



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
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Know Your Rights

Bureau of Substance Addiction Services (BSAS)

You have many rights related to your treatment and care that must be protected by
Licensed and Approved Programs under **105 CMR 164.079**.

Assessments & Referrals:

- After an assessment, a provider may determine that this is not the right service setting for you, and the provider **must** then make a referral to the appropriate service setting and support you through the referral process.

Admission:

- You **cannot** be denied admission based **only** on
 - the results of a drug screen or primary substance used;
 - a medication prescribed to you; or
 - if you do not have a current prescription refill on any active medications

Re-admission:

- You **cannot** be denied re-admission to a program based **only** on one of the following events:
 - you left treatment against medical advice;
 - you relapsed while in treatment; or
 - you filed a complaint either to the program or to BSAS about any aspect of your treatment.

Cultural services:

- You have the right to an interpreter and to receive care that is culturally appropriate.

If you think your rights around treatment have been violated, please call the
BSAS confidential complaint line at (617) 624-5171

BSAS Regulation Online:

