COMMONWEALTH OF MASSACHUSETTS

EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

Enterprise Data Management & Engineering



**CBHC Visit and Demographics Data File**

Production-level Submission Guide

Version 1.1

July 9, 2025

Table of Contents

[Revision History 2](#_Toc202958255)

[Acronym Definitions 3](#_Toc202958256)

[1. Introduction 4](#_Toc202958257)

[2. Access Standards Data File (ASDF) 5](#_Toc202958258)

[3. Demographics Data File (DDF) 11](#_Toc202958259)

[4. Metadata File 21](#_Toc202958260)

[5. Submission Preparation 23](#_Toc202958261)

[6. Requirements and Validation 24](#_Toc202958262)

[7. Error Resolution 28](#_Toc202958263)

[8. Submissions and Resubmissions 30](#_Toc202958264)

[Appendix 31](#_Toc202958265)

# **Revision History**

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| --- | --- | --- |
| **Version** | **Date** | **Revision Note(s)** |
| 1.0 | 3/31/2025 | CBHC Visit and Demographics Data File, Production-level Submission Guide Version 1 Published |
| 1.1 | 7/9/2025 | * General enhancements to improve the organization, formatting, and usability of the guide (e.g., add page numbers, expanded list of acronyms, replaced/added to screenshots for accessibility, etc.).
* Section 2. Access Standards Data File (ASDF)
	+ Updated contextual notes in 2.1-2.5.
	+ Updated language in 2.6 to standardize and clarify field descriptions.
* Section 4. Metadata File
	+ Added two required records to provide the quarter start date and quarter end date of the submission.
	+ Replaced screenshot example with a typed example that reflects the two added records.
* Section 6. Requirements and Validation
	+ Updated details for ASDF requirements and validation.
	+ Added one additional error code to identify duplicate records.
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# **Acronym Definitions**

|  |  |
| --- | --- |
| **Acronym** | **Definition** |
| ASDF | Access Standards Data File |
| BH | Behavioral Health |
| CBHC | Community Behavioral Health Centers |
| CCQI | CBHC Clinical Quality Incentive program |
| CQEIP | CBHC Quality and Equity Incentive Program |
| DDF | Demographics Data File |
| EDME | Enterprise Data Management & Engineering (former Data Warehouse) |
| EOHHS | Executive Office of Health and Human Services |
| ETL | Extract, Transform, and Load |
| HHS | Department of Health and Human Services  |
| LQV | Last Qualifying Visit |
| PIDSL | Provider ID, Service Location |
| RELD SOGI | Race, Ethnicity, Language, Disability, Sexual Orientation, and Gender Identity |
| SFTP | Secure File Transfer Protocol |
| TIN | Tax Identification Number |
| VDDF | Visit and Demographics Data File |
| PGP | Pretty Good Privacy; encryption program and standard |
| PROD | Production; also used as, “production-level” when used to define real member data. |

# **Introduction**

## 1.1 Background

As part of the Roadmap for Behavioral Health Reform, Community Behavioral Health Centers (CBHCs) have launched across the Commonwealth since January 2023 to provide front-door access to care for individuals experiencing behavioral health (BH) crises in the community. To support the CBHCs’ efforts of continuous quality improvement and to incentivize positive quality and equitable care outcomes for MassHealth members, EOHHS has implemented a CBHC Incentive Program, with a clinical quality incentive program (CCQI) component and a CBHC quality and equity incentive program (CQEIP) component for the CBHC provider network. These program components are part of larger efforts at EOHHS to center equity alongside quality as a pillar of value-based care and as a priority for the state's health care system.

## 1.2 Submission Overview

CBHC VDDF submissions to EOHHS include three files:

* The CBHC Access Standards File (ASDF) – data file containing time-stamped encounter and visit-level data
* The CBHC Demographics Data File (DDF)– data file containing member-level demographics data
* The CBHC VDDF Metadata File – file transfer/data loading supporting file containing information on the submission and contents of the data file(s)

The files will be compressed/zipped; the compressed/zipped file will be encrypted using PGP encryption and then securely submitted to EOHHS as depicted below.



*Description: The image contains a green header with the text, "Example CBHC Organization". Under this header, three icons, labeled "1", "2", and "3" represent the three files: 1. Access Standards Data File (ASDF), 2. Demographics Data File (DDF), and 3. Metadata File. An arrow connects the three files to a diamond-shaped icon, used to denote a step in the process, labeled, “Zip”. An arrow connects the “Zip” icon to an icon of a zipped file. An arrow connects the zipped file icon to a new diamond-shaped process icon labeled, “Encrypt” to illustrate that the zipped file is encrypted using PGP (Pretty Good Privacy) encryption. An arrow connects the “Encrypt” icon to an icon of the PGP encrypted zipped file, demonstrated by a red banner containing a padlock icon and the text, “PGP”; this icon is titled, “Visit and Demographics Data File (VDDF)”. An arrow connects the “VDDF” icon to a folder icon under a yellow header with the text, “MassHealth”. The folder icon contains the ”VDDF” icon and illustrates that after the aforementioned steps, the ”VDDF” is submitted to MassHealth (language referencing the VDDF submission to “MassHealth” or to “EOHHS” may be used interchangeably in this diagram/document).*

Additional details on each file and the submission requirements are outlined in the sections that follow.

## 1.3 Document Context

This submission guide provides an overview of the CBHC Visit and Demographics Data File (VDDF) production-level file submission, which CBHCs will send to EOHHS quarterly. Please review the document in full and note that some sections, text, examples, etc., may be found across multiple pages.

# **Access Standards Data File (ASDF)**

The Access Standards Data File (ASDF) section contains details specific to the ASDF data elements, fields, file layout, and name.

## 2.1 CBHC ASDF Reporting Requirements

To provide the necessary data elements in the ASDF, EOHHS requests that CBHCs capture and report on time-stamped, MassHealth members’ Qualifying Triages and visit-level data for each performance year.

## 2.2 Qualifying Triages

To report triage-level data, all Qualifying Triages that occurred in the performance measurement year between **January 1st to December 31st** to any of the 6 Qualifying Visit appointment types(*see Appendix, Table 3B: Appointment Types*) should be captured and reported in the ASDF in Fields 20-22. Non-qualifying triages should not be reported and will not be accepted in the file submission if it cannot be categorized as one of the six Qualifying Visit appointment types. Qualifying Triages that result in a non-Qualifying Visit or a Qualifying Visit that is different from the one scheduled during the Qualifying Triage should also be reported in the ASDF.

## 2.3 Last Qualifying Visits and Qualifying Visits (After a Qualifying Triage)

To capture visit-level data on Qualifying Visits for each performance year, CBHCs should identify and report on all Last Qualifying Visits and Qualifying Visits that occurred in the measurement year between **January 1st to December 31st**.

To capture and report on “Last Qualifying Visits (LQVs)”, for members with more than one Qualifying Visit to any of the six appointment types (*see Appendix, Table 3B: Appointment Types*) within the performance measurement year, all Qualifying Visits prior to another qualifying visit scheduled from a Qualifying Triage should be captured and reported in ASDF Fields 17-19.

All Qualifying Visits scheduled from a Qualifying Triage that occurred after a prior Qualifying Visit or when there is no prior Qualifying Visits in the performance measurement year should be captured and reported in Fields 23-27.

A Qualifying Visit in one event can become a LQV if another Qualifying Visit occurs after and should be reported as a separate event for the same member.

If a member did NOT have a LQV, then the value “19510101” indicating no date of LQV should be provided.

