

CALENDAR YEAR 2024 911 CALL VOLUME

PSAP	Voice	Text	Total
Acton Police	4,726	12	4,738
Acushnet Police	2,782	9	2,791
Agawam Police	11,583	24	11,607
Amherst Public Safety	9,211	25	9,236
Andover Police	10,121	15	10,136
Arlington Communications	9,312	20	9,332
Ashburnham Police	1,314	9	1,323
Ashland Police	3,638	14	3,652
Athol Police	4,597	7	4,604
Attleboro Police	14,974	32	15,006
Auburn Police	7,200	12	7,212
Avon Police	2,145	10	2,155
Ayer / Shirley RECC	4,040	17	4,057
Barnstable County Sheriff	44,969	43	45,012
Barnstable Police	24,322	46	24,368
Bedford Police	4,022	10	4,032
Bellingham Police	4,459	11	4,470
Belmont Public Safety	4,314	17	4,331
Berkley Police	1,456	5	1,461
Berkshire RECC	16,355	23	16,378
Beverly Police	11,643	28	11,671
Billerica Police	9,396	22	9,418
Blackstone Police	1,415	7	1,422
Boston EMS	129,681	0	129,681
Boston Police	538,694	1814	540,508
Bourne Police	8,580	21	8,601
Boxford Police	1,376	7	1,383
Boylston Police	1,579	4	1,583
Braintree Police	15,700	28	15,728
Bridgewater Police	7,048	21	7,069
Brockton Police	60,739	131	60,870
Brookline Police	19,338	43	19,381
Burlington Police	10,429	18	10,447
Cambridge Communications	46,385	127	46,512
Canton Police	8,687	20	8,707
Carlisle Police	703	5	708
Carver Police	2,932	7	2,939
Charlton Police	3,756	8	3,764
Chelmsford Police	8,752	16	8,768
Chelsea Emergency Comm.	20,972	73	21,045
Clinton Police	3,430	10	3,440

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PSAP	Voice	Text	Total
Concord Police	5,540	17	5,557
Dalton Communications RECC	2,095	7	2,102
Danvers Police	10,680	97	10,777
Dartmouth Police	12,018	28	12,046
Dedham Police	10,769	19	10,788
Dennis Police	7,265	14	7,279
Dighton Police	1,748	6	1,754
Douglas Police	1,237	7	1,244
Dover Police	946	6	952
Dukes County Sheriff RECC	7,288	14	7,302
Duxbury RECC-ROCCC	14,263	34	14,297
Eastham Police	2,567	4	2,571
Easthampton Police (RECC)	5,934	16	5,950
Everett Communications	20,723	83	20,806
Fall River Police	54,000	96	54,096
Fitchburg Police	15,865	48	15,913
Framingham Police	28,712	118	28,830
Freetown Police	2,559	7	2,566
Gardner Police	7,654	17	7,671
Georgetown Police	1,566	5	1,571
Gloucester Police	7,748	11	7,759
Grafton Police	3,831	8	3,839
Granby Police	1,584	8	1,592
Great Barrington Police	3,354	11	3,365
Greenfield Police	10,121	27	10,148
Groveland Police	956	4	960
Hadley Police	3,469	23	3,492
Hamilton Police	1,005	3	1,008
Hanscom AFB	705	8	713
Haverhill Police	22,747	200	22,947
Holyoke Police	31,059	104	31,163
Hopkinton Police	3,087	13	3,100
Hudson Police	5,528	14	5,542
Ipswich Police	2,669	8	2,677
Kingston Police	4,602	10	4,612
Lakeville Police	2,739	16	2,755
Lawrence Police	45,091	111	45,202
Leominster Police	15,582	36	15,618
Lexington Police	7,719	19	7,738
Lincoln Police	1,717	9	1,726
Littleton Police	3,401	5	3,406

