

ATTACHMENT B

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP3 ANNUAL REPORT RESPONSE FORM

PART 1: BP3 ANNUAL REPORT EXECUTIVE SUMMARY

General Information

Full CP Name:	Brien Center
CP Address:	10 2 nd Street, Pittsfield, MA 01201

Part 1. BP3 Annual Report Executive Summary

Overall, the Brien Center BH CP has continued to become more efficient and effective in BP3. The team has focused in BP3 on training for staff, hiring and retaining staff, and working on outreach and engagement opportunities with assigned enrollees. In doing so, we have restructured our outreach component and practice to move from short term service/revenue to long term service/ revenue in a quicker timeframe. We continue to be more effective with the use of our electronic health record, eHana. Relationship building and collaborative efforts have been underway creating an environment for shared decision making and integrative care. Given COVID-19 and the State of Emergency Order, our efforts aligned with state guidance in terms of qualifying activity flexibilities regarding maintaining contact with engaged members, in process members, and outreach.