## 2.4 Edge-Case Qualifying Events

### 2.4.1 Multiple Qualifying Visits from a Single Qualifying Triage

To report multiple Qualifying Visits scheduled from one Qualifying Triage, report each scheduled Qualifying Visit as a separate entry with the same Qualifying Triage timestamp (Fields 20-21), but a different appointment type (Field 22 and 27) for each entry. If the scheduled Qualifying Visit does not have a Qualifying Triage with the same timestamp as other Qualifying Visits scheduled from the same Qualifying Triage, this will indicate a new entry for a separate Qualifying Triage. *Note: If the appointment type for Field 22 and Field 27 do not match, this will be considered a “Different Qualifying Visit” (DQ) appointment type.*

### 2.4.2 Intake for MOUD and Urgent Psychopharmacology Qualifying Visits as an Urgent Appointment

To report intakes that are a part of a workflow for Qualifying Triages to an MOUD or urgent psychopharmacology appointment type, report the intake as an “urgent appointment” for both the Qualifying Triage appointment type (Field 22) and the Qualifying Visit appointment type (Field 27), even if the Qualifying Triage was for an MOUD or an urgent psychopharmacology appointment type. In addition to reporting the intake as an “urgent appointment”, report the MOUD or urgent psychopharmacology appointment with the same Qualifying Triage timestamp (Fields 20-21) as the one entered for the intake. *Note: If the appointment type for Field 22 and Field 27 do not match, this will be considered a “Different Qualifying Visit” (DQ) appointment type.*

### 2.4.3 Open Access as CBHC Core Bundle Service Visits

To identify how to report Open Access (unscheduled, walk-in) visits for core bundle service appointment types only, please refer to the latest version of the CBHC CQI (CCQI) Technical Specifications on how an Open Access Qualifying Triage and an Open Access Qualifying Visit are defined to determine what Open Access events would count in the measure. *Note: If an Open Access Qualifying Triage resulted in a no-show where the Open Access walk-in appointment did not occur, do NOT report this event in the ASDF.*

## 2.5 MCI Time of Readiness

MCI Time of Readiness should be reported in Fields 28 and 29 when a member is triaged to an MCI appointment type in Field 22. Please refer to the latest version of the CBHC CQI (CCQI) Technical Specifications on the definition for “Time of Readiness”.

## 2.6 ASDF: Layout

The table below provides the layout of the ASDF.

| **Field No.**A | **Field Name**B | **Field Description**C | **Field Length**D | **Data Type**E | **Required**F |
| --- | --- | --- | --- | --- | --- |
|  | CBHC TIN | CBHC Tax Identification Number.  | 9 | N | Required |
|  | CBHC Abbreviation | CBHC Abbreviation. See Appendix, Table 1 for table of valid values. | 10 | C | Required |
|  | CBHC PIDSL | CBHC PIDSL where event(s) occurred.  | 10 | C | Required |
|  | CBHC PIDSL Name | Name of CBHC at PIDSL-level where event(s) occurred.  | 100 | C | Provide if available |
|  | Medicaid ID | The Medicaid ID, also referred to as the MassHealth ID, Medicaid Claim Certificate Number, or New MMIS ID.  | 12 | C | Required |
|  | Health Plan Member ID  | The unique member ID for the individual’s health plan/payer member ID. Health Plan Member ID should be included when available. Inclusion of Health Plan Member ID does not indicate the inclusion of a broader population (i.e., does not indicate expanding to include commercial payers). | 40 | C | Provide if available |
|  | Medical Record Number | The unique medical record number that distinguishes a patient and a patient’s record(s) from all patients and patient records at a given institution. | 25 | C | Required |
|  | Member Birth Date | Member’s Date of Birth. The date should follow the YYYYMMDD format  | 8 | D | Required |
|  | Member First Name | Member’s First Name | 100 | C | Required |
|  | Member Last Name | Member’s Last Name | 100 | C | Required |
|  | Member Middle Initial | Member’s Middle Initial | 1 | C | Provide if available |
|  | Member Address 1 | Member’s Street Address 1 | 100 | C | Provide if available |
|  | Member Address 2 | Member’s Street Address 2 | 100 | C | Provide if applicable |
|  | Member City | Member’s City | 40 | C | Provide if available |
|  | Member State | Member’s State | 2 | C | Provide if available |
|  | Member Zip Code | Member’s Zip Code | 5 | C | Provide if available |
|  | LQV Date | Last Qualifying Visit (LQV) prior to the date of the Qualifying Triage with CBHC in date format: “YYYYMMDD”.If no LQV date, enter “19510101” if the member did not have a Qualifying Visit at the CBHC prior to the date of the Qualifying Triage with the CBHC and therefore no LQV date. | 8 | D | Required  |
|  | Service Code of the LQV | CBHC bundle services are behavioral health outpatient services and CBHC MCI services are defined as Mobile Crisis Intervention services for short-term mobile, on-site, face-to-face crisis assessment, intervention; these service types are accompanied by modifier codes to provide additional details on the services. The Service Code field must include the code-modifier combination that reflects the code-modifier associated with the encounter/visit. Only include any of the 6 Qualifying CBHC Appointment Types (Bundle Service or MCI Visits).*(Refer to Appendix, Table 3A: Service Codes)*If the member did not have a Qualifying Visit at the CBHC prior to the date of the Qualifying Triage with the CBHC and therefore no LQV service code, leave as blank*.* | 11 | C | Provide if applicable |
|  | Appointment Type of the LQV | The CBHC Appointment Type provides appointment information based on the Service Code. *(Refer to Appendix, Table 3B: CBHC Appointment Types.)*If the member did not have a Qualifying Visit at the CBHC prior to the date of the Qualifying Triage with the CBHC and therefore no LQV appointment type, leave as blank*.* | 19 | C | Provide if applicable |
|  | Qualifying Triage Date  | Date of the Qualifying Triage when appointment was scheduled for a Qualifying Visit. **Note:** For an Open Access Qualifying Triage, date when member initially walks in for a CBHC Core Bundle service type they were offered through Open Access from either a call or at the start of the walk-in. Date format: YYYYMMDD.Qualifying Triage is defined as a triage with a scheduled appointment or Open Access referral to one of the 6 Qualifying CBHC appointment types. *(Please refer to the latest version of the CBHC Clinical Quality Incentive (CCQI) Technical Specifications on the definition of “Qualifying Triage” for more information.)*  | 8 | D | Required |
|  | Qualifying Triage Time  | Time of the Qualifying Triage when appointment was scheduled for a Qualifying Visit.**Note:** For an Open Access Qualifying Triage, time when member initially walks in for a CBHC Core Bundle service type they were offered through Open Access from either a call or at the start of the walk-in. Time format: hhmmssQualifying Triage is defined as a triage with a scheduled appointment or Open Access referral to one of the 6 Qualifying CBHC appointment types. *(Please refer to the latest version of the CBHC Clinical Quality Incentive (CCQI) Technical Specifications on the definition of “Qualifying Triage” for more information.)*  | 6 | T | Required |
|  | Appointment Type from Qualifying Triage | CBHC Appointment Type scheduled on the Qualifying Triage date.**Note:** For an Open Access Qualifying Triage, the CBHC appointment type the member was offered when they initially walked in for an Open Access Qualifying Visit.*(Refer to Appendix, Table 3B: CBHC Appointment Types)*  Qualifying Triage is defined as a triage with a scheduled appointment or Open Access referral to one of the 6 Qualifying CBHC appointment types. *(Please refer to the latest version of the CBHC Clinical Quality Incentive (CCQI) Technical Specifications on the definition of “Qualifying Triage” for more information.)* | 19 | C | Required |
|  | Appointment Occurred | Did the Qualifying Visit appointment scheduled or offered from a Qualifying Triage occur? If Yes: Enter YIf No: Enter one of the following visit occurrence types:NS - Opt-Out (No-show/Cancellation)NR – Rescheduled Appointment from TriageDQ – Different Qualifying Visit Appointment TypeNQ – Non-Qualifying VisitOTH – Other(*Refer to Appendix, Table 4: Visit Occurrence Type.)* | 3 | C | Required |
|  | Appointment Occurred Date | Date appointment of Qualifying Visit occurred.Date format: YYYYMMDD | 8 | D | Provide if available |
|  | Appointment Occurred Time  | Time appointment of Qualifying Visit occurred. Time format: hhmmss | 6 | T | Provide if available |
|  | Appointment Occurred (Service Code) | CBHC Bundle services are behavioral health outpatient services and CBHC MCI services are defined as Mobile Crisis Intervention services for short-term mobile, on-site, face-to-face crisis assessment, intervention; these service types are accompanied by modifier codes to provide additional details on the services. The Service Code field must include the code-modifier combination that reflects the code-modifier associated with the encounter/visit. *(Refer to Appendix, Table 3A: Service Codes)* ***NOTE:*** *If the patient receives a Qualifying Visit appointment type that differs from the Qualifying Triage appointment type, please provide the service code of the different appointment type that occurred.* | 11 | C | Provide if available |
|  | Appointment Occurred (Appointment Type) | The CBHC Appointment Type provides appointment information based on the Service Code. *(Refer to Appendix, Table 3B: CBHC Appointment Types)* ***NOTE:*** *If the patient receives a Qualifying Visit appointment type that differs from the Qualifying Triage appointment type, please provide the different appointment type that occurred.* | 19 | C | Provide if available |
|  | MCI Time of Readiness (Date) | This field evaluates if the patient indicated time of readiness for an MCI visit after a Qualifying Triage. Date format: YYYYMMDDIf the member did not indicate time of readiness after the Qualifying Triage to an MCI Visit, this field should be left blank. | 8 | D | Provide if available |
|  | MCI Time of Readiness (Time) | This field evaluates if the patient indicated time of readiness for an MCI visit after a Qualifying Triage. Time format: hhmmssIf the member did not indicate time of readiness after the Qualifying Triage to an MCI Visit, this field should be left blank. | 6 | T | Provide if available |

## 2.7 ASDF: Name

The ASDF name must follow the following naming convention:

* <insert CBHC abbreviation>\_asdf\_<insert date and time>.txt”
	+ “<insert CBHC abbreviation>” must be replaced by the submitting CBHC’s abbreviation found in Table 1 in the Appendix.
		- The CBHC abbreviation must be lowercase, as seen in Table 1 in the Appendix.
	+ “<insert date and time>” must be replaced by the date and time of the submission in the format, “YYYYMMDDhhmmss” where:
		- “YYYY” is the four-digit Year
		- “MM” is the two-digit Month (01 = January, and so on)
		- “DD” is the two-digit Day of the Month (01 through 31)
		- “hh” is the two-digit Hour (00 through 23)
		- “mm” is the two-digit for Minutes (00 through 59)
		- “ss” is the two-digit for Seconds (00 through 59)
	+ File must be a text file with “.txt” file extension.

# **Demographics Data File (DDF)**

The Demographics Data File (DDF) section contains details specific to the DDF data elements, fields, file layout, and name.

## 3.1 DDF: Layout

The table below provides the layout of the DDF.

| **Field No.** A | **Field Name**B | **Field Description**C | **Field Length**D | **Data Type**E | **Required**F |
| --- | --- | --- | --- | --- | --- |
|  | CBHC TIN | CBHC Tax Identification Number. See Appendix, Table 1 for table of valid values.  | 9 | N | Required |
|  | CBHC Abbreviation | CBHC Abbreviation. See Appendix, Table 1 for table of valid values. | 10 | C | Required |
|  | Medicaid ID | The Medicaid ID, also referred to as the MassHealth ID, Medicaid Claim Certificate Number, or New MMIS ID.  | 12 | C | Required |
|  | Health Plan Member ID  | The unique member ID for the individual’s health plan/payer member ID. Health Plan Member ID should be included when available. Inclusion of Health Plan Member ID does not indicate the inclusion of a broader population (i.e., does not indicate expanding to include commercial payers). | 40 | C | Provide If available |
|  | Medical Record Number | The unique medical record number that distinguishes a patient and a patient’s record(s) from all patients and patient records at a given institution.  | 25 | C | Required |
|  | Member Birth Date | Member’s Date of Birth | 8 | D | Required |
|  | Member First Name | Member’s First Name | 100 | C | Required |
|  | Member Last Name | Member’s Last Name | 100 | C | Required |
|  | Member Middle Initial | Member’s Middle Initial | 1 | C | Provide if available |
|  | Member Address 1 | Member’s Street Address 1 | 100 | C | Provide if available |
|  | Member Address 2 | Member’s Street Address 2 | 100 | C | Provide if applicable |
|  | Member City | Member’s City | 40 | C | Provide If available |
|  | Member State | Member’s State | 2 | C | Provide If available |
|  | Member Zip Code | Member’s Zip Code | 5 | C | Provide If available |
|  | Member Race 1 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Member Race 2 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Member Race 3 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Member Race 4 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Member Race 5 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Member Race 6 | Member’s Race. Up to six (6) values may be submitted for Race. When submitting multiple Race values, each must appear in a separate field starting with “Member Race 1” and ending with “Member Race 6”.See Appendix, Table 5, for table of valid values. | 8 | C | Provide if available |
|  | Race Date Updated  | Date that Race was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Race Date Verified | Date that Race was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Race Detailed | This field should reflect the “free text entry” response for instances where the CBHC has a value other than one listed in the table of Race valid values in the Appendix, Table 5. | 255 | C | Provide if available |
|  | Member Hispanic Ethnicity  | Member’s Hispanic Ethnicity. Only one (1) valuemay be submitted for Hispanic Ethnicity.See Appendix, Table 6, for table of valid values. | 8 | C | Provide if available |
|  | Date Updated Hispanic Ethnicity | Date that Hispanic Ethnicity was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Hispanic Ethnicity | Date that Hispanic Ethnicity was last verified by the CBHC. | 8 | D | Provide if available |
|  | Granular Ethnicity 1 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 2 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 3 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 4 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 5 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 6 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 7 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 8 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 9 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Granular Ethnicity 10 | Member’s Granular Ethnicity. Up to ten (10) values may be submitted for Granular Ethnicity. When submitting multiple Granular Ethnicity values, each must appear in a separate field starting with “Granular Ethnicity 1” and ending with “Granular Ethnicity 10”.See Appendix, Table 7, for table of valid values. | 8 | C | Provide if available |
|  | Date Updated Granular Ethnicity | Date that Granular Ethnicity was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Granular Ethnicity | Date that Granular Ethnicity was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Preferred Spoken Language | Member’s Preferred Spoken Language (PSL). Only one (1) valuemay be submitted for Preferred Spoken Language. See Appendix, Table 8, for table of valid values. | 8 | C | Provide if available |
|  | Date Updated Preferred Spoken Language | Date that Preferred Spoken Language was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Preferred Spoken Language | Date that Preferred Spoken Language was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Preferred Spoken Language Detailed | This field should reflect the “free text entry” response for instances where the CBHC has a value other than one listed in the table of Preferred Spoken Language valid values in the Appendix, Table 8. | 255 | C | Provide if available |
|  | Member Preferred Written Language  | Member’s Preferred Written Language (PWL). Only one (1) valuemay be submitted for Preferred Written Language. See Appendix, Table 9, for table of valid values. | 8 | C | Provide if available |
|  | Date Updated Preferred Written Language | Date that Preferred Written Language was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Preferred Written Language | Date that Preferred Written Language was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Written Language Detailed | This field should reflect the “free text entry” response for instances where the CBHC has a value other than one listed in the table of Preferred Written Language valid values in the Appendix, Table 9. | 255 | C | Provide if available |
|  | Member Deaf/Difficulty Hearing | HHS disability question #1 “Is member deaf or have serious difficulty hearing?” Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date UpdatedMember Deaf/Difficulty Hearing | Date that Deaf/Difficulty Hearing was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Deaf/Difficulty Hearing | Date that Deaf/Difficulty Hearing was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Blind/Difficulty Seeing | HHS disability question #2 “Is member blind or does member have serious difficulty seeing, even when wearing glasses?” Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date Updated MemberBlind/Difficulty Seeing | Date that Disability Blind was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Blind/Difficulty Seeing | Date that Disability Blind was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Difficulty Concentrating/Remembering/Making Decisions  | HHS disability question #3 “Because of a physical, mental, or emotional condition, does member have serious difficulty concentrating, remembering, or making decisions? (5 years old or older)” Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date UpdatedMember Difficulty Concentrating/ Remembering/Making Decisions | Date that Disability Remembering was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Difficulty Concentrating/Remembering/Making Decisions | Date that Disability Remembering was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Difficulty Walking/Climbing Stairs | HHS disability question #4 “Does member have serious difficulty walking or climbing stairs? (5 years old or older)” Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date UpdatedMember Difficulty Walking/Climbing Stairs | Date that Disability Walking was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Difficulty Walking/Climbing Stairs  | Date that Disability Walking was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Difficulty Dressing/Bathing  | HHS disability question #5 “Does member have difficulty dressing or bathing? (5 years old or older)” Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date UpdatedMember Dressing/Bathing | Date that Disability Dressing was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Dressing/Bathing | Date that Disability Dressing was last verified by the CBHC. | 8 | D | Provide if available |
|  | Member Difficulty Doing Errands | HHS disability #6 “Because of a physical, mental, or emotional condition, does member have difficulty doing errands alone such as visiting a doctor’s office or shopping? (15 years old or older)”Only one (1) valuemay be submitted for this disability question response field. See Appendix, Table 10, for table of valid values. | 8 | C | Provide if available |
|  | Date UpdatedMember Difficulty Doing Errands | Date that Disability Errands was originally entered or changed by the CBHC. | 8 | D | Provide if available |
|  | Date Verified Member Difficulty Doing Errands  | Date that Disability Errands was last verified by the CBHC. | 8 | D | Provide if available |
|  | Sexual Orientation 1 | Member’s Sexual Orientation. Up to five (5) values may be submitted for Sexual Orientation. When submitting multiple Sexual Orientation values, each must appear in a separate field starting with “Sexual Orientation 1” and ending with “Sexual Orientation 5”.See Appendix, Table 11, for table of valid values. | 8 | C | Provide if applicable |
|  | Sexual Orientation 2 | Member’s Sexual Orientation. Up to five (5) values may be submitted for Sexual Orientation. When submitting multiple Sexual Orientation values, each must appear in a separate field starting with “Sexual Orientation 1” and ending with “Sexual Orientation 5”.See Appendix, Table 11, for table of valid values. | 8 | C | Provide if applicable |
|  | Sexual Orientation 3 | Member’s Sexual Orientation. Up to five (5) values may be submitted for Sexual Orientation. When submitting multiple Sexual Orientation values, each must appear in a separate field starting with “Sexual Orientation 1” and ending with “Sexual Orientation 5”.See Appendix, Table 11, for table of valid values. | 8 | C | Provide if applicable |
|  | Sexual Orientation 4 | Member’s Sexual Orientation. Up to five (5) values may be submitted for Sexual Orientation. When submitting multiple Sexual Orientation values, each must appear in a separate field starting with “Sexual Orientation 1” and ending with “Sexual Orientation 5”.See Appendix, Table 11, for table of valid values. | 8 | C | Provide if applicable |
|  | Sexual Orientation 5 | Member’s Sexual Orientation. Up to five (5) values may be submitted for Sexual Orientation. When submitting multiple Sexual Orientation values, each must appear in a separate field starting with “Sexual Orientation 1” and ending with “Sexual Orientation 5”.See Appendix, Table 11, for table of valid values. | 8 | C | Provide if applicable |
|  | Member Sexual Orientation Detailed | This field should reflect the “free text entry” response for instances where the CBHC has a value other than one listed in the table of Sexual Orientation valid values in the Appendix, Table 11. | 255 | C | Provide if applicable |
|  | Date UpdatedSexual Orientation | Date that Sexual Orientation was originally entered or changed by the CBHC. | 8 | D | Provide if applicable |
|  | Date Verified Sexual Orientation | Date that Sexual Orientation was last verified by the CBHC. | 8 | D | Provide if applicable |
|  | Gender Identity 1 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Gender Identity 2 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Gender Identity 3 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Gender Identity 4 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Gender Identity 5 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Gender Identity 6 | Member’s Gender Identity. Up to six (6) values may be submitted for Gender Identity. When submitting multiple Gender Identity values, each must appear in a separate field starting with “Gender Identity 1” and ending with “Gender Identity 6”.See Appendix, Table 12, for table of valid values. | 15 | C | Provide if applicable |
|  | Member Gender Identity Detailed | This field should reflect the “free text entry” response for instances where the CBHC has a value other than one listed in the table of Gender Identity valid values in the Appendix, Table 12. | 255 | C | Provide if applicable |
|  | Date Updated Gender Identity | Date that Gender Identity was originally entered or changed by the CBHC. | 8 | D | Provide if applicable |
|  | Date Verified Gender Identity  | Date that Gender Identity was last verified by the CBHC. | 8 | D | Provide if applicable |

