

Managed Care Health Carrier Provider Network Telephone Numbers

Pursuant to Bulletin 2018-06 - Accessing Care with Network Providers, Issued on October 2, 2018

| Carrier Name | Phone Number | |
|--|----------------|-------------------|
| | Non-Behavioral | Behavioral Health |
| Aetna Health, Inc | 888-982-3862 | 888-982-3862 |
| Aetna Life Insurance Company | 888-982-3862 | 888-982-3862 |
| Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. | 800-821-1388 | 800-821-1388 |
| Blue Cross and Blue Shield of Massachusetts, Inc. | 800-821-1388 | 800-821-1388 |
| Boston Medical Center Health Plan, Inc. d/b/a WellSense Health Plan | 855-833-8120 | 877-957-5600 |
| Cigna Health and Life Insurance Company | 800-244-6224 | 800-244-6224 |
| ConnectiCare of Massachusetts, Inc. | 800-251-7722 | 800-251-7722 |
| Fallon Community Health Plan, Inc. | 800-868-5200 | 888-421-8861 |
| Fallon Health & Life Assurance Company | 800-868-5200 | 888-421-8861 |
| Harvard Pilgrim Health Care, Inc. | 888-333-4732 | 888-777-4742 |
| Health New England, Inc. | 800-310-2835 | 800-310-2835 |
| HPHC Insurance Company, Inc. | 888-333-4742 | 888-777-4742 |
| Mass General Brigham Health Plan, Inc. (f/k/a AllWays Health Partners, Inc.) | 866-414-5533 | 866-414-5533 |
| Tufts Associated Health Maintenance Organization, Inc. | 800-462-0224 | 800-208-9565 |
| Tufts Health Public Plans, Inc. | 888-257-1985 | 888-257-1985 |
| Tufts Insurance Company | 800-462-0224 | 800-208-9565 |
| UnitedHealthcare Insurance Company | 866-414-1959 | 800-557-5745 |

Updated as of: January 1, 2023