# City of Brockton



## Community Resilience Building Workshop Summary of Findings

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## City of Brockton Community Resilience Building Workshop Summary of Findings

### Overview

Extreme weather and natural and climate-related hazards are an increasing concern for the communities of Massachusetts, and there is a clear need to involve municipalities, corporations, organizations, and the State in increasing resilience at all levels. Recent storm events affecting the region have highlighted many of the vulnerabilities that towns and cities face. Hurricane Irene and Superstorm Sandy brought intense flooding to many municipalities and threatened (or destroyed) infrastructure across the state. Extreme temperatures at both ends of the spectrum have pushed the limits of communities' preparedness to protect both infrastructure and people. In coastal communities, the impacts of sea level rise are felt daily and further exacerbate the impacts of other extreme events. Current climate modeling indicates that all of these hazards are expected to increase in frequency and scale over the coming decades. The Municipal Vulnerability Preparedness (MVP) program provides support and a prescribed process for cities and towns in Massachusetts to plan proactively for resiliency and implement key climate change adaptation actions.

In 2018, the City of Brockton was awarded a \$47,000 MVP grant to fund the planning stage of this process. The City partnered with Fuss & O'Neill, a state certified MVP Provider, to complete a comprehensive, baseline climate change and natural hazard vulnerability assessment and develop a list of priority actions for the City. This process involved a project kickoff meeting on October 24, 2018 attended by most of the members who would later develop into the MVP Core Team, which met on November 7, 2018 to determine initial concerns and worked to identify stakeholders within the municipality and set goals for the process. Those stakeholders were then invited to participate in a Community Resilience Building (CRB) workshop on December 5, 2018, engaging in a day-long, tried and tested process developed by The Nature Conservancy. The CRB methodology is an "anywhere at any scale" format that draws on stakeholders' wealth of information and experience to foster dialogue about the strengths and vulnerabilities within the City. Workshop participants interacted at both large and small group levels, using an iterative process to gather input, synthesize ideas across groups, and ultimately develop a set of priority resilience and adaptation actions.

The CRB workshop's central objectives were to:

- Define top local natural and climate-related hazards of concern;
- Identify existing and future strengths and vulnerabilities;
- Develop prioritized actions for Brockton;
- Identify immediate opportunities to collaboratively advance actions to increase resilience.

Following the completion of the prescribed MVP planning process, Brockton began to move forward with resiliency-building actions identified through the CRB Workshop. Building on existing and ongoing efforts to improve the resiliency of the many dams in the City, Brockton utilized planning grant funds to develop a



design and permitting for an automated gate at the spillway of Ellis Brett Pond Dam to improve flood response during hazard events. The automated gate will give DPW personnel the ability to operate the gate remotely based upon remotely-monitored water surface elevations in the pond and to remotely close the gates to store floodwaters until they can be released in a controlled manner after the storm. The gate will further protect downstream neighborhoods and commercial areas from flood impacts associated with increasing precipitation.



### Top Hazards and Vulnerable Areas

During the Community Resilience Building workshop, participants were asked to reflect on the potential impacts of the top four natural hazards of concern for the City of Brockton. Discussion of the top hazards built on earlier conversations that took place at the MVP Core Team Meeting, as well as the City's existing Hazard Mitigation Plan. Flooding and the collective impacts of heavy precipitation and stormwater were identified as one of the City's top hazards. Severe storms bringing high winds and heavy, sometimes mixed precipitation, were identified as a second hazard. Extreme cold and hot temperatures, especially the increase in days over 90 degrees fahrenheit, was seen as a third major hazard. Finally, drought was identified as a fourth hazard. These four hazards have already had demonstrated impacts on the City, and as climate change progresses, these hazards are expected to have ever greater consequences for infrastructure and environment, as well as for various societal elements. Specific areas of concern are identified below.

### **Top Hazards**

- Flooding
- Severe Storms
- Extreme Temperatures
- Drought

### Areas of Concern

While many impacts are expected to be felt City-wide, certain elements, locations, or community groups present particular concerns.

Neighborhoods/Communities Downtown, Ward 2, Belmont Avenue, Caffrey Towers Apartments, Campello Neighborhood

### Buildings and Facilities

Kmart Plaza, Westgate Shopping Mall, Massasoit Community College, Brockton High School, North Middle School, Brockton Housing Authority properties, D.W. Field Park

### Ecosystems

Searle's Brook, Malfardar Brook, Westgate River, Salisbury Brook, Salisbury Plain River, Ellis Brett Pond, Silver Lake (southeast of the City), , Trout Pond, Hunt's Pond, Gerry's Farm, Brockton Reservoir (north of the City, in Avon), D.W. Field Park

### Infrastructure

Electric infrastructure, natural gas lines, Campello rail line, Wastewater Treatment Plant, water supply transmission lines, the "T" Commuter rail line

### Dams

Brockton Reservoir Dam, Trout Pond Dam, Hunt's Pond Dam, dams in D.W. Fields Park

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### Current Concerns and Challenges Presented by Hazards

Flooding is a severe hazard that frequently affects Brockton. The City has been experiencing an increasing regularity of storms, with the so-called ten and one hundred year storms now happening on an annual or near-annual basis. Intense storms occurring throughout the year are producing very high volumes of rain, causing rivers and streams to overflow their banks, putting significant pressure on dams, culverts, and other drainage infrastructure, and overwhelming the stormwater infrastructure system. Flooding frequently has City-wide impacts, including road closures at susceptible locations, such as Crescent Street and the Kmart Plaza on Main Street. Because of a high degree of impervious surfaces in the City, even moderate volumes of stormwater in Brockton can result in stormwater runoff that floods buildings and infrastructure. In recent memory, rescuers have had to pull residents out of flooded homes from a boat, and certain neighborhoods are susceptible to flooding and related power outages. Four homes in one neighborhood have even been removed after suffering repetitive losses from flooding, including damage from sewage that would accumulate to a depth of six feet inside the buildings.

In addition to concerns about heavy precipitation, Brockton residents face the potential impacts of more major storms, such as hurricanes and Nor'easters. Notable historic events include impacts from the Great Hurricane of 1938, and although recent hurricanes have not had a direct impact on Brockton, residents are concerned that such storms will become more impactful on the community. The City was in the path of Tropical Storm Barry in 2007, but fortunately, the storm lost most of its power before reaching Brockton. Indirect or diminished rainfall from hurricanes and tropical storms can be devastating, as a result of the City's vulnerability.

Unlike hurricanes and tropical storms which occur with medium frequency, mainly during spring and fall, and have thus far largely spared Brockton, winter storms are a high frequency hazard for the City. Brockton receives an average 38 to 48 inches of snowfall annually. High winds and accumulating precipitation threaten public safety, restrict economic activity, and disrupt transportation as streets become impassable. The weight of ice and snow can pull down trees and powerlines and over-burden flat roofed buildings with excessive snow loads, causing them to collapse. Further, climate change is bringing new types of winter storms, where ice, snow, and rain may arrive in a single event, complicating the already challenging task of maintaining roads and keeping residents safe. In extreme cases, residents may be unable to leave their homes or receive assistance for many days at a time.

In recent years, Brockton residents have also observed extreme temperature changes during each change in season. Summer, for instance, brings its own challenges, as the City is increasingly dealing with extreme heat conditions. In 2018, cooling centers were opened, and City pools made the decision to extend their hours and the season by 7 days in order to provide essential cooling services to local residents.

Although recent history has shown that Brockton has experienced a recorded tornado event occurring downtown (July 10, 1989), tornadoes are virtually unheard of, and are still considered to be a low-frequency hazard. Nonetheless, the City experienced two tornado warnings in 2018 which negatively impacted activities at Massasoit Community College and other events in the City, with increasing concern about the link between climate change and more extreme weather events.

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## Specific Categories of Concerns and Challenges

### Infrastructural

### Culverts and Bridges

Culverts and bridges are a concern City-wide, particularly as Brockton's developed areas are in close proximity to the Salisbury Plain River and several vulnerable brooks and wetlands. Existing culverts and bridges were designed to accommodate historic patterns of precipitation and runoff, but are rapidly becoming inadequate as a result of climate change. Brockton's Belmont Avenue Bridge, built in 1910, is undersized to the point that, rather than serve as a conveyance, as intended, it is instead acting as a flood control structure by limiting flows. While design standards have changed, the City's infrastructure largely predates such changes. As precipitation events become more intense and less predictable, undersized culverts are expected to pose a greater threat of failure and flooding. Brockton is implementing a bridge replacement program designed to provide adequate hydraulic capacity, lift bridges and roadways out of the floodplain, and relocate suspended utilities to provide greater resiliency. Seven replacements have taken place to date and have greatly reduced flooding in the Belmont Road area. However, removal of upstream constrictions, by allowing water to move through Brockton more quickly, has transferred the problem downstream and is leading to increased flooding in West Bridgewater. There is not currently a systematic, detailed inventory that catalogs the size and condition of culverts and bridges City-wide.

### Dams

There are eleven dams in the City of Brockton. Six of these are part of a contiguous system of dams that run through the length of D.W. Field Park and are managed by the Parks Department. Though not originally designed for flood control, the park dams provide upstream flood storage and protect heavily populated, downstream areas where development along the Salisbury Brook and Salisbury Plain River would be threatened by floodwaters from a dam failure. Tim Carpenter, the City's Superintendent of Parks, noted that the dams do not have much additional flood storage capacity in their current state, based upon the preliminary results of a dam safety investigation being undertaken by Fuss & O'Neill through a grant from the Dam & Seawall Grant program. The current study is specifically focused on design of required improvements to the Ellis Brett Dam but also includes evaluating potential improvements to the seven City-owned dams in the Salisbury Brook Watershed that could potentially reduce flooding in downstream flood prone areas of the City. Workshop participants recognized the critical importance of the upstream dams to the City and the need to have them assessed for safety and infrastructure improvements. During the workshop, it was noted that the dams primarily impound water flowing from upstream and water that falls within the parks themselves, whereas much of the City's stormwater enters the system further south. There was also concern about the dams that are outside the City limits, such as the Brockton Reservoir Dam which supports one of the City's water supply sources and is the seventh dam after the six park dams. More information is needed to better understand how the City's dams work together, how they could best be managed for flood control, and where modifications could be made to help mitigate flooding impacts to downstream areas.

#### Roads

Roads in Brockton are vulnerable to flooding, in addition to the impacts of snow and ice. In general, shifting weather patterns due to climate change make it increasingly difficult to maintain and clear existing roadways. Potholes and sinkholes are becoming more problematic due to new patterns of freezing and thawing that occur repeatedly throughout the winter season. Roadways in the City are also susceptible to blockages from trees and power lines brought down by wind storms. These impacts in turn compromise the City's ability to provide emergency services. As climate change increases the frequency of weather-related risks, more focus on the prevention of hazard conditions is necessary to increase the resiliency of the City's roads. The layout of Brockton's street system is an interconnected urban grid, which is beneficial



for circumventing around road closings and escaping hazard areas. However, certain intersections are considered dangerous or susceptible to extreme traffic delays, such as the intersection of North Main Street and Oak Street. As identified in the CRB Workshop, having plans for safely managing traffic, providing alternative routes, and effectively evacuating residents from these areas is a priority. Additional consideration was given to regional evacuation routes for the homeless and elderly.

