

2020 Call Volume

PSAP	911		911 Text	Total
	Wired	Wireless		
Abington Police	2,091	1,822	8	3,921
Acton Police	1,630	3,764	32	5,426
Acushnet Police	589	1,328	2	1,919
Agawam Police	3,197	4,695	38	7,930
Amherst Communications	2,622	4,312	13	6,947
Andover Police	2,834	4,036	9	6,879
Arlington Communications	2,262	4,160	14	6,436
Ashburnham Police	456	712	1	1,169
Ashby Police	88	110	5	203
Ashland Police	947	2,440	3	3,390
Athol Police	1,339	3,292	12	4,643
Attleboro Police	3,222	11,119	25	14,366
Auburn Police	2,069	2,582	10	4,661
Avon Police	524	1,293	5	1,822
Ayer / Shirley Police	1,010	1,751	11	2,772
Barnstable County Sheriff	14,503	30,432	31	44,966
Barnstable Police	6,381	19,454	28	25,863
Bedford Police	1,318	1,408	9	2,735
Belchertown Police	1,238	1,949	10	3,197
Bellingham Police	1,101	2,693	13	3,807
Belmont Public Safety	1,196	2,196	5	3,397
Berkley Police	528	1,424	1	1,953
Berkshire Cty ECC Sheriff	4,593	13,260	19	17,872
Beverly Police	3,585	8,905	22	12,512
Billerica Police	2,711	4,418	16	7,145
Blackstone Police	449	788	2	1,239
Boston Police	133,578	397,816	1,164	532,558
Bourne Police	2,289	7,995	21	10,305
Boxborough Police	234	841	13	1,088
Boxford Police	328	1,075	4	1,407
Boylston Police	273	1,364	3	1,640
Braintree Police	4,871	8,412	16	13,299
Bridgewater Police	1,543	5,548	14	7,105
Brockton Police	8,832	50,216	80	59,128
Brookline Police	5,736	11,604	50	17,390
Burlington Police	3,906	3,678	35	7,619
Cambridge Communications	10,775	27,424	99	38,298
Canton Police	2,207	7,362	27	9,596
Carlisle Police	225	457	2	684
Carver Police	792	2,099	9	2,900
Charlton Police	1,060	1,704	12	2,776
Chelmsford Police	2,453	4,030	25	6,508
Chelsea Emergency Comm.	3,932	14,521	28	18,481

Clinton Police	901	1,674	0	2,575
Concord Police	2,007	1,721	8	3,736
Dalton Communications	674	1,333	4	2,011
Danvers Police	3,242	4,569	52	7,863
Dartmouth Police	3,373	9,528	17	12,918
Dedham Police	3,122	5,894	11	9,027
Dennis Police	1,916	5,923	8	7,847
Dighton Police	453	1,304	3	1,760
Douglas Police	271	1,074	5	1,350
Dover Police	208	552	9	769
Dracut Police	1,254	1,647	11	2,912
Dukes County Sheriff	1,718	6,353	9	8,080
Duxbury RECC-ROCC	2,787	6,761	16	9,564
East Bridgewater Police	1,167	2,126	627	3,920
East Longmeadow Police	1,075	938	1	2,014
Eastham Police	766	1,934	3	2,703
Easthampton Police	1,329	2,839	7	4,175
Easton Police	1,793	2,098	3	3,894
Essex County RECC	3,010	6,684	36	9,730
Essex County Wireless Direct	480	207,211	0	207,691
Everett Communications	3,892	15,295	42	19,229
Fairhaven Police	1,799	4,374	12	6,185
Fall River Police	8,832	41,907	58	50,797
Fitchburg Police	3,488	10,219	28	13,735
Framingham Police	6,078	14,476	38	20,592
Framingham-POD01	5,320	348,671	65	354,056
Freetown Police	871	1,652	17	2,540
Gardner Police	2,351	3,339	9	5,699
Georgetown Police	431	672	7	1,110
Gloucester Police	1,749	6,136	14	7,899
Grafton Police	876	2,278	3	3,157
Granby Police	356	1,356	6	1,718
Great Barrington Police	1,140	1,968	8	3,116
Greenfield Police	3,114	6,412	29	9,555
Groton Police	749	1,918	4	2,671
Groveland Police	307	613	1	921
Hadley Police	995	2,174	24	3,193
Hamilton	380	512	5	897
Hampden Police	300	1,047	8	1,355
Hanover Police	1,255	2,675	11	3,941
Hanscom AFB (military)	413	189	4	606
Hanson Police	431	498	0	929
Haverhill Police	4,318	19,552	45	23,915
Holliston Police	721	1,221	8	1,950
Holyoke Police	5,386	19,687	49	25,122
Hopkinton Police	973	1,777	2	2,752
Hudson Police	1,262	2,933	7	4,202

Ipswich Police	815	1,391	5	2,211
Kingston Police	1,079	1,918	12	3,009
Lakeville Police	686	1,921	1	2,608
Lawrence Police	4,656	33,864	88	38,608
Leominster Police	3,590	8,042	21	11,653
Lexington Police	2,415	3,141	17	5,573
Lincoln Police	539	573	3	1,115
Littleton Police	905	1,846	14	2,765
Lowell Police	7,874	27,263	79	35,216
Ludlow Police	2,279	2,966	4	5,249
Lynn Police	7,089	29,708	81	36,878
Lynnfield Police	854	1,533	8	2,395
Malden Police	3,540	16,115	45	19,700
Manchester Police	352	938	9	1,299
Marblehead Police	984	5,527	12	6,523
Marion Police	674	906	0	1,580
Marlboro Police	4,115	6,582	27	10,724
Marshfield Police	1,743	4,891	2	6,636
Mattapoisett Police	422	805	1	1,228
Maynard Police	644	1,031	0	1,675
Medfield Police	545	1,366	5	1,916
Medford Police	4,204	8,479	27	12,710
Medway Police	681	1,624	2	2,307
Melrose Police	2,134	2,647	8	4,789
Mendon Police	458	820	7	1,285
Merrimac Police	349	538	7	894
Metacomet Communications	4,971	12,546	41	17,558
Methuen Police	4,145	9,375	26	13,546
Metro North RECC	5,755	23,341	57	29,153
Middleboro Police	2,004	5,608	8	7,620
Milford Police	3,261	5,495	5	8,761
Millbury Police	1,233	1,864	5	3,102
Millis Police	442	955	0	1,397
Milton Police	1,696	4,810	18	6,524
Monson Police	245	242	2	489
Montague Police	871	1,128	1	2,000
Nahant Police	526	508	1	1,035
Nantucket Police	1,090	4,498	5	5,593
Nashoba Valley	2,584	4,997	15	7,596
Natick Police	2,491	4,898	24	7,413
Needham Police	2,136	2,746	8	4,890
New Bedford Police	10,772	44,055	77	54,904
New Braintree State Police	1,871	5,262	24	7,157
Newbury Police	374	777	3	1,154
Newburyport Police	1,350	2,138	6	3,494
Newton Police	6,929	10,160	20	17,109
Norfolk County ECC (Holbrook)	6,754	15,878	46	22,678

North Adams Police	1,829	4,139	8	5,976
North Andover Police	2,158	3,878	13	6,049
North Attleboro Police	1,629	5,224	12	6,865
North Reading Police	900	1,363	7	2,270
Northampton Communications	3,986	5,769	30	9,785
Northampton State Police	2,007	138,651	6	140,664
Northboro Police	1,145	2,997	29	4,171
Northbridge Police	1,250	2,837	8	4,095
Northern Middlesex RECC	2,182	2,485	13	4,680
Norton Communications	1,701	1,402	3	3,106
Norwood Police	3,041	6,537	13	9,591
Oxford Police	904	2,884	7	3,795
Palmer Police	1,340	2,709	8	4,057
Paxton Communications	151	196	5	352
Peabody Police	5,805	12,619	24	18,448
Pembroke Police	1,771	2,411	3	4,185
Pepperell Police	723	1,316	10	2,049
Pittsfield Police	6,969	13,677	29	20,675
Plymouth Police	4,954	10,988	11	15,953
Provincetown Police	478	1,085	1	1,564
Quincy Police	7,226	23,274	54	30,554
Randolph Police	2,695	9,144	19	11,858
Raynham Police	1,220	4,629	4	5,853
Reading Police	1,727	2,116	8	3,851
Rehoboth Police	501	2,882	12	3,395
Rockport Police	412	1,327	7	1,746
Rowley Police	328	1,246	5	1,579
Rutland Fire	1,679	4,463	12	6,154
Salem Police	6,428	9,258	31	15,717
Salisbury Police	981	1,506	9	2,496
Sandwich Police	2,059	4,751	9	6,819
Saugus Police	2,778	5,931	11	8,720
Scituate Police	1,080	2,682	12	3,774
Seekonk Police	1,098	3,309	3	4,410
SEMRECC	4,278	12,443	26	16,747
Sharon Police	1,069	1,977	5	3,051
Shelburne Falls State Police	4,583	10,367	19	14,969
Sherborn Police	192	1,014	1	1,207
Shrewsbury Police	2,300	4,605	21	6,926
Somerset Police	1,563	3,410	8	4,981
Somerville Police	4,719	17,888	41	22,648
South Hadley Police	1,667	2,318	2	3,987
South Shore RECC (Hingham)	4,908	14,441	15	19,364
South Worcester CCC (Webster)	2,451	5,236	20	7,707
Southampton Police	388	992	5	1,385
Southboro Police	594	1,275	12	1,881
Southbridge Police	1,754	4,307	10	6,071

