

Mass Workforce Issuance

Workforce Issuance No. 09-68

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Regional Managers

cc: WIA State Partners

From: Michael Taylor, Director
Department of Workforce Development

Date: October 22, 2009

Subject: **Call-in Session Introducing the New *JobQuest***

Purpose: To inform local Workforce Investment Boards, One-Stop Career Center Operators, One-Stop Career Center staff who assist job seekers using *JobQuest*, and other local workforce investment partners about a call-in session to be held on Wednesday, October 28 to introduce the redesign of *JobQuest*.

Background: DCS has worked with Collaborative Consulting, Inc. to refresh the look, feel and operation of *JobQuest* to make it enhance its attractiveness and utility for both job seekers and employers. The call-in session will familiarize Career Center users of *JobQuest*, staff who assist customers in the Resource Rooms, and MOSES Local Experts with the new design and functions. Business Service Representatives will be interested in features for employers.

The call-in session is scheduled for October 28 from 10:00 – 11:30 a.m. A PowerPoint presentation is now available on massworkforce.org in the *Resource* section and call-in instructions will be available on Monday, October 26.

Link: <http://www.massworkforce.org/ResourceCenter/Index.htm>

Action

Required: Please notify all appropriate staff of the call-in session and look for information on massworkforce.org beginning October 26 regarding the presentation.

Inquiries: All inquiries should be directed to Marilyn Boyle at mboyle@detma.org or by phone at 617-626-5721.