COMMONWEALTH OF MASSACHUSETTS
Office of Consumer Affairs and Business Regulation
DIVISION OF INSURANCE
1000 Washington Street, Suite 810 • Boston, MA 02118-6200
(617) 521-7794 • Toll-free (877) 563-4467
http://www.mass.gov/doi

CHARLES D. BAKER
GOVERNOR

KARYN E. POLITO
LIEUTENANT GOVERNOR

JAY ASH
SECRETARY OF HOUSING AND ECONOMIC DEVELOPMENT

JOHN C. CHAPMAN
UNDERSECRETARY OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DANIEL R. JUDSON
COMMISSIONER OF INSURANCE

BULLETIN 2016-12

TO: Insurance Companies and Insurance Company Groups That Sell Property or Motor Vehicle Insurance Policies in Massachusetts

FROM: Daniel R. Judson, Commissioner of Insurance

RE: Post-Disaster Insured Damage Data Collection

DATE: September 27, 2016

This bulletin is issued to outline the criteria and procedures that the Division of Insurance ("Division") will use for obtaining insured damage estimates following a natural or man-made disaster.

Following the occurrence of such an event, the Division will obtain initial estimates of insured damages via individual teleconferences with liaisons designated by insurance companies in their pre-disaster survey responses submitted in accordance with Bulletin 2016-10.

Detailed data collection may be pursued by the Division when any area of the state is declared to be a disaster site by the Governor of Massachusetts or the President of the United States, and in other situations where the scale of the damage warrants such additional information. The data collected pursuant to this Bulletin will be collected under the authority of M.G.L. c. 175, §4.

Details regarding teleconferences and possible detailed data collection requirements will be posted on the Division's website, and an e-mail from the account of MADOICATData@state.ma.us will be sent to all individuals designated by insurance companies in their pre-disaster survey responses when such website postings are made. Requests for detailed data will be issued at least five weeks following the occurrence of the event.