# Title Slide - CAPE COD REGIONAL TRANSIT AUTHORITY Demand Response Transportation Services

CCRTA logo

## Slide 1 – CCRTA Demand Response Transportation Services

History

In 1976 the Cape Cod Regional Transit Authority was established under Massachusetts General Law 161B and the first transportation service available to Cape Cod residents and visitors was a general public, door-to-door ride by appointment service, called B-Bus (Barnstable Bus). This was the only public transportation service available until the late 80’s when fixed route services were introduced.

## Slide 2 – CCRTA Transportation Services

* Fixed Route Services
* ADA Transportation Services
* Dial-A-Ride Transportation
* Boston Hospital Transportation
* Summer Services
* CapeFlyer Summer Rail Service
* Human Service Transportation
* Social Service Transportation

## Slide 3 – ADA Transportation Services

* Americans With Disability Act of 1990
* ADA Service is the Door-to-Door Shared Ride Transportation for Passengers who Meet the ADA Eligibility Requirements
* Operates Within ¾ of a Mile off the CCRTA Fixed Route System
* Same Days and Hours of Operation as Fixed Route Services
* Fares are $2.50 per Route Traveled

## Slide 4 – Dial-a-Ride Transportation

* Is A General Public Door-to-door Ride By Appointment Transportation Service
* Open To All Residents and Visitors for any Purpose
* Available in All 15 Towns
* Operates Monday Through Friday from 7:00am To 7:00pm, Saturdays From 9:00am to 7:00pm and Sundays from 9:00am to 1:00pm
* Dart Fares are $3.00, Seniors and People With Disabilities $1.50
* Dart Passes, 25% Discount, 20 Rides for the Price of 15, Full Fare $45.00, Half Fare $22.50
* Shelter Transportation

Image: two CCRTA dial-a-ride vans

## Slide 5 – Dial-a-Ride Transportation

* Provides over 240,000 rides a year
* Is managed with the Trapeze PASS para-transit software
* DART buses are equipped with Mentor Rangers (mobile data computers)

* DART buses are equipped with AVL (automatic vehicle locators)
* CCRTA is in the process of installing an Interactive Voice Response (IVR) system for our ADA, DART, and Human Service Transportation passengers

Image: two CCRTA dial-a-ride vans

## Slide 6 – Boston Hospital Transportation

* Operates Monday, through Friday
* Reservations are Required
* Travels to 16 Boston Hospitals
* Pick Up Locations

Wellfleet, Eastham, Orleans, Harwich, Barnstable, and Sagamore

* Fares: $30.00 round trip, $15.00 one way

Image: CCRTA bus at station

## Slide 7 – Human Service Transportation

* CCRTA is the Human Service Transportation Broker for Cape Cod and the Islands
* MassHealth, PT1 and Day Habilitation
* Department of Developmental Services
* Department of Public Health (EIP)
* Department of Mental Health
* Massachusetts Rehabilitation Commission
* Elder Services of Cape Cod & the Islands
* Visiting Nurse Association of Cape Cod

## Slide 8 – CCRTA Website [www.capecodrta.org](http://www.capecodrta.org)

* CCRTA Contact Information
* Schedule Information
  + Fixed Route, ADA, Dial-A-Ride Transportation (DART), and Boston Hospital Transportation services
* Links To All The CCRTA Transportation Partners
* Google Trip Planner
  + Passengers Can Plan Their Transportation to, from, and Around Cape Cod
* GPS Vehicle Location
  + Passengers Can Track The CCRTA Buses and Get Real Time Schedule Information
* Hyannis Transportation Center Information
  + Parking, Meeting Space, Inter City Bus Service and Island Ferry Connections