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PSAP	Voice	Text	Total
Lowell Police	53,018	129	53,147
Ludlow Police	6,600	16	6,616
Lynn Police (RECC)	46,300	78	46,378
Lynnfield Police	3,203	8	3,211
Malden Police	26,445	72	26,517
Marblehead Police	3,322	16	3,338
Marion Police	1,668	16	1,684
Marlborough Police	14,868	32	14,900
Marshfield Police	5,816	15	5,831
Mattapoisett Police	1,368	5	1,373
Maynard Police	2,453	12	2,465
Medfield Police	1,892	7	1,899
Medford Police	15,694	36	15,730
Medway Police	3,011	5	3,016
Melrose Police	5,440	11	5,451
Merrimac Police	1,265	5	1,270
Metacomet Communications	19,389	27	19,416
Methuen Police	14,537	28	14,565
Metro North RECC	31,645	99	31,744
Middleborough Police	8,081	13	8,094
Milford - POD1	195,304	212	195,516
Milford Police	10,472	23	10,495
Millbury Police	4,727	7	4,734
Millis Police	2,034	6	2,040
Milton Police	7,911	29	7,940
Montague Police	3,292	13	3,305
Nahant Police	838	2	840
Nantucket Police	4,605	13	4,618
Nashoba Valley RECC	11,684	18	11,702
Natick Police	9,374	25	9,399
Needham Police	6,243	11	6,254
New Bedford Police	58,310	181	58,491
New Braintree State Police	6,890	10	6,900
Newbury Police	1,331	8	1,339
Newburyport Police	4,740	11	4,751
Newton Police	20,676	40	20,716
Norfolk County ECC (Holbrook)	53,080	107	53,187
North Adams Police (RECC)	7,150	13	7,163
North Andover Police	8,940	19	8,959
North Attleboro Police	7,289	13	7,302
North Reading Police	2,576	9	2,585

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PSAP	Voice	Text	Total
North Shore RECC	12,185	18	12,203
Northampton Communications	14,510	30	14,540
Northampton State Police	30,011	28	30,039
Northboro Police	4,412	44	4,456
Northbridge Police	4,419	10	4,429
Northern Middlesex RECC	16,191	40	16,231
Oxford Police	4,261	12	4,273
Palmer Police	4,859	19	4,878
Peabody Police	17,923	23	17,946
Pembroke Police	4,650	9	4,659
Pepperell Police (Patriot RECC)	5,854	26	5,880
Pittsfield Police	25,023	49	25,072
Plymouth County Sherriff	20,779	49	20,828
Provincetown Police	1,930	7	1,937
Quincy Police	35,472	71	35,543
Randolph Police	14,730	32	14,762
Raynham Police	6,198	17	6,215
Reading Police	4,528	12	4,540
Rehoboth Police	2,742	6	2,748
Rockport Police	1,391	3	1,394
Rutland RECC	6,506	15	6,521
Salem Police	17,024	31	17,055
Salisbury Police	2,857	8	2,865
Sandwich Police	6,193	7	6,200
Saugus Police	10,834	19	10,853
Scituate Police	3,475	16	3,491
Seekonk Police	5,106	13	5,119
Sharon Police	3,691	18	3,709
Shelburne Falls State Police	17,050	33	17,083
Shrewsbury Police	10,488	12	10,500
Somerset Police	6,320	11	6,331
Somerville Police	25,618	36	25,654
South Hadley Police	4,681	10	4,691
South Shore RECC	14,459	30	14,489
South Worcester CCC	9,441	34	9,475
Southborough Police	2,729	6	2,735
Southbridge Police	8,206	15	8,221
Southeastern MA RECC	26,009	39	26,048
Spencer Police	3,998	11	4,009
Springfield Police	135,603	388	135,991
Sterling Communications	1,946	6	1,952

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PSAP	Voice	Text	Total
Stoneham Police	5,578	8	5,586
Stow Police	1,208	8	1,216
Sturbridge Police	3,853	8	3,861
Sutton Police	2,168	5	2,173
Swansea Police	5,058	9	5,067
Taunton Fire	22,780	51	22,831
Templeton Police (RECC)	2,468	11	2,479
Truro Police	1,022	7	1,029
Tyngsboro Police	2,982	9	2,991
Upton Police (Regional)	2,745	5	2,750
Uxbridge Police	3,236	6	3,242
Wachusett Regional CC	9,608	17	9,625
Wakefield Police	6,218	3	6,221
Walpole Police	6,340	5	6,345
Waltham Communications	17,627	82	17,709
Wareham Police	10,215	25	10,240
Watertown Police	9,433	8	9,441
Wayland Police	2,748	7	2,755
Wellesley Police	5,874	21	5,895
West Bridgewater Police	3,299	5	3,304
West Newbury Police	562	3	565
West Springfield Police	17,330	35	17,365
Westborough Public Safety	8,035	13	8,048
WESTCOMM	44,857	116	44,973
Westfield Public Safety (RECC)	16,336	22	16,358
Westford Police	4,976	9	4,985
Westminster Police	1,791	3	1,794
Weston Police	3,583	8	3,591
Westport Police	4,445	17	4,462
Westwood Police	4,974	12	4,986
Weymouth Police	20,198	46	20,244
Wilbraham Police (RECC)	7,899	16	7,915
Williamstown Police	2,501	7	2,508
Wilmington Police	6,133	9	6,142
Winchendon Police (RECC)	3,642	149	3,791
Winchester Police	3,930	7	3,937
Woburn Police	15,090	30	15,120
Worcester RECC	140,030	338	140,368
Yarmouth Police	12,659	16	12,675