### Water Supply and Water Infrastructure

Water Supply for the City of Brockton comes primarily from Silver Lake, 15 miles southeast of the City, and is supplemented with water from Brockton Reservoir, making both waterbodies areas of concern as aquatic ecosystems and vital municipal resources. The City also purchases water from the Aquaria Water Treatment Plant in Dighton, MA, which processes water from the Taunton River through the Taunton River Desalination Facility. The City of Brockton is concerned about the resilience of its water resources, in particular, having enough water to sustain the City during extended drought. Extreme temperatures and drought conditions are known to exacerbate problems with harmful algal blooms, which are already a concern for the waterbodies around Silver Lake. The desalination plant is also vulnerable to droughtinduced salt intrusion, which has the potential to raise salinity levels beyond the plant's operating range constraints. In addition to the impact of drought on regular water supply, extended drought makes surrounding landscapes susceptible to wildfires, putting additional strain on the City supply. The water supply transmission lines that carry water to the City from Silver Lake and Dighton are also a concern, as they are aging and vulnerable to hazards such as flooding and extreme temperatures. The "new" supply line from Silver Lake was installed around 1920. Finally, workshop participants expressed concern about the possibility of private wells running dry as a result of drought and the need to consider expanding the public water supply to provide a more resilient supply source for residents served by private wells.

### Stormwater Basins and Conveyances

Detention basins and other stormwater infrastructure are recognized as a potential concern City-wide. Similarly to culverts conveying natural streams, there is a general recognition that much of the stormwater drainage system was designed to accommodate historic patterns of precipitation and runoff, and may be undersized as climate and weather patterns continue to shift. The City's aging stormwater infrastructure and lack of maintenance funds exacerbates flooding potential during heavy rains. Further, development in Brockton has added to the amount of impervious area in the City, and in some cases decreased flood storage, which in turn has increased runoff and flooding potential. Drainage-driven flooding is a problem town-wide, but particular areas of concern include the area around the Westgate Shopping Mall, the Kmart plaza (on Main Street), and Route 28.

### **Communications Infrastructure**

Brockton's communications infrastructure is vital to providing emergency services, but is vulnerable to a variety of climate-related hazards, including wind, but also flooding, snow, and ice. Ted Medeiros, a Network Administrator for the City, explained that extreme heat and humidity are also taking a toll on City-owned communication infrastructure. In addition to municipal infrastructure, the City is served by a privately-owned, Crown Castle high-capacity fiber line which would break down communications capabilities within the City if damaged by a hazard, potentially compromising residents' ability to receive emergency messages or communicate with emergency responders.

#### **Emergency Operations Center**

Brockton's Emergency Operations Center (EOC) and the Brockton Emergency Management Agency are housed in the War Memorial Building. The EOC provides a place to run operations in case of an emergency and is equipped with backup power via a portable generator that is stationed at the EOC all winter.



### Underground Storage Tanks

Underground storage tanks exist on public and private land, City-wide, though the location and condition of each one is not known. The tanks are vulnerable to flooding and considered to be an area of concern for the City.

### **Buildings and Facilities**

City Hall, the War Memorial Building, and the Council on Aging typically maintain power because of their locations and electrical infrastructure, which enables these critical facilities to maintain function during a hazard-induced power outage and, in the case of the War Memorial and Council on Aging, to operate as warming and cooling centers. There are various other public buildings where generators are needed to protect the buildings and related infrastructure, for example, from the threat of frozen pipes during extreme cold. The major facilities operated by the Housing Authority have back-up generators to maintain heating and cooling capabilities and keep elevators running for a temporary period but cannot operate on a prolonged, multi-day, 24 hour basis. Fire personnel have had to carry senior residents down stairs during hazard events when generator power operating building elevators ran out. A portable generator is currently shared among sites, but is recognized as insufficient.

### Utilities Infrastructure

The City's utility infrastructure is susceptible to a range of hazards. Power lines can be knocked out by snow and ice in addition to wind events, causing extensive impacts to the City. Workshop participants recognized that impacts to the downtown power network that resulted in power outages would hinder economic activities and access to goods and services, critically important to the City and its residents. The City's partnership with National Grid is important in making power lines more resilient, and Brockton benefits from National Grid's tree trimming program, which was recently modified to put the City on a four-year maintenance cycle instead of a five-year cycle. In addition to risks to the power lines, the City has a power transmission substation located in a floodplain, which is vulnerable to flooding. Extreme heat also stresses the electrical system, as increased use of air conditioning leads to a risk of brownouts and outages, particularly if heat impacts are region-wide. Though the impacts were less-widely discussed, the City's gas infrastructure may also be vulnerable to the impacts of flooding; further information is needed to fully identify the associated risks.

### Wastewater Infrastructure

Severe storms bringing heavy precipitation can overwhelm the sewer system by inundating pipes and pump stations, and causing Inflow and infiltration in various areas of the City. The City has an ongoing infiltration and inflow program, and recently purchased a camera truck for CCTV to be used in tandem with smoke testing to trace problems. A minimum of \$3 million is expected to be needed for additional work. Wastewater infrastructure is also vulnerable to power outages, which may result in backups and sewer overflows if pump stations are shut down. Maintenance and upgrades to Brockton's wastewater infrastructure are ongoing, but further safeguards are needed at pump stations located in low areas across the City and at the wastewater treatment plant in order to ensure back-up power, flow control, and protection from flooding.

### Environmental

### Wetlands

Encroachment and unpermitted filling of Brockton's wetlands has occurred historically and in more recent years. The City currently lacks a local wetlands or stormwater ordinance to provide additional protections to these sensitive environmental areas that play a crucial role in resiliency to climate impacts, particularly the effects of flooding. The City's Conservation Agent, Megan Shave, expressed a need to explore further

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regulatory mechanisms and increased enforcement of existing regulations to mitigate damage caused by filling and encroachment and increase resiliency.

### **Environmental Contaminants**

Workshop participants raised questions about the location and extent of environmental contaminants that remain as legacy pollution from the City's industrial past, the potential negative impacts these contaminants could have on the City's water quality, and how human communities, ecosystems, and wildlife could be affected. This is particularly pertinent as climate change threatens to mobilize latent contamination through increased heat or flooding risks. Specific concerns were raised with regard to contamination at the waste transfer stations in Campello and Montello.

### Trees and Forests

Forests provide critical ecosystem services that help buffer the effects of climate change, from sequestering carbon, to increasing groundwater recharge, to modulating local temperature. Street trees within urban spaces are likewise critical for infiltration of rainwater and provision of shade. However, trees and forests are also threatened by climate change, and loss of trees was identified as an issue in the City. Wind and storms cause blowdowns, drought can contribute to die-offs, new invasive pests (e.g. Emerald Ash Borer, Asian Longhorned Beetle) are eliminating certain tree species, and others are in decline due to shifting temperature and precipitation regimes that favor more southerly species. Participants expressed interest in stewarding the City's trees and forests, recognizing them as a form of valuable "environmental infrastructure."

### Open Space

Open space provides many of the same resilience benefits and faces many of the same threats described above for forests. Brockton's open space includes an extensive network of parks, playgrounds and other open space that provides many social, environmental, and economic benefits to the City, but some of the City's open space is threatened by problems such as high salt levels from stormwater runoff (especially noticeable at the D.W. Field Golf Course). Open space is critical in floodplains for providing a buffer and increased flood storage, near public water supplies to maintain high water quality and promote recharge, and to maintain overall habitat connectivity that will be vital to allowing ecosystems and individual species to adapt to a changing climate. Open space also provides important recreational opportunities and relief from stress. Brockton's most recent Open Space and Recreation Plan was completed in 2013.

### Flood Storage

The City is threatened by the loss of flood storage capacity caused by historic and ongoing development and filling of wetlands and floodplains. Brockton has extensive development and critical infrastructure in highly vulnerable, low-lying areas. There is a need for strategies to increase flood water storage capacity in the City and implement green infrastructure approaches to increase resiliency. Ellis Brett Pond offers a success story within the City. The pond, which used to be used for swimming, became polluted with runoff and salt from the shopping mall and surrounding parking lots. The City eventually emptied the pond and instead created a wetland to help mitigate stormwater issues and flooding downstream.

### **Invasive Species**

Invasive plants and animals are a source of concern throughout the Commonwealth. Forest and upland ecosystems are threatened by a variety of invasive plants, including plants such as oriental bittersweet, multiflora rose, two types of swallowwort, and several non-native honeysuckles. Riparian and aquatic habitats are severely threatened by common reed, Japanese knotweed, invasive water chestnut, hydrilla, purple loosestrife, and Eurasian milfoil. Critical invasive insect pests already in the area include the Asian Longhorned Beetle, Hemlock Wooly Adelgid, and Emerald Ash Borer, all of which have the potential to do serious damage (both environmental and economic) to Massachusetts' forests and trees. These and other

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species already pose a significant challenge and have serious consequences for ecosystem health and resilience, and these impacts are likely to increase in response to climate change. Warming temperatures will also bring new invasives to the area, and these will have an easier time gaining a foothold if the City's natural ecosystems are simultaneously weakened due to changes in climatic conditions.

### Water Quality

Many of the waterbodies surrounding Silver Lake are already experiencing harmful algal blooms, which poses a major concern for the quality of the City's primary water source. Rising average water temperatures resulting from climate change and decreased water levels due to drought both contribute to conditions that are increasingly favorable for the presence of harmful algal blooms and bacteria. These negative impacts, as well as nutrient pollution, which is driven in part by changes in land use, can result in fish kills, and impacts to recreation and public health. The City recently received funding for a \$200K water quality monitoring program for Silver Lake.

### Stormwater Runoff

Patterns of urban growth and development in Brockton have resulted in extensive imperious surfaces, which prohibit stormwater infiltration and lead to issues with runoff. Participants at the workshop reported that stormwater volumes become so high during significant rain events that they can pop off manhole covers. Stormwater runoff is recognized as an area of concern affecting both public and private properties City-wide, but the problem is particularly relevant at the Westgate Shopping Mall. Workshop participants recognize the value of the MA MS4 permit in addressing stormwater runoff issues and mitigating polluted discharges affecting waterways and water quality. Participants also noted that all new development, since 1985, has had to abide with provisions that provide for no-net increase in stormwater runoff. This provision would be in effect for any future development, including Calvary Cemetery on Cary Street, Lower Ames Street, and any other sites where flooding is already an issue, and continued stormwater runoff may be a concern. The City is also exploring a stormwater utility which would help to generate the necessary funding to implement strategies like green infrastructure retrofits.

### **Environmental Regulations**

Participants noted the importance of governance and regulations for discouraging development within the City's flood zones, ensuring that new development and building construction meets improved permitting standards, and proactively addressing stormwater and flooding issues. However, Brockton does not currently have a stormwater or local wetlands ordinance.

