



MANDATORY SAFETY STANDARDS



SOCIAL DISTANCING

Ensure at least 6 feet of separation between individuals

Assign workers to individually designated work areas; increase physical space between workers; stagger work schedules

Stagger lunch and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing

Face coverings are required for all workers, except where doing so is unsafe due to medical condition or disability

Physical partitions are recommended where physical distancing is challenging (e.g., cashier) and must be at least 6 feet in height

Recommended best practices

Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)

Encourage contactless payment methods



HYGIENE PROTOCOLS

Ensure access to handwashing facilities on site, including soap and running water, wherever possible and allow sufficient break time to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative

Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)

Require frequent cleaning and sanitation of all high-touch areas such as desks, door handles, and restrooms

Post visible signage throughout the site to remind workers of the hygiene and safety protocols



STAFFING & OPERATIONS

Provide training to workers on car wash safety standards, up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission

Self-service interior cleaning is permitted so long as customers are able to maintain 6 feet of distancing

Customers should line up in their cars at facilities with automated car washing

Customers should stay in their cars throughout the exterior car wash process

Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion at entry points

Maintain a log of workers and customers to support contact tracing (name, date, time, contact information)

Workers must stay home if feeling ill

If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and assist the LBOH as reasonably requested to advise likely contacts to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH

Post notice to workers and customers of important health information and relevant safety measures as outlined in the Commonwealth's [Mandatory Safety Standards for Workplace](#)

Recommended best practices

Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home

Workers are strongly encouraged to self-identify symptoms or any close contact to a known or suspected COVID-19 case to their employer

Encourage workers who test positive for COVID-19, to disclose to the employer of the office for purposes of cleaning / disinfecting and contact tracing



CLEANING & DISINFECTING

Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)

Keep cleaning logs that include date, time, and scope of cleaning

Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms)

Disinfect self-service tools (e.g., vacuums) between each customer use

In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance