

Calendar Year 2022 Call Volume

PSAP	Wired	Wireless	Total	911 Text	Total w/Text
Acton Police	1,349	3,796	5,145	16	5,161
Acushnet Police	602	2,457	3,059	4	3,063
Agawam Police	3,539	6,743	10,282	31	10,313
Amherst Communications	3,282	6,141	9,423	64	9,487
Andover Police	3,075	5,594	8,669	14	8,683
Arlington Communications	2,371	7,266	9,637	20	9,657
Ashburnham Police	384	928	1,312	1	1,313
Ashland Police	971	3,478	4,449	11	4,460
Athol Police	1,650	3,031	4,681	5	4,686
Attleboro Police	3,415	12,130	15,545	30	15,575
Auburn Police	2,973	5,078	8,051	8	8,059
Avon Police	413	1,664	2,077	5	2,082
Ayer / Shirley Police	1,225	1,960	3,185	13	3,198
Barnstable County Sheriff	15,026	31,218	46,244	31	46,275
Barnstable Police	6,596	21,012	27,608	26	27,634
Bedford Police	1,616	2,024	3,640	8	3,648
Belchertown Police	1,199	2,223	3,422	10	3,432
Bellingham Police	1,036	3,396	4,432	6	4,438
Belmont Public Safety	1,520	3,040	4,560	13	4,573
Berkley Police	248	1,392	1,640	1	1,641
Berkshire Cty ECC Sheriff	5,961	11,157	17,118	27	17,145
Beverly Police	3,393	8,803	12,196	11	12,207
Billerica Police	2,506	7,789	10,295	16	10,311
Blackstone Police	445	944	1,389	2	1,391
Boston Police	98,328	434,579	532,907	1,305	534,212
Bourne Police	2,040	6,202	8,242	13	8,255
Boxborough Police	436	800	1,236	1	1,237
Boxford Police	296	1,290	1,586	4	1,590
Boylston Police	559	1,414	1,973	9	1,982
Braintree Police	5,294	11,944	17,238	31	17,269
Bridgewater Police	1,461	5,335	6,796	13	6,809
Brockton Police	10,903	48,421	59,324	108	59,432
Brookline Police	4,778	13,407	18,185	39	18,224
Burlington Police	3,559	7,573	11,132	23	11,155
Cambridge Communications	9,958	35,176	45,134	85	45,219
Canton Police	2,337	7,573	9,910	13	9,923
Carlisle Police	175	469	644	1	645
Carver Police	790	2,247	3,037	8	3,045
Charlton Police	1,126	2,318	3,444	12	3,456
Chelmsford Police	2,599	5,433	8,032	14	8,046
Chelsea Emergency Comm.	3,403	16,858	20,261	53	20,314
Clinton Police	836	2,332	3,168	2	3,170
Concord Police	2,306	2,714	5,020	13	5,033
Dalton Communications	613	1,437	2,050	2	2,052
Danvers Police	3,512	6,515	10,027	67	10,094
Dartmouth Police	3,041	10,152	13,193	15	13,208
Dedham Police	3,377	8,157	11,534	12	11,546
Dennis Police	1,924	5,754	7,678	7	7,685
Dighton Police	445	1,371	1,816	3	1,819
Douglas Police	345	1,084	1,429	4	1,433
Dover Police	224	768	992	6	998
Dukes County Sheriff	1,484	6,391	7,875	13	7,888
Duxbury RECC-ROCCC	4,104	10,977	15,081	44	15,125
East Bridgewater Police	1,215	2,633	3,848	6	3,854
Eastham Police	617	1,896	2,513	2	2,515
Easthampton Police	1,455	3,154	4,609	10	4,619
Everett Communications	3,604	17,085	20,689	37	20,726
Fairhaven Police	1,872	4,053	5,925	7	5,932