Southwick Police	706	1,067	2	1,775
Spencer Police	930	3,354	8	4,292
Springfield Police	23,760	83,398	334	107,492
Sterling Communications	553	1,184	5	1,742
Stoneham Police	1,691	2,622	11	4,324
Stoughton Police	2,347	5,269	15	7,631
Stow Police	357	1,049	1	1,407
Sturbridge Police	737	1,932	2	2,671
Sudbury Police	1,064	2,594	11	3,669
Sutton Police	517	1,658	3	2,178
Swansea Police	1,396	3,654	11	5,061
Taunton Fire	5,013	16,010	29	21,052
Templeton Police	606	1,548	1	2,155
Tewksbury Police	2,607	2,965	10	5,582
Truro Police	189	939	4	1,132
Tyngsboro Police	634	1,212	7	1,853
Upton Police	865	2,274	4	3,143
Uxbridge Police	819	1,515	5	2,339
Wachusett Regional CC (Holden)	2,482	3,608	22	6,112
Wakefield Police	1,962	3,025	16	5,003
Walpole Police	1,686	4,163	4	5,853
Waltham Communications	5,425	7,402	26	12,853
Ware Police	1,218	2,106	8	3,332
Wareham Police	2,565	7,878	17	10,460
Watertown Police	2,357	4,480	13	6,850
Wayland Police	902	1,509	9	2,420
Wellesley Police	2,010	2,606	20	4,636
West Bridgewater Police	845	2,680	10	3,535
West Newbury Police	390	343	3	736
West Springfield Police	3,783	10,719	37	14,539
Westboro Police	2,737	5,594	13	8,344
WESTCOMM	11,344	21,728	70	33,142
Westfield Police	4,219	8,718	15	12,952
Westford Police	1,351	4,462	10	5,823
Westminster Police	541	1,102	2	1,645
Weston Police	961	1,858	1	2,820
Westport Police	1,164	3,296	4	4,464
Westwood Police	1,503	3,104	6	4,613
Weymouth Police	4,594	13,069	22	17,685
Wilbraham Police	1,600	2,499	9	4,108
Williamstown Police	872	1,349	12	2,233
Wilmington Police	1,882	2,556	25	4,463
Winchendon Police	1,022	2,072	70	3,164
Winchester Police	1,257	1,689	9	2,955
Woburn Police	4,331	6,336	19	10,686
Worcester RECC	25,613	74,547	234	100,394
Yarmouth Police	4,183	9,529	29	13,741

Totals: 695,167 2,522,148 5,976 3,223,291

Total Voice 911: 3,217,315

Call Volume 2021

PSAP	Wired	Wireless	911 Text	Total
Abington Police	1,070	2,140	3	3,213
Acton Police	1,246	4,035	25	5,306
Acushnet Police	509	3,100	5	3,614
Agawam Police	3,042	7,208	58	10,308
Amherst Communications	2,297	6,799	17	9,113
Andover Police	3,133	4,849	24	8,006
Arlington Communications	2,007	5,546	15	7,568
Ashburnham Police	315	851	2	1,168
Ashland Police	930	3,269	5	4,204
Athol Police	1,045	3,446	8	4,499
Attleboro Police	2,993	13,587	35	16,615
Auburn Police	2,582	5,456	9	8,047
Avon Police	385	1,668	9	2,062
Ayer / Shirley Police	915	1,835	10	2,760
Barnstable County Sheriff	14,911	35,569	40	50,520
Barnstable Police	6,692	21,624	36	28,352
Bedford Police	1,486	1,646	13	3,145
Belchertown Police	1,080	1,981	14	3,075
Bellingham Police	961	3,747	6	4,714
Belmont Public Safety	1,171	2,754	8	3,933
Berkley Police	220	1,765	1	1,986
Berkshire Cty ECC Sheriff	4,377	14,035	14	18,426
Beverly Police	3,675	9,356	17	13,048
Billerica Police	2,360	5,157	15	7,532
Blackstone Police	374	1,091	1	1,466
Boston Police	118,846	402,254	1,145	522,245
Bourne Police	2,105	8,018	13	10,136
Boxborough Police	256	980	4	1,240
Boxford Police	272	1,524	15	1,811
Boylston Police	253	1,419	5	1,677
Braintree Police	4,975	11,722	16	16,713
Bridgewater Police	1,517	5,961	15	7,493
Brockton Police	10,869	50,373	98	61,340
Brookline Police	5,463	12,365	42	17,870
Burlington Police	3,440	6,556	48	10,044
Cambridge Communications	10,051	30,233	99	40,383
Canton Police	2,067	11,128	9	13,204
Carlisle Police	180	544	1	725
Carver Police	701	2,632	11	3,344
Charlton Police	957	2,008	13	2,978
Chelmsford Police	2,445	5,013	18	7,476
Chelsea Emergency Comm.	3,351	16,281	48	19,680
Clinton Police	794	2,127	3	2,924
Concord Police	2,161	2,166	10	4,337

Dalton Communications	679	1,449	5	2,133
Danvers Police	3,417	5,838	70	9,325
Dartmouth Police	3,203	11,546	11	14,760
Dedham Police	2,854	8,679	12	11,545
Dennis Police	1,880	6,697	24	8,601
Dighton Police	378	1,675	8	2,061
Douglas Police	266	1,219	2	1,487
Dover Police	173	1,276	9	1,458
Dukes County Sheriff	1,653	7,899	20	9,572
Duxbury RECC-ROCC	3,411	10,534	57	14,002
East Bridgewater Police	1,189	3,188	309	4,686
Eastham Police	461	2,253	4	2,718
Easthampton Police	1,033	3,107	3	4,143
Essex County RECC	2,736	10,778	0	13,514
Essex County Wireless Direct	165	132,378	0	132,543
Everett Communications	3,317	17,162	54	20,533
Fairhaven Police	1,916	4,036	6	5,958
Fall River Police	8,835	45,725	73	54,633
Fitchburg Police	2,964	11,556	22	14,542
Framingham Police	5,190	20,981	55	26,226
Framingham-POD-01	1,107	253,245	60	254,412
Freetown Police	635	2,307	18	2,960
Gardner Police	2,316	3,809	14	6,139
Georgetown Police	407	1,315	15	1,737
Gloucester Police	1,692	7,397	14	9,103
Grafton Police	756	3,080	10	3,846
Granby Police	347	1,509	4	1,860
Great Barrington Police	1,009	2,219	6	3,234
Greenfield Police	2,677	7,133	30	9,840
Groton Police	680	2,829	9	3,518
Groveland Police	318	711	1	1,030
Hadley Police	741	2,430	23	3,194
Hamilton	334	729	8	1,071
Hampden Police	125	347	0	472
Hanover Police	410	1,824	2	2,236
Hanscom AFB (military)	521	296	11	828
Haverhill Police	3,986	20,265	47	24,298
Holliston Police	583	2,134	13	2,730
Holyoke Police	4,877	20,012	73	24,962
Hopkinton Police	941	2,019	5	2,965
Hudson Police	1,382	4,250	9	5,641
Ipswich Police	709	2,311	3	3,023
Kingston Police	1,163	2,407	9	3,579
Lakeville Police	709	2,454	8	3,171
Lawrence Police	4,107	36,679	87	40,873
Leominster Police	3,545	9,440	32	13,017
Lexington Police	2,480	4,095	11	6,586

