

CALENDAR YEAR 2023 911 CALL VOLUME

PSAP	Wired & Wireless	Text	Total
Acton Police	5,406	15	5,421
Acushnet Police	3,189	3	3,192
Agawam Police	11,191	24	11,215
Amherst Public Safety	9,653	48	9,701
Andover Police	11,966	22	11,988
Arlington Communications	10,392	21	10,413
Ashburnham Police	1,353	6	1,359
Ashland Police	4,518	11	4,529
Athol Police	4,927	6	4,933
Attleboro Police	15,902	36	15,938
Auburn Police	7,879	11	7,890
Avon Police	2,259	4	2,263
Ayer / Shirley Police	4,076	14	4,090
Barnstable County Sheriff	47,255	38	47,293
Barnstable Police	27,522	31	27,553
Bedford Police	3,936	3	3,939
Belchertown Police	3,578	6	3,584
Bellingham Police	4,590	8	4,598
Belmont Public Safety	4,644	16	4,660
Berkley Police	1,646	4	1,650
Berkshire Cty ECC Sheriff	16,873	15	16,888
Beverly Police	12,487	20	12,507
Billerica Police	10,568	21	10,589
Blackstone Police	1,443	4	1,447
Boston Police	554,560	1,513	556,073
Bourne Police	8,642	21	8,663
Boxborough Police	487	3	490
Boxford Police	1,531	4	1,535
Boylston Police	1,784	2	1,786
Braintree Police	16,520	26	16,546
Bridgewater Police	7,194	13	7,207
Brockton Police	63,833	94	63,927
Brookline Police	20,360	39	20,399
Burlington Police	11,155	21	11,176
Cambridge Communications	50,511	113	50,624
Canton Police	9,400	17	9,417
Carlisle Police	758	2	760
Carver Police	3,113	7	3,120
Charlton Police	3,763	10	3,773
Chelmsford Police	8,825	26	8,851
Chelsea Emergency Comm.	22,614	64	22,678
Clinton Police	3,326	3	3,329
Concord Police	5,360	11	5,371

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PSAP	Wired & Wireless	Text	Total
Dalton Communications	2,248	5	2,253
Danvers Police	12,009	115	12,124
Dartmouth Police	12,999	14	13,013
Dedham Police	11,305	21	11,326
Dennis Police	8,232	11	8,243
Dighton Police	1,910	6	1,916
Douglas Police	1,348	7	1,355
Dover Police	975	6	981
Dukes County Sheriff	7,879	6	7,885
Duxbury RECC-ROCC	15,157	25	15,182
East Bridgewater Police	3,898	18	3,916
Eastham Police	2,680	6	2,686
Easthampton Police	5,711	10	5,721
Everett Communications	21,860	105	21,965
Fairhaven Police	6,282	10	6,292
Fall River Police	55,564	72	55,636
Fitchburg Police	16,054	35	16,089
Framingham Police	30,494	77	30,571
Framingham-POD01	189,342	141	189,483
Freetown Police	2,646	13	2,659
Gardner Police	7,282	14	7,296
Georgetown Police	1,731	7	1,738
Gloucester Police	8,448	9	8,457
Grafton Police	4,080	8	4,088
Granby Police	1,666	2	1,668
Great Barrington Police	3,065	6	3,071
Greenfield Police	11,029	25	11,054
Groton Police	3,033	7	3,040
Groveland Police	1,024	1	1,025
Hadley Police	3,785	11	3,796
Hamilton Police	1,146	3	1,149
Hanscom AFB (military)	814	4	818
Haverhill Police	23,285	48	23,333
Holliston Police	2,450	9	2,459
Holyoke Police	32,107	87	32,194
Hopkinton Police	3,496	7	3,503
Hudson Police	5,788	10	5,798
Ipswich Police	2,872	1	2,873
Kingston Police	4,390	7	4,397
Lakeville Police	2,946	13	2,959
Lawrence Police	46,501	84	46,585
Leominster Police	14,868	27	14,895
Lexington Police	7,614	16	7,630

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PSAP	Wired & Wireless	Text	Total
Lincoln Police	1,941	3	1,944
Littleton Police	3,620	12	3,632
Lowell Police	53,832	132	53,964
Ludlow Police	6,694	9	6,703
Lynn Police	49,283	97	49,380
Lynnfield Police	3,346	8	3,354
Malden Police	27,213	66	27,279
Manchester Police	145	0	145
Marblehead Police	3,708	14	3,722
Marion Police	1,911	9	1,920
Marlboro Police	15,986	43	16,029
Marshfield Police	6,223	7	6,230
Mattapoisett Police	1,443	5	1,448
Maynard Police	2,135	2	2,137
Medfield Police	2,071	11	2,082
Medford Police	15,929	45	15,974
Medway Police	3,220	8	3,228
Melrose Police	5,237	19	5,256
Merrimac Police	1,548	1	1,549
Metacomet Communications	20,359	31	20,390
Methuen Police	15,101	26	15,127
Metro North RECC	35,566	84	35,650
Middleboro Police	8,417	11	8,428
Milford Police	11,235	8	11,243
Millbury Police	4,495	8	4,503
Millis Police	1,872	3	1,875
Milton Police	8,331	19	8,350
Montague Police	3,109	6	3,115
Nahant Police	793	2	795
Nantucket Police	5,193	11	5,204
Nashoba Valley RECC	12,595	12	12,607
Natick Police	9,462	33	9,495
Needham Police	6,293	16	6,309
New Bedford Police	59,444	79	59,523
New Braintree State Police	7,316	8	7,324
Newbury Police	1,437	4	1,441
Newburyport Police	5,061	3	5,064
Newton Police	21,432	36	21,468
Norfolk County ECC (Holbrook)	36,370	77	36,447
North Adams Police	7,463	9	7,472
North Andover Police	10,169	16	10,185
North Attleboro Police	8,216	11	8,227
North Reading Police	2,698	12	2,710