## 3.2 DDF: Name

The DDF must follow the following naming convention:

* <insert CBHC abbreviation>\_ddf\_<insert date and time>.txt
	+ “<insert CBHC abbreviation>” must be replaced by the submitting CBHC’s abbreviation found in Table 1 in the Appendix.
		- The CBHC abbreviation must be lowercase, as seen in Table 1 in the Appendix.
	+ “<insert date and time>” must be replaced by the date and time of the submission in the format, “YYYYMMDDhhmmss” where:
		- “YYYY” is the four-digit Year
		- “MM” is the two-digit Month (01 = January, and so on)
		- “DD” is the two-digit Day of the Month (01 through 31)
		- “hh” is the two-digit Hour (00 through 23)
		- “mm” is the two-digit for Minutes (00 through 59)
		- “ss” is the two-digit for Seconds (00 through 59)
	+ File must be a text file with “.txt” file extension.

# **Metadata File**

The Metadata File section contains details specific to the Metadata File data elements, fields, file layout, and name.

## 4.1 Metadata File: Layout

The table below provides the layout of the Metadata File.

| **Record No.**A | **Metadata Record**B | **Description**C | **Data Type**D | **Required**E |
| --- | --- | --- | --- | --- |
|  | SENDER=“<insert value>” | CBHC abbreviation of the CBHC submitting the file. See Appendix for table of valid values. | VARCHAR | Required |
|  | DATE\_CREATED=“<insert value>” | Date the file was created; date will follow YYYYMMDD format. | DATE | Required |
|  | CBHC\_ASDF\_FILE\_NAME=“<insert value>” | Name of the ASDF CBHC data file. | VARCHAR | Required |
|  | CBHC\_DDF\_FILE\_NAME=“<insert value>” | Name of the DDF CBHC data file. | VARCHAR | Required |
|  | TOTAL\_RECORDS\_ASDF\_FILE= “<insert value>” | Total number of records in the CBHC ASDF data file. | VARCHAR | Required |
|  | TOTAL\_RECORDS\_DDF\_FILE=“<insert value>” | Total number of records in the CBHC DDF data file.  | VARCHAR | Required |
|  | RETURN\_TO=“<insert value>” | Email address(es) for email notifications. Multiple email addresses should be separated by comma, followed by a space, followed by the next email address; the entire string must be included in double-quotes. | VARCHAR | Required |
|  | PERIOD\_START\_DATE=“<insert value>” | First day of the quarter submission; date will follow YYYYMMDD format. | DATE | Required |
|  | PERIOD\_END\_DATE=“<insert value>” | Last day of the quarter submission; date will follow YYYYMMDD format. | DATE | Required |

## 4.2 Metadata File: Name

The Metadata File name must follow the following naming convention:

* vddf\_metadata.txt
	+ File must be a text file with “.txt” file extension.

## 4.3 Metadata File: Additional Information

The Metadata File records will reflect the format and text exhibited in the “Metadata Record” column of the Metadata File Layout; the submission-specific metadata must be submitted in place of “<insert value>” for each respective record. See example below for reference:

SENDER="examplecbhc"

DATE\_CREATED="20270410"

CBHC\_ASDF\_FILE\_NAME=" examplecbhc\_asdf\_20270410012559.txt "

CBHC\_DDF\_FILE\_NAME="examplecbhc\_ddf\_20270410012559.txt"

TOTAL\_RECORDS\_ASDF\_FILE="50"

TOTAL\_RECORDS\_DDF\_FILE="50"

RETURN\_TO=“example.email@examplecbhc.com, example.email2@examplecbhc.com”

PERIOD\_START\_DATE=“20270101”

PERIOD\_END\_DATE=“20270331”

# **Submission Preparation**

The Submission Preparation section contains details specific to preparing the Zip File and the submission file, the Visit and Demographics Data File (VDDF).

## 5.1 Submission Preparation: ZIP File

The data file(s) – ASDF, DDF – and Metadata File will be compressed/zipped using PKZIP/WINZIP or comparable program; the ZIP File name must follow the following naming convention:

* <insert CBHC abbreviation>\_vddf\_<insert date and time>.zip
	+ “<insert CBHC abbreviation>” must be replaced by the submitting CBHC’s abbreviation found in Table 1 in the Appendix.
		- The CBHC abbreviation must be lowercase, as seen in Table 1 in the Appendix.
	+ “<insert date and time>” must be replaced by the date and time of the submission in the format, “YYYYMMDDhhmmss” where:
		- “YYYY” is the four-digit Year
		- “MM” is the two-digit Month (01 = January, and so on)
		- “DD” is the two-digit Day of the Month (01 through 31)
		- “hh” is the two-digit Hour (00 through 23)
		- “mm” is the two-digit for Minutes (00 through 59)
		- “ss” is the two-digit for Seconds (00 through 59)
	+ File must have a “.zip” file extension.