### Societal

### Public Transportation

Brockton has strong public transportation assets, which are critical to mobility during hazard events. The Brockton Area Transit Authority (BAT) currently provides on the order of 9,000 trips per day, and the majority of its users (which are estimated to include approximately 20% of the City's population) are transit-dependent. Maintaining public transportation options during emergencies and extreme weather helps to ensure that residents who do not drive or own a car can evacuate hazard areas, obtain necessary provisions, or access critical services and medical care. In addition to those critical, short term objectives, the City also depends on its public transportation system to achieve long term objectives, such as allowing people to get to work and keeping businesses open whenever possible, despite hazardous weather. Workshop participants also recognized that encouraging the use of public transportation is necessitous to decreasing greenhouse gas emissions from personal vehicles, and a necessary step toward meeting the Commonwealth's goals for emissions reductions and helping to curb the effects of climate change.

### Massasoit Community College



There are currently two entrances to Massasoit Community College, one of which, located on Crescent Street, is prone to flooding. In addition to the obvious need for staff and students to get in and out of the college facilities in the event of a hazard, the college is a FEMA-designated, area-wide staging area for emergencies affecting the City or greater region. The college is also one of two helicopter landing sites utilized by the hospital. Adequate emergency access is therefore imperative. Elsewhere on campus, buildings are subject to flooding due to a high water table, a situation which is already resulting in the need to consistently run sump pumps to remove water from the buildings and is expected to worsen with climate change impacts.

### Gerry's Farm

Workshop participants noted that New England as a whole has a three to five day supply of food if the existing supply chain were to break down due to a hazard event. Gerry's Farm, the last remaining farm in Brockton, was identified as an important local agriculture resource that could support a food resilience plan for the City.

### Language Barriers

Brockton is home to diverse populations, including its predominant Haitian and Cape Verdean communities. Addressing potential language barriers as part of the City's emergency preparedness planning and response efforts was an area of social concern. The City recognizes that hazard warnings and emergency updates should be accessible to, and easily understood by, all residents, including those who speak English as a second language.

### **GIS** Maps

Brockton's assessors' maps are 60 years old, and therefore lack critical, up-to-date information on lot locations and sizes, proximity to critical infrastructure and flooding areas, and other data that is especially relevant to flooding hazards. Funding for updates has been repeatedly delayed.

#### **Residential Property**

Certain neighborhoods within Brockton, such as Ward 2, Campello, and the Belmont Avenue area, are especially prone to flooding and have been experiencing problematic events for decades. Stormwater runoff from extended rainfall like that associated with recent precipitation events can cause local waterbodies to surge with large volumes of water moving at high velocity, increasing the threats to private property. Four repetitive loss properties on Belmont Avenue have already been removed using a FEMA grant. Properties near Malfardar Brook have experienced erosion from stormwater that is undercutting stream banks, eroding ten to twelve feet into residential properties, undermining and toppling trees, and posing a risk to the surrounding single-family homes, which are owned largely by low-income residents and/or seniors. Flooding of yards and basements on both residential and commercial properties continues to be a problem City-wide.

#### Environmental Justice Communities and Vulnerable Populations

Workshop participants expressed concern about the impacts of climate hazards on a variety of environmental justice communities and vulnerable populations in Brockton, including low-income residents, seniors, the homeless, and individuals with respiratory issues. Identifying and reaching vulnerable populations can be a challenge, especially those who may no longer have a land-line telephone, homeless individuals without an address, or those who may not self-identify as vulnerable. Certain populations, such as seniors and people with health or income constraints, are known to be at higher risk during hazard events and may require support beyond emergency notifications. Workshop participants expressed concerns about these populations' ability to obtain food and medical supplies during hazard events, the risks from diseases that may be exacerbated by certain climate change impacts such as extreme heat, as well as the challenges involved in getting individuals (especially seniors) to leave their



homes (and sometimes their pets) in order to seek shelter elsewhere. Participants also noted that Brockton has a high rate of homelessness, with up to 70% of the homeless population coming to Brockton from surrounding communities, placing extra demands on the City's services and emergency response capacity. These numbers may further increase if additional individuals from the surrounding community migrate to Brockton after being displaced by climate change. Better understanding Brockton's vulnerable populations and their distinct needs is essential to the City's emergency preparedness and planning efforts and to successful coordination with local civic organizations that support these populations.

### **Communications Systems**

The City deploys a Code RED/Reverse 911alert system during emergency situations, which sends emergency alert messages to anyone with a home phone or a smart phone registered with the system. All citizens and businesses are encouraged to register to receive alerts. Question remains whether critical communications services like this can reach everyone with consistent and reliable information, especially homeless populations, residents without a cell phone or landline, and residents who speak English as a second language. Existing social organizations in the City complement and bolster the formal communications system by coordinating on-the-ground information gathering and sharing strategies to reach more citizens. Insufficient communication between these entities and the public as well as internal communication break-downs within City departments is recognized as an issue that may be hindering the effectiveness of the City's communication systems.

### Provisions, Fuel, and Medical Care

Maintaining access to essential supplies like groceries, fuel and medicines, as well as social services like mental health care, drug treatment, and fuel (for vehicles, home heating, and generators) was a concern for workshop participants. It was acknowledged that power outages or road closures, which affect access to these services, could have extensive impacts on residents throughout the City. These issues are exacerbated for vulnerable populations, including individuals depending on oxygen, refrigerated medicine, or energized devices for maintaining their health.

### Stress on Emergency Services

Brockton's Fire, Police, and Public Works departments bear much of the burden of responding to the increased human threats that result from climate-induced hazards. An ever larger percentage of the departments' time and resources are being devoted to handling things like traffic accidents, clearing roads to maintain access and traffic flows, activities to protect property, such as pumping out residents' flooded basements, and aiding overall recovery efforts. The Fire Department knows the City's flood-prone areas and responds effectively. Coordinated emergency response between the Police department and ambulance service was also described as strong. However, staffing and equipment needs exist among the departments. It was also acknowledged at the workshop that the practice of neighboring communities sending displaced and homeless populations to Brockton for services and resources places additional strain on emergency services, and that climate impacts may disproportionately impact low-income neighborhoods or homeless populations, with the potential to overwhelm support services.

### Schools

Brockton's schools and student population are affected by a variety of hazard types. While the City has four newer schools, built in the early 2000's, many of the City's occupied school buildings are over 100 years old, making them difficult to maintain. Some of the City's schools are located in floodplains and are susceptible to flooding, including the Raymond School, which required remediation and drainage work after its gym was flooded 10-15 years ago. Schools are increasingly forced to cancel classes due to snow and ice events or extreme cold that make it impossible to safely get the City's 17,000 students to and from school. This, in turn, extends the school year further into the summer, which exacerbates the risks that school will be in session during extreme heat events. As days above 90 degrees increase, heat stroke is a



concern for the student population at the six out of 20 schools that are not air conditioned, and for student athletes practicing outdoors. Of the schools that lack air conditioning, many need their electrical systems upgraded before they can support A/C systems. Nonetheless, the City is working on these upgrades and plans to have all schools air conditioned by July, 2019. This would not only benefit students in class during the summer, it would potentially allow the City to offer more cooling centers for residents during heat waves.

### Pests and Disease Control

Climate change is affecting pests and disease vectors both through changing precipitation conditions and changing temperature conditions. Warmer, wetter conditions lead to increased mosquito populations, while the absence of sufficient periods of cold means that pest populations that would historically have been killed off or reduced are able to survive the winter and emerge in greater numbers the following season. Further, as the Massachusetts climate begins to look more like that of the mid-Atlantic and southern states, we are seeing new types of diseases show up in existing pests (e.g. mosquitoes carrying West Nile Virus, Eastern Equine Encephalitis, or Zika and ticks carrying Rocky Mountain Spotted Fever). 2018 marked the Commonwealth's highest ever incidence of West Nile Virus diagnosis. These changes present a major public and animal health challenge in terms of education, prevention, and treatment. The City feels there is a need to educate its residents about precautions against contracting vector borne illnesses and to explore environmental strategies, like protecting undeveloped areas and providing more landscape buffers, in order to reduce human exposure to pests.









### **Current Strengths and Assets**

While the City recognized a number of vulnerabilities, workshop participants identified key strengths as well. Brockton has a number of systems in place to facilitate emergency communications and help ensure that emergency services can be provided in a wide range of conditions. The City also benefits from the support provided by Old Colony Regional Planning Council.

- Brockton's Schools have many resilient features, including a strong IT communications network, situational awareness practice, and outreach programs to parents during emergencies.
- The City is in the process of installing air conditioning in City schools, and systems operate on timing controls for maximum efficiency and energy savings.
- City Hall has a back-up generator to ensure that power to the City's IT and 911 hubs housed there is uninterrupted during power outages.
- The Mayor's Quality of Life Taskforce meets weekly to discuss matters of importance to the City and its residents.
- Brockton has six Fire Stations that are well-positioned to respond during hazard events, and coordination between the Police and ambulance services is strong.
- The City has a portable generator that can be deployed at one of multiple buildings during emergencies, including warming and cooling centers.
- The City operates a Code RED Emergency Alert system that can be used to share information relevant to short-term hazards or expected long-term hazards.



- The War Memorial is home to a brand new Emergency Operations Center, where a portable generator is stationed during the winter.
- Brockton is already completing bridge repairs and replacements to provide adequate hydraulic capacity at these structures.
- The City has multiple water sources, including Silver Lake and the desalination plant in Dighton.
- The City has robust public transportation resources through Brockton Area Transit.
- The state-owned commuter rail, with stops in Campello, Brockton, and Montello, improves mobility for the City's many residents, which is important for emergency management.
- Brockton's schools practice sustainability measures such as using green cleaning products.
- The City's Housing Authority has back-up generators to power emergency lighting and elevators, and a community room with A/C.
- Massasoit Community College is a vital resource for training students and community members about sustainability through both curricular activities and by demonstrating practices such as rain gardens and a solar power project in its parking lot. The college has also implemented energy and water conservation measures that will save \$2 million over the next 20 years.
- Brockton's wastewater treatment plant is operating under capacity. The facility has a capacity of 36mgd, but is currently only permitted for 18mgd because of the capacity of receiving waters.
- All City lights have been converted to LED, including parking lots and street lights, resulting in cost savings and lower energy use.
- Two of Brockton's fire stations have been converted to natural gas to increase efficiency and resiliency.
- Massasoit Community College also serves as an area-wide FEMA emergency site.
- There are two designated emergency helicopter sites on opposite sides of the City; one at Massasoit Community College and one at Brockton High School.
- The City of Brockton is a certified Green Community.
- Several emergency shelters are available during hazard events, including the Arnone School.
- Brockton's hospitals are serviced by dual electric feeds which increase resiliency to power outages.
- A remediation project at the Raymond School repaired damage from past flooding.
- Brockton Emergency Management Agency (BEMA) is a dedicated department focused on emergency management.