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PSAP	Wired & Wireless	Text	Total
North Shore RECC	12,507	0	12,507
North Shore RECC Wireless	12,732	0	12,732
Northampton Communications	14,903	26	14,929
Northampton State Police	32,970	37	33,007
Northboro Police	5,031	31	5,062
Northbridge Police	5,244	13	5,257
Northern Middlesex RECC	18,170	48	18,218
Norwood Police	2,567	6	2,573
Oxford Police	4,670	8	4,678
Palmer Police	4,952	12	4,964
Patriot RECC	5,059	13	5,072
Peabody Police	19,619	28	19,647
Pembroke Police	4,919	9	4,928
Pittsfield Police	26,568	58	26,626
Plymouth County Sherriff	10,234	19	10,253
Plymouth Police	8,955	9	8,964
Provincetown Police	2,095	2	2,097
Quincy Police	38,028	87	38,115
Randolph Police	15,025	23	15,048
Raynham Police	6,340	16	6,356
Reading Police	5,314	7	5,321
Rehoboth Police	2,962	4	2,966
Rockport Police	1,514	7	1,521
Rowley Police	1,390	6	1,396
Rutland RECC	7,137	13	7,150
Salem Police	18,278	45	18,323
Salisbury Police	2,908	5	2,913
Sandwich Police	6,634	13	6,647
Saugus Police	10,757	15	10,772
Scituate Police	3,780	13	3,793
Seekonk Police	4,845	14	4,859
SEMRECC	29,300	34	29,334
Sharon Police	3,623	14	3,637
Shelburne Falls State Police	17,485	25	17,510
Shrewsbury Police	11,237	35	11,272
Somerset Police	7,026	12	7,038
Somerville Police	28,472	70	28,542
South Hadley Police	4,697	12	4,709
South Shore RECC (Hingham)	16,504	25	16,529
South Worcester CCC (Webster)	9,698	13	9,711
Southampton Police	948	5	953
Southboro Police	2,948	2	2,950
Southbridge Police	8,067	6	8,073

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PSAP	Wired & Wireless	Text	Total
Spencer Police	4,161	4	4,165
Springfield Police	139,138	418	139,556
Sterling Communications	2,083	6	2,089
Stoneham Police	5,505	7	5,512
Stoughton Police	7,204	14	7,218
Stow Police	1,345	5	1,350
Sturbridge Police	4,005	5	4,010
Sudbury Police	3,845	1	3,846
Sutton Police	2,297	4	2,301
Swansea Police	5,374	4	5,378
Taunton Fire	24,202	46	24,248
Templeton Police	2,648	7	2,655
Truro Police	1,114	3	1,117
Tyngsboro Police	3,463	16	3,479
Upton Police	2,971	2	2,973
Uxbridge Police	3,557	5	3,562
Wachusett Regional CC (Holden)	10,468	14	10,482
Wakefield Police	5,940	18	5,958
Walpole Police	6,684	16	6,700
Waltham Communications	18,202	45	18,247
Wareham Police	10,446	27	10,473
Watertown Police	10,237	17	10,254
Wayland Police	2,888	13	2,901
Wellesley Police	6,312	17	6,329
West Bridgewater Police	3,401	2	3,403
West Newbury Police	586	3	589
West Springfield Police	18,793	47	18,840
Westboro Public Safety	8,408	14	8,422
WESTCOMM	45,816	97	45,913
Westfield Public Safety	18,054	25	18,079
Westford Police	5,619	14	5,633
Westminster Police	1,917	2	1,919
Weston Police	4,229	5	4,234
Westport Police	5,020	9	5,029
Westwood Police	5,079	11	5,090
Weymouth Police	21,518	33	21,551
Wilbraham Police	6,492	14	6,506
Williamstown Police	2,692	3	2,695
Wilmington Police	6,835	12	6,847
Winchendon Police	4,060	132	4,192
Winchester Police	3,899	8	3,907
Woburn Police	16,308	26	16,334
Worcester RECC	143,907	312	144,219

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PSAP	Wired & Wireless	Text	Total
Yarmouth Police	14,267	17	14,284