

Calendar Year 2025 911 Call Volume

PSAP	Voice	Text	Total
Acton Police	4,759	18	4,777
Acushnet Police	2,625	5	2,630
Agawam Police	11,372	26	11,398
Amherst Public Safety	8,901	18	8,919
Andover Police	9,816	8	9,824
Arlington Communications	9,177	20	9,197
Ashburnham Police	1,231	6	1,237
Ashland Police	3,764	11	3,775
Athol Police	4,238	11	4,249
Attleboro Police	15,398	27	15,425
Auburn Police	7,007	15	7,022
Ayer / Shirley RECC	4,319	9	4,328
Barnstable County Sheriff	48,648	74	48,722
Barnstable Police	24,147	47	24,194
Bedford Police	4,433	12	4,445
Bellingham Police	4,590	9	4,599
Belmont Public Safety	5,274	11	5,285
Berkley Police	1,291	3	1,294
Beverly Police	10,965	23	10,988
Billerica Police	9,394	36	9,430
Blackstone Police	1,534	9	1,543
Boston EMS	130,383	0	130,383
Boston Police	491,475	2147	493,622
Bourne Police	8,087	13	8,100
Boylston Police	1,624	7	1,631
Braintree Police	15,508	38	15,546
Bridgewater Police	7,168	3	7,171
Brockton Police	59,419	140	59,559
Brookline Police	19,784	26	19,810
Burlington Police	10,255	14	10,269
Cambridge Communications	46,264	108	46,372
Canton Police	8,963	17	8,980
Carlisle Police	705	5	710
Carver Police	2,884	6	2,890
Charlton Police	4,713	8	4,721
Chelmsford Police	9,760	16	9,776
Chelsea Emergency Comm.	19,630	49	19,679
Clinton Police	3,390	10	3,400
Concord Police	5,635	19	5,654
Dalton Communications RECC	2,103	8	2,111
Danvers Police	10,391	92	10,483

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Dartmouth Police	12,380	10	12,390
Dedham Police	10,385	19	10,404
Dennis Police	7,395	12	7,407
Dighton Police	1,799	7	1,806
Douglas Police	1,383	6	1,389
Dover Police	1,421	4	1,425
Dukes County Sheriff	7,392	18	7,410
Easthampton Police	6,104	13	6,117
Everett Communications	19,388	56	19,444
Fall River Police	55,213	117	55,330
Fitchburg Police	16,930	41	16,971
Framingham Police	26,781	56	26,837
Freetown Police	2,556	4	2,560
Gardner Police	7,670	17	7,687
Georgetown Police	1,353	9	1,362
Gloucester Police	7,490	9	7,499
Grafton Police	3,939	18	3,957
Granby Police	1,502	3	1,505
Great Barrington Police	3,275	6	3,281
Greenfield Police	9,850	18	9,868
Hadley Police	3,609	10	3,619
Haverhill Police	22,120	58	22,178
Holyoke Police	32,279	115	32,394
Hopkinton Police	3,590	9	3,599
Ipswich Police	2,681	8	2,689
Kingston Police	4,384	9	4,393
Lakeville Police	2,885	15	2,900
Lawrence Police	43,434	141	43,575
Leominster Police	15,192	41	15,233
Lexington Police	7,873	8	7,881
Lincoln Police	1,748	6	1,754
Littleton Police	3,300	9	3,309
Lowell Police	49,259	149	49,408
Ludlow Police	7,255	11	7,266
Lynn Police (RECC)	44,065	95	44,160
Lynnfield Police	3,050	6	3,056
Malden Police	24,287	49	24,336
Marblehead Police	3,510	8	3,518
Marion Police	1,687	9	1,696
Marlboro Police	15,285	31	15,316
Marshfield Police	6,239	9	6,248