## 5.2 Submission Preparation: Visit and Demographics Data File (VDDF)

The ZIP File must be encrypted using PGP encryption; the encrypted file name must follow the following naming convention:

* <insert CBHC abbreviation>\_vddf\_<insert date and time>.pgp
	+ “<insert CBHC abbreviation>” must be replaced by the submitting CBHC’s abbreviation found in Table 1 in the Appendix.
		- The CBHC abbreviation must be lowercase, as seen in Table 1 in the Appendix.
	+ “<insert date and time>” must be replaced by the date and time of the submission in the format, “YYYYMMDDhhmmss” where:
		- “YYYY” is the four-digit Year
		- “MM” is the two-digit Month (01 = January, and so on)
		- “DD” is the two-digit Day of Month (01 through 31)
		- “hh” is the two-digit Hour (00 through 23)
		- “mm” is the two-digit for Minutes (00 through 59)
		- “ss” is the two-digit for Seconds (00 through 59)
	+ File must have a “.pgp” file extension.

# **Requirements and Validation**

## 6.1 Requirements and Validation: All Files; Record-level

Records must adhere to the following requirements:

* File delimiter: Single pipe delimited.
* Do not include column names.
* Do not include header row(s).
* Do not include footer row(s).
* Do not include additional columns.
* Do not omit columns.

If “Provide if available” and “Provide if applicable” fields do not contain data, the field must be left blank to represent the lack of data.

* Do not submit one or more spaces, special characters, nor any variation of the words, “blank” or “NULL” to represent the lack of data.
* Regardless of the **last field** containing data or being blank, do not follow the field with a pipe.
	+ For example, if a file has 5 total fields, it will contain 4 total pipes. See example scenarios below:
		- Example – All fields contain data: “Field1|Field2|Field3|Field4|Field5”
		- Example – Field 4 is blank: “Field1|Field2|Field3||Field5”
		- Example – Field 5 is blank: “Field1|Field2|Field3|Field4|”

A record will be rejected if:

* A “Required” field is blank or contains incorrect data, incorrect data type, or is the incorrect length.
* A “Provide if available” field contains incorrect data, incorrect data type, or is the incorrect length.
* A “Provide if applicable” field contains incorrect data, incorrect data type, or is the incorrect length.
* Field/data type format is not followed.
	+ For example: date fields do not follow the “YYYYMMDD” format or contain special characters.
* Date values are invalid dates.
	+ For example: 20250231 (Feb 31, 2025).
* A record contains more or fewer than the specified number of columns mentioned in the respective file’s layout.

## Requirements and Validation: ASDF; Record-level

### 6.2.1 Last Qualifying Visit (LQV) Validation

In the Access Standards Data File (ASDF), record-level validation logic for Field 18-Service Code of the LQV and for Field 19-Appointment Type of the LQV is based on the response in Field 17-LQV Date.

* In the event that a patient does not have a previous qualifying visit at the CBHC and therefore the CBHC does not have a date to enter in Field 17-LQV Date, the CBHC will use the placeholder date, “19510101”.

In addition to the record-level requirements outlined in Section 6.1, records that do not follow the validation logic below will be rejected.

* If Field 17-LQV Date contains the placeholder date, “19510101” then:
	+ Field 18-Service Code of the LQV must be blank, **and**
	+ Field 19-Appointment Type of the LQV must be blank.
* If Field 17-LQV Date contains a date other than the placeholder date, then:
	+ Field 18-Service Code of the LQV must contain one (1) of the Service Code valid values found in the Appendix.
	+ Field 19-Appointment Type of the LQV must contain one (1) of the Appointment Type valid values found in the Appendix.

### 6.2.2 Appointment Type and Service Code Validation

In the ASDF, for qualifying appointments that occurred, record-level logic validates that the Appointment Type-Service Code combination is valid. Valid combinations are assessed for the following fields:

* Field 18-Service Code of the LQV and Field 19-Appointment Type of the LQV.
* Field 26-Appointment Occurred (Service Code) and Field 27-Appointment Occurred (Appointment Type).

In addition to the record-level requirements outlined in Section 6.1, records that do not follow the valid Appointment Type-Service Code combination logic below will be rejected.

* If Field 18-Service Code of the LQV is *blank*, then:
	+ Field 19-Appointment Type of the LQV must be *blank.*
* If Field 18-Service Code of the LQV is “T1040-HA” or “T1040-HB”, then:
	+ Field 19-Appointment Type of the LQV must be “MOUD” or “URGENT” or “URGENT\_PSYCHOPHARMA” or “NON\_URGENT”.
* If Field 18-Service Code of the LQV is “S9485-HE” or S9485-U1”, then:
	+ Field 19-Appointment Type of the LQV must be “MCI\_ADULT”.
* If Field 18-Service Code of the LQV is “S9485-HA-HE” or S9485-HA-U1”, then:
	+ Field 19-Appointment Type of the LQV must be “MCI\_YOUTH”.
* If Field 26-Appointment Occurred (Service Code) is *blank*, then:
	+ Field 27-Appointment Occurred (Appointment Type) must be *blank.*
* If Field 26-Appointment Occurred (Service Code) is “T1040-HA” or “T1040-HB”, then:
	+ Field 27-Appointment Occurred (Appointment Type) must be “MOUD” or “URGENT” or “URGENT\_PSYCHOPHARMA” or “NON\_URGENT”.
* If Field 26-Appointment Occurred (Service Code) is “S9485-HE” or S9485-U1”, then:
	+ Field 27-Appointment Occurred (Appointment Type) must be “MCI\_ADULT”.
* If Field 26-Appointment Occurred (Service Code) is “S9485-HA-HE” or S9485-HA-U1”, then:
	+ Field 27-Appointment Occurred (Appointment Type) must be “MCI\_YOUTH”.

### 6.2.3 Appointment Occurrence Validation

In the ASDF, records that do not follow the validation logic below will be rejected:

* If Field 23-Appointment Occurred is “Y” or “NR” or “DQ”, then the following fields are required:
	+ Field 24-Appointment Occurred Date
	+ Field 25-Appointment Occurred Time
	+ Field 26-Appointment Occurred (Service Code)
	+ Field 27-Appointment Occurred (Appointment Type)
* If Field 23-Appointment Occurred is “Y”, then Field 22-Appointment Type from Qualifying Triage must contain the same valid value as Field 27-Appointment Occurred (Appointment Type).
* If Field 23-Appointment Occurred is “DQ”, Field 22-Appointment Type from Qualifying Triage must **not** contain the same valid value as Field 27-Appointment Occurred (Appointment Type).
* If Field 23-Appointment Occurred is “NQ”, the following fields are required:
	+ Field 24-Appointment Occurred Date
	+ Field 25-Appointment Occurred Time
* If Field 23-Appointment Occurred is “NQ”, the following fields must be blank:
	+ Field 26-Appointment Occurred (Service Code)
	+ Field 27-Appointment Occurred (Appointment Type)
* If Field 23-Appointment Occurred is “NS” or “OTH”, the following fields must be blank:
	+ Field 24-Appointment Occurred Date
	+ Field 25-Appointment Occurred Time
	+ Field 26-Appointment Occurred (Service Code)
	+ Field 27-Appointment Occurred (Appointment Type)

## Requirements and Validation: DDF; Record-level

### 6.3.1 Sexual Orientation and Gender Identity Member Age Validation

In the DDF, record-level validation logic for Field 65 through Field 81 – the Sexual Orientation and Gender Identity responses and related date/time fields – is based on a calculation of the MassHealth member’s age. The member must be nineteen (19) years of age or older on December 31 of the measurement year for MassHealth to ingest data found in Field 65 through Field 81; MassHealth will calculate this using the member’s date of birth from Field 6-Member Birth Date in the DDF and the measurement year of the submission. In addition to the record-level requirements outlined in Section 6.1, records that do not follow the validation logic below will be rejected.