- The City has established new parks, transforming former industrial and commercial sites into valuable open space.
- Brockton's partnership with National Grid includes tree work to increase the resiliency of utility lines.
- Brockton is included in a 2015 regional Hazard Mitigation Plan developed by the Old Colony Planning Council.
- Brockton is part of a regional Local Emergency Planning Committee (LEPC) and has mutual aid agreements in place to assist during emergencies.
- Brockton has resources available in multiple languages, including a multi-lingual City website, radio offerings in several languages, and translation skills available in the Mayor's office.

### Top Recommendations to Improve Resilience in Brockton

Participants at the CRB workshop identified a number of recommendations to address vulnerabilities and increase resiliency in three main topic areas: infrastructure, environment, and society. Management of water, from stormwater runoff from impervious surfaces, to flood storage capacity, to the quantity and quality of public drinking water, was an overarching concern that emerged in both the small and large group discussions. Improving undersized or deteriorating infrastructure systems was a second major theme. Finally, much attention centered on providing services to the City's residents during hazard events, with particular focus on vulnerable populations.

### **Highest Priority**

Develop an integrated all-waters approach to increase flood resiliency City-wide. Assess
the viability of using nature-based solutions such as restoration of wetlands and river channels or
implementation of green infrastructure to develop a list of specific priority projects where
reduction of stormwater runoff and increased flood storage capacity could mitigate flooding risk.
Building on the ongoing dam study by Fuss & O'Neill, conduct a thorough study of the City's dams
to understand how they work together, where they are effectively contributing to flood storage
capacity, or where dam removals may be a more effective means of encouraging resiliency.
Additionally, evaluate areas where additional stormwater infrastructure (including green or grey
infrastructure) may be necessary or where stormwater structures may require enlargement in
order to accommodate high volume or high velocity stormwater runoff. Assess feasibility and
cost, rank priority projects in terms of climate resilience potential, and develop concept designs
for key projects. Review City regulations and update as necessary to support green infrastructure
and low-impact development approaches. Explore multi-community and public-private
partnerships to address interrelated flooding issues that cross over community and jurisdictional
boundaries.



- Conduct a field inventory of culverts and bridges that builds upon the City's existing bridge
  replacement program to rank and prioritize projects for increased flooding resiliency and stormhardening, followed by design and implementation of priority re-sizing or replacement projects.
  Green infrastructure, Low-Impact Design, and other nature-based solutions will be integrated
  with hard-infrastructure improvements to establish approaches that will be robust in the face of
  natural hazards and climate-change scenarios.
- Conduct engineering and hydrology studies on the City's dams to identify and prioritize repair needs. Pursue design and permitting for projects that will improve flood resiliency, such as the installation of an automated gate at the spillway of Ellis Brett Pond Dam.
- Conduct a comprehensive assessment of water quality, supply, and infrastructure, including assessment of aging infrastructure, such as the transmission lines from the desalination plant in Dighton and from Silver Lake; options for an additional back-up water supply; potential for incorporating homes with private wells into the City water supply system and means of mitigating climate-driven impacts on public water supply sources, such as harmful algal blooms, drought, or salt intrusion. Assessments should build on already ongoing work with increased coordination to facilitate progress toward actionable projects and improvements.
- Perform a risk assessment of the wastewater treatment plant and pump stations and establish priority actions for reducing potential flooding impacts, including consideration of nature-based solutions or green infrastructure approaches, as well as the possibility of constructing levees to protect the Campello wastewater treatment plant. Establish emergency back-up plans for the plant and pump stations.
- Increase maintenance of catch basins, conveyances and detention ponds. Review and improve maintenance schedule and budgets, keep up with regular maintenance of publicly-owned structures, and increase frequency of street sweeping and catch basin cleaning.
- Review and update City regulations to improve stormwater management and mitigate flooding risk. Develop and adopt a wetlands ordinance and stormwater ordinance and ensure that the City's regulatory mechanisms are in compliance with and work in tandem with the MA MS4 Permit to promote infrastructure improvements and increase infiltration of stormwater. Increase capacity for oversight and enforcement relative to existing wetlands, and incorporate new standards such as requirements for green space and tree preservation and/or planting in development projects. Develop methods to disincentivize development within the City's flood zones, and ensure new development and building construction meets improved permitting standards.
- Assess needs and vulnerabilities in the City's emergency communication systems. Determine where communication breakdowns are occurring or may occur during a hazard event. Develop a plan to overcome internal communication barriers within City departments and between the City and community partners or residents. Improve outreach and education efforts to ensure City residents, especially vulnerable populations and residents for whom English is not a first language, can access accurate and up-to-date emergency information, shelters, heating and cooling centers, evacuation routes, provisions and services during emergencies.
- Develop an urban agriculture initiative centered around Gerry's Farm in order to foster urban agriculture and local food resiliency.



- Pursue funding to update assessors (GIS) maps. Make maps available online for property owners, banks, and appraisers. Map locations of lots and delineate land sizes and flooding areas to provide data that is especially relevant to flooding hazards.
- Establish a gated emergency entrance at Massasoit Community College that connects the college to the Shaw's Plaza on Crescent Street and ensures access to the college and associated area-wide FEMA staging site during hazard events, particularly in the event that the college's existing entrance is blocked by flooding.
- Develop a City-wide Business Improvement and Economic Development Plan to support local businesses and make the business community more resilient. Identify business development areas where impacts from climate hazards can be easily avoided or mitigated (e.g., by avoiding floodplains or areas of known drainage-related flooding) and targeted improvements, such as a microgrid, could be employed to provide extra resilience to community businesses. Simultaneously identify areas from which businesses would be encouraged to divest in order to avoid hazards and minimize the potential for economic losses or additional stress on emergency services. The plan's goals should also include a focused plan for attracting climate-friendly businesses to the City that will invigorate the City's economy, improve the tax base and reduce the tax burden to all residents, business owners, and land owners while simultaneously generating funds that will enable the City to continue building toward a resilient future.
- Plan and post neighborhood and regional evacuation routes, with particular attention to the needs of homeless and elderly populations.
- Evaluate opportunities to provide emergency backup power to critical facilities, including feasibility of green power and battery storage. City-wide, there are a number of buildings and facilities (including substations, schools, Brockton Housing Authority properties, etc.) in need of backup power systems to protect public buildings and infrastructure from freezing and improve services for residents who may lose power during emergencies or hazard events.
- Assess additional mosquito/pest control options, including establishment of buffers between developed and undeveloped areas, determination of future risks due to increase in type and quantity of pests/disease vectors due to climate change, and development of an education and outreach program.
- Partner with electric and gas utility providers to identify and address vulnerabilities in utility infrastructure and enhance communication and cooperation between the City and private utilities.





### **Moderate Priority**

- Assess levels and sources of stream contaminants in tandem with the requirements of the MS4 Permit and develop and enforce measures to detect and eliminate illicit discharges where they are contributing to water quality problems. Utilize the MS4 requirments and TMDLs to promote stormwater management and green infrastructure improvements.
- Continue to support coordinated efforts to provide emergency shelters that effectively serve Brockton's population during hazard events, including cooling and warming centers.
- Upgrade all traffic lights with Opticom transmitters to give priority access to emergency vehicles at busy intersections and aid in emergency response during hazards.
- Conduct an assessment of communications vulnerabilities related to predicted climate hazards. Crown Castle's high-capacity fiber line is of particular concern, as it is key to ensuring that residents remain connected during hazard events and can access emergency information and the City's Reverse 911 system.
- Assess redundant power options for the downtown area, including studying the feasibility of various options, such as establishing a dual-feed connection or microgrid system to ensure that services continue if the primary power supply is disrupted by a hazard event.
- Develop a Greenhouse Gas (GHG) Reduction Plan, which includes public transportation systems to foster improved air quality and health for residents suffering from respiratory issues, especially seniors and vulnerable populations.
- Inventory and assess school buildings, in particular the Middle School and High School, for necessary repairs or upgrades to educational buildings and infrastructure.



- Implement plans to install air conditioning in all Brockton schools, including necessary upgrades to the electrical infrastructure to allow for the additional capacity required to run air conditioning systems.
- Coordinate emergency response plans with the bus transit network and commuter rail line in Campello, Brockton, and Montello. Build upon emergency plans already in place to improve mobility and increase emergency response efficacy.
- Develop a regional approach to stormwater management so that actions taken in Brockton consider impacts downstream. Brockton is near the top of the Taunton River watershed, and as noted above, improvements that enable water to move through and past Brockton more quickly may result in negative impacts downstream. Collaboration with downstream communities, including Bridgewater, is therefore crucial to any successful resilience strategy. Build on recent activities by watershed communities to look for future planning synergies.
- Conduct a traffic study to address areas in the City where extreme traffic delays could exacerbate hazard impacts, hinder evacuation, or delay emergency services. Particular focus should be placed on the intersection of Oak Street and N. Main Street, where an alternate route may be necessary to efficiently evacuate the area or reach the northern part of the City during hazard events.

### Lower Priority

- Assess drainage and management improvement options for the Campello rail line where it stretches through a floodplain in order to prevent potential damage from flooding or other climate change-induced hazards.
- Investigate potential contamination from waste transfer stations in Campello and Montello and assess vulnerability to flooding and other hazards.
- Develop a comprehensive tree and forests management program to identify, remove, and replace problem trees, preserve intact forests and street tree cover, provide guidance and resources for gradually moving toward more climate-resilient trees and forest communities (e.g. species that will tolerate warmer temperatures) and develop guidelines to manage conversion of forest land and require shade tree plantings in new developments to promote erosion control and improved infiltration.
- Increase the availability of electric vehicle charging stations to encourage use of electric vehicles and decrease greenhouse gas emissions.

## FUSS&O'NEILL CRB Workshop Participants

All workshop invitees are listed below; attendees are indicated with an asterisk.

