



# CAPE COD REGIONAL TRANSIT AUTHORITY

Demand Response  
Transportation Services

# CCRTA Demand Response Transportation Services

## History

*In 1976 the Cape Cod Regional Transit Authority was established under Massachusetts General Law 161B and the first transportation service available to Cape Cod residents and visitors was a general public, door-to-door ride by appointment service, called B-Bus (Barnstable Bus). This was the only public transportation service available until the late 80's when fixed route services were introduced.*

# CCRTA TRANSPORTATION SERVICES

- Fixed Route Services
- ADA Transportation Services
- Dial-A-Ride Transportation
- Boston Hospital Transportation
- Summer Services
- CapeFlyer Summer Rail Service
- Human Service Transportation
- Social Service Transportation

# ADA TRANSPORTATION SERVICES

- Americans With Disability Act of 1990
- ADA Service is the Door-to-Door Shared Ride Transportation for Passengers who Meet the ADA Eligibility Requirements
- Operates Within  $\frac{3}{4}$  of a Mile off the CCRTA Fixed Route System
- Same Days and Hours of Operation as Fixed Route Services
- Fares are \$2.50 per Route Traveled

# DIAL-A-RIDE TRANSPORTATION

- Is A General Public Door-to-door Ride By Appointment Transportation Service
- Open To All Residents and Visitors for any Purpose
- Available in All 15 Towns
- Operates Monday Through Friday from 7:00am To 7:00pm, Saturdays From 9:00am to 7:00pm and Sundays from 9:00am to 1:00pm
- Dart Fares are \$3.00, Seniors and People With Disabilities \$1.50
- Dart Passes, 25% Discount, 20 Rides for the Price of 15, Full Fare \$45.00, Half Fare \$22.50
- Shelter Transportation



# DIAL-A-RIDE TRANSPORTATION

- Provides over 240,000 rides a year
- Is managed with the Trapeze PASS para-transit software
- DART buses are equipped with Mentor Rangers (mobile data computers)
- DART buses are equipped with AVL (automatic vehicle locators)
- CCRTA is in the process of installing an Interactive Voice Response (IVR) system for our ADA, DART, and Human Service Transportation passengers



# BOSTON HOSPITAL TRANSPORTATION

- Operates Monday, through Friday
- Reservations are Required
- Travels to 16 Boston Hospitals
- Pick Up Locations

Wellfleet, Eastham, Orleans,  
Harwich, Barnstable, and Sagamore

- Fares

\$30.00 round trip, \$15.00 one way





# HUMAN SERVICE TRANSPORTATION

- CCRTA is the Human Service Transportation Broker for Cape Cod and the Islands
- MassHealth, PT1 and Day Habilitation
- Department of Developmental Services
- Department of Public Health (EIP)
- Department of Mental Health
- Massachusetts Rehabilitation Commission
- Elder Services of Cape Cod & the Islands
- Visiting Nurse Association of Cape Cod



# CCRTA WEB SITE

## [www.CapeCodRTA.org](http://www.CapeCodRTA.org)

- CCRTA Contact Information
- Schedule Information
  - Fixed Route, ADA, Dial-A-Ride Transportation (DART), and Boston Hospital Transportation services
- Links To All The CCRTA Transportation Partners
- Google Trip Planner
  - Passengers Can Plan Their Transportation to, from, and Around Cape Cod
- GPS Vehicle Location
  - Passengers Can Track The CCRTA Buses and Get Real Time Schedule Information
- Hyannis Transportation Center Information
  - Parking, Meeting Space, Inter City Bus Service and Island Ferry Connections