Lincoln Police	546	1,315	6	1,867
Littleton Police	829	2,710	2	3,541
Lowell Police	6,758	31,684	107	38,549
Ludlow Police	1,997	4,157	10	6,164
Lynn Police	5,928	32,997	98	39,023
Lynnfield Police	775	2,353	11	3,139
Malden Police	3,703	17,253	61	21,017
Manchester Police	328	1,114	16	1,458
Marblehead Police	840	5,707	9	6,556
Marion Police	734	1,056	5	1,795
Marlboro Police	4,245	8,554	33	12,832
Marshfield Police	1,544	6,252	10	7,806
Mattapoisett Police	418	690	2	1,110
Maynard Police	680	1,257	5	1,942
Medfield Police	459	1,723	7	2,189
Medford Police	3,977	10,204	28	14,209
Medway Police	683	2,088	1	2,772
Melrose Police	1,777	3,298	16	5,091
Mendon Police	194	649	3	846
Merrimac Police	364	626	7	997
Metacomet Communications	4,902	15,409	31	20,342
Methuen Police	3,083	10,235	37	13,355
Metro North RECC	4,842	25,028	58	29,928
Middleboro Police	2,038	7,378	18	9,434
Milford Police	2,940	7,787	32	10,759
Millbury Police	1,203	2,291	10	3,504
Millis Police	409	1,104	1	1,514
Milton Police	1,550	6,757	37	8,344
Montague Police	639	1,727	4	2,370
Nahant Police	351	3,855	8	4,214
Nantucket Police	1,217	5,269	6	6,492
Nashoba Valley	2,354	6,111	21	8,486
Natick Police	2,264	5,488	16	7,768
Needham Police	2,301	3,717	8	6,026
New Bedford Police	9,656	49,007	83	58,746
New Braintree State Police	1,722	5,144	8	6,874
Newbury Police	255	1,814	5	2,074
Newburyport Police	1,322	3,268	4	4,594
Newton Police	6,921	12,319	28	19,268
Norfolk County ECC (Holbrook)	5,325	18,156	48	23,529
North Adams Police	1,789	4,979	9	6,777
North Andover Police	2,071	11,708	10	13,789
North Attleboro Police	1,395	7,190	9	8,594
North Reading Police	828	1,532	12	2,372
Northampton Communications	3,696	8,495	29	12,220
Northampton State Police	1,624	73,554	13	75,191
Northboro Police	1,087	4,451	29	5,567

Northbridge Police	1,186	3,691	5	4,882
Northern Middlesex RECC	5,537	10,603	27	16,167
Norwood Police	2,666	7,924	14	10,604
Oxford Police	933	4,206	5	5,144
Palmer Police	1,141	3,124	8	4,273
Peabody Police	5,941	14,056	31	20,028
Pembroke Police	1,608	3,550	6	5,164
Pepperell Police	624	1,796	12	2,432
Pittsfield Police	6,635	17,840	32	24,507
Plymouth Police	5,215	11,501	42	16,758
Provincetown Police	619	1,547	7	2,173
Quincy Police	6,485	31,192	66	37,743
Randolph Police	2,526	12,103	29	14,658
Raynham Police	1,434	5,908	3	7,345
Reading Police	1,514	3,543	16	5,073
Rehoboth Police	478	3,648	3	4,129
Rockport Police	353	1,533	16	1,902
Rowley Police	290	1,529	10	1,829
Rutland Fire	1,569	5,000	14	6,583
Salem Police	5,524	15,235	29	20,788
Salisbury Police	669	1,726	5	2,400
Sandwich Police	2,040	5,447	8	7,495
Saugus Police	2,523	7,184	13	9,720
Scituate Police	1,033	3,484	11	4,528
Seekonk Police	1,074	4,212	3	5,289
SEMRECC	5,980	23,847	34	29,861
Sharon Police	780	2,216	10	3,006
Shelburne Falls State Police	3,744	11,255	27	15,026
Sherborn Police	170	624	0	794
Shrewsbury Police	2,132	10,476	0	12,608
Somerset Police	1,537	4,139	3	5,679
Somerville Police	5,043	19,941	29	25,013
South Hadley Police	1,420	2,281	3	3,704
South Shore RECC (Hingham)	4,810	15,248	11	20,069
South Worcester CCC (Webster)	2,723	7,117	14	9,854
Southampton Police	341	1,375	3	1,719
Southboro Police	517	1,479	11	2,007
Southbridge Police	1,700	5,141	8	6,849
Southwick Police	616	1,239	2	1,857
Spencer Police	891	3,494	3	4,388
Springfield Police	20,659	101,903	324	122,886
Sterling Communications	471	1,530	6	2,007
Stoneham Police	1,903	3,073	10	4,986
Stoughton Police	2,171	6,381	17	8,569
Stow Police	346	1,422	12	1,780
Sturbridge Police	892	2,827	4	3,723
Sudbury Police	987	3,150	7	4,144

Sutton Police	445	2,285	0	2,730
Swansea Police	1,335	4,265	6	5,606
Taunton Fire	4,577	19,233	43	23,853
Templeton Police	533	2,111	8	2,652
Truro Police	168	1,099	3	1,270
Tyngsboro Police	494	1,694	5	2,193
Upton Police	880	2,959	2	3,841
Uxbridge Police	830	2,294	3	3,127
Wachusett Regional CC (Holden)	2,408	5,060	12	7,480
Wakefield Police	1,868	3,379	21	5,268
Walpole Police	1,645	5,270	8	6,923
Waltham Communications	4,575	7,937	59	12,571
Ware Police	1,039	2,217	3	3,259
Wareham Police	2,314	8,248	16	10,578
Watertown Police	2,433	6,294	13	8,740
Wayland Police	794	1,849	1	2,644
Wellesley Police	1,786	4,661	6	6,453
West Bridgewater Police	877	3,085	10	3,972
West Newbury Police	166	452	1	619
West Springfield Police	3,301	13,369	29	16,699
Westboro Police	2,268	6,431	21	8,720
WESTCOMM	9,824	26,920	70	36,814
Westfield Police	3,282	10,340	32	13,654
Westford Police	1,257	5,016	10	6,283
Westminster Police	502	1,582	7	2,091
Weston Police	855	3,351	2	4,208
Westport Police	1,231	4,169	8	5,408
Westwood Police	1,488	3,885	7	5,380
Weymouth Police	5,086	14,860	36	19,982
Wilbraham Police	1,853	3,508	6	5,367
Williamstown Police	860	1,604	8	2,472
Wilmington Police	2,093	4,852	2	6,947
Winchendon Police	873	2,711	72	3,656
Winchester Police	1,108	1,871	2	2,981
Woburn Police	4,390	11,874	20	16,284
Worcester RECC	23,732	93,258	257	117,247
Yarmouth Police	4,148	9,631	14	13,793

Totals: 636,087 2,595,864 6,056 3,238,007

Total Voice 911: 3,231,951

Call Volume 2022

PSAP	Wired	Wireless	911 Text	Total
Acton Police	1,349	3,796	16	5,161
Acushnet Police	602	2,457	4	3,063
Agawam Police	3,539	6,743	31	10,313
Amherst Communications	3,282	6,141	64	9,487
Andover Police	3,075	5,594	14	8,683
Arlington Communications	2,371	7,266	20	9,657
Ashburnham Police	384	928	1	1,313
Ashland Police	971	3,478	11	4,460
Athol Police	1,650	3,031	5	4,686
Attleboro Police	3,415	12,130	30	15,575
Auburn Police	2,973	5,078	8	8,059
Avon Police	413	1,664	5	2,082
Ayer / Shirley Police	1,225	1,960	13	3,198
Barnstable County Sheriff	15,026	31,218	31	46,275
Barnstable Police	6,596	21,012	26	27,634
Bedford Police	1,616	2,024	8	3,648
Belchertown Police	1,199	2,223	10	3,432
Bellingham Police	1,036	3,396	6	4,438
Belmont Public Safety	1,520	3,040	13	4,573
Berkley Police	248	1,392	1	1,641
Berkshire Cty ECC Sheriff	5,961	11,157	27	17,145
Beverly Police	3,393	8,803	11	12,207
Billerica Police	2,506	7,789	16	10,311
Blackstone Police	445	944	2	1,391
Boston Police	98,328	434,579	1,305	534,212
Bourne Police	2,040	6,202	13	8,255
Boxborough Police	436	800	1	1,237
Boxford Police	296	1,290	4	1,590
Boylston Police	559	1,414	9	1,982
Braintree Police	5,294	11,944	31	17,269
Bridgewater Police	1,461	5,335	13	6,809
Brockton Police	10,903	48,421	108	59,432
Brookline Police	4,778	13,407	39	18,224
Burlington Police	3,559	7,573	23	11,155
Cambridge Communications	9,958	35,176	85	45,219
Canton Police	2,337	7,573	13	9,923
Carlisle Police	175	469	1	645
Carver Police	790	2,247	8	3,045
Charlton Police	1,126	2,318	12	3,456
Chelmsford Police	2,599	5,433	14	8,046
Chelsea Emergency Comm.	3,403	16,858	53	20,314
Clinton Police	836	2,332	2	3,170
Concord Police	2,306	2,714	13	5,033
Dalton Communications	613	1,437	2	2,052

