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## NOTICE OF HEARING

**Docket No. C2020-01**

**Proposed Amendments to Performance Standards for the Handling  
and Payment of Private Passenger Motor Vehicle Insurance Claims  
by Assigned Risk Companies and to Performance Standards for the Handling  
and Payment of Commercial Motor Vehicle Insurance Claims by Servicing Carriers**

Pursuant to the authority granted to the Commissioner of Insurance (“Commissioner”) under G.L. c. 175, §113H, a public hearing will be held on February 23, 2021, at 11:00 a.m. to hear comments on proposed amendments to the Performance Standards for the Handling and Payment of Motor Vehicle Insurance Claims issued by Commonwealth Automobile Reinsurers (“CAR”). The hearing will be held virtually using TEAMS, a digital meeting program. Copies of the proposed amendments to the Performance Standards applicable to Assigned Risk Companies that write private passenger motor vehicle policies and those applicable to Servicing Carriers that write commercial motor vehicle policies have been filed electronically and are available for inspection upon request to the Division of Insurance (“Division”) at [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov)

This proceeding has been designated as Docket No. C2020-01. Any person requesting to comment orally on the proposed amendments at the virtual hearing must submit to [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) a Notice of Intent to Comment no later than February 19, 2021. Any person requesting solely to attend the hearing must submit a request to do so to [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) no later than 12:00 p.m. on February 22, 2021. All notices or requests must include the person’s name, telephone number and email address. An email with instructions for joining the hearing will be sent on the afternoon of February 22. Any person who wishes to comment in writing may send a statement by electronic mail to [doidocket.mailbox@mass.gov](mailto:doidocket.mailbox@mass.gov) no later than March 2, 2021. All notices and written statements must refer to DOI Docket No. C2020-01.

January 22, 2021

Gary D. Anderson  
Commissioner of Insurance