bathroom

No Violations Noted

Security Trap/Bathroom

105 CMR 451.123 Maintenance: Light out in bathroom

Slop Sink Closet # H-201

No Violations Noted

Staff Break Room # H-200

No Violations Noted

Cells

No Violations Noted

Nursing Admin. Office

No Violations Noted

Bathroom #H-182

105 CMR 451.123 Maintenance: Urinal running continually

Shower Room (Storage)

105 CMR 451.123 Maintenance: Faucet leaking

Storage Room #H-180

No Violations Noted

## **Booking Corridor**

Admissions Office # H-149

105 CMR 451.353 Interior Maintenance: Ceiling water damaged 105 CMR 451.353 Interior Maintenance: Desk surface damaged

Holding Room # H-170

No Violations Noted

Doctor's Office # H-171

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up in refrigerator

Booking Assessment # H-219

No Violations Noted

Female Bathroom #H-172

105 CMR 451.123 Maintenance: Partitions rusted

Male Bathroom #H-173

105 CMR 451.123 Maintenance: Floor cracked

Medical Supply # H-175

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Record Storage # H-220

Unable to Inspect – Locked

Strip Room # H-222 (In Property)

No Violations Noted

Bathroom # H-221 (In Property)

Mechanical Room # H-217

No Violations Noted

Medical Waste Storage Room # H-215

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Medical waste storage chest rusted

105 CMR 451.353 Interior Maintenance: Door frame rotted

Booking Trap #H-212

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

Holding Room #H-211

No Violations Noted

Toxic/Caustic Closet # H-177

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water observed in mop bucket

Slop Sink Closet # H-176

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water observed in mop bucket

**Infirmary** 

Trauma Room

Unable to Inspect – In Use

Trauma Bathroom

Unable to Inspect – In Use

Trauma Supply Room

Unable to Inspect – In Use

Room # 1

No Violations Noted

Room # 2/Bathroom

No Violations Noted

Dorm # 1/Bathroom

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Dorm # 2/Bathroom

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm # 3/Bathroom* 

105 CMR 451.353 Interior Maintenance: Wall vent painted over 105 CMR 451.123 Maintenance: Door frame rusted in bathroom

*Nurse's Office # H-145* 

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Nurse's Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Dorm # 4/Shower

105 CMR 451.353 Interior Maintenance: Floor surface damaged
105 CMR 451.353 Interior Maintenance: Wall paint damaged
105 CMR 451.123 Maintenance: Door frame to shower room rusted
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower
105 CMR 451.123 Maintenance: Wall tiles damaged in shower

*Dorm # 5* 

No Violations Noted

Shower Room

105 CMR 451.123 Maintenance: Wall tile grout dirty 105 CMR 451.123 Maintenance: Door frame rusted

*TV Room # H-140* 

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty 105 CMR 451.353 Interior Maintenance: Floor tiles damaged

RTA Office

No Violations Noted

Laundry Hallway

105 CMR 451.353 Interior Maintenance: Floor tiles damaged 105 CMR 451.353 Interior Maintenance: Door to exterior rusted

Laundry

No Violations Noted

Supply # H-114

No Violations Noted

#### **Medical West Unit**

Treatment Team Office # H-120

No Violations Noted

*Closet* # *H-121* 

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.353 Interior Maintenance: Wall surface damaged 105 CMR 451.353 Interior Maintenance: Ceiling surface damaged

*Bathroom # 138* 

Unable to Inspect – Not in Use

Janitor's Closet #H-123

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Shower # H-137

105 CMR 451.123 Maintenance: Floor surface not smooth and easily cleanable

105 CMR 451.123 Maintenance: Ceiling vent rusted

105 CMR 451.123 Maintenance: Floor dirty

Toxic/Caustic Closet # H-136

*TV Room # H-124* 

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Dorm* # 7 # *H*-125

No Violations Noted

Dorm # 8 # H-126

105 CMR 451.353 Interior Maintenance: Wall paint damaged

105 CMR 451.353 Interior Maintenance: Floor surface damaged and rust stained

*RTA* 's *Trap* # *H*-133

105 CMR 451.350 Structural Maintenance: Ceiling damaged

Staff Bathroom

No Violations Noted

*Dorm* # 9 # *H*-127

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Mental Health Worker's Office # H-132

No Violations Noted

Room # 5 # H-131

105 CMR 451.353 Interior Maintenance: Wall paint damaged 105 CMR 451.353 Interior Maintenance: Floor rust stained

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Dorm # 10/Bathroom

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Room # 6 # H-130

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

## **BUILDING # 12 – VEHICLE TRAP**

Bathroom

No Violations Noted

**STAFF GYM** 

Common Area

105 CMR 451.353 Interior Maintenance: Carpet damaged

Female Locker Room

No Violations Noted

Male Locker Room

No Violations Noted

Toxic/Caustic Closet

#### **POWER PLANT**

Kitchenette

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Staff Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

## **Observations and Recommendations**

1. The Patient population was 233 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at <a href="www.mass.gov/dph/dcs">www.mass.gov/dph/dcs</a> and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at <a href="https://www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace

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Environmental Health Inspector, CSP, BEH