Danvers Police	3,512	6,515	67	10,094
Dartmouth Police	3,041	10,152	15	13,208
Dedham Police	3,377	8,157	12	11,546
Dennis Police	1,924	5,754	7	7,685
Dighton Police	445	1,371	3	1,819
Douglas Police	345	1,084	4	1,433
Dover Police	224	768	6	998
Dukes County Sheriff	1,484	6,391	13	7,888
Duxbury RECC-ROCC	4,104	10,977	44	15,125
East Bridgewater Police	1,215	2,633	6	3,854
Eastham Police	617	1,896	2	2,515
Easthampton Police	1,455	3,154	10	4,619
Essex County RECC	2,632	9,106	0	11,738
Essex County Wireless Direct	404	82,067	0	82,471
Everett Communications	3,604	17,085	37	20,726
Fairhaven Police	1,872	4,053	7	5,932
Fall River Police	8,950	43,771	77	52,798
Fitchburg Police	3,176	11,840	50	15,066
Framingham Police	5,724	22,938	58	28,720
Framingham-POD01	5,591	153,536	88	159,215
Freetown Police	721	2,144	15	2,880
Gardner Police	2,198	4,336	11	6,545
Georgetown Police	404	1,447	6	1,857
Gloucester Police	1,626	6,735	6	8,367
Grafton Police	902	3,200	9	4,111
Granby Police	359	1,289	0	1,648
Great Barrington Police	1,021	2,038	7	3,066
Greenfield Police	3,527	6,313	34	9,874
Groton Police	857	2,306	9	3,172
Groveland Police	349	747	2	1,098
Hadley Police	1,189	2,561	13	3,763
Hamilton Police	379	694	0	1,073
Hanscom AFB (military)	441	205	0	646
Haverhill Police	3,921	18,445	33	22,399
Holliston Police	562	2,011	5	2,578
Holyoke Police	6,559	22,126	79	28,764
Hopkinton Police	873	2,307	6	3,186
Hudson Police	1,695	4,137	9	5,841
Ipswich Police	746	2,076	4	2,826
Kingston Police	1,214	2,602	6	3,822
Lakeville Police	672	2,177	8	2,857
Lawrence Police	4,695	39,048	69	43,812
Leominster Police	3,592	10,000	40	13,632
Lexington Police	2,835	4,395	22	7,252
Lincoln Police	652	1,241	2	1,895
Littleton Police	959	2,514	6	3,479
Lowell Police	7,158	41,808	109	49,075

Ludlow Police	2,413	3,620	10	6,043
Lynn Police	6,289	38,136	103	44,528
Lynnfield Police	859	2,703	2	3,564
Malden Police	3,932	21,685	61	25,678
Manchester Police	290	874	1	1,165
Marblehead Police	911	3,244	22	4,177
Marion Police	911	946	8	1,865
Marlboro Police	5,235	9,697	38	14,970
Marshfield Police	1,472	5,345	6	6,823
Mattapoisett Police	424	874	1	1,299
Maynard Police	709	1,364	2	2,075
Medfield Police	470	1,669	3	2,142
Medford Police	4,509	10,734	30	15,273
Medway Police	846	2,042	2	2,890
Melrose Police	1,764	3,455	9	5,228
Merrimac Police	363	1,139	0	1,502
Metacomet Communications	5,928	14,110	32	20,070
Methuen Police	3,545	11,338	17	14,900
Metro North RECC	5,008	27,661	63	32,732
Middleboro Police	1,936	6,529	13	8,478
Milford Police	3,092	7,560	12	10,664
Millbury Police	1,533	2,512	11	4,056
Millis Police	407	1,239	2	1,648
Milton Police	1,711	6,489	18	8,218
Montague Police	1,282	1,791	8	3,081
Nahant Police	309	1,403	2	1,714
Nantucket Police	1,080	4,147	4	5,231
Nashoba Valley	2,597	8,465	19	11,081
Natick Police	2,078	5,744	19	7,841
Needham Police	2,614	3,788	14	6,416
New Bedford Police	9,674	47,710	99	57,483
New Braintree State Police	2,035	5,208	11	7,254
Newbury Police	321	1,408	3	1,732
Newburyport Police	1,449	3,685	2	5,136
Newton Police	7,050	13,952	35	21,037
Norfolk County ECC (Holbrook)	6,695	17,335	73	24,103
North Adams Police	2,031	4,742	14	6,787
North Andover Police	2,426	6,389	10	8,825
North Attleboro Police	1,673	6,291	13	7,977
North Reading Police	828	1,770	6	2,604
Northampton Communications	4,712	9,360	33	14,105
Northampton State Police	2,971	29,163	21	32,155
Northboro Police	1,330	3,945	46	5,321
Northbridge Police	1,421	3,585	7	5,013
Northern Middlesex RECC	5,248	11,338	37	16,623
Norwood Police	3,001	7,634	14	10,649
Oxford Police	1,009	3,960	4	4,973

Palmer Police	1,591	3,322	12	4,925
Peabody Police	5,871	13,275	29	19,175
Pembroke Police	1,840	3,298	16	5,154
Pepperell Police	983	2,904	22	3,909
Pittsfield Police	6,503	19,340	52	25,895
Plymouth Police	5,137	12,158	14	17,309
Provincetown Police	495	1,614	2	2,111
Quincy Police	7,018	30,524	75	37,617
Randolph Police	2,614	11,664	18	14,296
Raynham Police	1,352	5,381	4	6,737
Reading Police	1,512	3,583	10	5,105
Rehoboth Police	535	2,580	7	3,122
Rockport Police	372	1,276	6	1,654
Rowley Police	255	1,180	7	1,442
Rutland Fire	2,092	4,757	5	6,854
Salem Police	3,533	13,595	28	17,156
Salisbury Police	719	2,087	1	2,807
Sandwich Police	1,834	4,681	9	6,524
Saugus Police	2,807	7,809	18	10,634
Scituate Police	1,115	2,846	9	3,970
Seekonk Police	1,066	3,641	10	4,717
SEMRECC	6,456	21,596	28	28,080
Sharon Police	978	2,344	3	3,325
Shelburne Falls State Police	5,892	11,179	18	17,089
Sherborn Police	136	653	2	791
Shrewsbury Police	2,516	8,329	24	10,869
Somerset Police	1,763	5,041	14	6,818
Somerville Police	4,899	20,969	55	25,923
South Hadley Police	1,651	2,589	19	4,259
South Shore RECC (Hingham)	5,199	12,077	28	17,304
South Worcester CCC (Webster)	2,503	6,815	23	9,341
Southampton Police	470	958	5	1,433
Southboro Police	582	2,480	5	3,067
Southbridge Police	1,906	5,599	8	7,513
Southwick Police	326	586	3	915
Spencer Police	975	3,149	1	4,125
Springfield Police	22,706	112,626	379	135,711
Sterling Communications	771	1,279	6	2,056
Stoneham Police	1,903	3,462	4	5,369
Stoughton Police	2,535	6,770	12	9,317
Stow Police	320	954	10	1,284
Sturbridge Police	799	2,875	4	3,678
Sudbury Police	986	2,704	6	3,696
Sutton Police	496	1,804	6	2,306
Swansea Police	1,383	3,887	3	5,273
Taunton Fire	4,533	18,617	26	23,176
Templeton Police	671	1,935	5	2,611

Truro Police	226	944	4	1,174
Tyngsboro Police	604	2,307	8	2,919
Upton Police	971	2,328	5	3,304
Uxbridge Police	936	2,419	2	3,357
Wachusett Regional CC (Holden)	3,796	6,668	11	10,475
Wakefield Police	1,831	3,853	6	5,690
Walpole Police	1,678	4,920	12	6,610
Waltham Communications	5,080	12,486	89	17,655
Wareham Police	2,601	8,054	18	10,673
Watertown Police	2,424	7,039	16	9,479
Wayland Police	917	1,723	7	2,647
Wellesley Police	1,785	4,370	8	6,163
West Bridgewater Police	890	2,625	4	3,519
West Newbury Police	163	455	4	622
West Springfield Police	4,022	12,855	24	16,901
Westboro Police	2,694	5,713	22	8,429
WESTCOMM	11,969	33,011	65	45,045
Westfield Police	4,712	11,381	32	16,125
Westford Police	1,315	4,058	3	5,376
Westminster Police	494	1,469	2	1,965
Weston Police	831	2,907	3	3,741
Westport Police	1,176	3,728	7	4,911
Westwood Police	1,570	3,500	12	5,082
Weymouth Police	5,849	14,540	16	20,405
Wilbraham Police	2,597	3,795	11	6,403
Williamstown Police	892	1,504	6	2,402
Wilmington Police	2,210	4,740	8	6,958
Winchendon Police	1,135	2,887	71	4,093
Winchester Police	1,350	2,178	17	3,545
Woburn Police	4,039	12,229	22	16,290
Worcester RECC	27,455	100,562	212	128,229
Yarmouth Police	4,133	8,840	15	12,988

