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Reviewed by:

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Revised by: Barbara Nealon{Original Policy Archived]

 

**THE SOCIAL SERVICE DEPARTMENT**

**Care Planning Overview~ A Plan of Approach:**

A specific care plan (Plan of Approach) is provided for each case opened in Social Service. The Social Workers are involved in various issues establishing and determining the patient care plan. The Social Service Staff deal with each case under the Social Service guidelines-policies and procedures, ethics, Federal and State Regulation and abide by confidentiality standards established by the hospital and NASW’s Code of Ethics. Included in the Care Planning/Plan of Care Approach: Social Service shall be sensitive to race/ethnic/language and cultural differences and proceed with a care plan developed/established to meet those needs.

Developing specific care plans based on patient’s individual needs. Plans may include but are not limited to the following.

* Alleged Abuse, Neglect and Mistreatment
* Cultural & Spiritual Beliefs/Customs Practices Needs Identified
* Financial Information and Guidance
* Information & Referral Services
* End of Life Care/Palliative Care
* Extended Care Placement
* Bereavement Services
* Crisis Intervention
* Discharge Planning
* Guardianship
* Behavioral Health needs
* Addiction Service needs
* Patient Advocacy/Mediation
* Counseling and/or Supportive Services
* May benefit from an Assessment