Name	Position/Organization
Benjamin Denny*	Firefighter/ Fire
Bill Mitchell*	Massasoit Community College
Bill Santos*	IT Director/ IT
Chavonne Baldwin	Columbia Gas
Chike Ondukwe*	City Engineer
Chris Cooney	Metro South Chamber of Commerce
Chris Pike*	Assessor's Office
Claudia Sousa	Brockton Neighborhood Health Center
Conor Michauld	Community Stewardship Program Coordinator/ Wildlands Trust
Dave Farrell	Veterans Services
Deniz Leuenberger	Bridgewater State University (PHD)
Gena Glickman	President/ Massasoit Community College (PHD)
Howard Newton*	Engineering
Jaime DiMestico*	Facilities Manager/ BPS
Jim Casieri*	Buildings Superintendent
Joanne Zygmunt*	Environmental Sustainability Consultant/ Fountain Collaborative
Joe Cardinal*	National Grid
John Crowley*	Chief of Police
John O'Donnell	Assessors Office
Ken Thompson	Facilities Director
Kevin Borges	Board of Health
Kim Hollon	President/ Signature Health Care
Koren Cappiello	Director of Social Services
Kurt Calderwood*	Assistant Superintendent/ Parks
Larry Rowley	DPW Commissioner
Laurie Muncy*	Principal Comprehensive Planner
Lisa Sullivan*	Senior Planner
Megan Shave*	Conservation Agent
Michael McKenna*	Lieutenant/Fire
Michael Williams	Fire Chief
Michael Lambert*	Deputy Administrator/ Brockton Area Transit
Mike Thomas	Deputy Superintendent
Pat Hill*	DPW
Pat Ciaramella*	Executive Director/ Old Colony Planning Council
Paul Umano*	Grants Coordinator/ Mayor's Office, City Hall
Paulo Gomez	Good Samaritan/ Medical Center
Ray Ledoux	Brockton Area Transit
Rob May*	Director/ Planning and Economic Development
Sandra Wright	Plymouth County Commissioners
Steve Hooke	Director/ Brockton Emergency Management Agency
Stephanie Danielson*	Director/ Planning and Economic Development, Easton
Sue Joss	Brockton Neighborhood Health Center
Taunton Watershed	Director
Ted Medeiros*	Network Administrator/ IT



Tim Carpenter*	Superintendent of Parks
Tom Thibeault	Brockton Housing Authority
Tom Plouffe*	Brockton Housing Authority

\* indicates attendees

## Citation

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## CRB Workshop Project Team

Name	Organization	Role
Paul Umano	Mayor's Office	Project Coordinator/
		Core Team Member
Karen Coppiello	Social Services	Core Team Member
Lisa Sullivan	OCPC	Core Team Member
Laurie Muncy	OCPC	Core Team Member
Pat Ciaramella	OCPC	Core Team Member
Ken Thompson	Facilities, Brockton Public Schools	Core Team Member
Jim Casieri	Buildings Superintendent	Core Team Member
Larry Rowley	DPW	Core Team Member
John Crowley	Police	Core Team Member
Michael Williams	Fire Department	Core Team Member
Tom Plouffe	BHA	Core Team Member
Megan Shave	Planning	Core Team Member
Ray Ledoux	BAT	Core Team Member
Michael Lambert	BAT	Core Team Member
Steve Hooke	Emergency Management	Core Team Member
Chike Ondukwe	City Engineer	Core Team Member
Pat Hill	DPW	Core Team Member
Mike Thomas	Schools	Core Team Member
Mary Monahan	Fuss & O'Neill	MVP Lead Facilitator
Julianne Busa	Fuss & O'Neill	MVP Facilitator/Scribe
Phil Moreschi	Fuss & O'Neill	Technical Input/Scribe
Jessica Montagna	Fuss & O'Neill	Scribe

## Acknowledgements

Many thanks to the MVP Core Team members, CRB workshop participants, and to Paul Umano who acted as the local Project Coordinator. Thanks to the City of Brockton and the Brockton Public Library for providing a meeting space for the Core Team Meeting and CRB Workshop.

Funding for the CRB Workshop was provided through a Massachusetts MVP grant.



## **Appendix A**

Final Risk Matrix

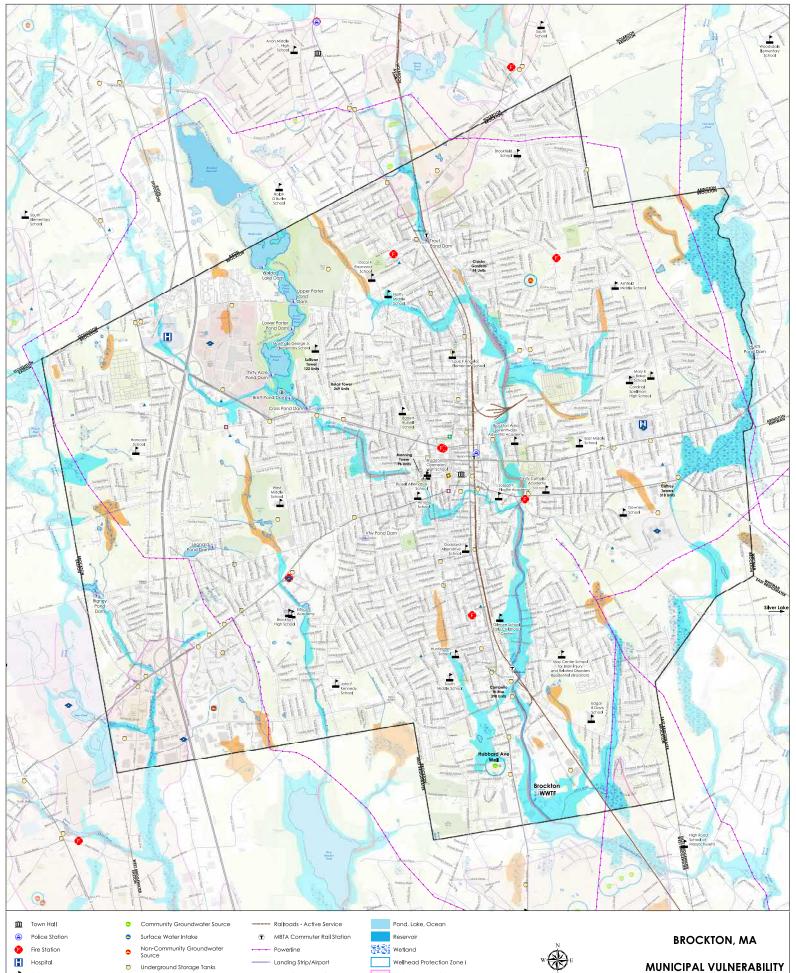
Community Resilience Building Risk Matrix	nce Bui	lding Ris	jk M		Top Priority Hazards (tornado, floods, wildfire, hurricanes, earthquake, drought, sea level rise, heat wave, etc.)	www.CommunityResilienceBuilding.org thauake, drought, sea level rise, heat wave, etc.)	ResilienceBuild	ding.	org
<u>H-M-L</u> priority for action over <u>V</u> = Vulnerability $\underline{S}$ = Strength					Severe Storms	Extreme Temperatures	Drought	Priority H - <u>M</u> -	11me Short
Features	Locat ion	Ownership	V or S			-		_	Long
Infrastructural									
Cultvarte and Bridges	Citv-Wide	Citv	S	Brockton is already completing bridge repairs and replacements to improve flooding resilience.				N/A	0
	ouy-wide	611 <b>)</b>	V	Conduct a field inventory of culverts and bridges; rank and prior itize projects; assess green infrastructure opportunities; design and implement priority re-sizing or replacement project	culverts and bridges; rank and prioritize projects; assess green design and implement priority re-sizing or replacement projects.			н	S
			٧	Conduct engineering and hydrology studies on the City's dams to identify and prioritize repair needs.	ity's dams to identify and prioritize repair			н	S
Dams	City-Wide	City/Private	V	Develop an integrated all-waters approach to increase flood resiliency City-wide. Incorporate nature-based solutions, identify projects to reduce stormwater runoff and increase flood storage capacity. Build on the current Fuss & O'Neill dam study to evaluate necessary dam improvements and potential for dam removals. Assess feasibility and cost and develop concept designs. Review and update City regulations as needed. Explore multi- community and public-private partnerships to address interrelated flooding issues.	ers approach to increase flood resiliency City-wide. Incorporate nature-based soluti flood storage capacity. Build on the current Fuss & O'Neill dam study to evaluate ne sess feasibility and cost and develop concept designs. Review and update City reguls community and public-private partnerships to address interrelated flooding issues.	te nature-based solutions, identify m study to evaluate necessary dan and update City regulations as nee elated flooding issues.	r projects to reduce n improvements and eded. Explore multi-	т	S
Roads	City-Wide, Oak Street and N Main	City/State	٧	Conduct a traffic study in areas where extreme traffic delays could exacerbate hazard impacts or delay emergency services. Identify alternate routes to efficiently evacuate congested areas.	ic delays could exacerbate hazard impacts or efficiently evacuate congested areas.	r delay emergency services. Ident	tify alternate routes to	Μ	S
			S	Brockton has access to multip	Brockton has access to multiple water sources, including Silver Lake and the desalination plant in Dighton.	the desalination plant in Dighton.		N/A	0
Water Supply and Water Infrastructure	City-Wide	City	Λ	Conduct a comprehensive assessment of water quality, supply, and infrastructure, including options for an additional back-up water supply: potential for incorporating homes with private wells into the City water supply system and means of mitigating climate-driven impacts on public water supply sources (e.g., HABs, drought, or salt intrusion).	ty, supply, and infrastructure, including optit water supply system and means of mitigatin (e.g., HABs, drought, or salt intrusion).	ons for an additional back-up wat ig climate-driven impacts on publi	ter supply; potential for ic water supply sources	т	S
Stormwater Basins and Conveyances	City-Wide	City/Private	>	Increase mai	Increase maintenance of catch basins, conveyances and detention ponds.	detention ponds.		т	0
Communications Infrastructure	City-Wide	City/Private	>	Conduct an assessment of communi-	Conduct an assessment of communications vulnerabilities, especially related to Crown Castle's high-capacity fiber line.	Crown Castle's high-capacity fibe	er line.	Δ	S
Emergency Operations Center	I 50 W. EIM Street	City	S	The War Memorial I	The War Memorial houses the Emergency Operations Center and a portable generator.	nd a portable generator.		N/A	0
Underground Storage Tanks	City-Wide	City/Private	V		No specific priority action identified.			N/A	N/A
			S	The City's IT and 911 hubs have back-up generators; the City has a portable generator that can be deployed as needed. All City lights have been converted to natural gas. Brockton is a certified Green Community.	s have back-up generators; the City has a portable generator that can be deployed as needed. All City I to LED and two fire stations were converted to natural gas. Brockton is a certified Green Community.	e deployed as needed. All City ligh s a certified Green Community.	nts have been converted	N/A	0
Buildings and Facilities	City-Wide	City	S	The City's Housing Authority has back-up generators to power emergency lighting and elevators, and a community room with A/C.	to power emergency lighting and elevators, a	and a community room with A/C.		N/A	0
2	,	,	>	Evaluate opportunities to provide emergency backup power to critical building and facilities, including feasibility of green power and battery storage.	up power to critical building and facilities, ir	ncluding feasibility of green power	r and battery storage.	т	S
			>	Inventory an	nventory and assess school buildings for necessary repairs or upgrades.	airs or upgrades.		Σ	S
			S	Brockton's partnership with	Brockton's partnership with National Grid includes tree work to increase the resiliency of utility lines.	se the resiliency of utility lines.		N/A	0
Utilities Infrastructure	City-Wide	Private	>	Partner with electric and gas utility provic	Partner with electric and gas utility providers to identify and address vulnerabilities and enhance communication and cooperation.	and enhance communication and c	cooperation.	Ξ	0
			> \	Assess redundant power options for the c	power options for the downtown area, including the teasibility of a dual-feed connection or micro grid system.	a dual-feed connection or micro g	rid system.	Σ	
Wastewater Infrastructure	City-Wide	City	~ >	Prockors w Perform a risk assessment of the wastewater treat solutions, green infrastructure, a	BI OKKION SWAREWAREN THEALTHEALT PLAILLS OPEN AURY DELOW TOTAL CAPACITY. essment of the wastewater treatment plant and pump stations and establish priority actions, including feasibility of nature-based solutions, green infrastructure, and levees. Establish emergency back-up plans for the plant and pump stations.	w total capacity. 1 priority actions, including feasib ans for the plant and pump statior	ility of nature-based ns.	H	s o
Societal							:		,
			S	Brockton has robust public transport	Brockton has robust public transportation resources through Brockton Area Transit and the state-owned commuter rail	insit and the state-owned commut	ter rail.	N/A	0
			> :	Develop a Greenhouse G	Develop a Greenhouse Gas (GHG) Reduction Plan, which includes public transportation systems.	blic transportation systems.		Σ	
: : : :		Brockton	>	Coordinate emergency	Coordinate emergency response plans with the bus transit network and commuter rail line.	rk and commuter rail line.		Σ	s
Public Iransportation	City-Wide	Area Transit/State	>	Assess drainage and management improvement options for the Campello rail line where it stretches through a floodplain.				-	S
			٨	Increase	Increase the availability of electric vehicle charging stations.	g stations.		_	Γ

