

Metric	Value
The percentage of standard prior authorization requests that were approved	85.44%
The percentage of standard prior authorization requests that were denied	14.56%
The percentage of standard prior authorization requests that were approved after appeal	29.51%
The percentage of prior authorization requests for which the timeframe for review was extended (due to a deferral), and the request was subsequently approved	78.78%
The percentage of expedited prior authorization requests that were approved	78.19%
The percentage of expedited prior authorization requests that were denied	21.81%
The average time that elapsed between the submission of a request and a determination by the payer, for standard prior authorizations	4 days, 5 hours
The median time that elapsed between the submission of a request and a determination by the payer, for standard prior authorizations	1 day, 23 hours
The average time that elapsed between the submission of a request and a determination by the payer, for expedited prior authorizations	1 day, 8 hours
The median time that elapsed between the submission of a request and a determination by the payer, for expedited prior authorizations	2 hours