* If the individual is nineteen (19) years of age or older on December 31 of the measurement year, then any valid data found in Field 65 through Field 81 – the Sexual Orientation and Gender Identity responses and related date/time fields – will be ingested.
* If the individual is **NOT** nineteen (19) years of age or older on December 31 of the measurement year, then any data found in Field 65 through Field 81 – the Sexual Orientation and Gender Identity responses and related date/time fields – will result in the record being rejected.
	+ Records rejected for this reason will reflect the applicable Error Code from the Error Code table in Section 6.6.

## Requirements and Validation: File-level

A file will be rejected if:

* There are more or less than the specified number of columns noted in each files’ respective file layout.
* Data file(s) do not match the specifications (for example, must be single pipe delimited text files, contain “.txt” file extension, file name must follow naming convention requirement).
* The number of records in the data file does not match the number of records mentioned in the metadata file.

## 6.5 Requirements and Validation: Submission-level

A submission will be rejected if:

* There are errors in the transfer, decryption, and/or file extraction from the .zip file.
* The submission does not adhere to the naming convention, which includes the “.pgp” file extension.
* The metadata file is missing or does not meet the requirements (for example, must be a text file with a “.txt” file extension, file name must follow naming convention requirement, must be included in the ZIP File).
	+ If the metadata file is rejected, the submission is rejected, including the data file(s).

***NOTE:*** *Submission-level rejection refers to the rejection of the overall VDDF. Submission-level rejection of the VDDF includes the rejection of all contents in the VDDF; the ZIP File, Metadata File, and data file(s).*

## 6.6 Error Codes

The table below provides an overview of the error codes that a CBHC may receive in an error report after submission.

|  |  |
| --- | --- |
| **Error Code** | **Error Description** |
| 1. | Incorrect data/Data Type and Length  |
| 2. | Missing value   |
| 3. | Code missing from Reference data (Given under the validation rules for these fields) or Invalid Data (Inconsistent with reference data provided for the RELD SOGI fields) *Applicable Fields:* * *CBHC TIN*
* *CBHC Abbreviation*
* *CBHC PIDSL*
* *Medicaid ID*
* *Appointment Type*
* *Service Code*
* *Race*
* *Hispanic Ethnicity*
* *Granular Ethnicity*
* *Written Language*
* *Spoken Language*
* *Sexual Orientation*
* *Gender Identity*
* *Disability Question 1 through 6*
 |
| 4. | Invalid Age Range – Field is subject to a minimum age requirement that has not been met.*Applicable Fields:* * *Sexual Orientation*
* *Gender Identity*
 |
| 5. | Duplicate Record on Business Key.*Applicable Fields by File:**Access Standards Data File (ASDF)** *Medicaid ID*
* *CBHC PIDSL*
* *Qualifying Triage Date*
* *Appointment Type of Qualifying Triage*

*Demographics Data File (DDF)** *Medicaid ID*
 |

# **Error Resolution**

The Error Resolution section outlines the expectations related to resubmissions for the purposes of error resolution.

## 7.1 Error Resolution: Overview

A VDDF submission is followed by processes to validate and load the submission. Validating and loading the data may result in errors. Errors are communicated to the submitting CBHC in a Summary Report and Detailed Report.

* Error reports are text files (“.txt”).
* Error reports are PGP encrypted before sent to the respective CBHC.
* Error reports will be delivered to the respective CBHC’s, “/infiles” folder.
* CBHCs will decrypt the error reports using their PGP private key.
* CBHCs will review and address errors within the Submission & Resubmission timeframe outlined in Section 8, below.

## 7.2 Error Resolution: Process

Errors will be corrected within the respective file from which the errors were produced; the records that did not contain errors and the records that contain fixed/addressed errors will be submitted in the error resolution resubmission.

* For example, if a data file contains ten records and during validation five records result in errors, the Detailed Report will provide the detailed information on the five records with errors.
	+ The CBHC will address the errors in the five records that contained errors.
	+ The CBHC will resubmit the data file with the ten total records; the five records that did not contain errors and the five records that contains the fixed/addressed data elements.

### 7.2.1 Error Resolution: Process; Additional Details and Requirements

In the event that a data file contains no errors and/or is not submitted or resubmitted during error resolution the Metadata File will contain:

* “none.txt” to represent the excluded data file’s name, **and**
* “0” to represent the excluded data file’s total number of records
	+ For example, if a submission/resubmission for error resolution does not contain the ASDF, the Metadata File would appear as:

SENDER="examplecbhc"

DATE\_CREATED="20270410"

CBHC\_ASDF\_FILE\_NAME="none.txt"

CBHC\_DDF\_FILE\_NAME="examplecbhc\_ddf\_20270410012559.txt"

TOTAL\_RECORDS\_ASDF\_FILE="0"

TOTAL\_RECORDS\_DDF\_FILE="50"

RETURN\_TO="example.email@examplecbhc.com, example.email2@examplecbhc.com"

 PERIOD\_START\_DATE=“20270101”

 PERIOD\_END\_DATE=“20270331”

* + For example, if a submission/resubmission for error resolution does not contain the DDF, the Metadata File would appear as:

SENDER="examplecbhc"

DATE\_CREATED="20270410"

CBHC\_ASDF\_FILE\_NAME="examplecbhc\_asdf\_20270410012559.txt"

CBHC\_DDF\_FILE\_NAME="none.txt"

TOTAL\_RECORDS\_ASDF\_FILE="50"

TOTAL\_RECORDS\_DDF\_FILE="0"

RETURN\_TO="example.email@examplecbhc.com, example.email2@examplecbhc.com"

PERIOD\_START\_DATE=“20270101”

PERIOD\_END\_DATE=“20270331”

Resubmissions must also meet the following requirements:

* Resubmissions must contain file names that meet the naming convention requirements.
	+ Resubmissions must contain an updated date and time in the file name (the date and time in the resubmitted files must be updated to reflect the resubmission specific date and time).
* Resubmissions must follow the submission preparation process outlined in Section 5.
* Errors can be fixed/addressed throughout the submission and resubmission timeframe (See 8.2 Submissions and Resubmissions: Schedule for additional details); in the event of a resubmission containing errors, the CBHC can address and resubmit more than one time.
* Resubmissions are subject to all record-level, file-level, and submission-level requirements outlined within the Submission Guide.

# **Submissions and Resubmissions**

The Submissions and Resubmissions section outlines the expected submission frequency, timeframe for resubmissions related to error resolution, and process details.

## Submissions and Resubmissions: Overview

The Visit and Demographics Data File (VDDF) will be submitted to EOHHS quarterly. The submission and, if applicable, resubmission(s) to correct errors, will take place in the same quarter which the respective VDDF was originally submitted.

## Submissions and Resubmissions: Schedule

The table below outlines the quarterly submissions, target submission dates, and required submission and resubmission timeframe.

| **Submission Reference** | **Date Range of Data within Submission** | **Submission to EOHHS Target Date** | **Submission & Resubmission Timeframe** |
| --- | --- | --- | --- |
| **Q1 VDDF** | 1/1-3/31 | 4/30 | 4/1-6/30 |
| **Q2 VDDF** | 4/1-6/30 | 7/31 | 7/1-9/30 |
| **Q3 VDDF** | 7/1-9/30 | 10/31 | 10/1-12/31 |
| **Q4 VDDF** | 10/1-12/31 | 1/31 (of the following year) | 1/1-3/31 (of the following year) |

***NOTE:*** *The 2025 submission timeline will differ from the timeline outlined above for subsequent performance years.*

### 8.2.1 Submission Target Date

EOHHS encourages CBHCs to submit a given quarter’s VDDF as soon as possible and included the Submission Target Date, above, to encourage time for error resolution within the submission and resubmission timeframe.

## Submissions and Resubmissions: Additional Details

The secure transfer of files between CBHCs and EOHHS leverage the CBHC-specific, VDDF-specific folders summarized below:

* CBHC (Sending) 🡪 EOHHS (Receiving)
	+ Applicable Files: VDDF submissions and resubmissions
	+ Folder: Must be submitted to EOHHS via the respective CBHC’s secure file transfer, “/outfiles/vddf/…” folder(s)
* EOHHS (Sending) 🡪 CBHC (Receiving)
	+ Applicable Files: Error Report(s)/File Load Report(s)
	+ Folder: EOHHS will deliver the Error Report(s)/File Load Report(s) to the respective CBHC’s secure file transfer, “/infiles/vddf/…” folder(s)

Both, “/outfiles/vddf/…” and “/infiles/vddf/…” folders contain environment-specific sub-folders; EOHHS will specify which environment-specific sub-folder to leverage, for example, for future testing versus for ongoing submissions. Please reach out to EOHHS with questions related to access or use of these folders.