Totals: 663,729 2,443,594 5,891 3,113,214

Total Voice 911: 3,107,323

Call Volume 2023

PSAP	Wired	Wireless	911 Text	Total
Acton Police	1,418	3,988	15	5,421
Acushnet Police	554	2,635	3	3,192
Agawam Police	3,299	7,892	24	11,215
Amherst Public Safety	2,564	7,089	48	9,701
Andover Police	3,313	8,653	22	11,988
Arlington Communications	2,326	8,066	21	10,413
Ashburnham Police	340	1,013	6	1,359
Ashland Police	996	3,522	11	4,529
Athol Police	1,219	3,708	6	4,933
Attleboro Police	3,199	12,703	36	15,938
Auburn Police	2,121	5,758	11	7,890
Avon Police	256	2,003	4	2,263
Ayer / Shirley Police	1,065	3,011	14	4,090
Barnstable County Sheriff	15,157	32,098	38	47,293
Barnstable Police	6,976	20,546	31	27,553
Bedford Police	1,624	2,312	3	3,939
Belchertown Police	1,092	2,486	6	3,584
Bellingham Police	1,120	3,470	8	4,598
Belmont Public Safety	1,192	3,452	16	4,660
Berkley Police	225	1,421	4	1,650
Berkshire Cty ECC Sheriff	4,881	11,992	15	16,888
Beverly Police	3,547	8,940	20	12,507
Billerica Police	2,359	8,209	21	10,589
Blackstone Police	400	1,043	4	1,447
Boston Police	103,851	450,709	1,513	556,073
Bourne Police	2,349	6,293	21	8,663
Boxborough Police	220	267	3	490
Boxford Police	330	1,201	4	1,535
Boylston Police	263	1,521	2	1,786
Braintree Police	5,294	11,226	26	16,546
Bridgewater Police	1,671	5,523	13	7,207
Brockton Police	10,579	53,254	94	63,927
Brookline Police	5,588	14,772	39	20,399
Burlington Police	3,473	7,682	21	11,176
Cambridge Communications	10,715	39,796	113	50,624
Canton Police	2,106	7,294	17	9,417
Carlisle Police	215	543	2	760
Carver Police	720	2,393	7	3,120
Charlton Police	1,117	2,646	10	3,773
Chelmsford Police	2,701	6,124	26	8,851
Chelsea Emergency Comm.	3,296	19,318	64	22,678
Clinton Police	729	2,597	3	3,329

Concord Police	2,342	3,018	11	5,371
Dalton Communications RECC	743	1,505	5	2,253
Danvers Police	3,650	8,359	115	12,124
Dartmouth Police	3,082	9,917	14	13,013
Dedham Police	3,096	8,209	21	11,326
Dennis Police	1,814	6,418	11	8,243
Dighton Police	324	1,586	6	1,916
Douglas Police	253	1,095	7	1,355
Dover Police	160	815	6	981
Dukes County Sheriff	1,405	6,474	6	7,885
Duxbury RECC	4,008	11,149	25	15,182
East Bridgewater Police	1,120	2,778	18	3,916
Eastham Police	614	2,066	6	2,686
Easthampton Police	1,317	4,394	10	5,721
Essex County RECC	2,991	9,516	0	12,507
Essex County Wireless Direct	0	12,732	0	12,732
Everett Communications	2,860	19,000	105	21,965
Fairhaven Police	2,111	4,171	10	6,292
Fall River Police	9,751	45,813	72	55,636
Fitchburg Police	3,346	12,708	35	16,089
Framingham Police	6,296	24,198	77	30,571
Framingham - POD01	2,841	186,501	141	189,483
Freetown Police	514	2,132	13	2,659
Gardner Police	2,528	4,754	14	7,296
Georgetown Police	359	1,372	7	1,738
Gloucester Police	1,553	6,895	9	8,457
Grafton Police	810	3,270	8	4,088
Granby Police	345	1,321	2	1,668
Great Barrington Police	1,129	1,936	6	3,071
Greenfield Police	3,169	7,860	25	11,054
Groton Police	698	2,335	7	3,040
Groveland Police	251	773	1	1,025
Hadley Police	873	2,912	11	3,796
Hamilton Police	406	740	3	1,149
Hanscom AFB	553	261	4	818
Haverhill Police	3,999	19,286	48	23,333
Holliston Police	513	1,937	9	2,459
Holyoke Police	7,266	24,841	87	32,194
Hopkinton Police	930	2,566	7	3,503
Hudson Police	1,579	4,209	10	5,798
Ipswich Police	761	2,111	1	2,873
Kingston Police	1,381	3,009	7	4,397
Lakeville Police	671	2,275	13	2,959
Lawrence Police	4,784	41,717	84	46,585
Leominster Police	3,955	10,913	27	14,895
Lexington Police	2,943	4,671	16	7,630
Lincoln Police	569	1,372	3	1,944

Littleton Police	966	2,654	12	3,632
Lowell Police	7,427	46,405	132	53,964
Ludlow Police	2,320	4,374	9	6,703
Lynn Police (RECC)	6,128	43,155	97	49,380
Lynnfield Police	781	2,565	8	3,354
Malden Police	3,290	23,923	66	27,279
Manchester Police	38	107	0	145
Marblehead Police	972	2,736	14	3,722
Marion Police	880	1,031	9	1,920
Marlboro Police	5,433	10,553	43	16,029
Marshfield Police	1,357	4,866	7	6,230
Mattapoisett Police	378	1,065	5	1,448
Maynard Police	648	1,487	2	2,137
Medfield Police	511	1,560	11	2,082
Medford Police	4,448	11,481	45	15,974
Medway Police	1,003	2,217	8	3,228
Melrose Police	1,667	3,570	19	5,256
Merrimac Police	336	1,212	1	1,549
Metacomet Communications	5,728	14,631	31	20,390
Methuen Police	3,382	11,719	26	15,127
Metro North RECC	5,029	30,537	84	35,650
Middleboro Police	2,088	6,329	11	8,428
Milford Police	3,012	8,223	8	11,243
Millbury Police	1,539	2,956	8	4,503
Millis Police	505	1,367	3	1,875
Milton Police	1,952	6,379	19	8,350
Montague Police	665	2,444	6	3,115
Nahant Police	228	565	2	795
Nantucket Police	892	4,301	11	5,204
Nashoba Valley RECC	2,617	9,978	12	12,607
Natick Police	2,198	7,264	33	9,495
Needham Police	2,145	4,148	16	6,309
New Bedford Police	9,189	50,255	79	59,523
New Braintree State Police	1,838	5,478	8	7,324
Newbury Police	254	1,183	4	1,441
Newburyport Police	1,551	3,510	3	5,064
Newton Police	6,828	14,604	36	21,468
Norfolk County ECC	9,073	27,297	77	36,447
North Adams Police	2,037	5,426	9	7,472
North Andover Police	2,777	7,392	16	10,185
North Attleboro Police	1,520	6,696	11	8,227
North Reading Police	735	1,963	12	2,710
Northampton Communications	4,702	10,201	26	14,929
Northampton State Police	1,911	31,059	37	33,007
Northboro Police	1,125	3,906	31	5,062
Northbridge Police	1,412	3,832	13	5,257
Northern Middlesex RECC	5,676	12,494	48	18,218

Norwood Police	666	1,901	6	2,573
Oxford Police	868	3,802	8	4,678
Palmer Police	1,289	3,663	12	4,964
Peabody Police	6,173	13,446	28	19,647
Pembroke Police	1,760	3,159	9	4,928
Pepperell Police	1,008	4,051	13	5,072
Pittsfield Police	7,012	19,556	58	26,626
Plymouth Police	2,749	6,206	9	8,964
Plymouth County Sherriff	2,884	7,350	19	10,253
Provincetown Police	439	1,656	2	2,097
Quincy Police	7,539	30,489	87	38,115
Randolph Police	2,649	12,376	23	15,048
Raynham Police	1,318	5,022	16	6,356
Reading Police	1,666	3,648	7	5,321
Rehoboth Police	469	2,493	4	2,966
Rockport Police	385	1,129	7	1,521
Rowley Police	231	1,159	6	1,396
Rutland Fire	1,557	5,580	13	7,150
Salem Police	4,206	14,072	45	18,323
Salisbury Police	689	2,219	5	2,913
Sandwich Police	1,993	4,641	13	6,647
Saugus Police	2,803	7,954	15	10,772
Scituate Police	1,023	2,757	13	3,793
Seekonk Police	1,188	3,657	14	4,859
SEMRECC	6,440	22,860	34	29,334
Sharon Police	869	2,754	14	3,637
Shelburne Falls State Police	3,830	13,655	25	17,510
Shrewsbury Police	2,341	8,896	35	11,272
Somerset Police	1,854	5,172	12	7,038
Somerville Police	4,744	23,728	70	28,542
South Hadley Police	1,609	3,088	12	4,709
South Shore RECC	4,876	11,628	25	16,529
South Worcester CCC	2,702	6,996	13	9,711
Southampton Police	273	675	5	953
Southborough Police	509	2,439	2	2,950
Southbridge Police	1,765	6,302	6	8,073
Spencer Police	890	3,271	4	4,165
Springfield Police	22,316	116,822	418	139,556
Sterling Communications	644	1,439	6	2,089
Stoneham Police	1,886	3,619	7	5,512
Stoughton Police	1,848	5,356	14	7,218
Stow Police	300	1,045	5	1,350
Sturbridge Police	682	3,323	5	4,010
Sudbury Police	1,041	2,804	1	3,846
Sutton Police	482	1,815	4	2,301
Swansea Police	1,303	4,071	4	5,378
Taunton Fire	4,802	19,400	46	24,248

