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# COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation

## DIVISION OF INSURANCE

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### **NOTICE OF HEARING**

#### **Docket No. C2019-01**

#### **Proposed Amendments to Performance Standards for the Handling and Payment of Private Passenger Motor Vehicle Insurance Claims by Assigned Risk Companies and to Performance Standards for the Handling and Payment of Commercial Motor Vehicle Insurance Claims by Servicing Carriers**

Pursuant to the authority granted to the Commissioner of Insurance (“Commissioner”) under G.L. c. 175, §113H, a public hearing will be held on April 12, 2019, at 10:00 a.m. at the offices of the Division of Insurance, Hearing Room E, 1000 Washington Street, Boston, MA 02118-6200. The purpose of the hearing is to afford all interested persons an opportunity to provide oral and/or written comment on proposed amendments to the Performance Standards for the Handling and Payment of Private Passenger Claims by Assigned Risk Companies and to the Performance Standards for the Handling and Payment of Commercial Claims by Servicing Carriers (collectively, “Performance Standards”). On February 13, 2019, the Governing Committee of Commonwealth Automobile Reinsurers (“CAR”) voted to amend the Performance Standards and on February 26, pursuant to G.L. c. 175, §113H, forwarded them to the Commissioner. Pursuant to §113H, the Commissioner must review, and approve or modify, those proposed amendments. The proposed amendments to the Performance Standards may be examined at the Division of Insurance during regular business hours.

This proceeding has been designated as Docket No. C2019-01. Any person who wishes to provide oral comment on the proposed amendments to the Performance Standards is requested to submit to the Division of Insurance a Notice of Intent to Comment no later than April 10, 2019. All other interested persons will be heard after those who notify the Division in advance. All notices and submissions must refer to DOI Docket No. C2019-01 and may be sent by mail to the Docket Clerk, Hearings and Appeals, Division of Insurance, 1000 Washington Street, Suite 810, Boston, Massachusetts 02118-6200, or by electronic mail to [doidocket@mass.gov](mailto:doidocket@mass.gov).

March 13, 2019

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Gary D. Anderson  
Commissioner of Insurance