# **Appendix**

The Appendix contains supporting documentation related to the CBHC organizations, data elements, and valid values.

## Table 1: CBHC Names and IDs

|  |  |  |  |
| --- | --- | --- | --- |
| **Field No.**A | **CBHC Name**B | **CBHC Tax Identification Number (TIN)**C | **CBHC Abbreviation**D |
| **-** | **-** | **-** | **-** |

***NOTE:*** *Organization-specific information has been removed from the online version of the CBHC VDDF Production-level Submission Guide – Version 1.1; if you are a CBHC that requires the information found in Table 1: CBHC Names and IDs, please contact EOHHS for support.*

## Table 2: Data Types

| **Data Type ID**A | **Data Type**B | **Data Type Description**C |
| --- | --- | --- |
| C | Character | Includes space, A-Z (upper or lower case), 0-9. |
| N | Numeric | Includes 0-9 |
| D | Date | Dates must be in a numeric format. Dates are eight digits in “YYYYMMDD” format, where:* “YYYY” is the four-digit Year.
* “MM” is the two-digit Month (01 = January, and so on).
* “DD” is the two-digit Day of Month (01 through 31).

Example: November 2, 1963 = 19631102 |
| T | Time | Time must be in a numeric format. Times are six digits in “hhmmss” format, where:* “hh” is the two-digit Hour (00 through 23).
* “mm” is the two-digit for Minutes (00 through 59).
* “ss” is the two-digit for Seconds (00 through 59).
* Example: 11:59.59 PM = 235959
 |

## Table 3A: Service Codes

|  |
| --- |
| **Service Codes** |
| **Valid Value** A | **Value Description** B |
| T1040-HA | Medicaid Certified Community Behavioral Health Clinic Services, per Diem (Child/Adolescent Services). |
| T1040-HB | Medicaid Certified Community Behavioral Health Clinic Services, per Diem (Adult Services) |
| S9485-HE  | Crisis intervention mental health services, per diem. (Adult Mobile Crisis Intervention provided at CBHC site. Inclusive of initial evaluation and first day crisis interventions). |
| S9485-HA-HE | Crisis intervention mental health services, per diem. (Youth Mobile Crisis Intervention provided at CBHC site. Inclusive of initial evaluation and first day crisis interventions). |
| S9485-U1 | Crisis intervention mental health services, per diem. (Adult Mobile Crisis Intervention provided at community-based sites of service outside of the CBHC site. Inclusive of initial evaluation and first day crisis interventions. Use Place of Service 15). |
| S9485-HA-U1 | Crisis intervention mental health services, per diem. (Youth Mobile Crisis Intervention provided at community-based sites of service outside of the CBHC site. Inclusive of initial evaluation and first day crisis interventions. Use Place of Service code 15). |

## Table 3B: CBHC Appointment Types

|  |
| --- |
| **Appointment Types** |
| **Valid Value** A | **Value Description** B |
| MOUD | CBHC Bundle Service appointment for medication for the treatment of opioid use disorders (MOUD); valid value if Service Code field contains “T1040-HA” or “T1040-HB”. |
| URGENT | CBHC Bundle Service Urgent appointment for; valid value if Service Code field contains “T1040-HA” or “T1040-HB”. |
| URGENT\_PSYCHOPHARMA | CBHC Bundle Service Urgent Psychopharmacology appointment; valid value if Service Code field contains “T1040-HA” or “T1040-HB”. |
| NON\_URGENT | CBHC Bundle Service Non-Urgent appointment; valid value if Service Code field contains “T1040-HA” or “T1040-HB”. |
| MCI\_YOUTH | Valid value if Service Code field contains “S9485-HA-HE” or “S9485-HA-U1”. |
| MCI\_ADULT | Valid value if Service Code field contains “S9485-HE” or “S9485-U1”. |

## Table 4: Visit Occurrence Type

|  |
| --- |
| **Visit Occurrence Type** |
| **Valid Value** A | **Value Description** B |
| Y | **Qualifying Visit Scheduled at Qualifying Triage Occurred:** When a patient completes the Qualifying Visit scheduled at the Qualifying Triage. |
| NS | **Opt-Out/No-Show/Cancellation:** When a patient opted out of, did not show for, or cancelled the Qualifying Visit scheduled at the Qualifying Triage. |
| NR | **Rescheduled Appointment from Qualifying Triage:** When a patient completes a Qualifying Visit that is rescheduled from the initial appointment scheduled at the Qualifying Triage. |
| DQ | **Different Qualifying Visit Appointment Type:** When a patient completes a Qualifying Visit that is different than the Qualifying Visit scheduled at the Qualifying Triage. |
| NQ | **Non-Qualifying Visit:** When a patient completes a non-Qualifying Visit instead of the Qualifying Visit scheduled at the Qualifying Triage. |
| OTH | **Other:** When a patient completes a visit that cannot be identified by the other values provided instead of the Qualifying Visit scheduled at the Qualifying Triage. |

## Table 5: Race

|  |
| --- |
| **Race** |
| **Valid Value** A | **Value Description** B |
| 1002-5 | American Indian or Alaska Native |
| 2028-9 | Asian |
| 2054-5 | Black or African American |
| 2076-8 | Native Hawaiian or Other Pacific Islander |
| 2106-3 | White |
| OTH | Race is not listed here |
| ASKU | Member was asked to provide their race, and the member actively selected or indicated that they “choose not to answer.” |
| DONTKNOW | Member was asked to provide their race, and the member actively selected or indicated that they did not know their race |
| UTC |  Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g., clinical condition that alters consciousness) |
| UNK | The race of the member is unknown since either: (a) the member was not asked to provide their race, or(b) the member was asked to provide their race, and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response, and should be assigned the value of ASKU instead of UNK |

## Table 6: Hispanic Ethnicity

|  |
| --- |
| **Hispanic Ethnicity** |
| **Valid Value** A | **Value Description** B |
| 2135-2 | Hispanic or Latino |
| 2186-5 | Not Hispanic or Latino |
| ASKU | Member was asked to provide their ethnicity, and the member actively selected or indicated that they “choose not to answer.”  |
| DONTKNOW | Member was asked to provide their ethnicity, and the member actively selected or indicated that they did not know their ethnicity. |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g., clinical condition that alters consciousness) |
| UNK | The ethnicity of the member is unknown since either:  (a) the member was not asked to provide their ethnicity, or (b) the member was asked to provide their ethnicity, and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response and should be assigned the value of ASKU instead of UNK. |