Templeton Police	634	2,014	7	2,655
Truro Police	194	920	3	1,117
Tyngsboro Police	508	2,955	16	3,479
Upton Police	899	2,072	2	2,973
Uxbridge Police	909	2,648	5	3,562
Wachusett Regional CC	2,816	7,652	14	10,482
Wakefield Police	1,851	4,089	18	5,958
Walpole Police	1,585	5,099	16	6,700
Waltham Communications	4,744	13,458	45	18,247
Wareham Police	2,491	7,955	27	10,473
Watertown Police	2,643	7,594	17	10,254
Wayland Police	994	1,894	13	2,901
Wellesley Police	2,003	4,309	17	6,329
West Bridgewater Police	752	2,649	2	3,403
West Newbury Police	144	442	3	589
West Springfield Police	3,622	15,171	47	18,840
Westborough Public Safety	2,299	6,109	14	8,422
WESTCOMM	11,899	33,917	97	45,913
Westfield Public Safety	4,552	13,502	25	18,079
Westford Police	1,520	4,099	14	5,633
Westminster Police	442	1,475	2	1,919
Weston Police	1,268	2,961	5	4,234
Westport Police	1,303	3,717	9	5,029
Westwood Police	1,575	3,504	11	5,090
Weymouth Police	5,547	15,971	33	21,551
Wilbraham RECC	2,464	4,028	14	6,506
Williamstown Police	1,082	1,610	3	2,695
Wilmington Police	2,303	4,532	12	6,847
Winchendon Police	1,076	2,984	132	4,192
Winchester Police	1,486	2,413	8	3,907
Woburn Police	3,988	12,320	26	16,334
Worcester RECC	30,894	113,013	312	144,219
Yarmouth Police	5,216	9,051	17	14,284

Totals: 660,587 2,547,428 6,841 3,214,856

Total Voice 911: 3,208,015

Call Volume 2024

PSAP	Wired	Wireless	VoIP	Text	Total
Acton Police	643	3,468	615	12	4,738
Acushnet Police	89	2,332	361	9	2,791
Agawam Police	417	8,793	2,373	24	11,607
Amherst Public Safety	332	7,026	1,853	25	9,236
Andover Police	674	7,701	1,746	15	10,136
Arlington Communications	531	7,448	1,333	20	9,332
Ashburnham Police	55	1,022	237	9	1,323
Ashland Police	315	2,845	478	14	3,652
Athol Police	334	3,552	711	7	4,604
Attleboro Police	462	12,526	1,986	32	15,006
Auburn Police	472	5,363	1,365	12	7,212
Avon Police	55	1,926	164	10	2,155
Ayer / Shirley Police	138	2,999	903	17	4,057
Barnstable County Sheriff	2,277	31,614	11,078	43	45,012
Barnstable Police	971	18,942	4,409	46	24,368
Bedford Police	516	2,370	1,136	10	4,032
Belchertown Police	138	1,114	340	2	1,594
Bellingham Police	409	3,458	592	11	4,470
Belmont Public Safety	428	3,402	484	17	4,331
Berkley Police	28	1,293	135	5	1,461
Berkshire Cty ECC Sheriff	1,340	12,213	2,802	23	16,378
Beverly Police	700	8,657	2,286	28	11,671
Billerica Police	629	7,485	1,282	22	9,418
Blackstone Police	79	1,147	189	7	1,422
Boston EMS	13,627	97,112	18,942	0	129,681
Boston Police	32,363	453,305	53,026	1,814	540,508
Bourne Police	450	6,276	1,854	21	8,601
Boxford Police	93	1,175	108	7	1,383
Boylston Police	109	1,365	105	4	1,583
Braintree Police	1,737	11,351	2,612	28	15,728
Bridgewater Police	205	5,389	1,454	21	7,069
Brockton Police	3,029	51,233	6,477	131	60,870
Brookline Police	1,764	13,466	4,108	43	19,381
Burlington Police	1,900	7,192	1,337	18	10,447
Cambridge Communications	5,292	36,546	4,547	127	46,512
Canton Police	399	7,064	1,224	20	8,707
Carlisle Police	114	500	89	5	708
Carver Police	145	2,312	475	7	2,939
Charlton Police	185	2,775	796	8	3,764
Chelmsford Police	888	6,451	1,413	16	8,768
Chelsea Emergency Comm.	655	18,317	2,000	73	21,045
Clinton Police	204	2,729	497	10	3,440
Concord Police	853	3,448	1,239	17	5,557
Dalton Communications RECC	233	1,515	347	7	2,102

Danvers Police	904	7,718	2,058	97	10,777
Dartmouth Police	733	9,333	1,952	28	12,046
Dedham Police	794	8,010	1,965	19	10,788
Dennis Police	366	5,861	1,038	14	7,279
Dighton Police	59	1,469	220	6	1,754
Douglas Police	64	986	187	7	1,244
Dover Police	93	805	48	6	952
Dukes County Sheriff	418	6,122	748	14	7,302
Duxbury RECC	959	11,039	2,265	34	14,297
East Bridgewater Police	199	2,476	690	9	3,374
Eastham Police	122	2,098	347	4	2,571
Easthampton Police	340	4,579	1,015	16	5,950
Essex County RECC	823	9,501	1,861	18	12,203
Everett Communications	1,030	18,392	1,301	83	20,806
Fairhaven Police	171	2,000	780	6	2,957
Fall River Police	2,140	45,277	6,583	96	54,096
Fitchburg Police	1,108	13,198	1,559	48	15,913
Framingham Police	1,637	22,965	4,110	118	28,830
Framingham - POD-01	489	191,318	3,497	212	195,516
Freetown Police	55	1,999	505	7	2,566
Gardner Police	752	5,659	1,243	17	7,671
Georgetown Police	183	1,241	142	5	1,571
Gloucester Police	374	6,419	955	11	7,759
Grafton Police	434	3,173	224	8	3,839
Granby Police	159	1,278	147	8	1,592
Great Barrington Police	330	2,263	761	11	3,365
Greenfield Police	470	7,602	2,049	27	10,148
Groton Police	174	738	84	3	999
Groveland Police	45	716	195	4	960
Hadley Police	132	2,899	438	23	3,492
Hamilton Police	153	749	103	3	1,008
Hanscom AFB	48	341	316	8	713
Haverhill Police	771	19,018	2,958	200	22,947
Holyoke Police	1,592	23,477	5,990	104	31,163
Hopkinton Police	264	2,339	484	13	3,100
Hudson Police	631	4,175	722	5	5,533
Ipswich Police	271	2,030	368	8	2,677
Kingston Police	313	3,484	805	10	4,612
Lakeville Police	202	2,096	441	16	2,755
Lawrence Police	1,811	40,754	2,526	111	45,202
Leominster Police	1,227	12,057	2,298	36	15,618
Lexington Police	655	5,062	2,002	19	7,738
Lincoln Police	113	1,241	363	9	1,726
Littleton Police	245	2,445	711	5	3,406
Lowell Police	1,570	46,798	4,650	129	53,147
Ludlow Police	389	4,623	1,588	16	6,616
Lynn Police	2,577	41,267	2,456	78	46,378

