

Public Hearing: Medford Surgery Center LLC
School of Nursing Building, Classrooms A & B
Lawrence Memorial Hospital of Medford
170 Governors Avenue
Medford, MA 02155
5:00PM

Good evening and thank you for the opportunity to express our strong support for the proposed Medford Surgery Center project.

My name is Carmel Shields and I am the Executive Vice President of Shields Health Care Group.

As you may know, Shields is a family owned business founded by my father, Thomas Shields.

With a legacy deeply rooted in outpatient imaging, Shields has built upon our commitment to exceptional patient care by expanding the types of services, care and expertise we can provide. This includes ambulatory surgery services.

Our joint-venture partnership model brings operational discipline, talent and expertise to develop, and manage multi-specialty ambulatory care facilities.

The success of Shields and our partners is built upon several key strengths: strategic planning, understanding the needs of our patients, management expertise, clinical excellence and exceptional service.

The proposed Medford Surgery Center will advance these principles by providing patients and the surrounding community with a choice and with access to high-quality, low-cost alternatives to hospital-outpatient based procedures.

Data from the Health Policy Commission demonstrates that hospital-based outpatient procedures can be up to 40% more expensive than surgeries performed at ambulatory surgical centers yet quality outcomes do not vary.

The Center will be equipped with state-of-the-art technology in a facility designed to meet the patient's needs and enhancing the patient experience.

We believe that in choosing Lawrence Memorial as the location, the ASC will breathe new life into an aging campus and bring new and exciting services to the surrounding community.

I believe this project will best meet the needs of the those living and working in the community who are seeking high quality ambulatory surgery care, increase patient satisfaction, improve patient outcomes while simultaneously reducing medical expenses.