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Fall River Police	8,950	43,771	52,721	77	52,798
Fitchburg Police	3,176	11,840	15,016	50	15,066
Framingham Police	5,724	22,938	28,662	58	28,720
Freetown Police	721	2,144	2,865	15	2,880
Gardner Police	2,198	4,336	6,534	11	6,545
Georgetown Police	404	1,447	1,851	6	1,857
Gloucester Police	1,626	6,735	8,361	6	8,367
Grafton Police	902	3,200	4,102	9	4,111
Granby Police	359	1,289	1,648	0	1,648
Great Barrington Police	1,021	2,038	3,059	7	3,066
Greenfield Police	3,527	6,313	9,840	34	9,874
Groton Police	857	2,306	3,163	9	3,172
Groveland Police	349	747	1,096	2	1,098
Hadley Police	1,189	2,561	3,750	13	3,763
Hamilton Police	379	694	1,073	0	1,073
Hanscom AFB (military)	441	205	646	0	646
Haverhill Police	3,921	18,445	22,366	33	22,399
Holliston Police	562	2,011	2,573	5	2,578
Holyoke Police	6,559	22,126	28,685	79	28,764
Hopkinton Police	873	2,307	3,180	6	3,186
Hudson Police	1,695	4,137	5,832	9	5,841
Ipswich Police	746	2,076	2,822	4	2,826
Kingston Police	1,214	2,602	3,816	6	3,822
Lakeville Police	672	2,177	2,849	8	2,857
Lawrence Police	4,695	39,048	43,743	69	43,812
Leominster Police	3,592	10,000	13,592	40	13,632
Lexington Police	2,835	4,395	7,230	22	7,252
Lincoln Police	652	1,241	1,893	2	1,895
Littleton Police	959	2,514	3,473	6	3,479
Lowell Police	7,158	41,808	48,966	109	49,075
Ludlow Police	2,413	3,620	6,033	10	6,043
Lynn Police	6,289	38,136	44,425	103	44,528
Lynn Fire	3,654	9,969	13,623	0	13,623
Lynnfield Police	859	2,703	3,562	2	3,564
Malden Police	3,932	21,685	25,617	61	25,678
Manchester Police	290	874	1,164	1	1,165
Marblehead Police	911	3,244	4,155	22	4,177
Marion Police	911	946	1,857	8	1,865
Marlboro Police	5,235	9,697	14,932	38	14,970
Marshfield Police	1,472	5,345	6,817	6	6,823
Mattapoissett Police	424	874	1,298	1	1,299
Maynard Police	709	1,364	2,073	2	2,075
Medfield Police	470	1,669	2,139	3	2,142
Medford Police	4,509	10,734	15,243	30	15,273
Medway Police	846	2,042	2,888	2	2,890
Melrose Police	1,764	3,455	5,219	9	5,228
Merrimac Police	363	1,139	1,502	0	1,502
Metacomet Communications	5,928	14,110	20,038	32	20,070
Methuen Police	3,545	11,338	14,883	17	14,900
Metro North RECC	5,008	27,661	32,669	63	32,732
Middleboro Police	1,936	6,529	8,465	13	8,478
Milford Police	3,092	7,560	10,652	12	10,664
Millbury Police	1,533	2,512	4,045	11	4,056
Millis Police	407	1,239	1,646	2	1,648
Milton Police	1,711	6,489	8,200	18	8,218
Montague Police	1,282	1,791	3,073	8	3,081
Nahant Police	309	1,403	1,712	2	1,714
Nantucket Police	1,080	4,147	5,227	4	5,231

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Nashoba Valley	2,597	8,465	11,062	19	11,081
Natick Police	2,078	5,744	7,822	19	7,841
Needham Police	2,614	3,788	6,402	14	6,416
New Bedford Police	9,674	47,710	57,384	99	57,483
New Braintree State Police	2,035	5,208	7,243	11	7,254
Newbury Police	321	1,408	1,729	3	1,732
Newburyport Police	1,449	3,685	5,134	2	5,136
Newton Police	7,050	13,952	21,002	35	21,037
Norfolk County ECC (Holbrook)	6,695	17,335	24,030	73	24,103
North Adams Police	2,031	4,742	6,773	14	6,787
North Andover Police	2,426	6,389	8,815	10	8,825
North Attleboro Police	1,673	6,291	7,964	13	7,977
North Reading Police	828	1,770	2,598	6	2,604
Northampton Communications	4,712	9,360	14,072	33	14,105
Northampton State Police	2,971	29,163	32,134	21	32,155
Northboro Police	1,330	3,945	5,275	46	5,321
Northbridge Police	1,421	3,585	5,006	7	5,013
Northern Middlesex RECC	5,248	11,338	16,586	37	16,623
Norwood Police	3,001	7,634	10,635	14	10,649
Oxford Police	1,009	3,960	4,969	4	4,973
Palmer Police	1,591	3,322	4,913	12	4,925
Peabody Police	5,871	13,275	19,146	29	19,175
Pembroke Police	1,840	3,298	5,138	16	5,154
Pepperell Police	983	2,904	3,887	22	3,909
Pittsfield Police	6,503	19,340	25,843	52	25,895
Plymouth Police	5,137	12,158	17,295	14	17,309
Provincetown Police	495	1,614	2,109	2	2,111
Quincy Police	7,018	30,524	37,542	75	37,617
Randolph Police	2,614	11,664	14,278	18	14,296
Raynham Police	1,352	5,381	6,733	4	6,737
Reading Police	1,512	3,583	5,095	10	5,105
Rehoboth Police	535	2,580	3,115	7	3,122
Rockport Police	372	1,276	1,648	6	1,654
Rowley Police	255	1,180	1,435	7	1,442
Rutland Fire	2,092	4,757	6,849	5	6,854
Salem Police	3,533	13,595	17,128	28	17,156
Salisbury Police	719	2,087	2,806	1	2,807
Sandwich Police	1,834	4,681	6,515	9	6,524
Saugus Police	2,807	7,809	10,616	18	10,634
Scituate Police	1,115	2,846	3,961	9	3,970
Seekonk Police	1,066	3,641	4,707	10	4,717
SEMRECC	6,456	21,596	28,052	28	28,080
Sharon Police	978	2,344	3,322	3	3,325
Shelburne Falls State Police	5,892	11,179	17,071	18	17,089
Sherborn Police	136	653	789	2	791
Shrewsbury Police	2,516	8,329	10,845	24	10,869
Somerset Police	1,763	5,041	6,804	14	6,818
Somerville Police	4,899	20,969	25,868	55	25,923
South Hadley Police	1,651	2,589	4,240	19	4,259
South Shore RECC (Hingham)	5,199	12,077	17,276	28	17,304
South Worcester CCC (Webster)	2,503	6,815	9,318	23	9,341
Southampton Police	470	958	1,428	5	1,433
Southboro Police	582	2,480	3,062	5	3,067
Southbridge Police	1,906	5,599	7,505	8	7,513
Southwick Police	326	586	912	3	915
Spencer Police	975	3,149	4,124	1	4,125
Springfield Police	22,706	112,626	135,332	379	135,711
State 911 Department North Shore Regional 911 Center	3,036	91,173	94,209	0	94,209

