

Common Themes-Career Center Standards

Topic	Cost Effectiveness	Integrated Services	Maximizing Access	Effective Management and Leadership	Federal and Local/Individual Performance	Demand Driven
General Definitions	<ol style="list-style-type: none"> 1. Balanced budget based on allocation 2. Cost per Participant (check reference in Act) 3. Leveraged Resources 4. ROI 	<ol style="list-style-type: none"> 1. Minimize duplication 2. Coordination between Jobseeker and Business 3. Established operational Procedures 4. Co-location 5. State/Local staff partnership 	<ol style="list-style-type: none"> 1. Multiple points of “access”; 2. Ability to address priority of Service 3. Barriers to access and addressing 4. Partner Service Referrals/Funding 5. Physical facility access ADA 6. Technological accommodations 	<ol style="list-style-type: none"> 1. Vision 2. Evidence of Understanding WIOA and related rules 3. Staff Development 4. Program and Outcome Management (MIS systems) 5. Data driven decision making 6. Financial Integrity 7. Standard 	<ol style="list-style-type: none"> 1. Capacity to track, address and meet Performance requirements 2. Examples of Prior performance metrics and outcomes 3. Performance Metrics Subgroup 	<ol style="list-style-type: none"> 1. Understanding the Labor Market 2. Responsiveness to need 3. Eliciting and Responsiveness to customer and business feedback 4. Evidence Based practices

				Operating Procedures		
Metrics	<ul style="list-style-type: none">•	Shared Policy Framework		<ul style="list-style-type: none">• Funding Creativity• Demand Driven• Planning• Marketing• Continuous Improvement		<ul style="list-style-type: none">• Customer feedback• Employer Feedback