Massasorit Community Colligna	MICL	State	S	The college is a resource for sustainability training and demonstration practices, has energy and water conservation measures in place, and serves as an area-wide FEMA emergency site.	N/A	0
	20M	JIAIG	Λ	Establish a gated emergency entrance that connects the college to Shaw's Plaza on Crescent Street.	т	S
Gerry's Farm	810 Pleasant Street	Private	^	Develop an urban agriculture initiative centered around Gerry's Farm to foster local food resiliency.	н	Γ
Language Barriers	City-Wide	Public	S	Brockton has public information resources available in multiple languages and translation skills available in the Mayor's office.	N/A	0
GIS Maps	City-Wide	Public	>	Pursue funding to update assessors (GIS) maps.	т	S
Residential Property	City-Wide	Private	٧	No specific priority action identified.	N/A	N/A
			S	The Mayor has instituted a Quality of Life Taskforce. Several emergency shelters are available during hazard events.	N/A	0
Environmental Justice communities	City-Wide	N/A	^	Plan and post neighborhood and regional evacuation routes.	н	S
			^	Continue to support coordinated efforts to provide emergency shelters, including cooling and warming centers.	Μ	0
Communications Systems	City-Wide	Public/Private	S	The City operates a Code RED Emergency Alert system.	N/A	0
			>	Assess needs and vulnerabilities in the City's emergency communication systems. Brockton's hosnitals are serviced by dual electric feeds which increase	I	s
Provisions, Fuel and Medical Care	City-Wide	Private	S	brocktorts nospitals are serviced by quar electric reeds which ind ease resiliency to power outages.	N/A	0
Stress on Emergency Services	City-Wide	City	S	The City has six Fire Stations and two designated emergency helicopter sites. Coordination between Police and ambulance services is strong. Brockton has a dedicated Emergency Management Agency (BEMA), a regional Hazard Mitigation Plan, and Local Emergency Planning Committee (LEPC) and has mutual aid agreements in place.	s I N/A	0
			>	Upgrade all traffic lights with Opticom transmitters to aid emergency vehicles at busy intersections.	Σ	S
			S	Brockton's Schools have a strong IT network, situational awareness practice, and outreach programs to parents. The schools practice sustainability measures such as using green cleaning products.	N/A	0
Schools	City-Wide	City	S	A remediation project at the Raymond School repaired damage from past flooding.	N/A	N/A
			V/S	Implement plans to install air conditioning in all schools.	Σ	0
Pests and Disease Control	City-Wide	City/Private	~	Assess additional mosquito/pest control options, including establishment of buffers, determination of future risks, and development of an education and outly a second outly outreach program.	н	
Environmental						
Wetlands	City-Wide	City/Private	٧	Develop and adopt a wetlands ordinance and stormwater ordinance.	н	S
Environmental Contaminants	City-Wide	City/Private	> :	Assess levels and sources of stream contaminants; develop and enforce measures to detect and eliminate illicit discharges.	Σ.	0.
		,	> :	Investigate potential contamination from waste transfer stations and assess vulnerability to flooding and other hazards.		
Trees and Forests	City-Wide	City/Private	> <	Develop a comprehensive tree and lorests management program.		_ (
Open Space	City-Wide	City	S	City has established new parks, transforming former industrial and commercial sites into valuable open space.	N/A	0
Flood Storage	City-Wide	City/Private	>	Develop an integrated all-waters approach to increase flood resiliency City-wide. Incorporate nature-based solutions, identify projects to reduce stormwater runoff and increase flood storage capacity. Build on the current Fuss & O'Neill dam study to evaluate necessary dam improvements and potential for dam removals. Assess feasibility and cost and develop concept designs. Review and update City regulations as needed. Explore multi-community and public-private partnerships to address interrelated flooding issues.	т	S
Invasive Species	City-Wide	City/Private	~	No specific priority action identified.	N/A	N/A
Water Quality	City-Wide	City	>	Conduct a comprehensive assessment of water quality, supply, and infrastructure (see above).	т	S
Stormwater Runoff	City-Wide	City/Private	>	Develop a City-wide Business Improvement and Economic Development Plan to support local businesses and increase resiliency. Identify areas where climate hazards can be avoided/mitigated and targeted improvements, such as a microgrid, could be employed. Simultaneously identify areas from which businesses would be encouraged to divest to avoid hazards. Include a plan for attracting climate-friendly businesses.	т	-
			>	Develop a regional approach to stormwater management that accounts for Brockton's position in the larger watershed.	Σ	
Environmental Regulations	City-Wide	City	>	Review and update City regulations to improve stor mwater management and mitigate flooding risk. Work in tandem with the MA MS4 Permit to promote infrastructure improvements and increase infiltration of stormwater.	т	S



## **Appendix B**

CRB Workshop Base Map





Perennial or Intermittent Stream

Shoreline

Ditch/Canal

----- Aqueduct

Wellhead Protection Zone II

Regulatory Floodway

1% Annual Chance of Flooding

0.2% Annual Chance of Flooding

Flood Zone Designations

Area Not Included

Ð. Satellite Health Center

L School

•

0

- Homeless Shelter
- ۸ Long Term Care Residences

Data sources: MassGIS - Infrastructure, Hydrology, and Administrative Data ESRI - World Topographic Map - Base Map