Lynnfield Police	243	2,465	495	8	3,211
Malden Police	1,221	23,240	1,984	72	26,517
Marblehead Police	363	2,522	437	16	3,338
Marion Police	150	1,041	477	16	1,684
Marlboro Police	1,108	10,737	3,023	32	14,900
Marshfield Police	724	4,593	499	15	5,831
Mattapoisett Police	195	984	189	5	1,373
Maynard Police	349	1,702	402	12	2,465
Medfield Police	162	1,535	195	7	1,899
Medford Police	1,281	12,001	2,412	36	15,730
Medway Police	222	2,207	582	5	3,016
Melrose Police	485	3,998	957	11	5,451
Merrimac Police	45	1,031	189	5	1,270
Metacomet Communications	1,951	14,273	3,165	27	19,416
Methuen Police	896	11,978	1,663	28	14,565
Metro North RECC	845	27,935	2,865	99	31,744
Middleboro Police	745	6,070	1,266	13	8,094
Milford Police	588	7,997	1,887	23	10,495
Millbury Police	356	3,387	984	7	4,734
Millis Police	222	1,535	277	6	2,040
Milton Police	376	6,290	1,245	29	7,940
Montague Police	242	2,653	397	13	3,305
Nahant Police	204	575	59	2	840
Nantucket Police	393	3,791	421	13	4,618
Nashoba Valley RECC	527	9,234	1,923	18	11,702
Natick Police	645	7,544	1,185	25	9,399
Needham Police	781	4,208	1,254	11	6,254
New Bedford Police	2,097	50,086	6,127	181	58,491
New Braintree State Police	379	5,344	1,167	10	6,900
Newbury Police	40	1,135	156	8	1,339
Newburyport Police	216	3,470	1,054	11	4,751
Newton Police	2,744	15,069	2,863	40	20,716
Norfolk County ECC	3,770	41,690	7,620	107	53,187
North Adams Police	444	5,415	1,291	13	7,163
North Andover Police	348	6,401	2,191	19	8,959
North Attleboro Police	490	6,084	715	13	7,302
North Reading Police	245	1,922	409	9	2,585
Northampton Communications	1,057	10,613	2,840	30	14,540
Northampton State Police	808	28,039	1,164	28	30,039
Northboro Police	366	3,492	554	44	4,456
Northbridge Police	107	3,366	946	10	4,429
Northern Middlesex RECC	1,663	11,578	2,950	40	16,231
Oxford Police	225	3,562	474	12	4,273
Palmer Police	285	3,751	823	19	4,878
Peabody Police	1,251	13,038	3,634	23	17,946
Pembroke Police	427	2,932	1,291	9	4,659
Pepperell Police	453	4,668	733	26	5,880

Pittsfield Police	888	19,300	4,835	49	25,072
Plymouth County Sherriff	1,552	15,082	4,145	49	20,828
Provincetown Police	184	1,570	176	7	1,937
Quincy Police	1,975	28,846	4,651	71	35,543
Randolph Police	683	12,319	1,728	32	14,762
Raynham Police	335	4,957	906	17	6,215
Reading Police	381	3,307	840	12	4,540
Rehoboth Police	124	2,338	280	6	2,748
Rockport Police	72	1,079	240	3	1,394
Rowley Police	54	624	60	3	741
Rutland Fire	282	5,257	967	15	6,521
Salem Police	3,310	11,895	1,819	31	17,055
Salisbury Police	147	2,234	476	8	2,865
Sandwich Police	499	4,287	1,407	7	6,200
Saugus Police	953	8,153	1,728	19	10,853
Scituate Police	302	2,668	505	16	3,491
Seekonk Police	333	4,080	693	13	5,119
SEMRECC	1,784	20,795	3,430	39	26,048
Sharon Police	153	2,974	564	18	3,709
Shelburne Falls State Police	998	13,790	2,262	33	17,083
Shrewsbury Police	515	8,451	1,522	12	10,500
Somerset Police	258	4,708	1,354	11	6,331
Somerville Police	1,855	21,418	2,345	36	25,654
South Hadley Police	391	3,054	1,236	10	4,691
South Shore RECC	1,070	10,702	2,687	30	14,489
South Worcester CCC	513	7,094	1,834	34	9,475
Southborough Police	166	2,272	291	6	2,735
Southbridge Police	359	6,796	1,051	15	8,221
Spencer Police	249	3,227	522	11	4,009
Springfield Police	6,134	116,577	12,892	388	135,991
Sterling Communications	175	1,489	282	6	1,952
Stoneham Police	504	3,958	1,116	8	5,586
Stow Police	106	940	162	8	1,216
Sturbridge Police	127	3,216	510	8	3,861
Sudbury Police	113	858	160	46	1,177
Sutton Police	185	1,763	220	5	2,173
Swansea Police	156	3,989	913	9	5,067
Taunton Fire	1,596	18,883	2,301	51	22,831
Templeton Police	121	1,859	488	11	2,479
Truro Police	147	764	111	7	1,029
Tyngsboro Police	198	2,548	236	9	2,991
Upton Police (Regional)	210	2,045	490	5	2,750
Uxbridge Police	103	2,502	631	6	3,242
Wachusett Regional CC	376	7,377	1,855	17	9,625
Wakefield Police	573	4,194	1,451	3	6,221
Walpole Police	576	4,965	799	5	6,345
Waltham Communications	1,647	13,849	2,131	82	17,709

Wareham Police	1,022	7,665	1,528	25	10,240
Watertown Police	570	6,986	1,877	8	9,441
Wayland Police	480	1,904	364	7	2,755
Wellesley Police	802	4,392	680	21	5,895
West Bridgewater Police	341	2,620	338	5	3,304
West Newbury Police	43	464	55	3	565
West Springfield Police	736	14,436	2,158	35	17,365
Westborough Public Safety	691	5,762	1,582	13	8,048
WESTCOMM	1,788	35,021	8,048	116	44,973
Westfield Public Safety	859	12,543	2,934	22	16,358
Westford Police	436	3,679	861	9	4,985
Westminster Police	87	1,351	353	3	1,794
Weston Police	274	2,611	698	8	3,591
Westport Police	259	3,448	738	17	4,462
Westwood Police	536	3,511	927	12	4,986
Weymouth Police	1,539	15,366	3,293	46	20,244
Wilbraham RECC	677	5,427	1,795	16	7,915
Williamstown Police	310	1,589	602	7	2,508
Wilmington Police	484	4,254	1,395	9	6,142
Winchendon Police	301	2,724	617	149	3,791
Winchester Police	371	1,988	1,571	7	3,937
Woburn Police	1,094	11,561	2,435	30	15,120
Worcester RECC	9,021	112,523	18,486	338	140,368
Yarmouth Police	1,105	8,654	2,900	16	12,675

Totals: 194,658 2,590,020 406,227 7,941 3,198,846

Total Voic 911: 3,190,905

Call Volume 2025

PSAP	Wired	Wireless	VoIP	Text	Total
Acton Police	563	3,519	631	18	4,731
Acushnet Police	105	2,192	309	5	2,611
Agawam Police	390	8,701	2,205	26	11,322
Amherst Public Safety	248	6,815	1,838	18	8,919
Andover Police	647	7,334	1,753	8	9,742
Arlington Communications	532	7,396	1,185	20	9,133
Ashburnham Police	58	1,014	150	6	1,228
Ashland Police	331	2,955	440	11	3,737
Athol Police	281	3,406	514	11	4,212
Attleboro Police	438	12,475	2,343	27	15,283
Auburn Police	364	5,258	1,328	15	6,965
Avon Police	37	1,446	102	4	1,589
Ayer / Shirley Police	137	3,358	780	9	4,284
Barnstable County Sheriff	2,038	35,581	10,687	74	48,380
Barnstable Police	969	18,909	4,083	47	24,008
Bedford Police	369	2,621	1,421	12	4,423
Bellingham Police	323	3,693	536	9	4,561
Belmont Public Safety	431	4,192	617	11	5,251
Berkley Police	30	1,159	85	3	1,277
Berkshire RECC	1,065	12,775	2,856	59	16,755
Beverly Police	536	8,570	1,779	23	10,908
Billerica Police	537	7,442	1,338	36	9,353
Blackstone Police	82	1,262	184	9	1,537
Boston EMS	11,054	99,852	19,477	0	130,383
Boston Police	27,656	435,441	54,259	2147	519,503
Bourne Police	267	6,317	1,450	13	8,047
Boxford Police	258	1,120	123	8	1,509
Boylston Police	79	1,434	96	7	1,616
Braintree Police	1,448	11,312	2,607	38	15,405
Bridgewater Police	186	5,633	1,298	3	7,120
Brockton Police	2,098	49,391	7,508	140	59,137
Brookline Police	1,629	13,630	4,420	26	19,705
Burlington Police	1,985	6,951	1,200	14	10,150
Cambridge Communications	5,545	35,906	4,564	108	46,123
Canton Police	441	7,283	1,161	17	8,902
Carlisle Police	93	532	79	5	709
Carver Police	87	2,329	437	6	2,859
Charlton Police	186	3,614	871	8	4,679
Chelmsford Police	864	7,381	1,435	16	9,696
Chelsea Emergency Comm.	475	16,990	2,042	49	19,556
Clinton Police	138	2,779	443	10	3,370