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State 911 Department Wireless Center	5,591	153,536	159,127	88	159,215
Sterling Communications	771	1,279	2,050	6	2,056
Stoneham Police	1,903	3,462	5,365	4	5,369
Stoughton Police	2,535	6,770	9,305	12	9,317
Stow Police	320	954	1,274	10	1,284
Sturbridge Police	799	2,875	3,674	4	3,678
Sudbury Police	986	2,704	3,690	6	3,696
Sutton Police	496	1,804	2,300	6	2,306
Swansea Police	1,383	3,887	5,270	3	5,273
Taunton Fire	4,533	18,617	23,150	26	23,176
Templeton Police	671	1,935	2,606	5	2,611
Truro Police	226	944	1,170	4	1,174
Tyngsboro Police	604	2,307	2,911	8	2,919
Upton Police	971	2,328	3,299	5	3,304
Uxbridge Police	936	2,419	3,355	2	3,357
Wachusett Regional CC (Holden)	3,796	6,668	10,464	11	10,475
Wakefield Police	1,831	3,853	5,684	6	5,690
Walpole Police	1,678	4,920	6,598	12	6,610
Waltham Communications	5,080	12,486	17,566	89	17,655
Wareham Police	2,601	8,054	10,655	18	10,673
Watertown Police	2,424	7,039	9,463	16	9,479
Wayland Police	917	1,723	2,640	7	2,647
Wellesley Police	1,785	4,370	6,155	8	6,163
West Bridgewater Police	890	2,625	3,515	4	3,519
West Newbury Police	163	455	618	4	622
West Springfield Police	4,022	12,855	16,877	24	16,901
Westboro Police	2,694	5,713	8,407	22	8,429
WESTCOMM	11,969	33,011	44,980	65	45,045
Westfield Police	4,712	11,381	16,093	32	16,125
Westford Police	1,315	4,058	5,373	3	5,376
Westminster Police	494	1,469	1,963	2	1,965
Weston Police	831	2,907	3,738	3	3,741
Westport Police	1,176	3,728	4,904	7	4,911
Westwood Police	1,570	3,500	5,070	12	5,082
Weymouth Police	5,849	14,540	20,389	16	20,405
Wilbraham Police	2,597	3,795	6,392	11	6,403
Williamstown Police	892	1,504	2,396	6	2,402
Wilmington Police	2,210	4,740	6,950	8	6,958
Winchendon Police	1,135	2,887	4,022	71	4,093
Winchester Police	1,350	2,178	3,528	17	3,545
Woburn Police	4,039	12,229	16,268	22	16,290
Worcester RECC	27,455	100,562	128,017	212	128,229
Yarmouth Police	4,133	8,840	12,973	15	12,988
<b>Totals:</b>	<b>667,383</b>	<b>2,453,563</b>	<b>3,120,946</b>	<b>5,891</b>	<b>3,126,837</b>