0.5

Miles



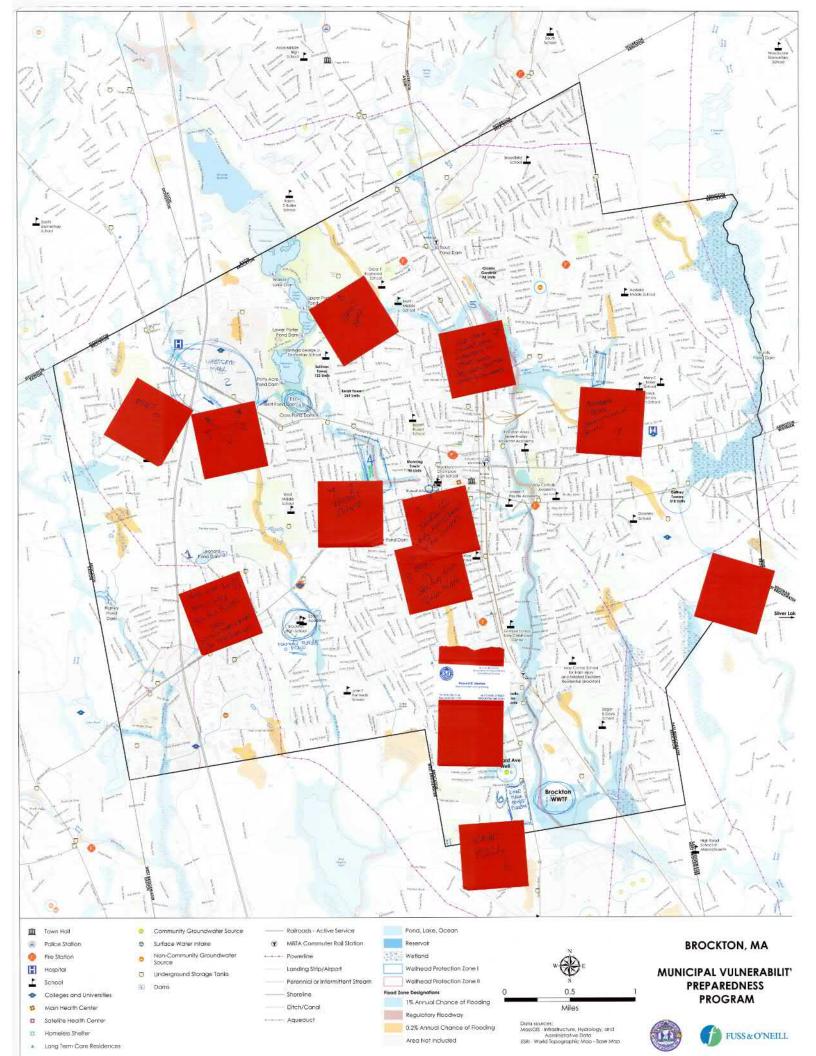
PREPAREDNESS

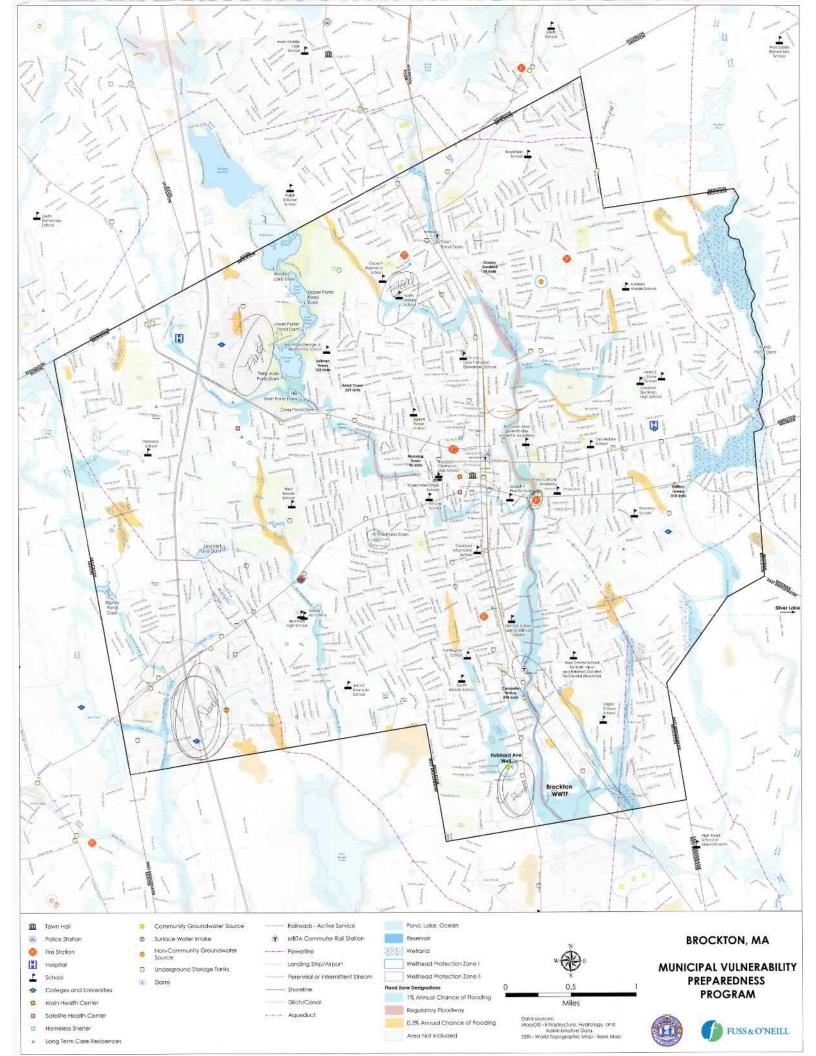
PROGRAM

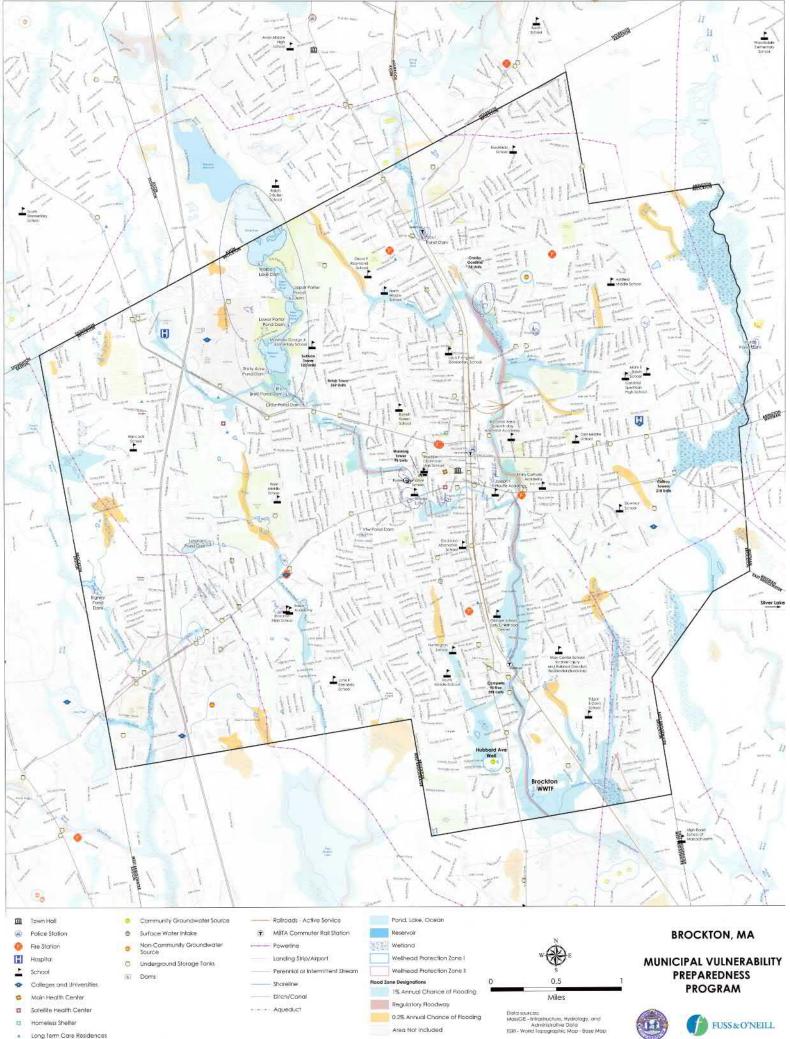


## Appendix C

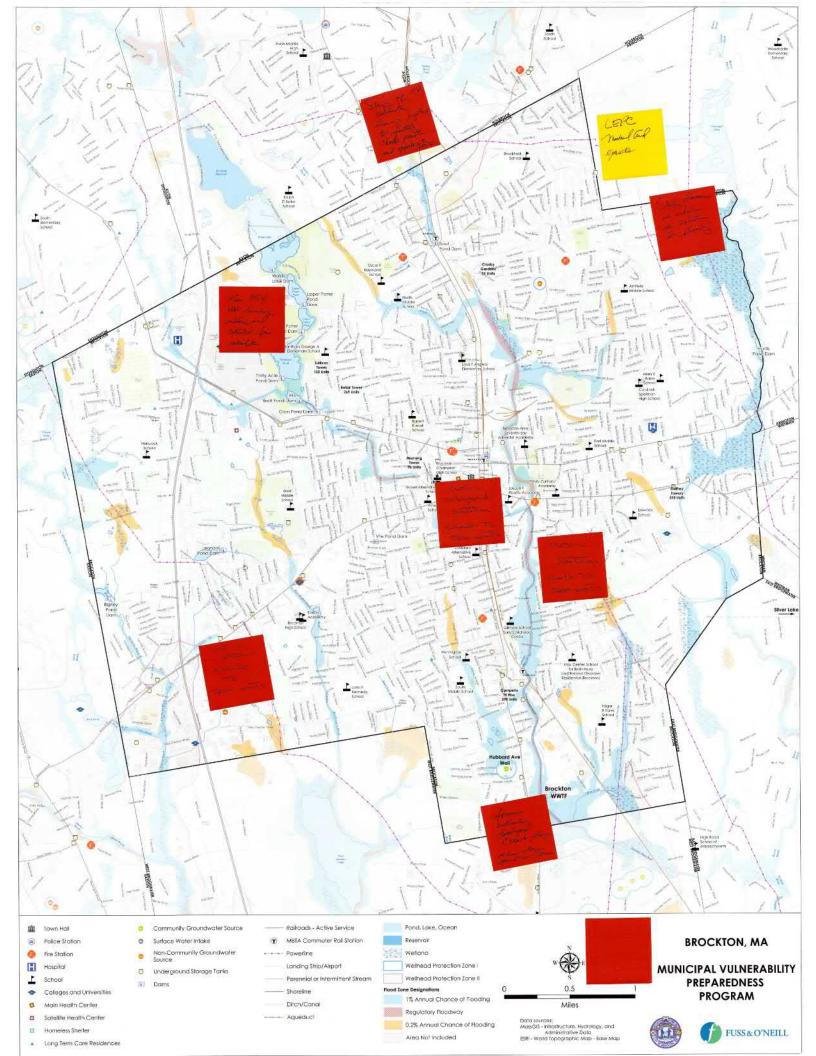
CRB Workshop Outputs: Participatory Mapping Exercise & Risk Matrices

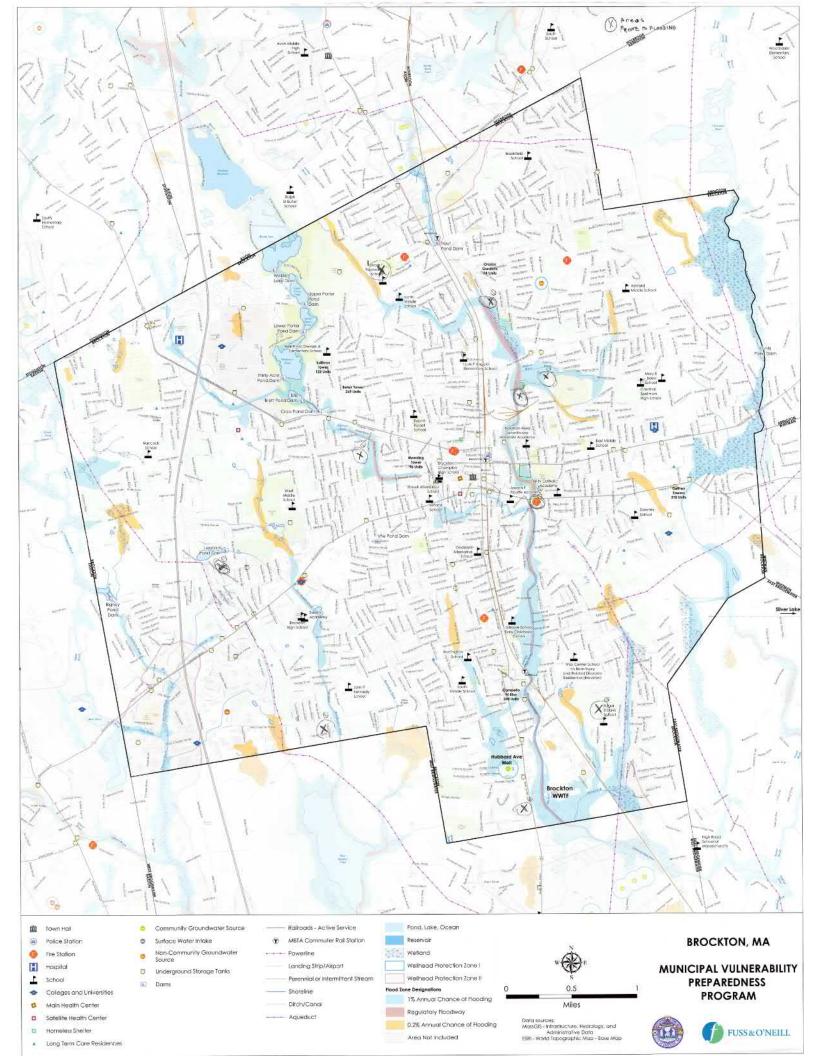






Long Term Care Residences





	Community Resilience Building Risk Matrix	sk Matrix					www.CommunityResilienceBuilding.com	tyResilienceBu	ulding.co	B
					Top Priority Hazards	Top Priority Hazards (tornado, floods, wildfire, hurricanes, earthquake, drought, sea level rise, heat wave, etc.)	, hurricanes, earthquak	e, drought, sea level	rise, heat wav	ie, etc.)
	<u>H-M-L</u> priority for action over the <u>Short</u> or <u>Long</u> term (and <u>Ungoing</u> ) <u>V</u> = Vulnerability <u>S</u> = Strength	n (and <u>U</u> ngoir	60		Hooding	Storm izvent	Extreme	Preught	Priority H - M - L	Time Short Long
	Features	Location	Ownership V or S	VorS	7	Trapical	i supportent a		* 1 *	<u>O</u> ngoing
	Infrastructural									
	under size of cultures ()				houts should by	L B				
	Cons &		APW							
	A		C. OR		hydrop bg ic					
	Troubled		32.20		Fran					
	Str		34	_						
	Secon Caller transage	E		Þv						Service -
		٥								
2	-Societar									
Sheller	-									
here	loss of electricity	"Euronay								
C.L.L.	H. and a Comment of the	NUMBRITY		C						
Ima	compression and there	Memoinal		Л						
Sterci	Fuergeney centers			N						
hardlers	A AN IN			U						
	Priner Contraction ()			1					M	
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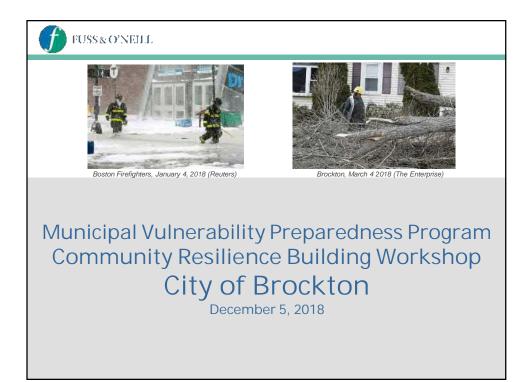
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Cleen Intrastructures - battery strage backup Green								
SHELTERS IN Place watering/colory	S							
Communication Baakug mobile Units Communication Public Strand Auguratures	S							
DPW HAS-GPS-SOME DO Know Condition	S							
FIRE - Congestion Density Reposited								
Buildings-Fract Palice In Need of Capital								
Societal								
Schools - closings Ducto starms theat								
EDRALY - Prolonged Pausa Dutages Connect tauers								
Dear (HEARINE Trypaneral Bling / Uxygen/Ventilatans								
SHEIKES IN Place "generatives	Ś							
TRANS PORTATION DISQUPTIONS COME LUBER DELAY								
Environmental								
Build ING-CODE KIGH Need to charge to address Climate Change								