Concord Police	828	3,520	1,244	19	5,611
Dalton Communications RECC	258	1,511	315	8	2,092
Danvers Police	780	7,451	2,079	92	10,402
Dartmouth Police	582	9,291	2,424	10	12,307
Dedham Police	777	7,737	1,792	19	10,325
Dennis Police	305	6,094	955	12	7,366
Dighton Police	53	1,518	213	7	1,791
Douglas Police	47	1,170	161	6	1,384
Dover Police	93	1,243	76	4	1,416
Dukes County Sheriff	505	6,172	679	18	7,374
Duxbury RECC	962	11,942	2,308	20	15,232
Eastham Police	29	222	50	1	302
Easthampton Police	309	4,759	999	13	6,080
Everett Communications	691	17,390	1,197	56	19,334
Fall River Police	1,829	46,134	6,880	117	54,960
Fitchburg Police	895	14,417	1,496	41	16,849
Framingham Police	1,351	21,002	4,252	56	26,661
Freetown Police	51	2,058	433	4	2,546
Gardner Police	763	5,620	1,219	17	7,619
Georgetown Police	171	1,046	120	9	1,346
Gloucester Police	310	6,212	924	9	7,455
Grafton Police	362	3,206	334	18	3,920
Granby Police	102	1,260	126	3	1,491
Great Barrington Police	188	2,239	818	6	3,251
Greenfield Police	520	7,126	2,129	18	9,793
Groveland Police	29	656	159	8	852
Hadley Police	122	2,997	462	10	3,591
Hamilton Police	93	723	124	6	946
Hanscom AFB	28	327	408	4	767
Haverhill Police	670	17,981	3,283	58	21,992
Holyoke Police	1,875	23,439	6,781	115	32,210
Hopkinton Police	278	2,882	405	9	3,574
Hudson Police	265	2,027	367	5	2,664
Ipswich Police	203	2,080	379	8	2,670
Kingston Police	242	3,300	817	9	4,368
Lakeville Police	184	2,254	430	15	2,883
Lawrence Police	1,453	39,037	2,617	141	43,248
Leominster Police	932	11,733	2,390	41	15,096
Lexington Police	498	5,646	1,673	8	7,825
Lincoln Police	75	1,243	409	6	1,733
Littleton Police	182	2,375	713	9	3,279
Lowell Police	1,368	43,504	4,017	149	49,038
Ludlow Police	341	5,179	1,661	11	7,192
Lynn Police	2,072	39,476	2,163	95	43,806

Lynnfield Police	211	2,319	493	6	3,029
Malden Police	1,052	20,863	2,191	49	24,155
Marblehead Police	308	2,776	409	8	3,501
Marion Police	117	1,154	412	9	1,692
Marlboro Police	1,030	11,265	2,888	31	15,214
Marshfield Police	674	4,863	666	9	6,212
Mattapoisett Police	142	1,145	207	6	1,500
Maynard Police	425	1,844	264	8	2,541
Medfield Police	120	1,535	202	9	1,866
Medford Police	1,019	12,754	2,320	37	16,130
Medway Police	219	2,289	609	10	3,127
Melrose Police	344	4,243	1,051	17	5,655
Merrimac Police	30	1,085	152	6	1,273
Metacomet Communications	1,580	14,437	2,835	43	18,895
Methuen Police	691	12,766	1,615	36	15,108
Metro North RECC	753	26,739	2,769	75	30,336
Middleboro Police	648	6,241	1,264	16	8,169
Milford - POD1	83	160,929	2,845	208	164,065
Milford Police	508	7,475	1,718	24	9,725
Millbury Police	300	3,444	739	14	4,497
Millis Police	232	1,525	296	10	2,063
Milton Police	357	6,255	945	29	7,586
Montague Police	171	2,333	284	9	2,797
Nahant Police	121	590	54	7	772
Nantucket Police	389	3,856	416	19	4,680
Nashoba Valley RECC	636	11,340	1,925	29	13,930
Natick Police	583	7,433	1,624	19	9,659
Needham Police	646	4,972	1,074	12	6,704
New Bedford Police	2,347	48,835	5,950	89	57,221
New Braintree State Police	359	5,849	1,156	10	7,374
Newbury Police	32	1,185	171	4	1,392
Newburyport Police	172	3,652	949	17	4,790
Newton Police	2,683	17,637	3,193	0	23,513
Norfolk County ECC	3,671	47,308	9,295	118	60,392
North Adams Police	338	5,645	1,272	32	7,287
North Andover Police	316	6,762	2,037	26	9,141
North Attleboro Police	408	6,047	629	18	7,102
North Reading Police	220	1,865	400	9	2,494
North Shore RECC	764	10,521	1,901	44	13,230
Northampton Communications	971	10,993	2,800	35	14,799
Northampton State Police	472	24,605	1,037	55	26,169
Northboro Police	335	3,379	593	36	4,343
Northbridge Police	116	3,444	1,024	13	4,597
Northern Middlesex RECC	1,219	11,877	3,089	42	16,227

Oxford Police	260	3,679	476	9	4,424
Palmer Police	245	3,820	860	23	4,948
Peabody Police	1,024	12,608	3,222	26	16,880
Pembroke Police	278	2,950	713	11	3,952
Pepperell Police	626	5,380	852	21	6,879
Pittsfield Police	741	20,050	4,932	71	25,794
Plymouth County Sherriff	1,419	15,431	3,814	39	20,703
Provincetown Police	30	179	35	0	244
Quincy Police	1,263	29,571	4,857	90	35,781
Randolph Police	571	11,920	1,479	28	13,998
Raynham Police	276	4,582	898	6	5,762
Reading Police	331	3,503	808	10	4,652
Rehoboth Police	114	2,439	276	8	2,837
Rockport Police	77	1,117	299	4	1,497
Rutland Fire	304	5,536	1,066	15	6,921
Salem Police	1,620	12,944	1,697	42	16,303
Salisbury Police	119	2,487	403	6	3,015
Sandwich Police	357	4,260	1,400	14	6,031
Saugus Police	709	8,865	1,634	42	11,250
Scituate Police	349	2,863	511	14	3,737
Seekonk Police	127	4,195	697	14	5,033
SEMRECC	1,470	20,502	3,437	43	25,452
Sharon Police	90	3,232	498	27	3,847
Shelburne Falls State Police	839	13,620	2,023	35	16,517
Shrewsbury Police	346	8,597	1,686	21	10,650
Somerset Police	300	4,064	1,383	12	5,759
Somerville Police	1,438	20,209	2,446	37	24,130
South Hadley Police	244	3,659	1,185	8	5,096
South Shore RECC	868	10,914	2,823	32	14,637
South Worcester CCC	612	7,357	1,716	30	9,715
Southborough Police	152	2,219	319	11	2,701
Southbridge Police	265	6,156	960	13	7,394
Spencer Police	234	3,323	444	9	4,010
Springfield Police	4,735	109,778	12,800	436	127,749
Sterling Communications	174	1,597	278	12	2,061
Stoneham Police	535	3,968	1,271	12	5,786
Stow Police	99	1,080	131	10	1,320
Sturbridge Police	109	3,445	471	6	4,031
Sutton Police	128	1,743	235	9	2,115
Swansea Police	173	3,985	889	10	5,057
Taunton Fire	1,281	18,814	2,598	50	22,743
Templeton Police	111	1,789	385	6	2,291
Truro Police	31	863	109	13	1,016
Tyngsboro Police	187	2,563	212	5	2,967

Upton Police	177	2,061	444	10	2,692
Uxbridge Police	82	2,500	595	8	3,185
Wachusett Regional CC	343	7,328	1,793	19	9,483
Wakefield Police	563	4,605	1,179	13	6,360
Walpole Police	616	5,069	741	8	6,434
Waltham Communications	1,473	14,243	1,937	61	17,714
Wareham Police	770	7,907	1,478	21	10,176
Watertown Police	479	7,137	1,716	12	9,344
Wayland Police	386	2,205	400	5	2,996
Wellesley Police	739	4,328	745	14	5,826
West Bridgewater Police	293	2,774	323	6	3,396
West Newbury Police	33	479	92	3	607
West Springfield Police	459	13,353	2,179	31	16,022
Westborough Public Safety	674	5,540	1,450	17	7,681
WESTCOMM	1,661	35,449	8,024	99	45,233
Westfield Public Safety	610	13,135	2,911	42	16,698
Westford Police	341	3,729	784	9	4,863
Westminster Police	55	1,288	325	10	1,678
Weston Police	220	2,642	419	9	3,290
Westport Police	296	3,668	717	5	4,686
Westwood Police	482	3,450	845	11	4,788
Weymouth Police	1,127	16,111	3,574	26	20,838
Wilbraham RECC	475	6,997	2,293	15	9,780
Williamstown Police	183	1,575	858	8	2,624
Wilmington Police	516	4,548	1,489	15	6,568
Winchendon Police	196	2,595	540	138	3,469
Winchester Police	335	2,668	820	12	3,835
Woburn Police	850	11,148	2,407	25	14,430
Worcester RECC	5,347	107,858	19,965	580	133,750
Yarmouth Police	1,050	8,641	3,587	27	13,305

Totals: 162,575 2,532,128 404,736 8,268 3,107,707

Total 911 Voice: 3,099,439