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PSAP	Voice	Text	Total
Mattapoisett Police	1,512	6	1,518
Maynard Police	2,557	8	2,565
Medfield Police	1,875	9	1,884
Medford Police	16,187	37	16,224
Medway Police	3,145	10	3,155
Melrose Police	5,677	17	5,694
Merrimac Police	1,284	6	1,290
Metacomet Communications	18,988	43	19,031
Methuen Police	15,185	36	15,221
Metro North RECC	30,494	75	30,569
Middleboro Police	8,220	16	8,236
Milford Police	9,772	24	9,796
Millbury Police	4,508	14	4,522
Millis Police	2,067	10	2,077
Milton Police	7,608	29	7,637
Montague Police	2,811	9	2,820
Nahant Police	773	7	780
Nantucket Police	4,682	19	4,701
Nashoba Valley RECC	14,040	29	14,069
Natick Police	9,699	19	9,718
Needham Police	6,746	12	6,758
New Bedford Police	57,453	89	57,542
New Braintree State Police	7,413	10	7,423
Newbury Police	1,399	4	1,403
Newburyport Police	4,815	17	4,832
Newton Police	23,672	0	23,672
Norfolk County ECC (Holbrook)	60,744	118	60,862
North Adams Police (RECC)	7,304	32	7,336
North Andover Police	9,209	26	9,235
North Attleboro Police	7,130	18	7,148
Northampton Communications	14,869	35	14,904
Northboro Police	4,339	36	4,375
Northbridge Police (RECC)	4,615	13	4,628
Northern Middlesex RECC	16,317	42	16,359
Oxford Police	4,435	9	4,444
Palmer Police	4,962	23	4,985
Peabody Police	16,979	26	17,005
Pembroke Police	3,969	11	3,980
Pepperell Police	6,920	21	6,941
Pittsfield Police	25,907	71	25,978
Plymouth County Sherriff	20,664	39	20,703

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Quincy Police	35,913	90	36,003
Randolph Police	14,060	28	14,088
Raynham Police	5,795	6	5,801
Reading Police	4,678	10	4,688
Rehoboth Police	2,860	8	2,868
ROCCC/Duxbury RECC	15,325	20	15,345
Rockport Police	1,496	4	1,500
Rutland Fire	6,965	15	6,980
Salem Police	16,405	42	16,447
Salisbury Police	3,033	6	3,039
Sandwich Police	6,058	14	6,072
Saugus Police	11,285	42	11,327
Scituate Police	3,767	14	3,781
Seekonk Police	5,067	14	5,081
SEMRECC	25,594	43	25,637
Sharon Police	3,843	27	3,870
Shelburne Falls State Police	16,605	35	16,640
Shrewsbury Police	10,712	21	10,733
Somerset Police	5,788	12	5,800
Somerville Police	24,241	37	24,278
South Hadley Police	5,137	8	5,145
South Shore RECC	14,727	32	14,759
South Worcester CCC	9,767	30	9,797
Southborough Police	2,716	11	2,727
Southbridge Police	7,432	13	7,445
Spencer Police	4,037	9	4,046
Springfield Police	128,223	436	128,659
Stoneham Police	5,820	12	5,832
Stow Police	1,325	10	1,335
Sturbridge Police	4,048	6	4,054
Sutton Police	2,126	9	2,135
Swansea Police	5,089	10	5,099
Taunton Fire	22,873	50	22,923
Templeton Police (RECC)	2,297	6	2,303
Truro Police	1,007	13	1,020
Tyngsboro Police	2,978	5	2,983
Upton Police (Regional)	2,709	10	2,719
Uxbridge Police	3,193	8	3,201
Wachusett Regional CC	9,540	19	9,559
Wakefield Police	6,389	13	6,402
Walpole Police	6,462	8	6,470

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PSAP	Voice	Text	Total
Waltham Communications	17,762	61	17,823
Wareham Police	10,230	21	10,251
Watertown Police	9,394	12	9,406
Wayland Police	3,016	5	3,021
Wellesley Police	5,836	14	5,850
West Bridgewater Police	3,418	6	3,424
West Newbury Police	610	3	613
West Springfield Police	16,102	31	16,133
Westborough Public Safety	7,700	17	7,717
WESTCOMM	45,489	99	45,588
Westfield Public Safety	16,784	42	16,826
Westford Police	4,887	9	4,896
Westminster Police	1,682	10	1,692
Weston Police	3,311	9	3,320
Westport Police	4,716	5	4,721
Westwood Police	4,816	11	4,827
Weymouth Police	20,963	26	20,989
Wilbraham RECC	9,836	15	9,851
Williamstown Police	2,638	8	2,646
Wilmington Police	6,618	15	6,633
Winchendon Police (RECC)	3,374	138	3,512
Winchester Police	3,859	12	3,871
Woburn Police	14,494	25	14,519
Worcester RECC	134,078	580	134,658
Yarmouth Police	13,347	27	13,374