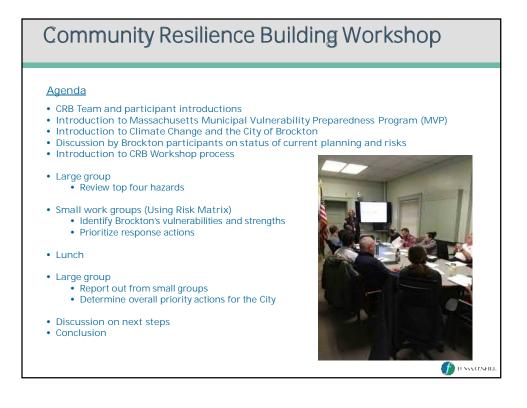
H-M-L priority for action over the <u>Short or Long</u> term (and <u>Ungoing</u> ) <u>Y</u> = Vulnerability <u>S</u> = Strength <u>Features</u> <u>Features</u> <u>Infrastructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u> <u>Constructural</u>	going) n Ownership V or S	Top Priority Hazards (	Top Priority Hazards (tornado, floods, wildfire, hurricanes, earthquake, drought, sea level rise, heat wave, etc.)	s, earthquake, drou	ight, sea level rise,	heat wave,	atr )
H-M-Lipriority for action over the Short or Long term land Ungo Y = Vulnerability S = Strength Features Infrastructural - saus, winds Electrice Infrastructure - saus, winds Connymon Mathematics - saus, winds N.G. On My National Gel Durity N.G. Northing Reader in Place	joing) on Ownership V or S				5		1
uctural - sours, under 10 Infrastructure - identy suisain Nuncation Windtoral GelDust TRINNING REGENT IN Place		FLOODING	Strold Entrony Lands	the const	- <b>I</b>		Time Short Long
- Smarts, winds - Smarts, winds - or W/National GRID was represented BUDwar - Place		)	-1-4			0 7-W-H	Ongoing
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N.G. TREE TEINHING PROBENN IN PLACE	S						
	S						
MANAGE STARMWATER SCREEN KEEPS Debels - Starnlunst water		War HSH + Paul RIMA U	use with the same Rever	4			
Restare Wetlands + River Channes							
Do a study curvers		STADY to Iden they Chadles					
-Bucietal - Hospitals-How 2 Electric Reds	Ŋ						
Rh 28 / KNART Plaza Flooding 1038 28	$\overline{\mathbf{v}}$						
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Dams - Brusy are Drus and the The Pure		Consider Batural Solutions Consider Malual Subons	Consider Indianal Sultanes Using Frow Suragelytern				
Dighten Desolurization Plant S							
Bas Intrastructure Vulnuable to Hading		WORK W/GAS Lo. Kog. Rep.		Backy	Back up water Sure		
City Thee Reagram - Manting Disease, S/V							
Environmental							
COORDINATE FLOODING + DRANNESSA INTANSWEEDEN							
Review and update ardinances to make Surethou Phenne Perterion /		INCREQSE ENFORCEMENT					
Water Quality		Baretarelices to result	- Dove have a Res to Hestering Caralis HILLER Albe	actess to Alsarlaciony	hiaro		
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Restance - wet-lands and River-chamels							



## **Appendix D**

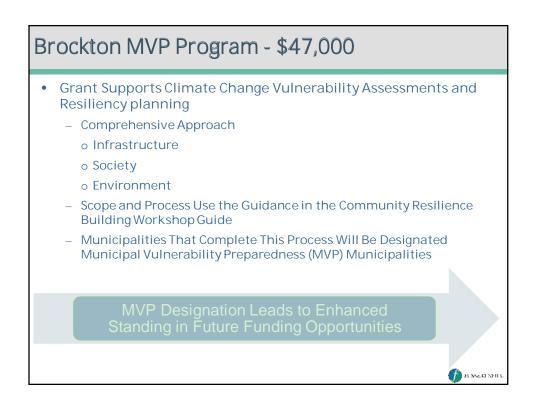
**CRB** Workshop Presentation Materials

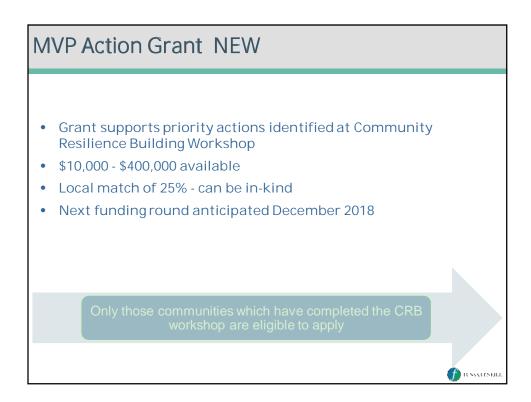


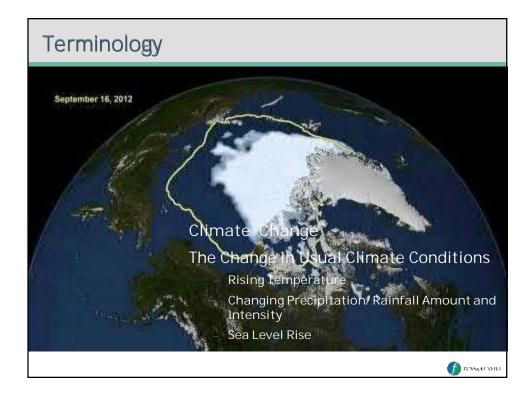






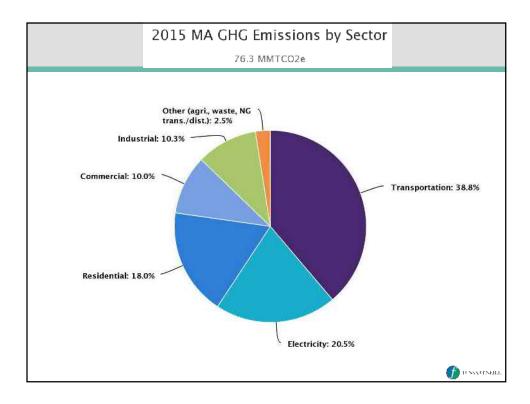


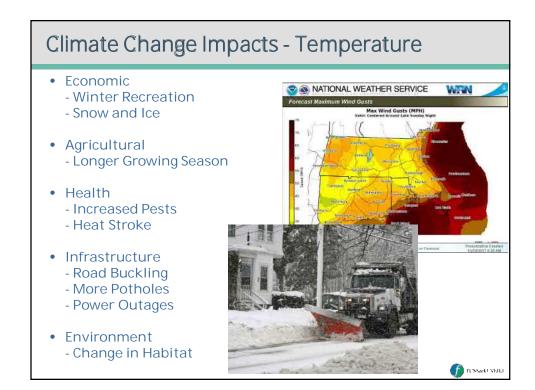




Taunton	Observed Baseline 1971-2000		cted Ch n 2030s	ange s	Project in i	ed Ch 2050		Proje	ected C in 2070	nange )s	Proje i	cted C n 2090	hange Os
Average Annual Temperature (°F)	49.85	2.03	to	3.77	2.68	to	5.94	3.12	to	8.62	3.43	to	10.49
Annual Days with Maximum Temperature over 90°F (Days)	7.43	5.38	to	14.58	7.20	to	29.31	9.27	to	49.91	11.88	to	65.46
Annual Days with Minimum Temperature below 32°F (Days)	129.76	-13.27	to	-27.89	-18.99	to	-43.59	-23.07	to	-57.04	-24.79	to	-67.94

		-2000	ſſ	n 2030s	ange	Projec	ted Cl 2050	nange Is	Projec ir	ted Cha 2070s	nge	Proje i	cted Cha n 2090s	nge
47.48	s) 47.4	.48	-0.05	to	4.11	0.33	to	5.35	0.90	to	6.61	0.38	to	7.34
17.33	• <b>Dry</b> 17.3	.33	-0.23	to	1.29	-0.07	to	2.52	-0.90	to	2.80	-0.34	to	3.6
17.33	• <b>Dry</b> 17.3	.33	-0.23	to	1.29	-0.07	to	2.52	-0.90	to	2.80		0.34	0.34 to





## **Climate Change Impacts - Precipitation**

- Economic
  - Dangerous Floods
  - Lost work time
- Agricultural
  - Excessively Wet Spring
  - Drought
- Health
  - Flood/High Water-related Deaths
  - Emergency Response Delays
- Infrastructure
  - Road Washout
  - Environment
  - Sewer System Overflows
  - Compromised Bridges
- Changes in Habitat





Community Resilience	Building Risk Matri	× 📇				mmunityResilienco		
H.M.L.proority for action over the S Y = Vulnerability S = Strength	mort of Long term (and Unger	ngj	1	op Priority Hazards (tornado, 1	loods, wildfire, hurricenes,	earthquake, drought, sea lo	rvel rise, heat wa	Time
$\mathbf{Y}$ = Vulnerability $\mathbf{S}$ = Strength.							H-M-L	Short Los
Features	Location	Ownership	V or S				n.w.r	Qregoing
Infrastructural	0.00745737270	1.41.1.11.1.1.0000000						
4								
<u> </u>								
Casistal								
Societal								
							_	
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Environmental								
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## **MVP** Program • Identify Top Four Hazards • Review MVP Sectors ockton • Maps as tool MERGENCY MANAGEMENT • List infrastructure, societal, environmental feature • Determine whether a vulnerability or strength • Identify actions to reduce vulnerability or reinforce strength • Prioritize actions • Report Out Finalize Prioritization Plan 🍈 ressau nort



## **MVP Sectors**

- Infrastructure
  - Evacuation routes
  - Schools
  - Roads, bridges, dams
  - Water and wastewater
  - Septic systems
  - Hospitals
  - Commercial Buildings, churches
  - Utilities: electric, gas
  - Factories
  - Emergency management facilities