## Table 7: Granular Ethnicity



## Table 8: Preferred Spoken Language

| **Valid Value** A | **Value Description** B | **Value Note**C |
| --- | --- | --- |
| ak | Akan |  |
| sq | Albanian |  |
| ase | American Sign Language |  |
| am | Amharic |  |
| ar | Arabic |  |
| hy | Armenian |  |
| bn | Bengali |  |
| bs | Bosnian |  |
| bg | Bulgarian |  |
| my | Burmese |  |
| yue | Cantonese |  |
| CAPE-V | Cape Verdean | MassHealth created value |
| ceb | Cebuano |  |
| chr | Cherokee |  |
| zh | Chinese |  |
| hr | Croatian |  |
| cs | Czech |  |
| da | Danish |  |
| nl | Dutch |  |
| en | English  |  |
| om | Ethiopian |  |
| fil | Filipino |  |
| fi | Finnish |  |
| fr | French |  |
| ff | Fulah |  |
| lg | Ganda |  |
| de | German |  |
| el | Greek |  |
| gu | Gujarati |  |
| ht | Haitian Creole |  |
| he | Hebrew |  |
| hi | Hindi |  |
| hmn | Hmong |  |
| hu | Hungarian |  |
| ig | Igbo |  |
| id | Indonesian |  |
| ga | Irish |  |
| it | Italian |  |
| jam | Jamaican Creole English |  |
| ja | Japanese |  |
| kea | Kabuverdianu |  |
| kn | Kannada |  |
| km | Khmer | Also referred to as Cambodian or Cambodian Khmer |
| ko | Korean |  |
| lo | Lao | Also referred to as Laotian |
| lv | Latvian |  |
| lt | Lithuanian |  |
| mk | Macedonian |  |
| ms | Malay |  |
| ml | Malayalam |  |
| cmn | Mandarin |  |
| mr | Marathi |  |
| nan | Min Nan Chinese |  |
| ne | Nepali | Also referred to as Nepalese |
| ssa | Nilo-Saharan languages |  |
| ps | Pashto |  |
| pl | Polish |  |
| pt | Portuguese |  |
| pa | Punjabi |  |
| ro | Romanian |  |
| ru | Russian |  |
| sr | Serbian |  |
| sn | Shona |  |
| sgn | Sign Languages | This code is meant for all non-American Sign Language sign languages |
| si | Sinhala |  |
| sk | Slovak |  |
| sl | Slovenian |  |
| so | Somali |  |
| es | Spanish |  |
| sw | Swahili |  |
| sv | Swedish |  |
| gsw | Swiss German |  |
| tl | Tagalog |  |
| ta | Tamil |  |
| te | ACugu |  |
| th | Thai |  |
| bo | Tibetan |  |
| ti | Tigrinya |  |
| tr | Turkish |  |
| uk | Ukrainian |  |
| ur | Urdu |  |
| vi | Vietnamese |  |
| yi | Yiddish |  |
| yo | Yoruba |  |
| OTH | Other | FHIR/HL7 NullFlavor |
| ASKU | Member was asked to provide their preferred spoken language and the member actively selected or indicated that they "choose not answer." | FHIR/HL7 NullFlavor |
| DONTKNOW | Member was asked to provide their preferred spoken language, and the member actively selected or indicated that they did not know their spoken language. | MassHealth created value |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g. clinical condition that alters consciousness). | MassHealth created value |
| UNK | The spoken language of the member is unknown since either:  (a) the member was not asked to provide their spoken language, or (b) the member was asked to provide their spoken language, and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response, and should be assigned the value of ASKU instead of UNK.  | FHIR/HL7 NullFlavor |

## Table 9: Preferred Written Language

| **Valid Value** A | **Value Description** B | **Value Note**C |
| --- | --- | --- |
| ak | Akan |  |
| sq | Albanian |  |
| am | Amharic |  |
| ar | Arabic |  |
| hy | Armenian |  |
| bn | Bengali |  |
| bs | Bosnian |  |
| brai | Braille  |  |
| bg | Bulgarian |  |
| my | Burmese |  |
| CAPE-V | Cape Verdean | MassHealth created value |
| ceb | Cebuano |  |
| chr | Cherokee |  |
| zh-Hans | Chinese - Simplified |  |
| zh-Hant | Chinese - Traditional |  |
| hr | Croatian |  |
| cs | Czech |  |
| da | Danish |  |
| nl | Dutch |  |
| en | English |  |
| om | Ethiopian |  |
| fil | Filipino |  |
| fi | Finnish |  |
| fr | French |  |
| ff | Fulah |  |
| lg | Ganda |  |
| de | German |  |
| el | Greek |  |
| gu | Gujarati |  |
| ht | Haitian Creole |  |
| he | Hebrew |  |
| hi | Hindi |  |
| hmn | Hmong |  |
| hu | Hungarian |  |
| ig | Igbo |  |
| id | Indonesian |  |
| ga | Irish |  |
| it | Italian |  |
| jam | Jamaican Creole English |  |
| ja | Japanese |  |
| kea | Kabuverdianu |  |
| kn | Kannada |  |
| km | Khmer | Also referred to as Cambodian or Cambodian Khmer |
| ko | Korean |  |
| lo | Lao | Also referred to as Laotian |
| lv | Latvian |  |
| lt | Lithuanian |  |
| mk | Macedonian |  |
| ms | Malay |  |
| ml | Malayalam |  |
| mr | Marathi |  |
| ne | Nepali | Also referred to as Nepalese |
| ssa | Nilo-Saharan languages |  |
| ps | Pashto |  |
| pl | Polish |  |
| pt | Portuguese |  |
| pa | Punjabi |  |
| ro | Romanian |  |
| ru | Russian |  |
| sr | Serbian |  |
| sr-Cyrl | Serbian-Cyrillic |  |
| sn | Shona |  |
| si | Sinhala |  |
| sk | Slovak |  |
| sl | Slovenian  |  |
| so | Somali |  |
| es | Spanish |  |
| sw | Swahili |  |
| sv | Swedish |  |
| gsw | Swiss German |  |
| tl | Tagalog |  |
| ta | Tamil |  |
| te | Telugu |  |
| th | Thai |  |
| bo | Tibetan |  |
| ti | Tigrinya |  |
| tr | Turkish |  |
| uk | Ukrainian |  |
| ur | Urdu |  |
| vi | Vietnamese |  |
| yi | Yiddish |  |
| yo | Yoruba |  |
| OTH | Other | FHIR/HL7 NullFlavor |
| ASKU | Member was asked to provide their preferred written language and the member actively selected or indicated that they "choose not answer." | FHIR/HL7 NullFlavor |
| DONTKNOW | Member was asked to provide their preferred written language, and the member actively selected or indicated that they did not know their preferred written language.  | MassHealth created value |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g. clinical condition that alters consciousness). | MassHealth created value |
| UNK | The preferred written language of the member is unknown since either: (a) the member was not asked to provide their written language, or(b) the member was asked to provide their written language, and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response, and should be assigned the value of ASKU instead of UNK.  | FHIR/HL7 NullFlavor |

## Table 10: Member Disability Questions Responses

|  |
| --- |
| **Member Disability Questions Responses** |
| **Valid Value** A | **Value Description** B |
| LA33-6 | Yes |
| LA32-8 | No |
| ASKU | Member was asked [1 of 6 questions regarding disability], and the member actively selected or indicated that they “choose not to answer.” |
| DONTKNOW | Member was asked [1 of 6 questions regarding disability], and the member actively selected or indicated that they did not know the answer. |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g., clinical condition that alters consciousness) |
| UNK | Whether a member has [1 of 6 disabilities] is unknown since either: (a) the member was not asked [a given disability question], or(b) the member was asked [a given disability question], and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response, and should be assigned the value of ASKU instead of UNK |

## Table 11: Member Sexual Orientation

|  |
| --- |
| **Member Sexual Orientation** |
| **Valid Value** A | **Value Description** B |
| 42035005 | Bisexual |
| 20430005 | Straight or heterosexual |
| 38628009 | Lesbian or gay |
| QUEER | Queer, pansexual, and/or questioning |
| OTH | Sexual orientation is not listed here  |
| ASKU | Member was asked to provide their sexual orientation, and the member actively selected or indicated that they “choose not to answer.” |
| DONTKNOW | Member was asked to provide their sexual orientation, and the member actively selected or indicated that they did not know their sexual orientation. |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g., clinical condition that alters consciousness) |
| UNK | The sexual orientation of the member is unknown since either:  (a) the member was not asked to provide their sexual orientation, or (b) the member was asked to provide their sexual orientation, and a response was not given. Note that a member actively selecting or indicating the response “choose not to answer” is a valid response and should be assigned the value of ASKU instead of UNK. |

## Table 12: Member Gender Identity

|  |
| --- |
| **Member Gender Identity** |
| **Valid Value** A | **Value Description** B |
| 446151000124109 | Male |
| 446141000124107 | Female |
| 446131000124102 | Genderqueer/gender nonconforming/non-binary; neither exclusively male nor female  |
| 407376001 | Transgender man/trans man |
| 407377005 | Transgender woman/trans woman |
| OTH | Gender identity is not listed here  |
| ASKU | Member was asked to provide their gender identity, and the member actively selected or indicated that they “choose not to answer.” |
| DONTKNOW | Member was asked to provide their gender identity, and the member actively selected or indicated that they did not know their gender identity. |
| UTC | Unable to collect this information on member due to lack of clinical capacity of member to respond (e.g., clinical condition that alters consciousness) |
| UNK | The gender identity of the member is unknown since either:  (a) the member was not asked to provide their gender identity, or (b) the member was asked to provide their gender identity, and a response was not given.Note that a member actively selecting or indicating the response “choose not to answer” is a is a valid response and should be assigned the value of ASKU instead of UNK. |